

FREE



BENVENUTI A  
NAPOLI

2026-2027 NEWCOMER'S GUIDE TO NAPLES

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Benvenuti a Napoli is produced by NSA Naples Public Affairs Office

Welcome your feedback, suggestions and recommendations for the next base guide.

PAO Contact Information

E-mail: nsanaplespao@us.navy.mil

Phone: (+39) 081-568-5912

GENERAL INTRODUCTION



U.S. Naval Support Activity Naples Italy headquarters in Capodichino is also home to major tenant commands including U.S. Naval Forces Europe-Africa and U.S. Sixth Fleet.

Benvenuti a Napoli! Welcome to Naples! You are about to take the first step in enjoying what will surely be an exciting and challenging tour in southern Italy.

WELCOME FROM THE COMMANDING OFFICER

On behalf of the entire command, I extend a sincere welcome to Naples, Italy. Your assignment here presents a unique opportunity for significant professional development and personal enrichment. It is important to recognize that Italian customs and daily life differ from those in the United States. Your willingness to learn and adapt will be paramount to a successful tour.

The Naples and Gaeta community is robust, with over one hundred organizations available to support our service members, civilians, and their families. Your command leadership and sponsor are dedicated to facilitating a smooth transition for you and your family and are prepared to assist with any challenges that may arise during your move.

We look forward to your arrival and are confident your tour will be both professionally productive and personally memorable.

COMMAND MISSION & VISION

The U.S. Naval Support Activity (NSA) Naples, Italy is an operational ashore base host to more than 50 separate commands and approximately 8,500 personnel. The base provides a forward-deployed operational platform to the Fleet, enables the warfighter,

and supports the family. It supports U.S. Naval Forces Europe-Africa, U.S. SIXTH Fleet, NATO, and Combatant Commander's strategic priorities by providing air and port operations, force protection, emergency services, logistical and administrative capabilities, and essential quality of life products and services to the Fleet, joint and allied forces to ensure stability in the European, African, and Central Command areas of responsibility.

How to use this book

This guide is designed to facilitate your transition and will serve as a resource for sponsoring future arrivals. Please be advised that the information contained herein is subject to change. It is paramount that you remain connected to the community through the channels listed in the "Getting Connected" section for the most current updates.

To call listed commercial numbers from the United States, dial 011-39 followed by the number. Within Italy, dial the number as listed.

This guide is revised annually, provide any feedback and recommendations to NSA Naples PAO by emailing nsanaplespao@us.navy.mil



Stay Informed at NSA Naples!



FACEBOOK



INSTAGRAM

ATHOC

The ATHOC system is used for emergency notifications i.e. gate closures, disasters, causes for caution, etc. Anyone in the Naples area (sponsors & dependents) can register for ATHOC to receive these updates.



Sign Up - ATHOC

Naples Navigator

The Naples Navigator is a monthly digital newspaper containing important base wide information and news. For direct email subscription, send an email to: nsanaplespao@us.navy.mil



Naples Navigator

NSA Naples Italy App

The NSA Naples app is your one stop shop for essential information and your companion to navigate the Naples area. The app is available for download on Google Play (Android) and IOS (apple)



App

NSA PAO Notes

Non-emergency information sent by the Public Affairs Officer (PAO) directly to your emails via your triad / leaders. If you do not receive NSA PAO Notes, inform your leadership to contact the NSA Naples PAO: nsanaplespao@us.navy.mil

Monthly Basewide Events Newsletter

Your one-stop-shop for all events happening at the installation. This includes events from MWR, Fleet and Family Center, Red Cross, and more. Access at the top of the latest edition of the Naples Navigator.



Monthly Events Newsletter

NSA Naples Website

Installation website where you can find information about NSA Naples by department, read about our mission and leadership, and find all types of resources including legal, instruction, environmental, veterinary, and more.



NSA Naples Website

AFN: Armed Forces Network

Naples 97.3 FM The Eagle provides local, live radio programming. AFN GO is also available via the AFN GO mobile app.



AFN Naples 97.3

Town Hall

Taking place at Support Site, Town Halls are Facilitated once a quarter to address community questions and concerns. The event is always livestreamed on the NSA Naples Facebook Page. See the date for the next event in the latest edition of the Naples Navigator.

Coffee with the Skipper

Geared towards spouses, Coffee with the Skipper offers a unique opportunity to connect with NSA Naples leadership, share insights, and discuss community matters - all over a fresh cup of coffee in good company. See next event date in the latest edition of the Naples Navigator.

Pizza with the CMC

This is an opportunity for E-1 to E-6 single servicemembers to share thoughts, ask questions and get feedback from leadership; usually with a complementary lunch. Monitor the NSA Naples information channels listing the announcement of these events.

AO / INDOC: Area Orientation

Mandatory orientation for all personnel PCSing to Naples where critical information about Naples, the NSA Naples installation, and more are shared. Get the basics about navigating life in Naples! See the date for the next event in the latest edition of the Naples Navigator.

ICE: Interactive Customer Evaluation

The Interactive Customer Evaluation (ICE) system is a web-based tool that collects feedback on services provided. This is how we get feedback from YOU to make improvements



Submit an ICE

NEWCOMER EXPERIENCE & GENERAL ORIENTATION

Connect with the Base & Community

To ensure you remain informed of command information and community events, it is highly recommended to follow the official NSA Naples social media channels including Facebook, Instagram and download the NSA Naples Italy app.

Connect with your Command Sponsor

Connecting with your sponsor is not optional—it is a CRITICAL FIRST STEP required to ensure you and your family have a seamless transition to Naples.

Your sponsor is the primary source for command-specific information. If you have not been contacted by your sponsor or your command sponsorship contact information is not listed in the *Tenant Command* section of this guide, email nsanaplesffsc@us.navy.mil for assistance by providing them with the name of your command.

What Your Command Sponsor Must Do For You

- ✓ Sponsor must contact you within 60 days of gaining
- ✓ Sponsor must send Welcome Aboard package
- ✓ Sponsor must coordinate lodging
- ✓ Sponsor must confirm transportation plan
- ✓ Sponsor must assist with school and housing coordination

Connect with your Command Ombudsman

Connect with your command's Ombudsman via the NSA Naples Italy mobile app or by emailing the area coordinator at nsanaplesombudsmancoordinator@us.navy.mil. The Ombudsman network holds monthly meetings, open to the entire community, to provide updates and resources. These meetings take place on the third Tuesday of each month from 5:00 p.m. to 6:30 p.m. at the Support Site Theater.

CULTURE SHOCK & FINDING BALANCE AT NSA NAPLES

Many people arrive in Italy excited to travel, explore Europe, and experience the adventure of living abroad. But once the bags are unpacked and work begins, reality sets in: NSA Naples is a dynamic, high-tempo operational hub—not just a launching pad for weekend trips.

Adjusting to the pace, the mission, and a new culture can be overwhelming. You may feel disoriented, irritable, or isolated. These are all normal signs of culture shock—a period of stress that often comes with adjusting to a foreign environment. But it's temporary, and you're not alone.

Here's the truth: If you want to thrive here—not just survive—it's important to understand the culture, find a healthy rhythm, and most importantly, find something you enjoy early in your tour. That's where the NSA Naples Wellness Collective comes in.



NSA NAPLES AREA OF RESPONSIBILITY

NSA Naples operates across a wide and strategically important area of responsibility encompassing multiple locations in Italy and extending to Belgium. NSA Naples headquarters is located at Capodichino, which also hosts major naval commands like U.S. Naval Forces Europe & Africa (NAVEUR-AF); U.S. Sixth Fleet; Navy Region Europe, Africa, Central (CNREURAFCENT) and more. The primary hub for community and family support is the Support Site in Gricignano, home to family housing, the U.S. Naval Hospital (USNH), Department of War Education Activity (DoWEA) schools, and retail services. Maritime operations are centered at the Gaeta Detachment, which provides port and security services as the homeport for the U.S. 6th Fleet flagship, USS Mount Whitney. NSA Naples also provides a National Support Element and communications facilities for the NATO mission at Allied Joint Force Command (JFC) Naples in Lago Patria. This is complemented by Morale, Welfare, and Recreation facilities at Carney Park, a radio site at Mt. Camaldoli, and extends to a National Support Element at SHAPE, Belgium, underscoring the broad scope of the command's mission.

Military Community

NSA Naples hosts more than 50 separate commands and approximately 8,500 personnel. The most prominent commands include NAVEUR-AF; U.S. Sixth Fleet; CNREURAFCENT, U.S. Naval Hospital Naples and Allied Joint Force Command Naples (JFC). JFC Naples, activated in 2004 to succeed Allied Forces Southern Europe, is one of two primary operational-level commands in NATO. Headquartered in Lago Patria since 2012, JFC Naples is commanded by a U.S. Navy four-star admiral who concurrently

serves as Commander, U.S. Naval Forces Europe and Africa. The command holds operational responsibility for NATO missions in the Balkans and the Mediterranean, with its integrated military staff comprising personnel from 25 NATO nations and several partner countries.

Your assignment places you within a diverse international military community, where you will represent both the United States and its interests within NATO.

Your presence in Naples is a direct reflection of the United States' enduring commitment to the 32-nation alliance, which was established in 1949 to ensure collective defense and security.



JFC Naples is one of two Joint Force Commands in the NATO Command Structure. The activation of JFC Naples was a part of NATO's transformation aimed at adapting the allied military structure to the operational challenges of coalition warfare, to face the emerging threats in the new millennium.



TENANT COMMANDS & CONTACT INFORMATION

TENANT COMMAND	24/7 CONTACT	SPONSOR INFO
2nd NATO Signal Battalion (Grazzanise)	(+39) 081-721-1000/4002	(+39) 081-721-1000/4002
Allied Forces South Battalion (JFC)	(+39) 314-646-6001/6002/6003/6004	(+39) 314-646-6001/6002/6003/6004
American Forces Network (AFN)	(+ 49) 162-130-2621	dma.naples.afn-afne.mbx.nap@mail.mil (+49) 162-130-4867
American Red Cross (ARC)	(+39) 376-212-1779	(+39) 376-212-1779
Banco di Napoli	(+39) 081-568-5668/4252	(+39) 081-568-5668/4252
Commander, TASK FORCE 63 (Military Sealift Command)	(+39) 335-147-8154 (+39) 081-568-3861	ctf63-msceuraf-n3-surface-sdo@us.navy.mil ctf63-msceuraf-n1-admin@us.navy.mil (+39) 081-568-4141/2566/3805 (+39) 335-147-8154
Commander, TASK FORCE 64	(+39) 081-568-3294/1939	(+39) 081-568-1978
Commander, TASK FORCE 66	(+39) 081-568-2252/2312/3878/2327/1952	(+39) 081-568-2252/2312/3878/2327/1952
Commander, TASK FORCE 69 (COMSUBGRU 8)	(+39) 081-568-4861	(+39) 081-568-1345/2748
Commander, U.S. 6th Fleet (C6F)	(+39) 334 621 8354	sixthflt-sponsorship@us.navy.mil (+39) 081-568-4095
Commander, U.S. Naval Forces Europe & Africa (NAVEUR-NAVAF)	(+39) 335-524-4158 (+39) 334-621-8354 (+39) 081-568-0236	cneca-commandsponsorshipcoordinator@us.navy.mil (+39) 081-568-2054/8285
Commander, U.S. Naval Forces Europe Band (NAVEUR BAND)	(+39) 335-531-4627	naveur/navaf_band_operations@us.navy.mil (+39) 081-568-6732
Commander, U.S. Region Legal Service Office Europe, Africa & Southwest Asia (RLSO EURAFCENT)	(+39) 081-568-4491 (+39) 081-568-6361 (+39) 081-568-5360	(+39) 081-568-4491 (+39) 081-568-6361 (+39) 081-568-5360
Commissary - DeCA	(+39) 081-811-4877/4886/4871	(+39) 081-811-4877/4886/4871
Community Bank	(+39) 081-568-3158/3310	(+39) 081-568-3158/3310
Chaplains Religious Enrichment Development Operation (CREDO)	(+39) 081-568-5290/5255	(+39) 081-568-5290/5255
Defense Logistics Agency (DLA) Europe-Africa	(+39) 324-259-7737/7739/7741	(+39) 324-259-7737/7739/7741
Defense Services Office North (DSO) Detachment Naples	(+39) 081-568-4570/3131 (+39) 335-577-1493	(+39) 081-568-4570/3131 (+39) 335-577-1493
Forward Deployed Regional Maintenance Center (FDRMC)	(+39) 081-568-7857	fdrmc_na_cdo@us.navy.mil (+39) 081-568-7857
Forward Operating Base, U.S. European Command Detachment, Naples (FOB EUCOM DET NAPLES)	(+39) 081-568-3772/3993	(+39) 081-568-3772/3993
General Services Administration (GSA)	(+39) 081-568-6420"	(+39) 081-568-6420
Motorola Solutions	(+39) 081-568-5294 (+39) 349-231-3146	(+39) 081-568-5294 (+39) 349-231-3146
Naples Elementary School (NES)	(+39) 324-306-0232 (+39) 349-493-3537	(+39) 324-306-0232 (+39) 349-493-3537
Naples Middle/High School (NMHS)	(+39) 324-306-0253 (+39) 0444-106-0253	(+39) 324-306-0253 (+39) 0444-106-0253

TENANT COMMAND	24/7 CONTACT	SPONSOR INFO
Naval Computer and Telecommunications Station Naples, Italy (NCTS)	(+39) 335-578-8317 (+39) 081-568-6057	m-na-ncts-sponsorship@us.navy.mil (+39) 081-568-3378
Naval Criminal Investigative Service, Europe and Africa Field Office (NCIS EURAF)	(+39) 081-568-642/6182/6975/6063	(+39) 081-568-642/6182/6975/6063
Naval Facilities Engineering Systems Command (NAVFAC) Europe, Africa, Central (EURAFCENT)	(+39) 337-127-3852	m-navfac-eac-sponsorcoordinators@us.navy.mil (+39) 081-568-6395 / (+39) 335-752-1788
Naval Information Warfare Center Atlantic (NIWCLANT), Naples	(+39)344-770-8999 (+39) 081-568-7999 (+1) 843-514-8585	niwc_lant_oconus_leadership_travel_notification@us.navy.mil (+39)344-770-8999 / (+39) 081-568-7999 / (+1) 843-514-8585
Navy Exchange (NEX), Naples	(+39) 081-813-5242/5220/5234 (+39) 081-568-4327	(+39) 081-813-5242/5220/5234 (+39) 081-568-4327
Navy Federal Credit Union (NFCU)	(+39) 081-811-4887	(+39) 081-811-4887
Navy Marine Corps Relief Society (NMCRS)	(+39) 081-568-3913	(+39) 081-568-3913
Navy Marine Corps Spectrum Office Europe (NMCSE-EUR)	(+39) 081-568-2005/6133	(+39) 081-568-2005/6133
Navy Supply, Fleet Logistics Center, Sigonella (NAVSUP FLCSI) Detachment, Naples	(+39) 366-694-1717	navsupflcsicc@us.navy.mil (+39) 081-811-4336
NEXCOM Hospitality Group (NHG)	(+39) 081-568-6167/5458/5250 (+39) 081-813-3443	(+39) 081-568-6167/5458/5250 (+39) 081-813-3443
Office of Civilian Human Resources (OCHR)	(+39) 081-568-6387/5770/2112/2115/5796	(+39) 081-568-6387/5770/2112/2115/5796
Regional Support Center (RSC) Europe; Transaction Service Center (TSC) Naples/ Navy Passenger Transportation Office (PSD/ NAVPTO)	(+39) 335-812-3607	tscnaplessponsorship@us.navy.mil (+39) 335-812-3607 CO - (+39) 347-377-5590 SEL - (+39) 324-183-8153
Special Security Office (SSO) Naples	(+39) 081-568-2175	(+39) 081-568-2175
Stars and Stripes Naples	(+39) 341-583-9310/9410	(+39) 341-583-9310/9410
University of Maryland Global Campus (UMGC)	(+39) 081-568-6675	(+39) 081-568-6675
U.S. Army Veterinary Service Clinic	(+39) 081-568-7916	(+39) 081-568-7916
U.S. Naval Hospital Naples and NMRTC	(+39) 081-568-4415/5822/4363 (+39) 366-677-0016 (+39) 338-780-3825 (+39) 081-811-6379	usn.naples.usnmrtc-naples.mbx.sponsorship-coordinator@health.mil (+39) 081-811-6440
U.S. Naval Support Activity (NAVSUPPACT), Naples	(+39) 335-825-7986	(+39) 335-825-7986
U.S. Naval Support Activity (NAVSUPPACT), Naples - Detachment Gaeta	(+39) 081-568-8301 (+39) 335-183-1269	(+39) 081-568-8301 (+39) 335-183-1269
U.S. Naval Support Activity (NAVSUPPACT), Naples - Navy Element Shape, Belgium	(+39) 314-423-4177/4445/4818	(+39) 314-423-4177/4445/4818
United Service Organization (USO)	(+39) 081-568-2914/5713	(+39) 081-568-2914/5713
U.S.S. Mount Whitney (LCC 20) Gaeta, Italy	(+39) 081-568-9000	(+39) 081-568-9000

SUPPORT BASES MAP OVERVIEW



CAPODICHINO

FACILITY	GRID
OUTDOOR ATHLETIC COURTS	H5
EAST PARKING GARAGE (BACK GATE)	I3
WEST PARKING GARAGE (FRONT GATE)	D9
MOBILE COFFEE BAR	G5
FIRE STATION / SECURITY	F6
MAIL CENTER (PACKAGES)	B8
DINING - MENSA	C8
UNIVERSITY OF MARYLAND GLOBAL CAMPUS	C8
FOOD COURT - BELLA NAPOLI	H4
LODGING - NGIS ANNEX	G5
MOTOR VEHICLE REGISTRATION OFFICE	H3
MAILBOXES	H3
BANK	G3
FITNESS CENTER	H3
MINI NEX AND RETAIL	H4
LODGING - NGIS MAIN	H3
CAPO CHAPEL	H3
LIBRARY	H3
COMMAND CONFERENCE CENTER	H3
CLINIC	H4
CHILD DEVELOPMENT CENTER (CDC)	I4
PASS & ID OFFICE	B10

Capodichino Gate Hours

---Front Gate---
Open 24/7

---Back Gate---
Mon-Fri: 0530-0900 | 1500-1730
Weekends & US Holidays: Closed

NSA Naples Emergency Dispatch (24/7)
 DSN.....911
 Commercial.....(+39)081-568-4911

NSA Naples Non Emergency (24/7)
 DSN.....626-5638
 Commercial.....(+39)081-568-5638

Local Emergency (ITALIAN)
 Carabinieri.....112
 Police/ Polizia.....113
 Fire Dept./ Vigili del Fuoco.....115
 Ambulance/ Pronto Soccorso.....118



Scan for NSA Naples
Emergency Management
Webpage

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SUPPORT SITE



FACILITY	GRID
AFN	P6
BACHELOR LODGE & LIBERTY CENTER	O5
BOWLING CENTER	N6
SCHOOL CAFETERIA	H9
CHILD DEVELOPMENT CENTER	H7
COMMISSARY	M9
ELEMENTARY SCHOOL	G9
FIRE STATION	L7
FITNESS CENTER	L4
FRONT GATE	J8
MIDDLE / HIGH SCHOOL	H8
HOSPITAL & DENTAL CLINIC	O5
MOTOR VEHICLE REGISTRATION OFFICE	P6
MWR AUTO HOBBY SHOP	O7
NEX AUTO SERVICE	O7
NEX RETAIL CENTER	M8
PASS & ID	J9
POV PROCESSING	Q4
PUBLIC WORKS	N6
UNACCOMPANIED HOUSING OFFICE	E7
VETERINARY CENTER & THRIFT SHOP	L6
CHAPEL	J7
FAMILY HOUSING	K6
NAVY LODGE, FLEET & FAMILY SERVICES	I6
HOUSING SERVICE CENTER	P6

DINING OPTIONS	RETAIL
Popeye's.....N7	Barber/Beauty Salon.....N7
Planet Smoothie.....N7	Bike Center.....N7
Wendy's.....N7	Flowers.....N7
Ciro's.....N7	Frame Shop.....N7
Subway.....N7	Gourmet.....N7
Dunkin' Donuts.....N7	Jewelry.....N7
Striker's Grill.....N6	Medical Supplies.....N7
Eat TF.....J6	Vodafone.....N7
NEX Espresso Bar.....J6	Optical Shop.....N7
	Pack n' Wrap.....N7
	Dry Cleaning/ Tailor.....N7
	Watch Repair.....N7
	Europ Car Rental.....N7
	Military Auto Source.....N7
	NEX.....N7
	NEX Mini Mart.....J6
	Thrift Store.....L6

Support Site Gate Hours

--- Front Gate ---
Open 24/7
--- Back Gate ---
Mon-Fri (POV) 0700-0800
Mon-Fri (Commercial Vehicles) 0800-1600

NSA Naples Emergency Dispatch (24/7)
DSN.....911
Commercial.....(+39)081-568-4911

NSA Naples Non Emergency (24/7)
DSN.....626-5638
Commercial.....(+39)081-568-5638

Local Emergency (ITALIAN)
Carabinieri.....112
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CARNEY PARK

FACILITY	GRID
MWR READY STR/PUBLIC TOILET	H6
OUTDOOR RECREATION CENTER	G8
MWR EQUIPMENT MAINT. SHOP (INSIDE GATE)	H7
COMMUNITY REC CTR - CONFERENCE ROOM	G7
MWR RENTAL CABINS	VARIOUS
SHOWER / LOCKER FAC	G5
WELL WATER DISTRIBUTION BLDG	F4
PUBLIC TOILET	D3
WRA ADMIN OFFICE	F4
RECREATIONAL POOL	G7
MULTIPURPOSE PAVILION #2	F4
MULTIPURPOSE PAVILION #3	D4
WATER DISTRIBUTION BLDG	H7
RECREATION CENTER	G5
LAUNDROMAT	B4
GOLF CLUB HOUSE	F8
LIONS DEN	A8
PUBLIC TOILET (2ND TEE)	B9
GATE GUARD HOUSE	G7
MULTIPURPOSE PAVILION #1	G5
MULTIPURPOSE PAVILION #4	F6
YURT #3	E2
FIRE PROTECTION BLDG	D5
PICNIC PAVILION #1	F6
PICNIC PAVILION #2	F2
PICNIC PAVILION #3	F4
PICNIC PAVILION #4	E4
PICNIC PAVILION #5	D3
GOLF CART CHARGING STATION SHELTERS	F8
SNACK SHACK	F4

CARNEY PARK
PHONE: +39-081-562-1579

Via Campiglione 11
 Pozzuoli, Italy 80078

NSA Naples Emergency Dispatch (24/7)
 DSN.....911
 Commercial.....[+39]081-568-4911

NSA Naples Non Emergency (24/7)
 DSN.....626-5638
 Commercial.....[+39]081-568-5638

Local Emergency (ITALIAN)
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 Ambulance/ Pronto Soccorso.....118



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 Emergency Management
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NSA NAPLES WELLNESS COLLECTIVE

The Wellness Collective is your gateway to finding “your thing”—whether that’s hiking, painting, meditation, fitness, spiritual connection, or simply finding your people. It brings together clubs, groups, resources, and events that support your mind, body, and spirit as you adjust to life here.

Explore the Wellness Collective on the NSA Naples Italy Mobile App or visit www.navymwrnaples.com → Wellness Collective

NAPLES WELLNESS COLLECTIVE

CLUBS • SPORTS • SUPPORT GROUPS • SKILL-BUILDING • HOBBIES

Mind Body Spirit Social

Scan the QR Code and do something for yourself today!

NSA Naples FLEET & FAMILY SUPPORT CENTER

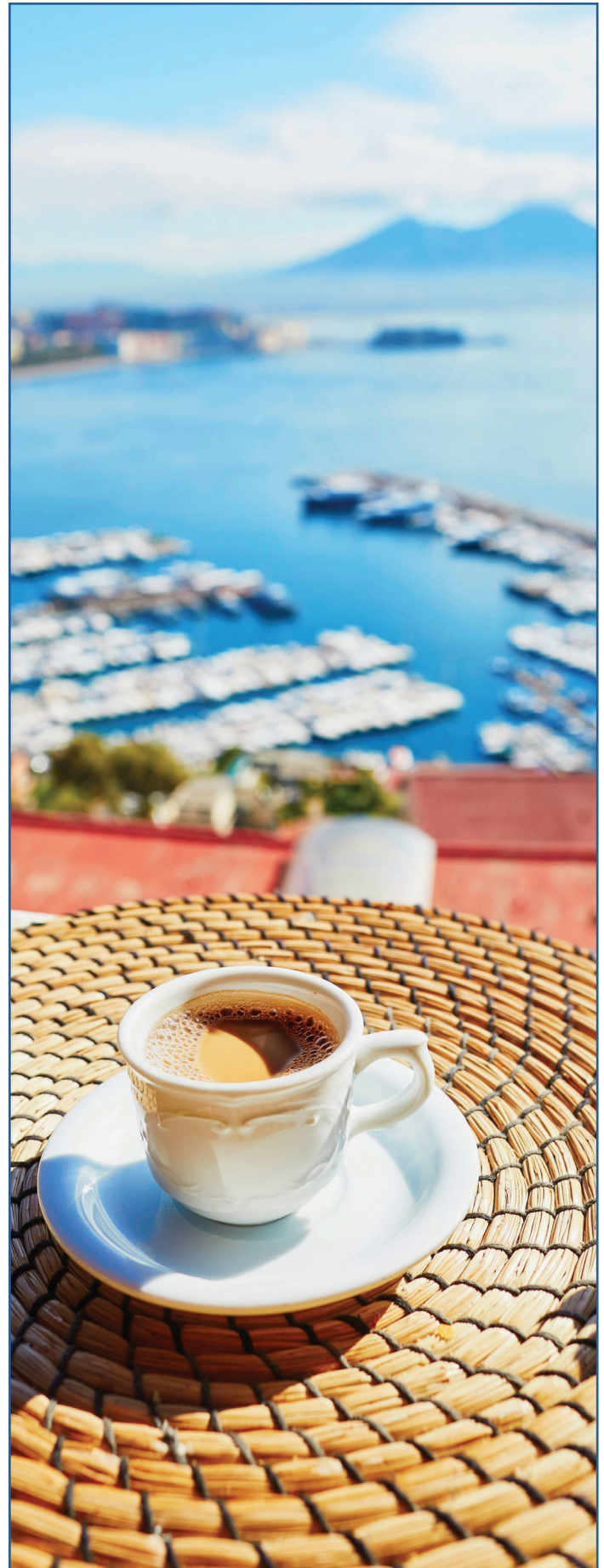
Tips for Finding Your Footing

- Set realistic expectations—adjusting takes time
- Give yourself permission to feel uncomfortable
- Explore at your own pace
- Stay physically active—movement helps mood
- Connect with your community—don’t go it alone
- Practice mindfulness or try something new
- Reach out to the Fleet and Family Support Center for workshops, counseling, or relocation help

Your time here is more than just a duty station — it’s a rare opportunity to live in Italy and grow in ways you didn’t expect. Don’t waste it being stuck or frustrated. Find your balance, find your people, and find your thing.

“Unofficial Diplomat” in Italy

During your tour in Naples, you are not merely a tourist but a resident of Italy and a representative of the United States military. This dual role requires you to act as an unofficial diplomat, fostering a positive image in all interactions with our Italian hosts. Your effectiveness in this capacity will be significantly enhanced by a commitment to learning and respecting the language and customs of Italy.



PREPARING TRANSFER TO NAPLES



A partial view of Capodichino base, headquarters of NSA Naples and other major tenant commands like U.S. Naval Forces Europe-Africa and Sixth Fleet

Preparing to Transfer FAQs

There is no time to waste in getting ready for your move to Naples. A move overseas requires months of preparation, and the sooner you have orders in hand, the sooner you can get started. This section will provide you with some of the details and answers to some of the most commonly asked questions on moving overseas. It cannot be overemphasized that you should immediately contact your sponsor since he or she is your first link to your new command.

Constant communication between you and your sponsor will make your move easier for your family and eliminate needless worries and frustrations.

Your sponsor should send you a Welcome Aboard package and provide you with useful information to ensure your transition to life overseas is as smooth as possible.

Provide your sponsor with accurate information on yourself and your family. In the summer months, it is not uncommon for long waiting lists for temporary accommodations, so send the following to your sponsor as soon as possible:

- Leave address and phone number (transient email address also recommended).
- Dates / times / flight numbers for your arrival.
- Family size, ages of children and any special considerations.
- Child care needs.
- Pets you may be bringing.

If you haven't heard back from your sponsor in a few days, contact your new command immediately. To ensure you receive accurate information tailored to your assignment, NSA Naples advises that you verify your specific command from your orders. Once identified, please contact that command directly for further guidance.

PRE-ARRIVAL CHECKLIST

Upon receiving your orders to Naples, Italy, your first step is to visit the Area Orientation (AO) website and download the latest AO handbook. This book and website contain pre-arrival and other checklists including AO brief that will help make your move less hectic.



Scan QR Code for AO webpage and checklists

OVERSEAS SCREENING & MEDICAL CHECKLISTS

Medical Requirement Checklist

This checklist outlines the mandatory steps to ensure you and your family meet the medical requirements for your move to Naples.

STEP	ACTION REQUIRED	KEY DETAILS & CONTACTS
1. Initiate Screening	Begin the overseas screening process for yourself and all family members immediately upon receiving orders.	This process starts at your current command and includes medical exams, required immunizations, and an interview with a command representative. Its purpose is to identify any medical or educational needs that may not be supported in Naples.
2. Verify Medical/Specialty Care	Confirm that any required specialty medical care or specific medications are available at US Naval Hospital (USNH) Naples.	USNH Naples has limitations. If you or a family member has a condition like cancer, autism, chronic mental illness, or requires specific medications, you must verify availability. - Pharmacy: (+39) 081-811-6225 Patient Admin: DSN 629-6215 or (+39) 081-811-6215
3. Complete Immunizations	Start your required immunizations early.	Upon completion, you will be issued an International Certificate of Vaccination (PHS Form 731, the "Yellow Card"). Ensure this is up-to-date for all traveling family members.
4. Report Status Changes	Immediately notify your command if your medical status—or that of a family member—changes after your screening is complete.	Any change could affect your final suitability determination for the overseas assignment.
5. Check Local Care Options	If specialized care is needed, contact USNH Naples to see if it's available through the local Italian medical community.	Inquire if the service is available locally and if your insurance is accepted. Patient Admin: DSN 629-6215 or (+39) 081-811-6215

Exceptional Family Member Program (EFMP) Checklist

This checklist is for active-duty service members who have a family member with special medical or educational needs.

STEP	ACTION REQUIRED	KEY DETAILS & CONTACTS
1. Mandatory Enrollment	If you have a dependent with special medical or educational needs, you must enroll in the Exceptional Family Member Program (EFMP).	Enrollment is mandatory per DoW instructions. This is a critical part of your overseas screening process to ensure necessary support is available at your new duty station.
2. Notify the School (if applicable)	If you have a child with an Individualized Education Program (IEP), you must notify the school at NSA Naples.	This allows the school to prepare for your child's specific educational requirements in advance of your arrival.
3. Complete Screening Forms	Ensure all required EFMP forms are completed and routed as part of your official overseas screening.	Each military branch has its own EFMP, so ensure you are using the correct forms for your service.
4. Contact for Questions	For any specific questions about the EFMP at NSA Naples, contact the Fleet and Family Support Center (FFSC).	They are your primary resource for understanding and navigating the program at this location. Email: nsanaplesffsc@us.navy.mil

U.S. CONSULATE GENERAL IN NAPLES

The U.S. Consulate General in Naples serves as the diplomatic mission for southern Italy. Located at Piazza della Repubblica, 80122 Napoli, Italy, it provides essential passport and emergency assistance to American citizens.

Apply for a U.S. Citizenship

For questions about eligibility for becoming a U.S. citizen, please contact the U.S. Citizenship and Immigration Services (USCIS) at 1-800-375-5283 or visit www.uscis.gov. In order for a foreign national immediate relative to legally enter and remain in the United States, a valid immigrant visa is always required. Approval of immigration as a lawful permanent resident is normally accomplished through filing Form I-130 (Petition for Alien Relative).

To file an I-130 locally at the U.S. Consulate General Naples:

Email the Immigrant Visa (IV) Unit at IVNaples@state.gov to request exceptional filing under the blanket authorization and explain your circumstances in detail. Gather all required documents. Additional information on I-130, Petition for Alien Relative, is available at: <https://www.uscis.gov/i-130>. Visit the U.S. Consulate General Naples with all required documents listed on the appointment notification e-mail you receive.

Please note: The U.S. Consulate Naples is not authorized to accept the filing of Form I-130 locally if the U.S. citizen petitioner has previously filed a Form I-130 on behalf of the beneficiary with USCIS domestically or electronically. If your request to file an I-130 petition with U.S. Consulate General Naples is not authorized by USCIS, then you must file the petition with USCIS.

Consular Report of Birth Abroad (CRBA)

A child born abroad to a U.S. citizen parent or parents may acquire U.S. citizenship at birth if certain statutory requirements are met. The child's parents can apply for a Consular Report of Birth Abroad of a Citizen of the United States (CRBA) to document that the child is a U.S. citizen. For more information on CRBAs, please visit: Consular Report of Birth Abroad (CRBA).

To begin an online application, follow the provided step-by-step instructions. After application completion and payment submission, the applicant will be contacted via email within 5 business days with the next available interview appointment. All parents and the child must attend the interview and bring the following documents:

1. Original birth certificate issued by the Comune or Anagrafe listing the parents' names (multilanguage version preferred).
2. If married, marriage certificate (original or certified true copy - bring original and 1 photocopy). If previously married, original or certified copy of divorce decree or death certificate for all previous marriages (bring original and 1 photocopy).
3. Valid passport/identification document for the parents (bring original and 2 photocopies of the bio page).
4. Proof of U.S. citizenship (passport, birth certificate, or Certificate of Naturalization) for the American parent(s) (bring original and 1 photocopy).
5. Proof of physical presence in the United States of the U.S. citizen parent(s) (e.g., school records, university transcripts, employment records). Review physical presence requirements on the website to ensure sufficient evidence is provided.

All foreign language documents must include a simple English translation (certification not required). Concurrent application for child's passport and Social Security number is also available.



PASSPORT, VISA AND ENTRY REQUIREMENTS

This section outlines the specific passport and visa requirements for entry into Italy based on your status. Begin this process as early as possible, as processing times can take 8-10 weeks or longer.

Active-Duty Military Personnel

U.S. active-duty military personnel are exempt from visa requirements under the NATO Status of Forces Agreement (SOFA).

ACTION	DETAILS
1. Entry into Italy	Enter Italy using your PCS orders, NATO orders, and your Common Access Card (CAC). No passport or visa is required for entry on official duty.
2. Official Travel	If you will travel to non-NATO countries for official business, you must obtain a Special Issuance (maroon) official passport.
3. Personal Travel	It is highly recommended to obtain a regular tourist (blue) passport for personal leave and travel. Most hotels require a passport for check-in.

For more information, visit:

<https://it.usembassy.gov/uniformed-military-personnel/>



Military Dependents, DoW Employees & Their Dependents

This applies to all U.S., non-U.S., and non-EU citizen dependents and DoW civilian employees.

ACTION	DETAILS
1. Obtain Required Documents	BEFORE ARRIVAL , you must obtain both: 1. A No-Fee Passport 2. A Missione (Type D) Visa placed inside the passport.
2. Start the Application Process	Apply as early as possible. Processing can take 8-10 weeks. You can begin the visa process with a Letter of Intent. Apply via your travel office (NAVPTO) or the nearest Italian Embassy/Consulate.
3. Plan Accordingly	The Missione visa CANNOT be obtained after arriving in Italy. If you or your dependents arrive without it, you will be required to return to your home country to complete the process at your own expense.
4. EU Citizen Exception	Dependents who are citizens of European Union (EU) countries DO NOT need a visa to enter or reside in Italy.

For more information, visit:

- <https://it.usembassy.gov/dod-family-members-dependents/>
- <https://it.usembassy.gov/dod-civilian-employees/>

DoW Contractors & Their Dependents

ACTION	DETAILS
1. Obtain Passport	You are required to have a regular tourist (blue) passport to enter Italy.
2. Obtain Visa (if applicable)	A Missione visa is required for assignments longer than 90 days. This visa will not be granted for assignments shorter than 90 days.

For more information, visit:

<https://it.usembassy.gov/u-s-government-contractors-accredited-technical-representatives-civilian-personnel/>

Passport Application Requirements

- Photos: Must be 2x2 inches with a white background, taken within the last 6 months. No glasses, military uniforms, or selfies are permitted.
- Documents: Only original documents or copies certified as true by a Passport Agent are accepted.
- Lost/Stolen Passport: For immediate travel, complete the application via the passport wizard and submit it at the Consulate before 12:00 p.m. (no appointment needed).
- Contact: For official or dependent passport requests, email uscitizensnaples@state.gov

Step-by-Step Guide to Get a Power of Attorney

Follow these steps to obtain a notarized Power of Attorney (POA) through the Region Legal Service Office (RLSO) EURAFCENT.

STEP	ACTION REQUIRED	DETAILS
1. Choose Your Method	Decide if you want to self-draft your POA online or get assistance in person.	The online tool is recommended for creating a Special Power of Attorney (SPOA) that fits common needs.
2. Self-Draft Online (Recommended)	Go to the Navy JAG website to create your own SPOA. Select the form that fits your need, complete the required fields online, and print the document.	Website: https://www.jag.navy.mil/legal-services/special-power-of-attorney/
3. Get it Notarized	Bring your printed, unsigned POA to the RLSO Legal Assistance Office. An official will notarize it for you free of charge.	Do not sign the document before your visit. You must sign it in the presence of the notary.
4. In-Person Assistance (Alternative)	Visit the RLSO EURAFCENT Legal Assistance Office during walk-in hours for advice or to have a POA prepared for you.	No appointment is necessary for SPOAs. This is a good option if you are unsure which type of POA you need.

RLSO Location & Hours

For notarizations, in-person assistance, or questions, contact or visit the legal office.

Location: Capodichino, Admin II Building, Room 1074 (First Floor)

Walk-in Hours:

Mon, Wed, Thur, Fri: 0900 - 1430

Tuesday: 0900 - 1200

Email: napleslegalassistance@us.navy.mil

Phone: (+39) 081-568-4576



PETS AND IMPORT REQUIREMENTS

As of January 1, 2024, the DoW implemented a new policy to help service members with the costs of moving with a pet during a Permanent Change of Station (PCS). For moves to or from a location outside the continental U.S., the reimbursement is up to \$2,000. Reimbursable expenses include mandatory microchipping, boarding fees, hotel service charges, licensing fees at your new duty station, and pet shipping fees. For overseas moves, quarantine fees and costs for antibody blood tests (titer testing) are also covered.

CATEGORY	DETAILS	ACTION REQUIRED
On-Base Lodging	The Navy Lodge is a pet friendly property and every room is pet friendly.	Ensure your pets meet the weight limit of 70lbs per the NEXCOM Hospitality Group pet policy.
Off-Base Lodging	Local kennels are available for an average of €10-€15 per night, per pet.	Coordinate with your sponsor before you arrive to arrange kennel boarding. These fees are non-refundable and cannot be claimed.
Government Housing	Allows a maximum of two indoor pets (cats or dogs). Pets must be micro-chipped, spayed/neutered, and weigh under 70 lbs.	Notify the housing office and your sponsor about the specific pets you plan to bring.
Local Rental Housing	Most landlords on the local economy permit pets.	Confirm with your potential landlord regarding their specific pet policy.
Health & Entry	Italy has no quarantine period. However, specific health documents are mandatory.	1. Rabies Shot: Ensure your pet's rabies vaccination is current (given more than 30 days but less than 12 months before arrival). 2. Health Certificate: Obtain an official veterinary health certificate within 10 days of your travel date.
Special Health Needs	Naples lacks special diagnostic facilities for pets. It is not recommended to bring pets that are old, require long-term medication, or special treatment.	Have your sponsor contact veterinary services to verify if adequate care is available for your pet's specific condition.

To ensure a smoother and less stressful relocation process for your pet, personnel should use military Veterinary Treatment Facilities (VTFs) for travel certifications. Sponsors of incoming families with pets can contact the Naples Vet Clinic to help locate the nearest U.S. military vet and streamline the process.



DoD Pet Transportation Allowance – PCS Moves



ELIGIBILITY

- ✓ PCS orders effective ≥ Jan 1, 2024
- ✓ One pet only
- ✓ Cat or dog

LIMIT

\$2,000

OCONUS PCS

Contact your Travel Management Office or Installation Transportation Office for reimbursement.



Scan code for more info.

HOUSEHOLD GOODS SHIPPING & STORAGE

This section outlines the process, timelines, and regulations for shipping your household goods, unaccompanied baggage, and privately-owned vehicles to the Naples area.

First Step: Arrange Your Move at my.move.mil: Upon receiving your orders, you should immediately begin arranging the shipment of your personal property. This is done by contacting your nearest Personal Property Shipping Office (PPSO) or by visiting the official DoW Household Goods portal at my.move.mil. This website is the essential tool you will use to both set up your shipments and, if necessary, file any claims later.

Phase 1: Arranging Your Shipments

STEP	ACTION REQUIRED	DETAILS
1. Initiate Your Move	Immediately contact PPSO or visit my.move.mil upon receipt of orders.	This is where you will get specific information on your entitlements, shipping methods, and estimated transit times.
2. Prepare Your Shipments	Decide what to ship, what to store, and what to put in your Unaccompanied Baggage.	Consult with your sponsor to determine what is necessary. Remember that Naples has a Loaner Furniture program to assist you until your main shipment arrives. Unaccompanied personnel E-3 and below must contact their sponsor before shipping household goods.
3. Check-in Upon Arrival	Bring all shipping documentation (for household goods and your vehicle) to the Naples PPSO when you arrive.	The staff will guide you on the delivery process and how to file claims if needed.

Shipment Types & Timelines

Household Goods (HHG)

- Transit Time: 90-120 days from CONUS; 100-160 days from other locations.
- Weight Allowance: Naples is not a weight-restricted area, so you may ship your full entitlement. However, this total weight includes your Unaccompanied Baggage and any items in Non-Temporary Storage (NTS).

Unaccompanied Baggage (Express Shipment)

This shipment is for essential items you will need immediately upon arrival.

- Transit Time: 36-46 days from CONUS; 75-100 days from other locations.

Storage Options

Temporary Storage

If you need to delay the delivery of your property after it arrives in Naples, you are authorized 90 days of storage at government expense.

- Action: To request an extension beyond 90 days, you must contact the PPSO in writing.
- Note: Civilians require command approval and amended orders for an extension.

Non-Temporary Storage (NTS)

You may be entitled to store a portion of your belongings at a government-funded facility in the U.S. for the duration of your overseas tour. NTS is generally not authorized for personnel assigned to government quarters or who will be living in economy quarters in Naples.

What to Include:

- ✓ Essential clothing and uniforms
- ✓ Linens, blankets, and towels
- ✓ Dishes, pots, pans, and kitchen utensils
- ✓ Small appliances (e.g., iron, small TV)
- ✓ Items for children (strollers, collapsible cribs)
- ✓ Professional books and equipment
- ✗ Prohibited Items: No furniture of any kind is allowed in Unaccompanied Baggage





Firearms Policy Reminder

Naples Community:
a friendly reminder on our base Firearm Policy

- Firearms, to include, Airsoft, Nerf soft bullet weapons, and BB guns are **NOT** permitted on base.
- Importing a weapon into Italy **IS** against the law.

For questions regarding firearms, please contact Naples Security Department at +39 081-568-5638 for further information.

Prohibited Items: Firearms & Weapons

The shipment of any kind of privately-owned weapon to Italy is strictly prohibited.

Banned Items Include:

- Firearms of any kind (pistols, rifles, etc.)
- Air guns, replicas, and their components
- Spring-opening knives, bowie knives, straight-edge razors
- Brass knuckles, blackjacks, pipes, chains, slings
- Pocket Knives: Italian law permits pocket knives only if the blade does not exceed two inches.



Shipping Your Vehicles

Privately-Owned Vehicle (POV)

Military and DoW civilians are entitled to ship one POV at government expense.

Transit Time: 45-60 days (East Coast), 55-90 days (Gulf Coast), 75-90 days (West Coast).

Action Checklist:

- ✓ Verify VIN: Ensure the Vehicle Identification Number on your turn-in documents perfectly matches the VIN on your vehicle.
- ✓ Confirm Operability: Your vehicle must be in safe, mechanically sound operating condition. It will undergo a safety inspection in Italy before it can be registered.



Motorcycles & Mopeds

These vehicles enter Italy duty-free but have strict shipping and registration requirements. You can register a maximum of three vehicles in total.

Action Checklist:

- ✓ Pack Separately: The motorcycle/moped must be packed in its own crate, separate from your household goods.
- ✓ Mark Crate Clearly: The outside of the crate must be clearly marked that it contains a motorcycle/moped.
- ✓ Update Inventory: Your inventory must list the type, year, make, and serial/chassis number of the vehicle.
- ✓ Mail Documents: You must mail copies of your orders, Government Bill of Lading (GBL), stateside title/registration, and inventory to the Naples PPSO at the following address:

Naples Personal Property Shipping Office
Attn: Motorcycle Clearance
PSC 808 Box 42
FPO, AE 09618-0042

Consequences: Failure to follow these steps can result in the vehicle being returned at your expense, confiscation, and significant fines.

Importation of all-terrain vehicles (ATVs), three-wheelers and off-road motorcycles is highly discouraged.

Filing a Claim for Damaged Property

All shipments are covered by Full Replacement Value (FRV). You will file claims directly with the Transportation Service Provider (TSP), not the Military Claims Office. The website to submit claims is <https://my.move.mil/sign-in>

STEP	ACTION REQUIRED	DEADLINE
1. Note Damage at Delivery	Record any visible loss or damage on the DD Form 1840/1850 when your property is delivered.	At time of delivery.
2. Notify TSP of Hidden Damage	Notify the TSP of any loss or damage discovered after delivery using DD Form 1840R/1850R.	Within 180 days of delivery.
3. File Your Claim	File your full claim through the Defense Personal Property System (DPS).	Within 9 months of delivery.

WHAT SHOULD I BRING TO NAPLES?

In Italy, an unfurnished apartment or villa is just that, unfurnished. Sometimes that could mean no clothes closets, screens or bathroom medicine cabinets. In these cases, you may be able to purchase these items from the previous tenant, but for the most part setting up a house in Italy will cost more than in most places.

Electrical Systems: 220 Volts

- **Key Fact:** Italy uses a 220-volt electrical system, whereas the U.S. uses 110 volts.
- **Action Step:**
 - ✓ Check your electronics and appliances. Any device that is not dual-voltage will require a step-down transformer to work correctly and avoid damage.

Security & Storage Recommendations

Breaking and entering are not uncommon. It is wise to store valuable and irreplaceable items.

Action Checklist:

- ✓ **Identify Valuables:** Make a list of items with high monetary or sentimental value that are not essential for your tour.
- ✓ **Plan for Storage:** Strongly consider leaving these items in a secure, non-temporary storage (NTS) facility in the U.S.
- ✓ **Contact PPSO:** Reach out to your Personal Property Office to learn about your entitlement for government-funded storage during your overseas tour.
- ✓ **Note:** Safety deposit boxes are not available on military installations in Naples.

Consult Your Sponsor: Before making final decisions, talk to your sponsor. They can provide valuable, first-hand advice on which household appliances and items are truly necessary for life in Naples.

- **Air Conditioners** - It is recommended that you do not bring an air conditioner.
- **Beds and Mattresses** - If you have the bedframes and mattresses, bring them. U.S.-size bedframes and mattresses are available at the Navy Exchange. European-size beds and mattresses are available off-base.
- **Bicycles** - Because of the traffic, it is unsafe for young children to ride bicycles in city streets. However, most suburban areas have relatively quiet streets where bicycles may be safely ridden. You can also enjoy bike riding at Support Site, Carney Park and Caserta's Royal Palace. Please note that bicycle helmets are required when riding at Support Site and Carney Park and highly recommended when riding off-base.
- **Carpentry Tools and Do-It-Yourself Equipment** - If you have them, bring them. A limited selection is available through the Navy Exchange. Tools purchased off-base will be in metric sizes.



- **Carpets and Rugs** - In a move to Italy, rugs often become a major expense. Floors here are hard tile or marble. Bring all the carpets and rugs you own. If you do not already have rugs, you may want to buy a few inexpensive room-size carpets (9x12 feet, 9x15 feet, etc.). Average-quality rugs and padding in standard sizes are available at the Navy Exchange. Also, Middle Eastern rugs are often sold by vendors at the Navy Exchange retail center. A wide variety of rugs can be found off-base, too.
- **Civilian Clothing** - All members of your family should plan to dress as they would at any military installation located where there are four seasons. Winter in Naples may be cold and damp, so be prepared and bring along extra warm clothing. Due to high fuel costs and the necessity for good ventilation, temperatures in most dwellings may be kept at a lower temperature. Sweaters and other warm clothing items are essential for inside wear in winter.

Europeans tend to dress more formally than Americans. Our host country nationals expect us to dress like Americans, but extremely informal clothing reflects poor taste on our part. If in doubt as to what to wear, the safest rule is to overdress, and you will fit right into any situation.
- **Clocks** - Clocks that are powered by electricity are not practical because they will not keep accurate time due to the 50-cycle current (the hands travel five-sixths of an hour every 60 minutes). Also, many areas experience brief power outages that will throw off the time. Wind-up or battery-powered clocks are your best bet.
- **Dehumidifiers** - Naples can be very damp, particularly during the winter months. A dehumidifier will help make your home easier to keep warm and avoid mildew problems. Dehumidifiers are available as part of the Partial Full Tour Furnishings Program from Housing, in the Navy Exchange and in stores off-base.
- **Desks, Dressers and Other Storage** - Anything that can be used to store things will come in handy. In your new home, there will be many areas where you can put small tables, desks, dressers and chests. Most homes do not have closets. Simple stand-alone wooden wardrobes are available as part of the Partial Full Tour Furnishings Program from Housing.
- **Draperies** - Drapes from your last home probably will be too

short here because of the high windows and ceilings. You may purchase drapes or fabric off-base or they may be purchased and shipped from the United States. You may not require drapes because shutters or "persiane" (black-out blinds that raise and lower much like hurricane shutters) are standard in most Italian dwellings.

- **Electric vehicles** - There is no capability for charging electric vehicles on base and very limited capabilities off base.
- **Lawn Mowers** - Several years ago, it was unheard of for Americans to bring a lawn mower to Naples because everybody lived in apartments in the city. However, with the exodus to the suburbs, more families live in villas with lawns. New lawn mowers are available at the Navy Exchange on a limited basis. Some common replacement parts are available, but due to the variety of models manufactured, it is recommended that if you ship your mower, you also ship extra blades, plugs and maintenance kits.
- **Light Fixtures** - U.S. lamps are adaptable to Italian electrical current simply by replacing U.S. bulbs with Italian ones and by using an Italian adapter. U.S. and Italian lamps are available from the Navy Exchange and off-base.
- **Medicine Cabinets** - Medicine cabinets, both new and used, are available locally at a reasonable cost. You may request your landlord to install them when negotiating your housing contract.
- **Microwaves** - Keep in mind that microwaves are provided as part of the Partial Full Tour Furnishings Program from Housing. Microwave ovens sold in the United States are generally 60 cycles and cannot be converted for use in Italy. Unless specifically designated 50/60 Hz, microwaves cannot be used in Italy without damage to the magnetron tube. Units sold in the Navy Exchange are 50/60 Hz and may be used with a transformer. When you are returning to the United States, this type of microwave may be adjusted to 60 Hz for stateside use.
- **Patio Furniture** - Even with an apartment, you may have balconies or rooftop access and will be able to use patio furniture. The Navy Exchange carries an assortment of patio furniture and it is available off-base. If you want to buy high-



quality patio furniture, Italy is famous for exporting a wide variety.

- **Radios** - A battery-operated radio is invaluable. Electric models work well, but if you experience electrical outages, the battery-operated radio should be there as a back-up. Radios with AM/FM bands are best. The clock portion of clock radios will not work due to the 50-cycle current.
- **Small Electrical Appliances** - Except for hair dryers, toasters and electrical clocks, most small electrical appliances adapt to use on transformers. 220-volt appliances are available off-base.
- **Televisions** - A multi-system TV may receive Italian signals. A decoder is required to receive all of AFN's channels. One decoder is provided by Housing as part of the Partial Full Tour Furnishing Program. Additional decoders may be purchased from the Navy Exchange. The sound system of the Italian television broadcast is on a different frequency than the United States. With a minor adjustment of the receiver, you may be able to pick up the Italian sound, but the picture will appear in black and white. The Navy Exchange has a complete stock of antennas, amplifiers and multi-system TVs available. If you plan to use your TV only for DVD or VHS formats, then conversion is not required.
- **Property Insurance - Renter's Insurance is Mandatory.** The Department of War does not provide renter's insurance for government or off-base housing. You (military and civilian) are responsible for insuring your possessions and liability against accidents or natural disasters.

Ensure Sufficient Coverage: Basic policies often only cover personal property. Verify your policy covers damages you accidentally cause to the unit (e.g., water damage, fire). Ask your agent if your policy covers landlord repair costs for accidental damage; seek supplemental coverage or another provider if not.

Property Security: Due to break-ins and theft, consider storing highly valuable or sentimental items in the U.S., as no safety deposit boxes are available at NSA Naples.

Theft Claims: The U.S. government may offer limited reimbursement for theft; contact the NSA Naples Legal Services Office for details.

CLAIMS AND THE PROTECTION OF PERSONAL PROPERTY

The Personnel Claims Act allows military members and certain civilian employees to file claims against the U.S. Government for personal property lost, damaged, or destroyed during official duties, including household goods shipments. Claims are generally payable unless the loss was due to your own negligence.

- **Filing Deadline:** All claims must be filed within two years from the date of the incident or, for shipments, the date of delivery.
- **Responsible Office:** All Department of the Navy (DON) and U.S. Marine Corps (USMC) claims are handled by the Personnel Claims Unit in Norfolk, Virginia.

How to File Your Claim

For Household Goods (HHG) Shipments:

- **DPS Shipments:** You must first file your claim against the Transportation Service Provider (TSP) through the Defense Personal Property System (DPS), accessible via <https://my.move.mil/sign-in>. After 30 days, you have the option to transfer the claim to the Military Claims Office (MCO) in Norfolk.
- **Non-DPS Shipments:** File your claim directly with the TSP. After 30 days, you can transfer it to the MCO.

For General Claims & Assistance:

- **Contact Norfolk:** For information or to file a claim, visit the <https://www.jag.navy.mil/legal-services/code-15/personnel/> or contact the Personnel Claims Unit Norfolk at (+1) 757-440-6315 or NorfolkClaims@us.navy.mil
- **Local Help:** For assistance with your claim packet, email Ms. Daniela Floco at daniela.flococaroresocatone.ln@us.navy.mil

Theft Claims: Important Requirements & Prevention

- **Secure Quarters:** Theft claims will be denied if entry was gained through unlocked doors or windows. Always lock all doors, windows, and shutters when leaving your home unoccupied.
- **Get a Police Report:** If you are a victim of a burglary, you must report it to the NSA Security Department to obtain a police report, which is required for your claim.
- **Vehicle Security:** Do not leave valuables in your vehicle. Thefts from parked cars are common.
- **Personal Security:** Be aware of pickpockets and purse snatchers in crowded public areas. Avoid wearing flashy jewelry and carry only the money you need.





U.S. Postal Service facilities serving U.S. personnel at Capodichino, Support Site, JFC, and Gaeta, Italy.

POSTAL MATTERS

The U.S. Postal Service provides relatively quick and efficient mail service at post offices located at Capodichino, Support Site, JFC, and Gaeta.

Getting Started

Your sponsor can open a P.O. Box for you before you arrive. It is your responsibility to provide all correspondents with your correct, new mailing address.

Correct Address Format

All mail must be addressed as follows:

- Full Name
- PSC XXX Box XXXX
- FPO AE 096XX

CRITICAL: DO NOT add "Naples" or "Italy" to the address. This will cause your mail to be misrouted into the Italian postal system, resulting in significant delays.

Mail Transit Times (to/from the U.S.):

- **First Class/Priority Mail:** 7-14 days
- **USPS Ground:** 2-4 weeks
- **Express Mail Military Service:** Available for time-sensitive items.

Prohibited Items to be shipped or received:

- Firearms
- Alcohol
- Lithium Batteries
- Plants
- Soil Matter
- Hazardous Material

Prohibitions:

- Refrain from mailing or ordering oils, food, and liquid drinks. These items can burst, damaging your mail and others' mail.
- Operating a personal business from your P.O. Box is prohibited.

All postal offices are all cashless operations. You may use major credit cards and bank debit cards for the exact amount of purchase. You can only use **DEBIT CARDS** to purchase money orders. **CREDIT CARDS CANNOT** be used to purchase money orders.

Postal Office Locations

Capodichino

Capodichino Post Office – Bldg. 412
(Behind the Supply building, inside the FMC)

Capodichino P.O. Boxes – Bldg. 450 (Inside with Community Bank)
Commercial: (+39) 081-568-5371/5506

Support Site

Support Site Post Office – Inside the Navy Exchange compound by the food court.
Commercial: (+39) 081-811-4336/4343

Joint Force Command

Allied Joint Force Command Post Office – First floor of Community Center Building.
Commercial: (+39) 081-639-4082

Gaeta

Gaeta Post Office – Bldg. 752 (on the pier).
Commercial: (+39) 081-568-8361

If you have any questions, e-mail:

Support Site: m-na-navsup-flcsi-sspo@us.navy.mil

Capodichino: m-na-navsup-flcsi-fmc@us.navy.mil

BANKING, CREDIT CARDS & CURRENCY EXCHANGE

In Italy, you will rely on cash much more than you did in the United States. Though you can use American Express, Visa and Mastercard at most shopping centers, hotels and restaurants, you will quickly discover that many do not accept credit cards, and those that do may have technical issues running your card. Gas credit cards do not work. The Navy Exchange accepts Mastercard, Visa, American Express and Discover. There are various banks and ATMs both on and off-base.

Here are some on-base options:

Capodichino

- Banco di Napoli (Bldg. 450).
- Community Bank (Capodichino Landing).
- Navy Exchange Minimart cashier: Euro or dollar sales. Rates are close to the daily exchange rate.
- Outside of Admin II there are three ATMs:
 1. Banco di Napoli dispenses only euro.
 2. Navy Federal dispenses only dollars.
 3. Community Bank dispenses both euro and dollars.
- Outside of the Air Terminal there is a Community Bank ATM that dispenses both euro and dollars.

Support Site

- Navy Federal Credit Union maintains a full-service office at the Navy Exchange retail complex.
- Navy Exchange cashier: euro or dollar sales. Rates are close to the daily exchange rate.
- There are two ATMs at Support Site: Banco di Napoli ATM and Navy Federal ATMs located at the entrance of the Navy Exchange retail center, near the main doors by the movie theater.

Allied Joint Force Command Naples

- Banco di Napoli.



GETTING SETTLED IN NAPLES

CHOOSING YOUR ARRIVAL AIRPORT

Primary Airport: Naples International Airport (NAP), also known as Capodichino, is the closest and most convenient airport.

Main Alternative: Rome Fiumicino Airport (FCO) is about 198 km away, but high-speed trains can connect you to Naples in under two hours, making it a viable option.

Secondary Alternative: Salerno Costa d'Amalfi Airport (QSR) is only 27 km away, but travel time to Naples can be longer than from Rome.

POST-ARRIVAL CHECKLIST: FIRST 72 HOURS AND WEEKS 1-2

Arrival & Lodging

- Coordinate Arrival: Your sponsor should assist with airport pickup and initial transportation.
- Proceed to Lodging: For Navy Gateway Inn at Capodichino or Navy Lodge at Support Site, please refer to the base maps in this guide.
- If needed, use the shuttle bus to move between Capodichino, Support Site and JFC. Find Shuttle Bus Schedule and Stops in the NSA Naples Italy mobile app and also in this guide.

Area Orientation (AO)

- Ask your sponsor for the latest AO Calendar or email nsanaplesao@us.navy.mil
- Confirm Registration: Check the AO Calendar and ensure you are registered.

If you registered for AO on the week of your arrival, complete the following:

- Driver's License Test and Application submission
- Tricare and Medical Records forms drop-off
- Housing Application
- Sojourner Permit Application
- Pet Registration at the VET Clinic

If you registered for AO on the week after your arrival, complete the following:

- Housing Application, see the housing section of guide for details
- Installation Tour with your Sponsor
- Meet your Command
- Complete trainings for One-Net Access
- Complete Command Check-In requirements
- Explore the surrounding area. See the [Explore Naples section of this guide](#).

Immediate Needs:

- Set up a phone plan, if needed (Vodafone, Iliad, Windtre, etc.) Vodafone is available at the Navy Exchange (NEX) mall on Support Site, and other local companies are available off-base.
- Temporary Household Items: If needed, visit the FFSC Loaner Locker for dishes, plates, etc. Follow Naples FFSC Facebook for more information.

Emergency Preparedness Resources



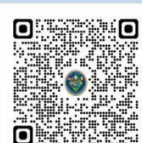
ATHOC/CDNS Registration
& Maintenance



NSA Naples Emergency
Readiness Guide



Individual & Family Emergency
Preparedness Self-Assessment
Checklist



NSA Naples Emergency
Management Team's Website

KEY TO
PREPAREDNESS IS:

- ✓ BEING INFORMED
- ✓ HAVING A PLAN
- ✓ BUILD & MAINTAIN AN EMERGENCY KIT

IMPORTANT EMERGENCY NUMBERS

NSA NAPLES EMERGENCY DISPATCH
DSN: 9-1-1
Commercial: +39-081-568-4911

ITALIAN EMERGENCY PHONE NUMBERS
Medical/Ambulance: 1-1-8
Fire: 1-1-5
Police: 1-1-3

U.S. CONSULATE – NAPLES: +39-081-583-8111

Emergency Preparedness

- See the emergency management section of this guide and DOWNLOAD the emergency preparedness guides.

- Familiarize yourself with local emergency numbers:

Emergency (+39) 081-568-4911 (Save # NOW!). NEVER call 911 from your cell phone while in Italy for an emergency **U.S. Consulate - Naples: (+39) 081-583-8111**

- Obtain the Check-in sheet from your command and begin the check-in process as soon as possible upon arrival.



AREA ORIENTATION

Your Mandatory Introduction to the Naples Area

Area Orientation (AO) is a mandatory, 3-day program designed to help all new arrivals and their families successfully transition to NSA Naples community. The orientation is conducted bi-weekly by the Fleet and Family Support Center (FFSC) at the Support Site Movie Theater.

Why You/Dependents Must Attend AO

The program provides essential information about local policies, Italian government requirements, and cultural adaptation to ensure personnel are prepared for their tour. The base conducts AO to streamline the check-in process, enhance mission readiness, and provide timely, accurate information unique to the Naples area.

How to Register for AO

Registration is required and can be completed online by you or your sponsor. To sign up, use the following link or QR code. For questions about AO, email nsanaplesao@us.navy.mil or call (+39) 081-811-6945.



Scan QR Code to register for AO

AO Week – Overview and What to Expect

Area Orientation (AO) is a mandatory, 3-day event, held every other Wednesday at the Support Site Theater (Navy Exchange complex), unless otherwise noted. It includes a one-hour information fair with base organizations. Active-duty Navy personnel will undergo mass check-in and must bring required items:

- ✓ Four copies of endorsed orders
- ✓ One copy of Page 2 of your orders, if you have dependents (military only)

- ✓ All medical and dental records (military only)
- ✓ One copy of driver's license
- ✓ Two copies of passport photo page
- ✓ All family members' passports
- ✓ U.S. civilian hires must report to their respective Human Resources Office (HRO) no later than the start of the next business day after arrival or at the date/time previously coordinated with their HRO

Some topics covered at AO:

- ✓ Housing Essentials Brief (government, Bachelor Enlisted Quarters and off-base housing options)
- ✓ TRICARE/Medical and Dental Check-in
- ✓ Legal
- ✓ Personal Property
- ✓ Motor Vehicle Registration and driver's license test
- ✓ Environmental
- ✓ Operation Preparedness/ Navy Criminal Investigative Service (NCIS)
- ✓ Emergency Management Disaster Preparation
- ✓ Safety Security/Anti-Terrorism Brief
- ✓ Sojourner application processing
- ✓ Navy Exchange
- ✓ Fleet and Family Services
- ✓ Morale, Welfare and Recreation/Child Youth Programs (CYP)
- ✓ Intercultural Relations

AO Website for the Most Current Information

Newcomers and Sponsors should check the AO website for most current schedule, checklists, required documents and course overviews and AO briefs.



Scan QR Code to for AO Webpage For Most Current Requirements

Childcare for Area Orientation

Parents who need childcare to attend Area Orientation can sign up at MilitaryChildcare.com.

Please select the appropriate program based on your child's age.

For Children in Grades K-6:

- Select: "School Year Care-Area Orientation Child Care"
- Time: 7:00 a.m. - 3:30 p.m.

For Children 6 Weeks - 5 Years Old:

- Select: "Part day care for Area Orientation Child Care at SS CDC"
- Time: 7:00 a.m. - 3:30 p.m.

Important: When registering, please be sure to note which Area Orientation session you will be attending in the "date care needed" field.

SOJOURNER'S PERMITS – YOUR GUIDE TO LEGALLY RESIDING IN ITALY

This section outlines the mandatory process for obtaining and renewing your Sojourner's Permit, an Italian government document that grants you permission to legally reside in the country.

Understanding the Sojourner's Permit

The Sojourner's Permit is a legal residency document. It is different from the *Missione* visa, which is only a visa to enter Italy. Once obtained, the permit replaces the visa.

CRITICAL: You cannot apply for a Sojourner's Permit if you arrive in Italy without a valid *Missione* visa in your passport.

Who Needs a Sojourner's Permit?	Who DOES NOT Need a Permit?
<ul style="list-style-type: none"> ✓ All Military Dependents ✓ DoW Civilians & Their Dependents ✓ DoW Contractors & Their Dependents ✓ All Children (non-EU citizens) ✓ NAF, Red Cross, NFCU, & USO Employees 	<ul style="list-style-type: none"> ✗ Active-Duty Military Personnel ✗ European Union (EU) Citizens

How to Apply for Your Permit

You must apply for your permit as soon as possible after arriving in Italy. The application process depends on your command and location.

If You Are Assigned To...	Your Application Point of Contact Is...
Navy/Marine Corps commands in Naples/Caserta	RLSO EURAFCENT Legal Assistance Office napleslegalassistance@us.navy.mil Phone: (+39) 081-568-4576
Army/Air Force at the VET Clinic or AFN on Support Site	napleslegalassistance@us.navy.mil Phone: (+39) 081-568-4576
U.S. Army/Air Force at JFC Naples or Grazzanise	JFC Provost Marshal's Office (Carabinieri) claudio.devincentis@jfcnp.nato.int
NSA Naples Detachment Gaeta	NSA Naples Det. Gaeta Office natalina.ferraro.ln@us.navy.mil (Note: If you reside in the Naples/Caserta area, you may apply with RLSO EURAFCENT).
USS Mount Whitney	

Renewing Your Sojourner's Permit

The Sojourner's Permit is typically valid for two years from your entry date, or for the length of civilian/contractor orders (not to exceed two years).

Action	Details
1. Check Expiration Dates	Review the expiration date on you and your family members' permits. These dates may not align with the length of your tour orders.
2. Start Renewal Early	You may begin the renewal process 90 days prior to the permit's expiration date.
3. Get Assistance	The RLSO EURAFCENT Legal Assistance office can assist with the renewal process for all eligible personnel listed in the table above.





The Navy Lodge Naples, located at Support Site. Temporary lodging for incoming personnel seeking housing. Pet-friendly rooms & kitchenettes available.

ON-BASE LODGING OPTIONS

Navy Gateway Inns & Suites (NGIS) Capodichino is military lodging with accommodations for transient military and authorized civilian guests on orders. It also accommodates leisure travelers on a space-available basis.

NSA Naples NGIS is located within walking distance of the Capodichino Airport. From the NSA Naples main gate, continue to follow the road for about 10 minutes and turn left at the street between the Child Development Center and the east parking garage. The NGIS is straight ahead.

Taxi service is available. Airport pick-up at NGIS available through Muto Travel (+39) 339 1618395. Please request assistance at NGIS

front desk, since only one company is authorized on to the base.

Navy Lodge Support Site: Your “home when you’re between homes.” All military personnel reporting to NSA Naples who are not directly assigned to government housing will be required to stay at the Navy Lodge while looking for housing accommodations. Please coordinate with your sponsor to make reservations.

The facility includes air conditioning, private baths, and fully furnished kitchenettes. Some suites are available. It is 100% non-smoking and offers pet-friendly rooms (in villas).

Off-Base Temporary Lodging: A wide selection of temporary, off-base lodging (hotels) is available. A Google search for hotels in the vicinity of any of our bases will yield many results.



Spacious, comfortable rooms for your stay at Navy Lodge onboard Support Site.

Where to get Euros on base

There are various places to change money both on and off-base. You can use two types of facilities: banks and exchange bureaus ("cambio"). Here are some options:

Capodichino:

- Community Bank (Bldg. 450 across from the gym): Euro sales/check cashing.
- Navy Exchange cashier: Euro or dollar sales. Rates are close to the daily rate.
- Banco di Napoli (Bldg. 450 across from the gym, 1st floor): Euro, dollars and other major currency sales, if you have an account. Outside of Admin II, there are also three ATMs available: one dispenses only Euro, one dispenses U.S. currency, and one gives both.

Joint Forces Command:

Banco di Napoli:
Euro, dollar and other major currency sales.

Support Site

- Navy Exchange cashier: Euro or dollar sales. Rates are close to the daily rate.
- ATMs: There is an Italian and American ATM located outside the Navy Exchange near the main doors by the movie theater. It is possible to get dollars or euro at this location.

ON-BASE SHUTTLE BUS SCHEDULE

NSA Naples provides shuttle bus between Capodichino-Support Site and Support Site-JFC. Check the bus schedule on the NSA Naples website or on the NSA Naples Italy mobile app for hours and bus stop locations. *This schedule is subject to change, check the NSA Naples Italy app for current version.*

NAVSUPPACT SHUTTLE BUS SYSTEM

Effective date:
01 December 2025

Single sailors living in the barracks and PCS transiting personnel have boarding priority. All others ride space available only.

MONDAY TO FRIDAY (US WORKDAYS)												WEEK-ENDS & US HOLIDAYS					
LEAVE S.SITE	Bus	ARRIVE CAPO	LEAVE CAPO	Bus	ARRIVE S.SITE	LEAVE S.SITE	Bus	ARRIVE JFC	LEAVE JFC	Bus	ARRIVE S.SITE	LEAVE S.SITE	Bus	ARRIVE CAPO	LEAVE CAPO	Bus	ARRIVE S.SITE
0530	2	0555	0530	1	0600							0530	1	0600	0600	1	0630
0610	1	0645	0600	2	0630							0645	1	0715	0730	1	0800
0610	1A	0645	0650	1	0720	0720	3	0750				0800	1	0830	0900	1	0930
0630	2A	0700										0930	1	1000	1230	1	1300
0645	2	0715	0730	2	0800							1330	1	1400	1515	1	1545
0710	1A	0745	0900	1	0930							1545	1	1615	1730	1	1800
0725	1	0800	1030	1	1100							1900	1	1930	2100	1	2130
0800	2	0835	1300	1	1330	1100	1	1130	1135	1	1215	2130	1	2200	2330	1	2400
0935	1	1015	1505	1	1535												
1220	1	1300	1535	2B	1615												
1335	1	1415	1615	1	1650				1515	3	1545						
1535	1	1615	1615	1A	1650												
1650	1	1730	1645	2	1710				1715	3	1745						
1715	2	1745	1730	2B	1800												
1805	2B	1845	1830	1	1915												
1935	1	2010	2100	1	2130												
2130	1	2200	2200	1	2240												
2300	1	2330	2330	1	2400												


BUS STOP LOCATIONS:

Capodichino (Three stops): Passengers exit next to the west garage after 8am inbound only - NGIS at all times - Supply at curb cutout by west gate after 8am outbound only.
JFC (Two stops): Passengers exit on the first roundabout at third exit adjacent to the JFC Main Complex - Passengers board the bus on the parking lot adjacent to the Motor Pool.
Support Site (Six stops): Bus Stop F just behind single sailors housing - Bus Stop A at the West end of Main Entrance road - Bus Stop B across from CDC on main road as you exit - Bus Stop D at the NEX - Bus Stop E at the Hospital - Bus Stop C at TLA . All departure times on schedule are from single sailor housing (Bus Stop F).


PLEASE, NO STANDING ALLOWED DUE TO SAFETY REGULATIONS.

Be at the desired bus stop 10 minutes PRIOR to the departure time to avoid missing the bus - No eating or drinking on the bus please!

FOR YOUR OWN SAFETY, PLEASE REVIEW THE SAFETY BROCHURE POSTED AT EACH BUS STOP PRIOR TO UTILIZING THE BUS SERVICE



For questions or concerns, please contact PWD TR at +39-081-568-5636 or +39-0815686866 during working days from 0800 to 1600
or call +39-3371247413 (BUS QAE) or +39-3371274659 (TR Branch Head) both available 24/7
You may e-mail us at: Shuttle-Bus-NSA-Naples@us.navy.mil



ON-BASE SHOPPING & DINING

The Support Site in Gricignano di Aversa is the central hub for the NSA Naples community shopping and dining, designed to provide a comprehensive range of services and facilities.

Navy Exchange (NEX)

It is anchored by the NEX Mall, a large shopping center that includes a main retail store, a food court with various American fast-food options, and numerous smaller shops and services such as a bookstore, flower shop, barbershop, and car rental. Beyond the mall, the Support Site provides essential services including a large Commissary for groceries.

Mini-NEX or NEXMARTS

Mini-NEX is a convenience store for the military community, serving as a one-stop shop for daily needs like snacks, drinks, toiletries, and other essentials. It offers a quick and convenient shopping option without needing to visit the main, larger Navy Exchange. There are three Mini NEX locations at NSA Naples: Support Site by the Navy Lodge, Capodichino opposite the Clinic and in Gaeta just around the port.

Naples Commissary

The Naples Commissary, located at the NSA Naples Support Site in Gricignano, provides groceries to military personnel, retirees, and their families. It offers significant savings with a goal of 25% on average, plus services like online ordering ("Click2GO"), a deli, and a bakery.



The Commissary is located at Support Site, and features a deli, bakery and bistro for quick service, as well as special order services.

Reselling NEX or Commissary Items is Unlawful

All items stocked by the Navy Exchange and Commissary are imported into Italy free of Italian taxes. Tax-free importation is possible because the goods are certified as reserved for the exclusive use of the U.S. military forces, certain approved NATO allied forces, members of the civilian component and their family members. Selling or giving these items to anyone who is not an authorized user of exchanges or commissaries is illegal and a serious offense under U.S. and Italian law. If you are ever solicited to obtain items for unauthorized persons, report the incident to NSA Naples Security.



NEX Mall, large shopping center that includes a main retail store, a food court with various American fast-food options, and numerous smaller shops.

JFC International Store

There is a duty-free shop called The International Store and a few concessions at JFC Naples. The International Store is located on the ground floor of the Community Center. The International Store is operated by the JFC Naples Morale and Welfare Activities and offers a large selection of clothing, perfumes, cosmetics and creams, sports equipment, audio-video, TV, Hi-Fi, home appliances, cell phones and cordless, computers, food, chocolate, sweets and wine. Shops accept euro, dollars and credit cards. The International Store is open from Monday to Friday from 9:30 a.m. to 5:30 p.m. (closed from 2:00 p.m. to 3:00 p.m.); Saturday from 9:30 a.m. to 1:30 p.m. Closed on Sunday and JFC Naples holidays.

JFC Community Center Shops

- Flower shop: Monday through Friday, 9 a.m. to 5 p.m.
- Cecilia Maiello shop: Monday through Friday, 9 a.m. to 5 p.m.
- Tenuta fontana International Mess: Monday through Friday, 11:00 to 2:00 p.m.
- Banco di Napoli: Monday through Friday, 8:00 a.m. to 1:30 p.m. and 2:30 p.m. to 3:30 p.m.
- Brunelli Laundry: Monday through Friday, 9 a.m. to 5 p.m.
- Italian post office: Monday through Friday, 8:00 a.m. to 1:30 p.m.
- Pharafarmacy: Monday through Friday, 9:30 a.m. to 5 p.m.
- Plax Engraving: Monday through Friday, 9 a.m. to 5 p.m.
- Marisol Jewelry Store: Monday through Friday, 9 a.m. to 5 p.m.
- Areamoda Hairdresser and Nails: Monday through Friday, 9 a.m. to 5 p.m.
- Carmine Marfè shoes: Monday through Friday, 9 a.m. to 5 p.m.
- Barber shop: Monday through Friday, 9 a.m. to 5 p.m.
- Nunzio Russo Stylist: Monday through Friday, 9 a.m. to 5 p.m.
- Europa Travel service: Monday through Friday, 9 a.m. to 5 p.m.
- Gas Station Bistrot: Monday through Friday, 8 a.m. to 5 p.m.
- Mobeltransport Heine Italia: Monday through Friday, 9 a.m. to 5 p.m.

All the concessionaires, except for Tenuta fontana "International Mess" and Banco di Napoli, are open on Saturday from 9 a.m. to 1:30 p.m.

Obtaining Your Ration Card

The sale of tobacco products and alcoholic beverages (excluding beer and wine) is controlled by a ration card system.

Who Needs It: All assigned personnel and eligible dependents.

What to Bring:

- ✓ A copy of your orders
- ✓ Your Common Access Card (CAC) or Dependent ID

Where to Go:

- Support Site VCC (Visitor Control Center)
- Capodichino VCC

On-Base Eating Options

Capodichino:

- The Original Espresso Bar & Dunkin' Donuts
- Smitty's Pizza
- Taco Bell
- All From the Grill
- Subway
- Giappo Sushi Bar
- The Olde Town Pub

Support Site:

- Strikers Bar & Starbucks
- Chock Full o' Nuts
- Eat TF (Casual Dining)
- Subway
- Popeye's
- Planet Smoothie
- Wendy's
- Dunkin' Donuts
- Roman Well Café (at U.S. Naval Hospital)
- Ciro's

JFC Naples:

- Bar Rizzo (Main Complex Building)
- Gas Station Bar (Area near Motor Pool Building)
- International Mess (Community Center)
- Pelino's Café (Community Center)



Bella Napoli Food Court at Capodichino houses food chains like Subway, Taco Bell and more.

BASE SERVICES



A cross section of family housing units located onboard NSA Naples Support Site.

NSA Naples offers comprehensive support for personnel and families, including housing, medical and dental care, Fleet and Family Support Center, MWR facilities, a commissary, NEX, and child and youth programs, emergency management, security, legal services, public works and more.

HOUSING SERVICE CENTER (HSC)

The Housing Service Center (HSC) assists all DoW personnel, Allied Forces, civilians, and contractors with finding housing. Key HSC locations include:

- Main Office: Outside the Support Site back gate
- Family & Unaccompanied Housing: On the Support Site
- Gaeta Office: At NSA Naples Detachment Gaeta
- Warehouse: Off-base in Teverola

Important Housing Contact and Website

- Base or Family Housing: (+39) 081-811-4930
- Economy Housing: (+39) 081-811-4466
- Email: Naples_Housing@us.navy.mil
- Facebook page: www.facebook.com/NSANaplesHousing
- HEAT application: www.homes.mil/heat/DispatchServlet/HeatEntry

Contact Us:
Military Family Housing:
 +39 081-811-4930
Economy Housing:
 +39 081-811-4466
Email:
Naples_housing@us.navy.mil

Office Hours:
 Military Family Housing &
 Economy Housing:
 07:45 - 15:45 Monday-Friday

Housing In-Brief

The **Housing Service Center** holds an in-brief every **Thursday at 1000**. The Housing in-brief is available to all qualifying DOD Military and Civilian personnel assigned to NSA Naples, Italy. You'll have the opportunity to complete the necessary paperwork, gain insights into the process, and jumpstart your housing journey!

When:
 Thursdays at 10:00

Where:

- Support Site Theatre during Area Orientation
- Housing Conference Room at Family Housing in Building 2072 on non-Area Orientation weeks.

What Do I Need To Bring?

- Copy of Orders
- Copy of Passport
- Supporting documentation
- Pen

NSA NAPLES HOUSING: YOUR STEP-BY-STEP GUIDE

This section outlines the mandatory steps for all incoming personnel to secure housing in the Naples area.

Step 1: Attend the Mandatory Housing In-Brief

All incoming personnel are required to check in with the Housing Office within three business days of arrival by attending the mandatory in-brief. This session is your starting point for securing housing.

Action	Details
1. Attend the Brief	Attend the Housing In-Brief to start the housing process.
2. Complete Paperwork	During the brief, you will complete required paperwork and apply for a Codice Fiscale (the Italian equivalent of a Social Security number).
3. Learn the Process	The brief provides critical information on TLA, government housing options, the economy house-hunting process, and Showing Services.

Step 2: Understand Your Housing Options

Government Quarters (On-Base Housing)

All 851 family housing units are located on the Support Site and are assigned based on family size and pay grade.

- Unit Type: 6- or 12-plex apartment buildings designated for either officer or enlisted personnel.
- Apartment Size: Two, three, or four-bedroom units, each with two bathrooms.

Included Amenities:

- Central heating and air conditioning
- Refrigerator, gas stove, microwave, dishwasher
- Washer and dryer
- Both 110-volt and 220-volt electrical outlets
- AFN TV and ADSL Internet access are available

Assignment Policy

Military Families E-1 to O-6: All accompanied military members from E-1 to O-6 are subject to a direct assignment policy.

Action	Details
1. Apply for Government Housing	All military families are required to apply for base housing and will be placed on a waiting list.
2. Request to Live Off-Base (Optional)	You may request to live on the local economy.
3. Receive Assignment	If the occupancy rate is below 80%, you will be assigned to government quarters.
4. Request an Exception (ETP)	If you wish to seek an Exception to Policy (ETP) to live off-base when you would normally be assigned to government quarters, you must communicate this intent to the Housing Office.

Single/Unaccompanied E-1 to E-4 Military Members: All E-1 to E-4 single/unaccompanied military members will reside in Unaccompanied Housing on the Support Site.

Civilian Employees and Contractor Personnel: All civilian employees and contractors will receive a check-in briefing from the Human Office regarding entitlements for Temporary Quarters Subsistence Allowance (TQSA) and Living Quarters Allowance (LQA).



A cross section of unaccompanied housing units located onboard NSA Naples Support Site.

If there is an assigned sponsor, please have the sponsor contact Housing and provide the staff with the incoming personnel's arrival date as soon as possible.

Pet Housing Policies

Residents of government housing are allowed two indoor micro-chipped pets (cats or dogs). Note that dog breed restrictions do apply. There are no kennel options on base. The Navy Lodge has limited availability of pet-friendly rooms for TLA, so contact the Navy Lodge for availability before bringing pets.

Veterinary Services & Pet Registration

The Army Veterinary Command provides animal care and food safety services for the installation.

Action Required: Register Your Pet

All pets residing on the installation must be registered with the Veterinary Treatment Facility.

Action	Details
1. Register Your Pet	You are required to register all pets within 30 days of your arrival.
2. Contact the Clinic	Call or email the clinic to get details on the registration process and to schedule any necessary appointments.

Vet Clinic Services & Location

Services Offered:

- Preventive Medicine (vaccinations, check-ups)
- In-house Diagnostics
- Limited Surgical & Dental Care
- Important: Emergency care is NOT available at this facility.

Location: Building 2088, Support Site

Hours of Operation:

- Monday - Wednesday, and Friday
- 9:00 a.m. - 12:30 p.m. and 1:30 p.m. - 4:00 p.m.

Contact Information:

Phone: (+39) 081-811-7913

Email: usn.naples.usnmrtc-naples.mbx.vet-clinic@health.mil

Economy Housing

Before you begin your search, you must be authorized to live on the economy.

Step 1: Confirm Your Eligibility

- **Initial Arrival:** Military families may seek off-base housing if they are issued a Certificate of Non-Availability (CNA) from the Housing Office upon arrival.
- **After One Year:** Military families may also seek approval to move to economy housing after living in government quarters for one year.
- **What to Expect:** Most rental properties are unfurnished. However, necessary appliances are typically provided through the Navy's Partial Full Tour Furnishing program.

Step 2: Choose Your House-Hunting Method

Once you are authorized to live off-base, your first step is Showing Services at the Housing Service Center (HSC). You have three approved options for finding and viewing properties:

Option	Action Required	Details
1. Use Showing Services	Schedule a tour directly with Showing Services staff.	The staff can tour available properties with you, provide information about different neighborhoods, and explain the home selection process.
2. Search Online	Register and search on the official Navy-sponsored rental website.	The website, www.homes.mil , has a database of available properties, many with photos provided by landlords.
3. Use an Approved Realtor	Engage a realtor from the Housing-approved list.	This list will be provided to you during your mandatory Housing in-brief.

WARNING: Use Only Approved Methods.

You must view homes using only the three approved methods listed above: Housing Showing Services staff, www.homes.mil, or a Housing-authorized Realtor.

Using an unapproved realtor or individual is a direct violation of NSA Naples policy. This will result in the termination of your Temporary Lodging Allowance (TLA) and non-certification of your Overseas Housing Allowance (OHA).

Economy Housing Selection Process

Once a home is selected, a hold is placed on the property by HSC staff.

Permanent hold: For those who have found their dream home and cannot imagine living anywhere else. It signifies a strong commitment to a particular property.

Temporary hold: Ideal for those who are still exploring their options and want to keep a particular house available while they continue their search. This type of hold is valid for 48 hours, providing a short-term reservation without fully committing to the property.

How to Place a Hold on a Rental Property

To reserve a home you have viewed, follow these steps to place either a temporary or permanent hold with the Housing Office.

Step 1: Send an Email to Housing

To initiate the hold, you must send an email to the Housing Office: naples_housing@us.navy.mil

Step 2: Include All Required Information

Your email must contain the following six details to be processed:

- **Type of Hold:** Specify if it is a permanent or temporary hold.
- **Sponsor’s Information:** Provide the sponsor’s last name, first name, and the last four digits of their Social Security Number.
- **Your Contact Details:** Include a current cell phone number and email address.
- **Property ID Number:** Provide the property’s unique ID number (you can get this from your Showing Services staff member or your approved Realtor).
- **Agent’s Name:** State the name of the Showing Services staff member or Realtor who showed you the home.
- **Rental Price:** Include the negotiated monthly rental price for the property.

Step 3: What Happens After a Permanent Hold

Once you place a permanent hold, the Housing staff will take the following actions:

1. **Contact Landlord:** They will contact the property owner to begin the official process.
2. **Document Review & Inspection:** The staff will conduct a thorough document review and a physical inspection of the home to ensure it meets standards.
3. **Schedule Lease Signing:** Once the home passes both the review and inspection, Housing will contact you to schedule the official lease signing.

Lease Negotiations

Housing encourages negotiations to set the rental price and any other services the landlord may render before the lease signing. Language barriers may make communication with local landlords difficult, but HSC staff members or approved Realtors will help with translation.

Lease Signing

Payment at Signing: Be prepared to electronically transfer the security deposit and first month’s rent to the landlord during the lease signing. All future rental payments must also be made electronically.

Banking Options: To facilitate electronic payments in Euros, consider opening an account with the DoW Community Bank (on Capodichino) or using a wire transfer service like Wise.

Mandatory Housing Process: Your lease must be signed through the Housing office. Failure to do so will result in the termination of all housing allowances and services, including loaner furniture, appliances, TLA, and OHA. This policy applies to all military and civilian personnel.

Housing Liaison

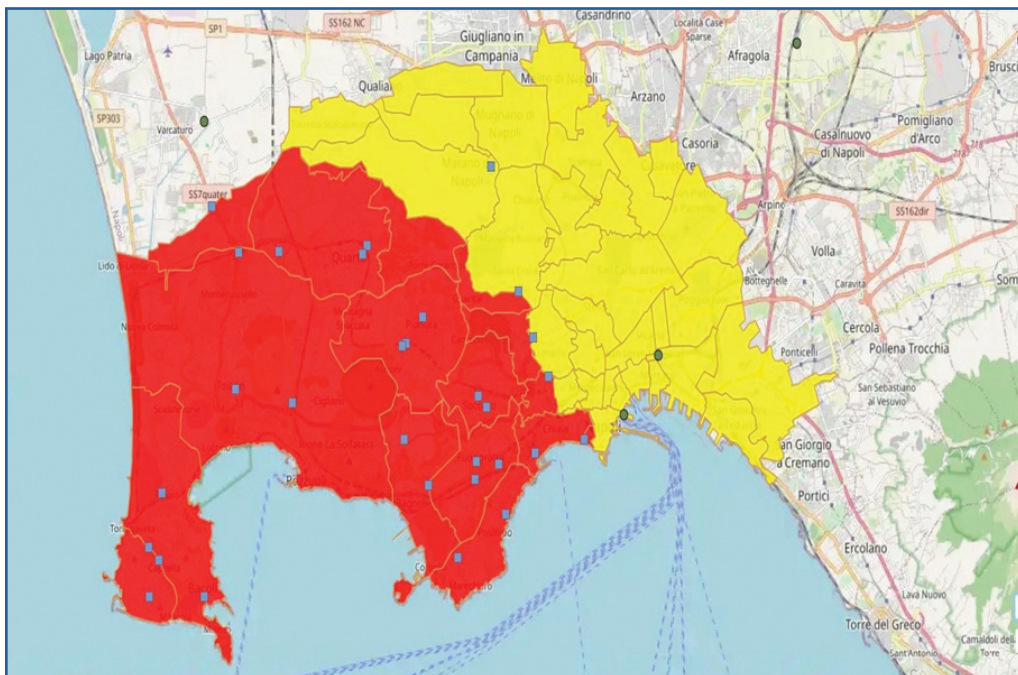
The HSC staff will liaise with the landlord regarding scheduled maintenance services, answer utility billing questions, review discrepancies and conduct lease amendments and termination services in English and Italian. If applicable, a Housing staff will enter the house/apartment into the home-fuel rationing system at the Navy Exchange’s Residential Services for a small monthly fee.

Earthquake Risk & Housing: Red/Yellow Zones Map

High-Risk Zones: The greatest seismic risk in the Naples area is concentrated in the designated “Red” and “Yellow” zones.

Mandatory Acknowledgment: All personnel living within these Red and Yellow zones must sign a mandatory acknowledgment form with the housing office, confirming their understanding of the risks.

Preparedness: *If you reside in these high-risk areas, heightened awareness and thorough preparation are essential for your safety.*



Helpful Housing Tips

Currency Fluctuation: Your housing allowances are paid in U.S. dollars, but your rent and utilities will be paid in Euros. You must budget for potential exchange rate fluctuations.

Lease Agreement: A lease is a legally binding contract. Thoroughly inspect the property and ask all questions *before* signing, as discovering issues later is typically not a valid reason to break the lease.

Electricity

All government housing is equipped with both 110- and 220-volt electricity. Therefore, U.S. standard appliances and electronic equipment work. For housing on the economy, Housing will issue two transformers to convert 220-volt to 110-volt electricity. Remember 220-volt/50 Hz is converted to 110-volt/50 Hz electricity, so clocks and timers will not be accurate if using a transformer. Surge protectors are strongly recommended to help protect electronics.

Water in Economy Housing

In economy housing, the provision of safe drinking water is a critical and non-negotiable part of your lease.

Landlord & Tenant Responsibilities

Who	Action Required
Tenant	<p>Use bottled water for all drinking and cooking.</p> <p>Immediately notify the Housing Service Center (HSC) if the landlord fails to provide water.</p>
Landlord	<p>MUST provide potable water from an approved source, based on family size (4 liters/person/day).</p> <p>MUST NOT use well water for the property.</p> <p>Will choose to supply water via bottles or a water cooler system.</p> <p>Is responsible for all maintenance and immediate repairs of the water cooler system.</p> <p>Must arrange the first water delivery before your move-in date.</p>

Important Rules

- *No Monetary Compensation: No money, goods, or services can be exchanged for water between the tenant and landlord.*
- *Lease Termination: Failure by the landlord to provide water is grounds for lease termination. You can vacate with a 30-day registered notice.*
- *HSC Mediation: The HSC will only mediate for missed water deliveries for up to 30 days. It is your responsibility to report issues immediately.*

Approved Water Sources

The water company used by your landlord must be on this approved list:

- Acqua Minerale San Benedetto S.p.A
- Acque Minerali d'Italia S.p.A
- Culligan Vicenza AAFES Water Plant
- Gran Guizza S.p.A
- San Pellegrino S.p.A Acqua Vera
- San Pellegrino S.p.A Levissima Plant
- Spumador S.p.A

Loaner Furniture

This program bridges the gap until your household goods arrive.

Action	Details
1. Know What's Included	The program provides essential furniture, including beds, nightstands, dressers, a loveseat, armchairs, end tables, a coffee table, and a dining set.
2. Understand the Timeline	Furniture is provided for up to 90 days. Extensions must be approved by the Housing Director.
3. Arrange Delivery	For economy housing, arrange the delivery of loaner furniture during your lease signing appointment. For government quarters, it will be provided if needed.
4. Get Kitchen Items	The Fleet and Family Support Center (FFSC) operates a separate Loaner Locker where you can borrow pots, pans, plates, and utensils.

Partial Full Tour Furnishings (PFTF)

This program provides essential, tour-long items at no cost to all DoW military and civilian personnel.

What's Provided?

These items are automatically included in government quarters and are available upon request for economy housing:

- Refrigerator
- Gas stove
- Washer/dryer
- Microwave oven
- Wardrobes (one per family member + one extra for military member)
- Dehumidifiers (two per residence)
- Carbon monoxide detectors
- Voltage transformers (economy housing only)

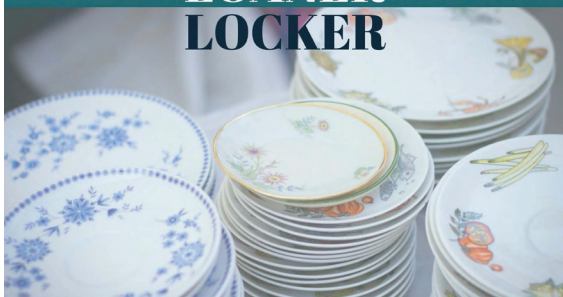
IMPORTANT: Do Not Ship These Items!

Do not ship any of the items listed above. Large American appliances are not compatible with Italian 220-volt electricity and will not work properly, even with transformers.


JUST MOVED IN? NEED THE ESSENTIALS?


Take a look in the

LOANER LOCKER



- Plates
- Bowls
- Cups
- Utensils
- Pots and Pans
- and a lot more





Tips for Your Electronics

- Small Appliances: Items like coffee pots, blenders, and frying pans will work with a transformer.
- Lamps & Phones: These will work with simple adapter plugs.
- Lightbulbs: All lamps will require Italian lightbulbs (220-volt), which are sold at the NEX and on the economy. The base of the bulb is typically the same size as in the U.S.

Mold/Mildew

Damp weather and local home designs contribute to mold and mildew problems. To help prevent mold and mildew, ventilate the home during nice weather days. Also, open bathroom windows during and after all showers or baths. Small amounts

of mold caused by excess humidity can be cleaned with a bleach and water solution. Excessive mold, or mold caused by water infiltration, should be reported to the Housing Office immediately.

Allowances

Advance Overseas Housing Allowance: This entitlement is to pay for the first month's rent and security deposit. Housing staff will provide the forms during the signing of the pre-contract to apply for this allowance. The forms must be signed by a Housing official and the tenant's commanding officer or officer in charge.

Overseas Housing Allowance: Overseas Housing Allowance (OHA) is paid to military members who live in economy housing at their overseas duty station. Residents of government quarters do not receive this allowance. OHA consists of two main components: rent and utility, along with a recurring maintenance allowance. These two components are added together and appear as one allowance on the Leave and Earnings Statement.

OHA Rent Allowance: The allowance is computed based on actual rent up to a maximum amount determined by rank and if this is an accompanied or unaccompanied tour. The rates are based upon actual rents reported by military members and are set to cover the rent paid by 80 percent of military members with command-sponsored dependents within each pay grade. The amount of rent paid is not limited to OHA. However, if the rent cost is more than OHA, the difference must be paid out-of-pocket.

Utility and Recurring Maintenance allowance: This allowance is provided to help defray expenses paid to utility companies and for maintenance. The allowance is based upon the 80th percentile of all data supplied in the annual OHA Utility Survey. The rates for the individual components of OHA for Naples are determined by data supplied by military members living on the economy. Therefore, it is important to maintain complete records of rent and utility payments. Keep a file with all receipts and a notebook to record all expenses for rent, utilities, repairs and maintenance, and move-in expenses to provide accurate information for the annual OHA survey.

Moving-in Housing Allowance: This is a one-time payment to help pay for items such as light fixtures, toilet seats, extra cabinets, wardrobes, electrical transformers and adapters, screens, security systems, etc. It is designed to cover the cost of required items to make the economy housing safe and comfortable. It is not paid to members who occupy government-leased quarters or move into furnished properties. For the moving-in allowance, apply at Housing at the time of the lease-signing appointment.

Cost of Living Allowance: Cost of Living Allowance (COLA) is paid when the cost of living is higher at an overseas duty station than in the Continental United States (CONUS). COLA helps to pay for things purchased on the economy that are more expensive than comparable items back home. The COLA index is a percentage that represents the difference between the cost of a "market basket" of goods and services in Naples and the United States. For example, a COLA index of 110 means that prices in Naples are 10 percent higher than in the CONUS. This does not translate into a 10 percent increase in a paycheck because COLA is calculated based on the average spendable income – total income minus housing expenses,

taxes, savings, life insurance, gifts and contributions, and whether this is an accompanied or unaccompanied tour. The amount of COLA received depends on rank, length of service and number of family members.

Important note: *Your allowances are paid in dollars but calculated in Euros, so the dollar amount you receive will fluctuate with the exchange rate. Budget based on your monthly Euro expenses (rent, utilities), not a fixed dollar figure. The exchange rate is periodically adjusted to balance payments over time.*

For the latest Overseas Housing and Move-In Housing Allowance rates, which are updated approximately every two weeks, visit: <https://www.travel.dod.mil/Allowances/Overseas-Housing-Allowance/>

Temporary Lodging Allowance (TLA)

Arrival TLA: Active-duty personnel are authorized up to 60 days of TLA, while DoW civilians are authorized up to 90 days.

Claims must be submitted in 10-day increments, with the exception of the final claim. TLA claims must be accompanied by the original, itemized hotel bill and a Certificate of Non-Availability (CNA) if using lodging other than the Navy Lodge or NGIS.

Departure TLA: Departure TLA is authorized for no more than 10 days before the service member leaves the Permanent Duty

Station (PDS) in compliance with PCS orders and is submitted using Enclosure (3) of NSA Naples Instruction 7210.1H.

Departure TLA exceeding 10 days requires advance approval from the NAVSUPPACT Naples Commanding Officer (CO).

TLA Extensions: Extended Arrival TLA Entitlement: Requests for an exception to policy to extend arrival TLA beyond 60 days must be addressed to the NAVSUPPACT Naples Commanding Officer via the service member's Commanding Officer/Officer in Charge (CO/OIC) and the Housing Service Center (HSC). This request must be routed at least 10 days in advance. Extended arrival TLA will be granted only in rare cases.

Emergency Temporary Lodging Allowance: Emergency TLA requests will be submitted using Enclosure (5) of the NSA Naples Instruction 7210.1H and will be processed for the following reasons if the circumstances are deemed beyond the control of the member:

- a. Events such as fire, flood, earthquake, riot, civil unrest, or extraordinary events that make the residence uninhabitable or if remaining in the residence is deemed inadvisable by the NAVSUPPACT Naples CO.
- b. The residence becomes temporarily uninhabitable due to the lack of two essential utilities (water and electricity, electricity and gas, etc.) for more than 24 hours, causing undue hardship on the service member or family members. Situations in which one or more utilities are lacking for less than 48 hours will be considered on a case-by-case basis.



Intermediate Stops (I-Stops) Policy for Sailors Traveling without Dependents:

They should submit travel claims to their respective commands for hotel and car reimbursement. TLA can be processed if the service member is entitled to receive COLA while on I-stop and if they return to their PDS in less than 30 days.

I-Stop Policy for Sailors Traveling with Dependents: They need to check in with the family housing center within three days of arrival to start the TLA process.

Home Security Guide for the Naples Area

House break-ins and theft are not uncommon. Taking proactive and consistent security measures is the most effective way to protect yourself and your property.

Phase 1: Prevention & Daily Security Habits

This checklist covers the essential, everyday actions you should take to secure your home and deter criminals.

Property & Valuables

- Store Irreplaceable Items: Arrange for items of high sentimental or monetary value (e.g., wedding photos, expensive heirlooms) to be stored in the United States.
- Get Renter’s Insurance: Purchase a comprehensive renter’s insurance policy, preferably one that offers “replacement value” for your property.
- Secure Your Valuables:
 - Do NOT store jewelry in an obvious jewelry box. Hide it in a less conspicuous location.
 - Do NOT keep large sums of money in your house.
- Secure Outdoor Items:
 - Do not leave ladders or gardening tools outside; they can be used to break into your home.
 - Do not leave personal items on your porch, balcony, or lawn.
 - Keep the outside of your house well-lit at night, especially near doors and windows.
- Secure Your Garage: Always close and lock your garage doors. Park your vehicle inside the garage whenever possible.
- Reinforce Your Gate: Do not rely solely on your driveway gate’s built-in lock. Use a sturdy chain and a heavy-duty lock for better protection.

Keys & Access

- Never Hide Keys Outside: Do not hide spare keys under mats, flowerpots, or over doors.
- Don’t Leave Keys Inside: Do not leave spare keys inside your home or in the lock of a door or shutter, as they can be turned from the outside.
- Separate Your Keys: Keep your car and house keys separate. This prevents someone from duplicating your house key if they gain access to your car keys.

- Control Access: Do not allow strangers into your home. Ask your landlord to notify you in advance of any scheduled maintenance.
- Always Lock Up: Lock all doors and windows and set your alarm, even if you are only stepping out for a moment or are in the backyard.

Phase 2: During a Suspected Break-In

If you believe an intruder is inside your home, your safety is the number one priority. DO NOT CONFRONT THEM.

Step	Action Required
1. DO NOT ENTER	If you arrive home and suspect a burglar is inside, do not go in.
2. GO TO A SAFE LOCATION	Immediately go to a neighbor’s house or another safe location away from your home.
3. CALL FOR HELP	From your safe location, call the NSA Naples Emergency Dispatch Center . Phone: (+39) 081-568-4911
4. WAIT FOR AUTHORITIES	Dispatch will send the Italian Carabinieri/Polizia and notify NSA Security. Do not return to your home until it has been cleared by law enforcement.

Phase 3: Vacation Security Strategies

Take these extra steps to secure your home when you are away on vacation.

- Arrange a House-Sitter: If possible, have a trusted person stay at your home while you are away.
- Automate Your Lights: Use clock-timers to turn lights and radios on and off at various times to create the appearance of activity.
- Ask a Friend for Help: If you can’t get a house-sitter, ask a friend to check on your home periodically and maintain your yard.
- Move Valuables: Move any valuable items away from windows so they cannot be seen from the outside.



Electricity and Heating while Living in Italy

This guide provides essential information on handling electricity, home heating, and setting up utilities while living in the Naples area.

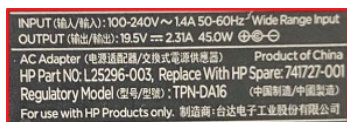
Electricity: Understanding the 220-Volt System

Italy's electrical system is different from the U.S. standard. Knowing how to adapt is key to protecting your electronics.

- Italy: 220-volt, 50-cycle electricity.
- U.S.: 110-volt, 60-cycle electricity.

Device	Action Required
Dual-Voltage Electronics (e.g., phones, laptops, modern chargers that read "100-240v, 50-60 cycle")	Use a simple plug adapter. No transformer is needed.
Single-Voltage U.S. Appliances (e.g., kitchen appliances, older devices that only read "110v" or "120v")	Requires a step-down transformer to convert the voltage. The Housing Office provides these.
U.S. Lamps	Use an Italian (220v) lightbulb and a simple plug adapter.
Plug-in Clocks	Will not keep accurate time due to the cycle difference. Use battery-operated or wind-up clocks instead.

General Tip: It is highly recommended to use surge protectors for all valuable electronics.



Heating Your Home Safely

Winter in Naples is often wet and can be cold. Safe heating is a top priority.

General Heater Safety Checklist

- ✓ Ventilate the Room: When using any combustion heater (bombola or kerosene), you must crack a window to allow oxygen in and prevent carbon monoxide buildup
- ✓ Know Carbon Monoxide Poisoning Symptoms: If you or a family member feel dizzy, disoriented, or get a headache, get outside into fresh air immediately and call for medical help.
- ✓ NEVER Leave Heaters On Overnight: Never go to sleep with a space heater running, including electric ones. This is a major fire and asphyxiation hazard.
- ✓ Turn Off Bombola Valves: As an added precaution, turn off the top valves on any indoor bombolas before you go to bed.
- ✓ Get Trained: Contact the NSA Fire Department if you have any questions or want to attend a bombola safety training session.

Using Gas Bombolas Safely

Bombolas (gas tanks) are common for heat and hot water but require careful handling.

Step	Action Required
1. Check Hoses	Regularly inspect all gas hoses for cracks and wear. Rubber hoses have a 5-year expiration date printed on them; stainless steel hoses do not, but still require inspection.
2. Use a NEW Cork Washer	Always use a new cork washer when connecting the regulator to the bombola. Never re-use an old one, as this can cause a dangerous leak.
3. Tighten with a Wrench	Hand-tightening the regulator is not sufficient. Use a wrench to ensure a secure, leak-proof connection (note: the threads are counter-clockwise).
4. Check for Leaks	After connecting, brush a mixture of dish soap and water on all connections. Bubbles indicate a leak. If you see bubbles, turn off the gas and re-secure the connection. NEVER use a match to check for leaks.
5. Bleed the Tank	Before connecting a new tank, take it outside, point the nozzle away from you, and open the top valve for a few seconds to release any trapped air. Do this away from any potential spark source.

Utilities Setup & Services

The Housing Office will assist you in setting up your utilities when you sign your lease.

Step	Action Required
1. Lease Signing	The process for setting up your utilities (gas, electricity, phone) with local Italian companies begins during your lease signing appointment.
2. Installation	The Housing Office helps coordinate installation, but appointments are scheduled according to the Italian utility company's availability.
3. Problem Resolution	If you have issues with your utilities later, the NEX Residential Services Office can help you communicate with the company to resolve them.

NEX Residential Services Office

This office, located at the NEX, offers significant benefits for utility services.

Tax-Free Utilities: Sign up for tax-free electricity, phone, internet contracts, and home heating gas delivery, saving you up to 22%.

Easy Billing: All bills are provided in English and can be paid in U.S. dollars at the NEX. Automatic billing is also available.

Telepass Service: Apply for a Telepass, which allows you to pay highway tolls electronically across Italy without stopping, saving you time and hassle on the road.

Getting Connected with Internet & Phone Network

Phone Network/Local SIM: If you desire a phone and/or a local Italian number, both mobile phones and local SIM cards are available for purchase on base. These can be acquired at the Support Site NEX and the Capodichino Mini-NEX.

Internet Connection: On-base residents are offered internet service. Off-base residents have several options for establishing internet service, including coordinating with the Residential Services office located at the Support Site, securing a local provider independently, or arranging it through their landlord.

Water, Sewage and Garbage Service

For off-base housing, most landlords keep these services in their names and include the fees in the rent or parco (subdivision) fees. If the landlord requires these services to be in your name, ask Economy Housing staff for assistance in billing procedures.

Water

Bottled Water is Mandatory: A bottled water advisory is in effect for the Campania region. Your lease must include a clause requiring the landlord to provide bottled water for all drinking, cooking, and oral hygiene.

Water Reservoir: Check if the property has a water reservoir and pump to avoid water shortages in the summer.

Reservoir Cleaning: The lease requires the landlord to clean the reservoir every six months. It is your responsibility to ensure this is done. Contact the Housing office if the landlord does not comply.

Sewage

Septic Tanks: Many suburban homes use septic tanks. During lease negotiations, clarify whether you or the landlord is responsible for emptying the tank.

Tenant Responsibility: If it's your responsibility, know how to check the tank and who to call. It's wise to have the landlord empty it before you move in.

Garbage & Recycling

Know Your Local Rules: Find out your area's specific rules for garbage collection, including location, days, and recycling requirements.

Recycling is Mandatory: Many towns have strict, mandatory recycling rules (sorting, specific bags, and pickup days). Failure to comply can result in fines.

Secure Your Trash: Use an animal-proof container for trash left outside your gate.

BULK TRASH SERVICE
Navy Housing
NSA Naples, Italy

Attention Support Site Residents

- Bulk waste is not permitted on or around any dumpsters or trash enclosures-including those at the NEX and DODEA facilities.
- Residents can schedule a pick-ups for large items like furniture, old mattresses, electronics and other bulky waste.

How to Schedule Service:

- Call the Trouble Desk:
+39 081-811-4285/4286
DSN 629-4285/4286
- Submit request via QR Code

<p>Paper Carta</p> <p>Magazines, newspaper, books, white paper, cardboard packaging, milk cartons, juice boxes</p>	<p>Plastic/Cans Plastica/Lattine</p> <p>Plastic bottles (water, juice, soap, shampoo, detergent), Styrofoam, aluminum cans and foils, food tins</p>	<p>Organic Organico</p> <p>Kitchen waste, food, egg shells, coffee grounds, pet waste, bread, fruit, fish bones, paper towels and tissues, gardening waste</p>	<p>Glass Vetro</p> <p>Glass bottles, glass jars, mixed crushed glass</p>	<p>Other Waste Rifiuti Indifferenziati</p> <p>Dirty paper / cardboard, diapers, used plastic dishes and cutlery, pens, cassettes, CDs, toys, rubber shoes, light bulbs (incandescent), dust from vacuum</p>
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U.S. Naval Hospital Naples, located at Support Site, provides medical care to U.S. military active duty and other specified U.S. personnel who are present in Italy by virtue of their support of NATO organizations.

MEDICAL & DENTAL CARE

The U.S. Naval Hospital (USNH) Naples is an 8-bed community hospital that, along with its Naval Branch Health Clinic (NBHC) at Capodichino, provides healthcare to approximately 10,000 eligible personnel.

Who is served: Services are provided to U.S. active-duty military, their families, and other specified U.S. personnel supporting NATO organizations, as permitted by the Status of Forces Agreement (SOFA).

EXPLORE HOSPITAL WEBSITE: For comprehensive details on all hospital programs and services, visit the official website at <https://naples.tricare.mil/> or use the “Medical” tab on the NSA Naples Italy mobile app.

Making Appointments

Acute or urgent care appointments may be obtained by calling for a same-day or next-day appointment from the Primary Care Clinic.

Commercial: (+39) 081-568-6000

Hours: Monday, Wednesday - Friday, 7:30 a.m. - 4:00 p.m.
Tuesdays, 7:30 a.m. - 12:00 p.m.

Services Available

Primary Care:

- Family Medicine
- Internal Medicine
- Pediatrics

Branch Medical Clinic Capodichino:

- Aviation Medicine
- Family Medicine
- Behavioral Health

Clinical Support Services:

**Medical Alliance Circuit Riders, Theatre Support*

- Community Health/Health Promotion
- Educational & Developmental Intervention Services (EDIS)
- Nutrition Management
- Pharmacy
- Laboratory
- Radiology/CT/MRI/US/Mammography
- Radiation Health*
- Substance Abuse Program

Specialty Care:

- Anesthesia
- Audiology
- Behavioral Health
- Dermatology*
- Emergency Medicine
- ENT*
- General Surgery

Specialty Care: (Continued)

- Mental Health
- Obstetrics/Gynecology
- Occupational Health
- Ophthalmology*
- Optometry
- Orthopedics
- Oral Surgery/Dental
- Physical Therapy
- Podiatry*
- Preventive Medicine
- Urology*

Special Services

These are offered every Monday, Tuesday, Thursday, Friday, and Wednesday afternoons:

- Individual Tobacco Cessation counseling for all forms of tobacco use.
- ShipShape, weight management course Tuesday's 8:00-9:00 a.m.
- Body Composition Analysis with Inbody Machine.
- Mindful Movement sessions available on request (in partnership with the Red Cross).
- VA/DoW Diabetes Self-Management Education and Support Program Sessions, lead and coordinate sessions for patients with history of diabetes, gestational diabetes, or pre-diabetes.
- Various presentations and displays as requested on vaping cessation, healthy eating, alcohol/drug misuse, etc.

Emergency Care, TRICARE

If an emergency occurs and you need an ambulance, try to have clear directions to the location of the patient. Emergency care is available at the Support Site Hospital Emergency Medical Department.

USNH Naples Emergency Services

Commercial: (+39) 081-568-4911

Support Site Hospital ER

Commercial: (+39) 081-811-6150

Hours: 24 hours a day, 7 days a week

The **TRICARE Nurse Hotline** is available 24 hours a day for medical advice.

Commercial: (+39) 800-877-660

www.mhsnurseadvice.com

International SOS Medical Assistance

24/7 support for TRICARE Overseas beneficiaries. They can help you locate an ER when traveling and coordinate translation services when available.

Commercial: (+44) 20-8762-8133 or (+39) 800-928-305

Behavioral Clinic

The Behavioral Clinic of U.S. Naval Hospital Naples, Italy provides a variety of services, including fitness and suitability evaluations of active-duty service members, short-term outpatient treatment of active-duty, and consultation to other medical services.

Commercial: (+39) 081-811-6682/6306

Hours: Monday, Wednesday - Friday, 7:30 a.m. - 4 p.m.
Tuesdays, 7:30 a.m. - 12:00 p.m.

Pediatrics

There are two pediatricians at Naval Hospital Naples. They, along with the family medicine physicians and other providers in Medical Home Port clinic, provide medical care to eligible children, including newborn nursery and inpatient pediatric care.

Branch Health Clinic Capodichino

The Naval Branch Health Clinic (BHC) Capodichino provides medical and dental services to adult TRICARE beneficiaries and U.S. civilian employees. Key services include:

- **General Services:** Pharmacy, Radiology, and Laboratory services are available.
- **Medical Home Port:** Provides primary care for Active-Duty service members, including referrals and chronic care management.
- **Military Medical Readiness:** A walk-in clinic for readiness needs such as PHAs, travel medicine, specialty physicals, immunizations, and audiology.
- **Comprehensive Dentistry:** Services including exams, hygiene, and procedures are available exclusively for active-duty service members.

BHC Location

Capodichino, Bldg. 457

Hours: Monday, Wednesday - Friday, 7:30 a.m. - 4:00 p.m.
Tuesdays, 7:30 a.m. - 12:00 p.m.

Medical Central Appointments

Commercial: (+39) 081-568-4786

Dental Central Appointments

Commercial: (+39) 081-568-4644

Information Desk

Commercial: (+39) 081-568-5311

HEALTH PROMOTION

USNH Naples: (+39) 081-811-6445

BHC Capodichino: (+39) 081-568-5717

usn.naples.usnmrtc-naples.list.health-promotions@health.mil

Appointments preferred, but walk-ins are welcome on Monday, Tuesday, Thursday, Friday if Health Promotions Manager is in the office.

Wellness Wednesdays

- Individual Tobacco Cessation counseling for all forms of tobacco use from 9:00 a.m. - 11:00 a.m.
- ShipShape, weight management course from 11:30 a.m. - 12:30 p.m.
- Mindful Movement sessions available on request (in partnership with the Red Cross).
- VA/DOW Virtual Diabetes Self-Management Sessions will coordinate sessions for patients with history of diabetes, gestational diabetes, or pre-diabetes.
- Various presentations and displays as requested on vaping cessation, healthy eating, alcohol/drug misuse, etc.

Substance Abuse Rehabilitation Program

SARP provides screenings and evaluations of active duty service members and their family members. DoW civilians and contract personnel are seen based on availability. The SARP counselor will assess and provide recommendations according to established evidence-based guidelines. The SARP licensed independent practitioner will assure that the treatment recommendations adhere to the standards of the American Society of Addiction Medicine patient placement criteria.

- Assessment
- Pre-treatment counseling
- Early intervention Prime for Life educational class
- Continuing care groups
- Individual treatment plan
- Individual treatment sessions

Description of services offered

- Screening evaluations.
- Prime for Life: A three-day psychoeducational course for those who do not meet criteria for alcohol use disorder.
- Continuing Care is an aftercare program; patients diagnosed with alcohol misuse who have successfully completed objectives outlined in their individual treatment plan and meet ASAM criteria will be placed in a continuing care status at the counseling center nearest their command. Continuing care is designed to enhance transition into ongoing healthy lifestyles.

Coordination of services

- Outpatient treatment
- Intensive Outpatient treatment
- Residential treatment

How to receive Services

Our clinic is not a walk-in clinic; however, we accept referrals from other medical providers, including primary care managers. The friendly front desk staff will contact you about your referral and coordinate services, including scheduling of an intake appointment. We ask that all new patients arrive 30 to 45 minutes before their first appointment to fill out screening questions on the Behavioral Health Data Portal.

SCHOOLS, CHILDCARE, AND YOUTH SERVICES

Naples Child and Youth Programs

This section outlines the various programs and services offered by CYP to support the needs of children from infancy through their teen years.

Getting Started: Key Contacts & Registration

Before diving into specific programs, here is the essential contact information and the first step for registration.

Action	Details
1. Find up-to-date Information Online	For the most up-to-date information on programs and events, visit the official CYP websites. Website: www.navy.mwrnaples.com (Click on "Child & Youth") Facebook: www.facebook.com/napleschildandtheyouthprograms
2. Register for Full-Time Care	The initial point of contact for ALL full-time care needs is the DoW's central registration website. This site coordinates availability for the CDCs and School Age Care. Registration Portal: www.militarychildcare.com
3. General Inquiries	For general questions about any of the CYP programs. Email: naplescyp1@us.navy.mil Phone: (+39) 081-811-4792

Child Development Centers (CDCs)

Provides full-time and hourly care in a developmental setting.

What It Is: Professional care for infants through preschool-age children, staffed by trained caregivers.

Ages Served: Infants through Preschool

Locations

- Capodichino CDC: (+39) 081-568-5116
- Support Site CDC: (+39) 081-811-4989

Fees: Calculated based on total family income at registration.

School Age Care (SAC)

Provides care and activities for children before and after school.

What It Is: A before- and after-school program affiliated with the Boys & Girls Clubs of America and 4-H. A full-day summer camp is also offered.

Ages Served: Children in 1st through 6th grade.

Location: Youth Center at Support Site

Fees: Calculated based on total family income at registration.

Contact: (+39) 081-811-4722

Hourly Care

Flexible, short-term care available at both the CDCs and SAC.

Action	Details
1. Make a Reservation	Reservations can be made up to 30 days in advance on a space-available basis. Your sponsor can make reservations for you before you arrive to cover Area Orientation.
2. Know the Cost	Hourly care is a fixed rate of \$8 per hour, per child.
3. Contact for Reservations	Call the specific CDC or SAC location where you need care.

Teen and Youth Center

A safe and fun place for older kids to socialize and participate in activities.

What It Is: An after-school and school-break hangout spot affiliated with the Boys & Girls Clubs of America and 4-H. The center has computers, Wi-Fi, games, and organized activities.

Ages Served: 12 years old (entering 7th grade) to 18 years old (still in high school).

Location: Support Site

Fees: Membership for open recreation is free. Fees apply only for special field trips and events.

Registration: Register for free membership directly at the Teen Center facility.

Contact: (+39) 081-811-4722

The Teen Center is open to dependent children of:

- Active-duty military members
- Reserve military members on orders or in training
- DoW civilians
- NATO community members possessing an MWR privilege card for their child

Youth Sports and Fitness

Organized sports leagues and skills clinics for a variety of age groups.

Action	Details
1. Find a Sport	CYP offers seasonal sports including basketball, baseball, flag football, soccer, volleyball, and cheerleading. Skills clinics and camps are also available.
2. Volunteer to Coach	The success of the program depends on volunteers. Contact the Youth Sports Coordinator if you are interested in coaching or teaching a class.
3. Get More Information	Phone: (+39) 081-568-4722 Email: naplesysf@us.navy.mil

School Liaison Officer

The School Liaison assists families with incoming/departing school transitions, deployment transitions, youth sponsorship, special needs navigation and other school-related needs. The School Liaison is a critical information resource for Naples area school options, which include Department of War Education Activity schools, international schools, private schools, Italian public schools and homeschooling. For more information, call (+39) 081-811-6549 or email naplesslp@us.navy.mil.



DoWEA Naples Elementary School and Naples Middle/High School are located onboard Support Site and provide education for U.S. military families.

Department of War Education Activity (DoWEA) Schools

This section provides essential information for registering your child in the DoWEA Naples schools and an overview of Naples School's offerings.

School Registration Process

Eligibility is primarily for dependents of DoW personnel, and students must meet specific age requirements for their grade level.

Step	Action Required
1. Online Pre-Registration	Complete the online registration via the DoWEA Student Information System (DSIS) Family Portal.
2. In-Person Finalization	After online registration, you must physically visit the school's registrar's office to finalize the process.
3. Prepare Documents	Bring the following documents to the registrar's office: <ul style="list-style-type: none"> • Proof of your child's age • Verification of dependent status • Sponsor's PCS orders • Housing agreement • Up-to-date immunization records

Naples Elementary School (NES) Overview

NES is located at the Support Site and serves a wide range of students and educational needs.

- Location: Support Site
- Grades Served: Pre-Kindergarten through 6th grade
- Total Students: Approximately 720

Early Childhood Programs

Universal Pre-Kindergarten (UPK):

- A full-day, standards-based program for eligible dependents.
- Children must turn four by September 1st of the current school year.

Preschool Services for Children with Disabilities (PSCD):

- Provides specialized instruction and support for eligible children with disabilities starting at age three.
- Eligibility is determined through a comprehensive evaluation process.

Specialized Support Services

NES provides various support services to cater to diverse learning needs.

Academic Support:

- Strategic Literacy Specialists (SLI)
- Strategic Math Specialists (SMI)
- Advanced Academic Program and Services (AAPS)

Special Education: Comprehensive services are available.

Language Support: Multilingual Learners (formerly ESOL) program.

Student Support Staff: Guidance counselors, nurse, and psychologist are part of the team.

Accreditation: The school is accredited through the Cognia System and School Quality Factors Diagnostic.

Naples Elementary School

PSC 808, Box 39
 FPO, AE 09618
 Phone: (+39) 0444-106-0232.
<https://napleses.dodea.edu>

Naples Middle/High School Overview

Grades Served: 7th through 12th grade (approx. 540 students)

Curriculum: Offers core subjects (math, ELA, science, social studies), fine arts, health, economic literacy, Career Technical Education, and foreign languages (Italian, Chinese, Spanish).



DOWEA students focuses on a class assignment during the start of the school year.

Advanced Academics: Provides numerous Advanced Placement (AP) and dual-enrollment courses.

Support Staff: Includes a psychologist, special needs educators, and a school nurse.

Accreditation: Accredited through the Cognia System.

Activities: Offers many clubs, activities, and sports.

Naples Middle/High School

PSC 808, Box 15
FPO, AE 09618
Phone: (+39) 0444-106-6796
<https://naplesmhs.dodea.edu>

School Lunch

Students may either bring their own lunch or buy lunch in their school's cafeteria. Both schools use electronic payment for meal purchases. Money may be placed in each student's lunch account either at the Navy Exchange Customer Service Desk or at www.linqconnect.com. A free- and reduced-meal program is offered. Applications for the free- and reduced-meal program are available online at www.linqconnect.com.

School Bus Zones + Map

Free school bus transportation is provided for students of Naples schools who live off-base. Bus routes and schedules are provided by the Student Transportation Office located at Naples Elementary School. Bus stops, routes and schedules should be reviewed before final selection of permanent quarters.

Educational and Developmental Intervention Services (EDIS)

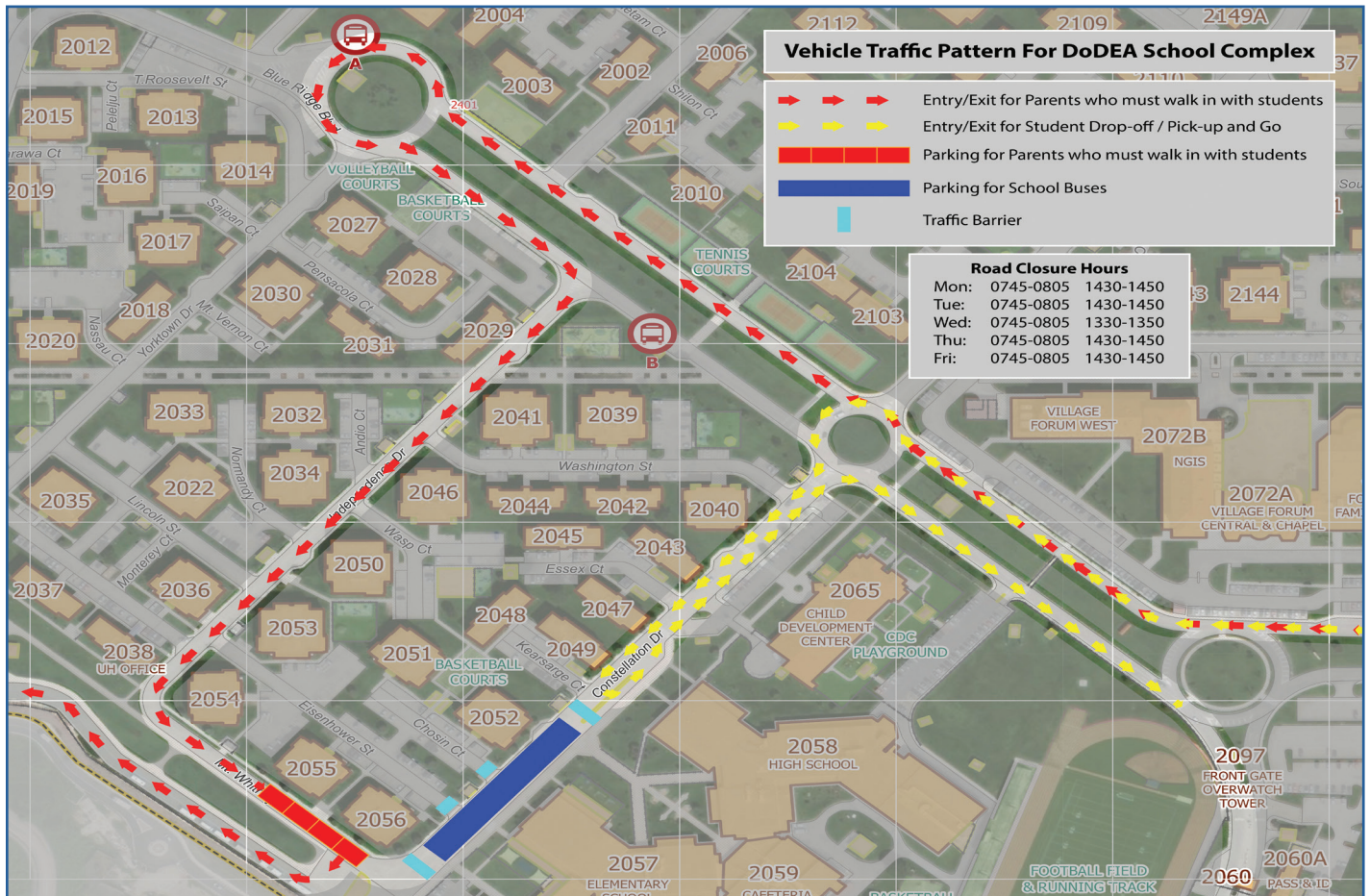
Educational and Developmental Intervention Services (EDIS) provides services to facilitate the development of children from birth to 36 months old in the following areas: Speech Pathology (for patients from birth until 3 years old), Developmental Pediatrics, Occupational Therapy, Physical Therapy and Psychology. A child who demonstrates a difference in his/her speech or language, play, motor development, vision, hearing or other aspects of development may be a candidate for EDIS services. Such a child could have a developmental delay, disability or medical condition that may affect his/her development. EDIS support could help such a child "catch up" to peers.

Children who would qualify for Department of War schools are eligible to receive services through EDIS. For more information about eligibility and qualifications, call (+39) 081-811-4676 or go to <https://naples.tricare.mil/Health-Services/Childrens-Health/Educational-Intervention-Services-EDIS>.

Navy College Office

Navy College is no longer located at OCONUS locations. To connect with Navy College Virtual Education Center (NCVEC), contact: www.navycollege.navy.mil, click on Live Chat (*Bottom Right-Hand Corner*)

Office hours: 7:00 a.m. -7:00 p.m. EST (2:30 p.m. -1:00 a.m. CET)
Contact NCVEC 24 hours: (+1) 833-330-6622



University of Maryland Global Campus (UMGC)

UMGC has served the military overseas since 1949 and is a regionally accredited, public state university, offering on-site and online classes in associate, bachelor's, and master's degree programs. UMGC offers an associate degree in general studies. Bachelor's degrees are available in a wide range of fields including business administration, computer networks and cybersecurity, political science, psychology, and more. UMGC also offers undergraduate as well as graduate certificates that help students develop valuable skills. While stationed in Naples, students can take advantage of UMGC's cutting-edge master's degrees including the Master of Science in Cybersecurity Technology, the Master of Business Administration (MBA), and more.

To connect with University of Maryland Global Campus (UMGC) please contact us:

Commercial: (+39) 081-568-6675/6674/6673

Email: naples-europe@umgc.edu

Facebook: UMGC Naples

Instagram: @umgceurope

Mailing Address: PSC 817 Box 778
FPO AE 09622

The National Test Center, managed by the University of Maryland Global Campus (UMGC), stands ready to support you with various automated tests. You can take CLEP and DSST tests, as well as Excelsior College Tests, at the NTC. The NTC also includes a Pearson-Vue Testing Center, which offers a large number of certification tests. Many tests are free for military personnel. The NTC is located at Capodichino in the Admin II building Rm. G006. To connect with the National Test Center please contact us:

Commercial: (+39) 081-568-6675/6674/6673

Email: ntcnaples-europe@umgc.edu

LEGAL ASSISTANCE & SERVICES

This section outlines the available legal services and provides essential information about your rights and responsibilities under Italian law as a member of the NSA Naples community.

Legal Assistance

RLSO EURAFCENT Legal Assistance Office is your primary resource for most personal legal matters.

What They Offer:

- Powers of Attorney & Notary Services (Walk-in)
- Legal advice on estate planning, consumer law, family law, etc. (Appointment required)
- Free consultations with a contracted Italian attorney for Italian legal matters.

Contact & Hours:

- Hours: Mon, Wed-Fri (9 a.m. - 2:30 p.m.); Tue (9 a.m.-12:00 p.m.)
- Email: napleslegalassistance@us.navy.mil
- Phone: (+39) 081-568-4576

Other Legal Offices

Staff Judge Advocate

Provides advice to NSA Naples and tenant commands on legal matters including disciplinary issues, ethics, investigations, and relationships with non-federal entities.

Contact: napleslegalassistance@us.navy.mil

Victims' Legal Counsel (VLC) Naples

Represents victims of sexual assault, domestic violence, and related offenses.

Contact: vlcnaples@us.navy.mil (Contact can also be made via SARC, Victim Advocate, or FAP)



Naples is a great place to earn a college degree. UMGC has served the military overseas since 1949 and offers on-site and online classes in associate, bachelor's, and master's degree programs.

Defense Service Office (DSO) North

Provides legal defense for Navy/Marine Corps members facing courts-martial, administrative boards, or NJP.

Walk-in Hours: Mon-Fri, 9:00 a.m. - 12:00 p.m.

Contact: Phone: (+39) 081-568-3131

Email: dsonorthdefense1@us.navy.mil

Location: Capodichino, Admin II Bldg., RM 1059

Understanding Italian Law (SOFA)

As a guest in Italy, you are subject to Italian laws and jurisdiction for most criminal offenses under the Status of Forces Agreement (SOFA).

If Apprehended by Local Law Enforcement

Your immediate actions are critical. Follow these steps calmly and politely.

Step	Action Required
1. DO NOT RESIST	Cooperate and go with the Italian authorities willingly.
2. PROVIDE IDENTIFICATION	Promptly show your Armed Forces ID card and/or passport. Provide your name, rank, organization, and command contact information.
3. REQUEST U.S. PRESENCE	Politely request that NSA Naples security personnel or a U.S. government attorney be present before you make any statement.
4. DECLINE TO MAKE A STATEMENT	You have the right to decline to make any statement until a U.S. representative is present.
5. NOTIFY YOUR COMMAND	As soon as possible, you must report any summons or contact with Italian law enforcement to your Commanding Officer.



Filing a Complaint (Denouncement)

If you are the victim of a crime, follow this process.

Step	Action Required
1. REPORT TO NSA SECURITY	Your first call for any crime—burglary, theft, vandalism—must be to the NSA Naples Security Department. Phone: (+39) 081-568-2207 or (+39) 081-811-4269
2. GET LEGAL ADVICE	It is highly advisable to contact the RLSO Legal Assistance Office. They can provide guidance and assistance from a contracted Italian attorney.
3. FILE WITH ITALIAN POLICE	When it is time to file a formal complaint (denuncia) with the Carabinieri or Polizia, NSA Security will provide a qualified interpreter to assist you 24/7.

Warning: Making a false accusation is a serious criminal offense in Italy.

Drugs and Alcohol

Italian laws are strict, and you are subject to them.

- **Drinking Age:** While Italian society may be more lenient, the drinking age on Navy-controlled facilities is set by NSA Naples.
- **DUI:** A Blood Alcohol Content (BAC) of 0.05% is sufficient for a DUI conviction. Penalties are severe and can include immediate vehicle impoundment, license suspension, heavy fines, and jail time.
- **Drugs:** The use, importation, or distribution of drugs is a very serious offense. Italian law permits pre-trial confinement of up to two years while evidence is gathered.

Your Rights in the Italian Legal System

While Italy has primary jurisdiction over most offenses, the SOFA guarantees you certain rights if you are subjected to a criminal trial.

- ✓ A prompt and speedy trial.
- ✓ To be informed of the charges against you before trial.
- ✓ To compel witnesses in your defense to attend.
- ✓ To have a competent interpreter.
- ✓ To communicate with a U.S. government representative.
- ✓ To have a U.S. government representative present at your trial.

CRITICAL: If you are arrested, it is essential to promptly notify the RLSO so they can monitor the proceedings and assist you. Contact them at napleslegalassistance@us.navy.mil or (+39) 081-568-4492.

Law Enforcement in Italy

Several different agencies are tasked with law enforcement in Italy. Here are the ones you are most likely to encounter.

Agency	Primary Role & Description	Uniform Details
Polizia (Police)	Performs standard police duties, similar to U.S. police. Has various branches, such as Stradale (road police) and Ferroviaria (railway police).	Typically green-gray or blue uniforms.
Carabinieri (Gendarmerie)	A special corps of the Italian military that functions as both military and civilian police.	Usually blue or black uniforms, easily recognized by a white shoulder belt.
Guardia di Finanza (Finance Guard)	Similar to U.S. Border Patrol or Coast Guard. Their main tasks include customs enforcement, tax law, and controlling smuggling (drugs, alcohol, etc.).	Gray or blue uniforms.
Vigili Urbani (City Police)	Primarily responsible for enforcing local laws within city limits, including traffic, sanitation, and price control. They can also initiate criminal investigations.	Varies by municipality, but often a blue or white uniform.

Important Note: Any law enforcement agent may perform their duties in civilian attire but must show an official law enforcement ID card upon request.

Marriage to a Foreign National

U.S. Armed Forces personnel wishing to marry a foreign national outside the United States must apply for permission through their chain of command. Refer to the NSA Naples Instruction [NAVSUPPACT NAPLES INSTRUCTION 1752.1G \(CH-1\)](#).

AUTOMOBILE, INSURANCE & DRIVING SAFETY

The NSA Naples Motor Vehicle Registration Office (MVRO), located at the Support Site and Capodichino handles all vehicle administration for personnel. Key services include vehicle registration, issuing Italian license plates and driving permits, and managing the tax-free gas program. It is your official stop for all driving-related needs.

AFI Vehicle Registration

Each service member, DoW civilian or contractor is authorized to register a maximum of three vehicles at any given time in the local Motor Vehicle Registration Office (MVRO) to include motorcycles over 49cc. Be sure not to ship 2 motorcycles to Italy if you intend to register 2 cars. When you register your automobile or motorcycle with MVRO, the vehicle will be entered into the Allied Forces Italy (AFI) Vehicle Registration System, and you will be issued Italian cover plates free of charge.

If you register more than one vehicle, the second and third vehicles are subject to payment of Italian road taxes. Road taxes are based upon the size of the engine and age of the vehicle (Euro Classification) ranging from approx. 150 to 500 euros per year.

One month prior to your registration expiry date, you will be required to revalidate your registration before you can receive your tax-free petroleum products. Upon receipt of any required fees, MVRO will update your vehicle registration and renew your tax-free petroleum ration. All vehicles must meet the criteria set forth in the NSA Naples Instruction 11240.19G (privately-owned vehicle registration) and the NSA Naples Instruction 11240.26E (privately-

owned vehicle inspection). Vehicles failing to meet inspection criteria will have their gas rations suspended until appropriate repairs have been made.

To comply with the Status of Forces Agreement (SOFA), all registration services must be done in the name of the sponsor. Local hires and dependents are not granted AFI vehicle registration privileges. If the previous title or registration is in the dependent's name, you will be required to transfer ownership into the sponsor's name. This will not affect ownership of the vehicle when you return to the United States.

Documents required for registration:

- Valid original vehicle title, previous registration or certificate of origin (with no liens or with written authorization from the lien holder acknowledging vehicle description, location and amount and term of lien);
- Italian insurance certificate;
- AFI driver's license;
- Proof of eligibility: military/civilian ID and PCS orders;
- Shipping documents/importation documents;
- Safety inspection;
- Road taxes, if applicable;
- DoW civilians are required to furnish a stamped copy of their orders from HRO; DoWEA employees are required to provide DD FORM 1614; contractors are required to provide a valid DOCPER letter; NATO members are required to provide a "Privileges Letter" signed and stamped by authorized staff at the Pass & ID Office at JFC.

Documents the sponsor will receive after registration:

- Original Military Registration and Certificate of Title of Motor Vehicle.
- Italian (cover) license plates.
- Petroleum products authorization.

Motorcycle/Moped

To operate any motorcycle or other two-wheeled vehicle, the registered owner/operator must be 18 years of age and have



a motorcycle endorsement on his or her U.S. license. Before registration and licensing, all individuals must show evidence of successfully completing an approved motorcycle safety course here in Naples by providing an authorization letter from the Safety Office Commercial (+39) 081-568-3147.

Driver's License

Any person desiring to drive in Naples must have a current U.S. driver's license or a valid license from another country. As stipulated in the Status of Forces Agreement (SOFA), eligible drivers must obtain an AFI driver's license by attending a local traffic safety driving brief and passing a 48-question road sign test. The exam is given during AO immediately following the mandatory Local Driver Safety Orientation Briefing.

Your AFI driver's license will be valid for the duration of your tour as long as you maintain a valid stateside driver's license or valid license from another country. AFI driver's license privileges are not authorized for members separating or retiring overseas, so please plan accordingly. We highly recommend you renew your U.S. license before coming to Italy. (Do not assume your state has a military exemption or extension clause; check with your local Department of Motor Vehicles or Department of Licensing to be sure).

If you plan trips to other European countries, an international license, available through AAA offices, is required.

Note: Regardless of U.S. licensing, individuals under 18 are not allowed to drive in Italy.

For more specifics, see NAVSUPACTNAPLESINST 11240.29E.

Gasoline and Oil

Gasoline and oil are made available to DoW personnel in Italy on a tax-free basis at a substantial discount over the local market

prices using an official NATO Forces Fuel Card. These fuel cards are authorized by MVRO and are available through NEX Residential Services in Naples. These tax-free fuel cards help make fuel prices here comparable to those in the United States.

The basis for tax-free gasoline is the sponsor's need to commute from home to work as an official duty. Each sponsor will receive one fuel card for their Primary Vehicle only.

The ration amount and fuel type depend on the primary registered vehicle's engine size, and fuel requirement. Your monthly tax-free fuel authorization is either 100 liters, 200 liters (for an engine above 669 cc), 300 liters (for an engine above 1119 cc) or 400 liters (for a 4-cylinder engine above 2883 cc or for a 5 or 6-cylinder engine above 2326 cc). Rations for motorcycles may not exceed 200 liters per month. The intent of this tax-free fuel ration is designed to allow no less than 1,000 kilometers of tax-free travel each month. For most registrants, your tax-free fuel ration will accommodate your transportation needs.

Purchasing Gas

The NATO Forces Fuel Card is accepted as a payment method at ENI stations. The card can be used directly at the fuel station by swiping or inserting the card in the point-of-sale terminal and entering your secure PIN code. Your fuel transactions will be billed to the payment method provided during registration, and you will receive a bi-weekly invoice and a monthly statement. Please note that the tax-free fuel price will only be charged to your biweekly invoice if you have purchased your assigned fuel type within the limits of your monthly ration. You must use the NATO Forces Fuel Card to receive tax-free fuel. You will not be refunded if a fuel transaction is paid for via another payment method.

Spare Parts

Supply of parts and maintenance for American cars is often

inadequate. It is a good idea to include spare parts for your vehicles in your household goods shipment, as many items are not readily available through the NEX, and auto parts are expensive on the Italian market.

Basic items and information to ship:

- Detailed maintenance manual
- Two sets of spark plugs
- Four oil filters and four air filters
- Two sets of belts
- Name and address of mail source for parts
- One complete set of brakes

Do not ship extra parts – or anything of value – in the car itself, as items may be missing by the time the vehicle arrives.

MVRO issues IVA tax exemption forms for vehicle repairs. Not all firms accept them, so ask before the repairs take place.

Auto Insurance

Vehicle insurance for the Naples area is expensive; the cost depends on the vehicle's make, model and year, and age of the driver. Vehicles shipped at government expense cannot be released for registration and use without proof of valid insurance.

Third-party liability insurance is mandatory in Italy for all automobiles, trucks and two-wheeled vehicles, including mopeds. Policy conditions and premiums are established by law and are standardized throughout the country. Premiums vary according to the horsepower of the vehicle and the location of registration. If a vehicle has been insured with only minimum coverage, liability for death or injuries to driver and passengers in that automobile is not covered. To provide this insurance, the owner must specifically ask the insurance agent for coverage.

Comprehensive and collision coverage are not included in the compulsory insurance; they are optional and specifically must be requested. In addition, comprehensive and collision coverage is not always available through Italian insurance companies. Many U.S. insurance companies are not licensed in Italy.

Check with your insurance company and the nearest government transportation office concerning insurance coverage during shipment overseas. It is a good idea to have new policies become effective upon arrival of the vehicle in Italy. ZURICH is available at Support Site and USAA by telephone.

Purchasing, Selling, and Scrapping

You can purchase new American cars, as well as foreign models, from various sources on and off-base. Make sure that any car you buy has all the equipment required for registration and for driving in Italy, including seat belts and child-protective restraints. Automobiles – other than Italian-made cars – when bought in Italy, are imported duty free and deliveries can be made to Naples. In addition, when buying Italian cars, you are exempt from paying the Italian government excise tax.

The sale of AFI-registered vehicles, purchased locally or shipped to Italy at government expense, are subject to the following restrictions:

- You are prohibited from selling your vehicle to Italian or other European nationals on the local economy.
- You can sell your POV to assigned NATO personnel who are eligible for AFI vehicle registration privileges (except Italian military).
- You can sell your vehicle to eligible U.S. personnel who have AFI vehicle registration privileges.

The vehicle you import, if you are not shipping it back to the United States, must be properly disposed of prior to your departure from Italy via one of the following methods:



- Sale to another AFI-eligible registrant.
- Driving to your new European duty location (restrictions apply).
- Shipping your vehicle to your new duty location via government contract or commercial shipping company.
- Scrapping the vehicle with the MVRO under Italian customs supervision.
- Nationalization and payment of value added taxes (VAT) and importation fees (approx. 32 percent of market value) for member separating or retiring in Italy.

If you wish to ship your car, motorcycle or scooter to the United States when you PCS, it must meet U.S. specifications. For questions about whether your vehicle meets these requirements, call Personal Property at Commercial (+39) 081-811-6944 or (+39) 081-811-6819.

Note: If you are on vacation or out of the local area and your vehicle becomes inoperable due to accident or mechanical failure, please contact the MVRO immediately. Your vehicle is under customs supervision and cannot be salvaged locally without the payment of customs taxes (VAT and importation) and customs brokers fees which are cost prohibitive. Please call the MVRO for detailed information and assistance with Italian customs laws if you must scrap your vehicle for any reason – the MVRO will save you thousands of dollars!

Vehicle Rental

Vehicle rental is available on base. If you plan to rent a car (after you obtain your AFI driver's license) while you are waiting for your vehicle to arrive from the United States, MVRO can issue a temporary tax-free fuel ration. This temporary ration can be used to purchase tax-free gasoline and oil. Restrictions apply. Contact MVRO for specifics. Once you register your primary vehicle, you can only purchase fuel based on the primary vehicle's required type of fuel.

For your convenience, **Locauto Car Rental** (<https://www.locauto.com/en/>) provides on-base rental services at the Navy Exchange Main Mall on Support Site. A wide selection of vehicles is available to accommodate diverse needs, including automatic and manual transmissions, moving vans, and 8+1 passenger vehicles. Locauto is committed to ensuring a seamless and satisfactory rental experience. Business hours are Monday through Friday, 10:00 a.m. -6:00 p.m. , and Saturday, 10:00 a.m. - 4:00 p.m. Contact them at (+39) 081-811-4172, WhatsApp: (+39) 329-593-0583, or via email at gricignano@locauto.com.

Motorcycle Safety and Information

Riding motorcycles on Italian streets can be more dangerous than in the United States. However, Italian drivers are generally more aware of motorcycles because they are a more common means of transportation here.

A motorcycle may be shipped at government expense as part of your household goods but it must be in a separate motorcycle crate. Ensure that the make, model and chassis numbers are clearly marked on the inventory of your household goods. The insurance and registration must be current when shipped.

Members are authorized to register a maximum of 3 vehicles at the Motor Vehicle Registration Office to include motorcycles over 49cc. Be sure not to ship 2 motorcycles to Italy if you intend to register 2 cars. All vehicles shipped to Italy must be kept registered until exported out of Italy upon members PCS.

There are no provisions for storage of a motorcycle should you decide after arrival you won't ride in Italy. All motorcycles shipped in household goods must be registered, to include insurance and road tax for second or third vehicle, with MVRO as soon as they clear customs to avoid penalty fees after 90 days. Do not ship a non-functional motorcycle.

You are required to have a motorcycle endorsement on your state driving license before you can register any motorcycle. Alternately, you may complete the Basic Motorcycle Safety RiderCourse administered by the NSA Naples Safety Office and receive an endorsement that is only valid in Italy.

Any two-wheeled vehicle must be registered in the name of the sponsor who is listed on the PCS orders. If the sponsor is not an endorsed rider, and the spouse will be the operator, the authorization letter will state such and the spouse will be required to maintain the required training certifications.

six Motorcycle tips

that could help save your life.

<div style="text-align: center;"> <h3>#1 </h3> <h4>Get the right Helmet</h4> <p>Make sure it is certified by the Department of Transportation and has eye protection. Full-face helmets provide twice as much protection as half helmets.</p> </div>	<div style="text-align: center;"> <h3>#2 </h3> <h4>Get trained</h4> <p>A motorcycle training course teaches emergency evasion maneuvers and proper riding techniques, increasing your odds of AVOIDING an accident.</p> </div>
<div style="text-align: center;"> <h3>#3 </h3> <h4>Excessive speed kills!</h4> <p>It is not worth the risk. The faster you ride the less time you have to react. Statistics show that super-sport bike riders are 4 TIMES more likely to be killed on the road.</p> </div>	<div style="text-align: center;"> <h3>#4 </h3> <h4>Dress for the fall</h4> <p>Proper riding attire can help prevent serious road rash in case of a fall. BRIGHT clothing and REFLECTIVE decals can help you become more visible to other drivers.</p> </div>
<div style="text-align: center;"> <h3>#5 </h3> <h4>Listen to MOM</h4> <p>Follow your Motorcycle Owners Manual (MOM) for guidance on the required maintenance. Check tire pressure prior to every ride.</p> </div>	<div style="text-align: center;"> <h3>#6 </h3> <h4>Prepare for bad weather</h4> <p>Rain, snow and excessively cold or hot days can be dangerous to riders. PLAN AHEAD of time and wear the right gear.</p> </div>

Upon arrival, you must take your shipping documents for your vehicle to the Personal Property Office to begin customs clearance procedures. Once the vehicle has cleared customs, the member on orders must receive a Letter of Authorization from the NSA Naples Safety Office to have it registered and delivered. This letter must be obtained prior to registering the two-wheeled vehicle. To obtain this letter, you must have an Enterprise Safety Applications Management System (ESAMS) account, show proof of a motorcycle endorsement on your license, provide a copy of any motorcycle safety courses you have completed, and provide the make, model, year, engine sized in cubic centimeters and VIN of the motorcycle.

NAVSUPACTNAPLESINST 5100.11E 4 OCT 24, allows active duty, DoW/ DON civilians, spouses and dependents to obtain a motorcycle endorsement from MVRO Naples by attending the Basic Riders Course and the Advanced Riders Course. An authorization letter from the NSA Safety Office will be issued after successful completion of both courses allowing MVRO to issue the properly endorsed license. All new arrivals in Italy must complete the Level II Basic Rider Course or Advanced Rider Course within 60 days of registration, depending on the type of motorcycle being registered.

The NSA Naples Safety Office offers a free Basic Rider Course once or twice per month. Trainer bikes, scooters, helmets and gloves are available. The Basic Rider Course 2 is offered once or twice a month. The Basic Rider Course is accepted by most states for the purpose of obtaining a motorcycle endorsement. Enroll in motorcycle safety training by calling Commercial (+39) 081-568-3147 or (+39) 081-568-4857.

There are some popular locations where scooter or moped rentals are available. Per OPNAV M-5100.23H, Navy Safety and Occupational Health Manual, Chapter 36, all active-duty military who ride a motorcycle, scooter or moped on or off-base must be licensed and current for training.

Helmets must meet Department of Transportation (DOT) or Economic Commission of Europe (ECE 2205) specifications. Helmets must be at least 5/8ths: D.O.T. half helmets are not legal to wear in Italy on motorcycles 125 cc and above. Bright, contrasting colors with reflective are highly recommended.

NSA Naples Parking Policy and HOV Program

The official NSA Naples parking policy is detailed in NAVSUPACTNAPLESINST 5560.8D. This document is available online and can be found using a Google search or through the NSA Naples Italy mobile app.

Parking at NSA Naples is strictly managed across designated zones. There is ample parking at Support Site. At Capodichino, general parking is limited to 96 hours; parking for longer durations requires an approved Long-Term Parking (LTP) pass from the Pass & ID office. On all bases, reserved spots are available for specific personnel with authorization. Parking is prohibited in non-marked spots and along curbsides. Violations may result in towing, administrative action, or suspension of driving privileges, with a formal appeals process available through the Traffic Court at Capodichino.



CAPODICHINO
HOV/Ride-Share Program

Help reduce traffic and parking issues at Capodichino by joining the new HOV/Ride-Share Program!

Who Can Apply?

- A carpool group with at least two other people (three people minimum) who regularly commute to and from work at Capodichino.

How to Apply:

1. Fill out the registration form ([Enclosure 6](#)) found in the NSA Naples Parking Policy or scan the QR code below.
2. Email the completed form to the NSA Naples Pass and ID Office: nsanaplessecpassid@us.navy.mil

How Selection Works:

1. The NSA Naples Pass and ID Office, in coordination with the NSA Naples XO, will review all applications.
2. If selected, you will receive carpool parking privileges for SIX months.
3. After six months, your privileges will end.
4. You can re-apply six months later allowing others a chance to participate.

SPACE IS LIMITED
Only 12 parking spots are available, program rules will be strictly enforced. Only park in the space when ride-sharing.

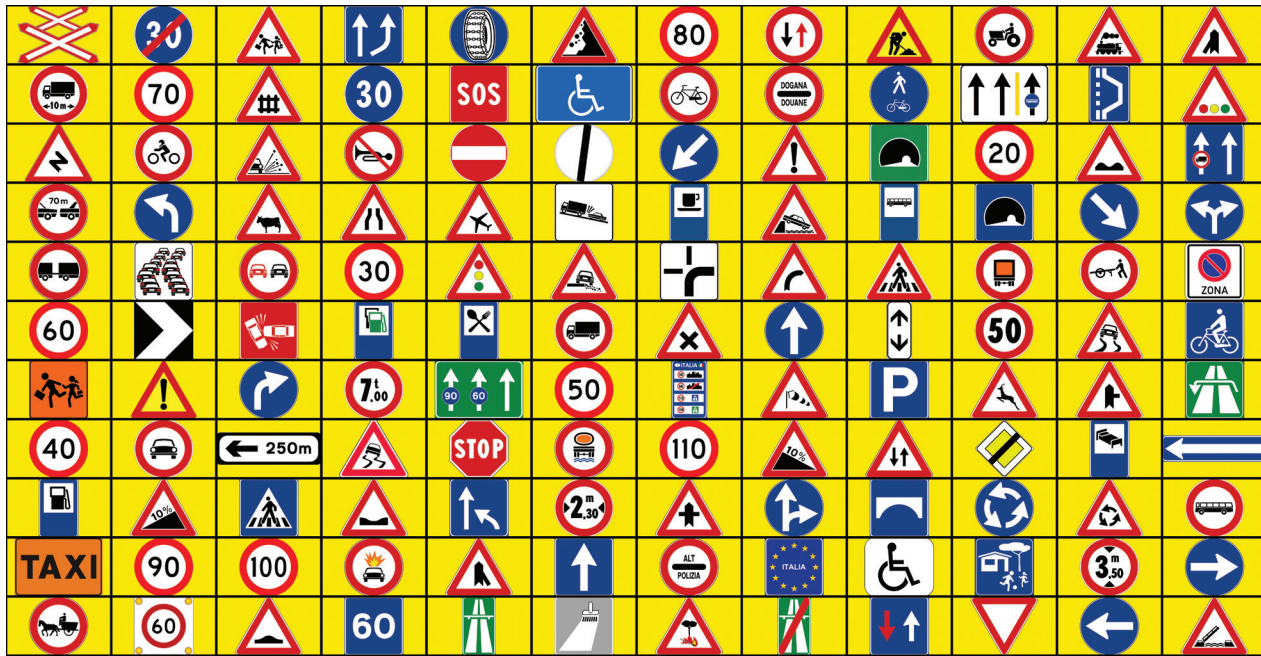
Due to parking challenges at Capodichino, an HOV/rideshare program was instituted to lesson some of the parking burden.

Rules of the Road

The following are some basic rules that govern driving in Italy. While driving, you are required to ALWAYS have a valid MVRO issued driver's license, a valid MVRO issued registration and an up to date proof of insurance contract. If any of these are lost or stolen, report it immediately. Do keep in mind that, for proper identification purposes, MVRO driver license must be presented to the local authorities along with your military/dependent/GS/CTR ID card.

Drunk driving is an extremely serious offense in Italy. A blood alcohol level of 0.05 is positive proof of drunk driving. Refusal to submit to a breathalyzer or blood alcohol content (BAC) test results in immediate loss of license for six months, a possible fine from Italian authorities and loss of base driving privileges for one year. If you have had too much to drink, leave your vehicle and take a taxi, call a friend/coworker.

Upon arrival in Naples, you will notice driving habits are considerably different from those in the United States. While at first there may seem to be no logic to the traffic patterns, a closer look will show that there are distinct rules of the road. Learning these rules and some local driving customs will help you adjust quicker to driving in Naples. Absolute alertness while driving is of the utmost importance because of the often-congested roads and the hurried pace of traffic. Due to the seemingly wild driving nature of Neapolitan traffic, it is not enough to only exercise the same caution in driving that you would in the U.S. You must be



It is important to learn Italian and EU road signs to stay safe while driving in Europe.

more aware of the other drivers around you and what they are doing. Never believe that the other driver sees you. Search 12 seconds ahead at all times, evaluate the actions of other drivers and be prepared to execute a response to their actions in advance, rather than trying to react and finding yourself out of time and space. This will help you to avoid a traffic incident.

Headlights are now required by law and must be kept on even in the AM. Flashing headlights are also used to signal the approach to stopped traffic at crossroads or to signal slower vehicles to move right and permit a faster vehicle to pass. When a car behind you flashes its lights, move to the right lane as soon as it is safe to do so.

Although some drivers may take what seem like unnecessary and dangerous chances to gain only a few feet of road space, Italian law requires you to allow overtaking traffic to pass you.

While horn blowing is technically illegal in many Italian cities, it is loosely enforced. Many people blow their horn to signal they are approaching an intersection or intend to pass.

Drivers also commonly use their hazard lights to signal danger, especially in slow or stopped traffic.

Do not pick up hitchhikers.

Stricter DUI/DWI Laws

Article 186-bis of the Italian Traffic Code prohibits drivers 21 and under from having any alcohol whatsoever in their systems, meaning a blood alcohol content (BAC) reading greater than 0.00 is a violation of the law. This also applies to drivers with less than three years of driving experience, and commercial drivers who could be terminated from their jobs for driving under the influence. Aside from said specific cases, driving under the influence of alcohol is

regulated by article 186 of the Italian Traffic Code, which states the following:

- a. If a driver has a BAC reading of 0.05 to 0.08 decigrams per liter, he may be sanctioned with a fine from 543 to 2,170 euro, along with the suspension of a person’s driver’s license for a period of three to six months.
- b. For a BAC reading of 0.08 to 0.15 decigrams per liter, the driver may be sanctioned with a fine from 800 to 3,200 euro, along with suspension of his driver’s license for a period of six to twelve months. Violators may be sentenced to detention of up to six months.
- c. For a BAC reading above 0.15 decigrams per liter, the driver may be sanctioned with a fine from 1,500 to 6,000 euro, along with the suspension of his driver’s license for a period of twelve months to twenty-four months. Violators could face detention from six to twelve months. In case of conviction the vehicle is permanently confiscated.

If the drunken driver causes a traffic accident and his BAC is between 0.08 to 0.15 decigrams per liter all of the sanctions above (fine, arrest, suspension of license) are doubled, and the vehicle is seized for 180 days.

If the drunken driver causes a traffic accident and his BAC is above 0.15 decigrams per liter, the related fine and arrest are doubled, and the license is always revoked. Furthermore, in case of conviction, the vehicle is permanently confiscated.

All of the sanctions for drunken driving provided for a BAC above 0.15 decigrams per liter also apply to the driver who refuses to comply with the order by the public authority to submit to any alcohol content test meant to verify his state of drunkenness. If the driver who refused to submit to said alcohol content test causes a traffic accident all of the sanctions for drunken driving provided for a BAC above 0.15 decigrams per liter are doubled.

All of the sanctions for drunken driving provided for a BAC above 0.15 decigrams per liter, also apply to the driver who operates the vehicle while intoxicated by drugs. Consistently with the above legislation, all of the sanctions above are doubled if the driver operating the vehicle while intoxicated by drugs also caused a traffic accident.

Finally, if the traffic accident takes place between 10:00 p.m. to 7:00 a.m. all sanctions by art. 186 are increased by 33% to 50% extra.

Note: The suspended license is returned to the driver at the end of the suspension period upon condition of a preemptive medical examination proving the driver's eligibility to vehicle operation.

Driving without a Valid or with a Revoked License

Drivers without a valid driving license will be subject to an administrative fine ranging from 2,257 to 9,032 euros. The same fine applies to drivers whose license has been revoked or not renewed due to lack of physical and mental requirements.

Driving with a suspended driving license is punished with an administrative fine ranging from 2,046 and 8,186 euros, as well as with the revocation of the license and the administrative seizure of the vehicle for a period of three months.

Driving with a revoked driving license is punished with an administrative fine ranging from 5,100 to 30,599 euros, and possibly administrative seizure of the vehicle for three months. In the event of a repeated violation within two years, the administrative violation becomes a felony and carries a prison sentence of up to one year, while the vehicle will be permanently confiscated.

NSA Naples utilizes random DUI checkpoints for vehicles both entering and leaving base. The local BAC limit of 0.05 is enforced on base. Driving under the influence on base or out in town will result in the suspension of your AFI license and driving privileges.

Use of Cell Phones

Use of cell phones while driving is not permitted unless the driver is using a speaker phone or an earpiece. Hands should not be used to operate any mobile device while driving. Fines range from 250 to 1,000 euros, driver license will also be suspended for 7-15 days. Should the driver incur two times in the same administrative violation within 24 months the fine will go up to 1,400 euros, and the license may be suspended from 15 days to 3 months. If you are involved in a traffic accident while distracted by a smartphone will result in even more severe sanctions.

Tangenziale

"Tangenziale" is an Italian word that refers to a major, multi-lane highway designed to encircle a city or large urban area. If you have to travel to and from work via the Tangenziale, the major tollway in Naples, you will have to decide how to pay for the toll at each exit. One way through the toll currently costs .95 euro and can be paid at one of several either operator manned or fully automated booths.

An alternative to physically handing over money each time is to use a "Telepass." The Telepass works at all tollbooths in Italy. You can apply for a Telepass at the NEX Residential Services Office at the Support Site. You are required to have a major credit card. A monthly service fee of 5 euro is charged to your charge card account. Monthly usage charges are then deducted from your charge card account. If your vehicle is not equipped with a Telepass, you cannot use the yellow Telepass dedicated lanes.

If you are interested in obtaining a Telepass, contact the Navy Exchange Residential Services Office at Commercial (+39) 081-813-5321. It takes approximately five to seven working days to process the request for a Telepass.



Traffic Tickets

During your tour, you may receive a traffic ticket. The Italian police usually issues them on the spot, but your plate number could be taken down and a ticket mailed to you at a later date. If you receive one in the mail, do not ignore it. The fine will double if you fail to pay within 60 days after you have been officially notified. The amount increases over time due to interests and surcharges.

If a uniformed Italian police officer signals you to pull over and stop utilizing what is known as a lollipop (a red circle on a white disc), you are required to obey his command.

Once you pulled over, do not be disrespectful, comply with his/her instructions. If a communication gap exists and the officer writes you a ticket for a violation you cannot understand, accept it and bring it to the NSA Naples Security Department I-7 division for clarification: (+39) 081-568-5549 or (+39) 081-568-5639.

Italy has implemented the "Tutor" system on its highway systems. Tutor is an electronic speed control system that records the time from point A to point B and calculates the average speed of a vehicle.

If the exceeding of the limit is from 10 to 40 Km/h over the permitted speed, the fine can range from 173 to 695 euros, and the license is suspended from 15 to 30 days. Speeding fines higher than 40 kilometers per hour and up to 60 kilometers per hour over the limit result in an administrative fine of between 543 and 2,170 euros, and suspension of license from 1 to 3 months. If the exceeding of the limit is over 60 Km/h over the permitted speed the fine can range from 845 to 3,382 euros, and the license is suspended from 6 to 12 months.

Vehicle Accidents

In both major and minor accidents, always obey the Italian authorities as they have full jurisdiction.

Also, red plastic triangles are required by Italian law and should be placed on the road to caution other drivers of an accident or of a vehicle break down. In addition, orange/yellow traffic safety vests must be worn by anyone who must exit a vehicle that is stopped on the side of the road or in traffic. These are available at the NEX Autoport and on the local economy. They should be carried in your vehicle at all times.

Under no circumstances should you attempt to argue fault with Italian law enforcement personnel.

If you are involved in an accident, certain procedures must be followed, and these will depend upon whether the accident is classified as minor (no injuries or deaths in either vehicle) or major (injury or death of a passenger in either vehicle).

Minor Accidents:

- Exchange driver license data, name and insurance company, policy number and vehicle make, model and tag numbers.
- Do not leave the scene until information is exchanged.
- Report the incident to your insurance company within 72 hours.
- It is necessary that all accidents be reported to the NSA Naples Security Department via the Emergency Dispatch Center. If there are no injuries and no medical response is required, report the accident by calling the non-emergency line at Commercial (+39) 081-568-5638 or (+39) 081-568-5639

Note: Generally, minor accidents are a matter between individuals and their insurance companies.

Major Accidents:

One must rescue the injured, assistance must be provided by both motorists and any pedestrians who witnessed the accident. One must call NSA Emergency Management at (+39) 081-568-4911, avoiding taking personal initiatives such as moving the injured, which could aggravate the injured person's state of health.

VERY IMPORTANT: Failing to stop after an accident with damage only, is an administrative violation punished with a fine ranging from 302 euro to 1,208 euro. Failing to stop after an accident with injuries is an offense punished from 6 months to 3 years confinement, and suspension of license from 1 to 3 years. Failing to stop AND render assistance after an accident with injuries is an offense punished from 18 months to 5 years confinement, and suspension of license from 1 to 5 years.

- Call the Emergency Dispatch Center's emergency line immediately at Commercial: (+39) 081-568-4911 and ask for help.
- Remain on the scene, if feasible until local authorities no longer require your presence there. If an accident occurs onboard NSA Naples, NSA Naval Security Forces will investigate.
- If you are the driver of a vehicle involved in an accident that injures or kills another person, criminal charges may be initiated automatically by the investigating police agency, regardless of the ultimate determination of fault. Prompt notification to your commanding officer and the Region Legal Service Office is important to protect your rights and to obtain the services of an Italian attorney under contract with the U.S. government to represent you.
- In case of an accident, personnel having automobile liability insurance with an Italian firm are required to notify that company within 72 hours of the accident. Failure to notify the company within the time period can be justification for the company's refusal to accept liability.



ATTENTION!

Off-Base Traffic Accident Reporting Procedures



If you're involved in an off-base traffic accident and local police did not respond, you are strongly encouraged to complete a Voluntary Statement at the Capodichino or Support Site security precincts as soon as possible. This may be needed for insurance claims, as Italian authorities cannot issue retroactive reports. Timely documentation is essential.



NSA Naples Security Precincts are open 24/7

- Capodichino (+39) 081-568-2207
- Support Site (+39) 081-811-4269



MORALE, WELFARE AND RECREATION (MWR)

Morale, Welfare and Recreation (MWR) program information and hours of operation may be found at www.navymwrnaples.org. Follow MWR on Facebook (www.facebook.com/mwrnaples) and Instagram (www.instagram.com/nsanaplesmwr) for upcoming events.

Liberty Program

Unwind, Create, Connect, and Explore with the NSA Naples Liberty Center located on the main level of the Barracks at Support Site! Single and unaccompanied service members (E1-E6) at NSA Naples can enjoy free Wi-Fi, video games, movies, computers, a full kitchen with cooking supplies, and an arts & crafts area! But that's not all! Take advantage of amazing MWR-sponsored shopping trips, immersive cultural experiences, fun local excursions, and incredible extended trips throughout Europe! The Liberty Program, managed by MWR, provides a dedicated space to recharge, create, connect, and discover during your off-duty time.

Fitness Centers & Gyms

- **Capodichino Fitness Center:** It is a 39,000-square-foot fitness complex that features a basketball/volleyball court, a group exercise room, cardio machines, selectorized weight machines, a free weight room, spin room and two racquetball courts. The center includes a Jacuzzi and men's and women's locker rooms with rental lockers, showers and saunas. Group Fitness classes are offered weekdays. Personal trainers are available to hire to help you meet your fitness goals. Fitness specialists are on hand to provide orientations and command fitness leader (CFL) support. Unmanned access is available 24/7. Register for unmanned access at the fitness center front desk. For more information, call (+39) 081-568-4265.

Hours: Monday-Friday, 5:15 a.m.- 5:45 p.m.
(Locker rooms close at 5:30 p.m.)
Saturday, Sunday and U.S. holiday, Closed

- **Support Site Fitness Center:** This 47,000-square-foot facility features basketball/volleyball courts, a group exercise room, cardio machines, selectorized weight machines, a free weight room, spin room and two racquetball courts. Men's and women's locker rooms include rental lockers, showers and saunas. A variety of free group exercise classes and fee-based classes are offered for both children and adults. Massage therapy services are available. Personal trainers are available to hire to help you meet your fitness goals. Fitness specialists are on hand to provide orientations and command fitness leader (CFL) support. Unmanned access is available 24/7. Register for unmanned access at the fitness center front desk. For more information call, (+39) 081-811-6604.

Hours: Monday-Friday, 5 a.m.- 9 p.m.
Saturday and Sunday, 8 a.m.- 4 p.m.
U.S. Holiday, 8 a.m.-4 p.m.
(Closed Jan. 1, July 4, Thanksgiving and Christmas)

- **Intramural Sports:** MWR offers a wide variety of intramural sport leagues, tournaments, clinics and special events. Captain's Cup is a year-long series of sports competitions for commands. For more information, call (+39) 081-811-6528.



Aquatics (Pools, Hours, Schedules)

MWR offers a variety of aquatics programs and services, at our three aquatics facilities. Aquatics offers lap swimming, group and private swim lessons, water fitness classes, stroke refinement clinics, lifeguarding and water safety courses, command physical training, open recreational swimming and after-hours pool party rentals.

- **Capodichino Fitness Pool** is located in the fitness center at Capodichino. It is an indoor, six-lane 25-meter lap fitness pool. It offers free admission for U.S. ID cardholders and authorized MWR patrons. For details, call (+39) 081-568-4254 or (+39) 081-568-4256.
- **Support Site Pool** is located next to the Support Site Fitness Center and is an outdoor seasonal recreation pool. It is a 25-meter Z-shaped pool with a deep-end diving board and water slide, a shallow area and a small wading pool. Support Site Pool is for U.S. ID cardholders and authorized MWR patrons. It is available for after-hours rental. For details, call (+39) 081-811-6513.
- **Carney Park Pool** is located within Carney Park and is an outdoor seasonal recreation pool. It is an Olympic-size pool with a diving board, water slides and a wading pool. Carney Park Pool is open to U.S. ID cardholders, authorized MWR patrons and Carney Park Access cardholders. It is available for after-hours rental. For details, call (+39) 081-526-2140.

Theater, Movies, Showtimes

Reel Times 2 Cinema is located at the Support Site Navy Exchange complex that features first-run movies. The cinema includes two theaters, a concession stand and a party room is available to rent for parties and special occasions. Both theaters are available to rent for conferences and private functions. The weekly movie schedule is available at www.navymwrnaples.com/movies. For more information, call (+39) 081-811-4367 or (+39) 081-811-4371.

Libraries

MWR has three libraries – one at Capodichino, one at Support Site and a satellite at Gaeta. The Capodichino Library includes laptops, a public One-Net computer, a study room, a conference room and Wi-Fi. The Support Site library features laptops, a children's room, a conference room available to reserve, a study room and Wi-Fi. Both libraries offer books (with an extensive juvenile collection), CDs and DVDs for check out, audiobooks, an interlibrary loan program

and reserve book services. Full STEAM Ahead (early literacy story time) is offered for preschool children at the Support Site library. Special events, such as book clubs, are offered throughout the year. A popular summer reading program is open to all MWR-eligible patrons. For details, call the Capodichino Library at (+39) 081-568-3666 or the Support Site Library at (+39) 081-811-4361.

Auto Skills

Auto Skills provides you the opportunity to perform preventive maintenance on your vehicle and may save do-it-yourself mechanics considerable money on vehicle repairs. When available, experts are on hand to provide guidance. The center offers vehicle lifts for maintenance, such as oil changes or brake work, and provides access to equipment including a diagnostic machine. Additional services include an automatic car wash, a pressure washer and vacuums. For more information, call (+39) 081-811-4947.

Bars and Clubs

Olde Town Pub is located at the Bella Napoli Food Court on Capodichino. Strikers Bar is located in Strikers Entertainment Center on Support Site. Meet with friends and enjoy cold draft beers, local wines and mixed drinks. Watch your favorite sports teams on TV. Enjoy a game of pool with friends. The pubs may be reserved for private parties or Hail and Farewells.

For more information, call Olde Town Pub at (+39) 081-568-5699 or Strikers Bar at (+39) 081-811-4900.

- **Strikers Grill hours of operation:**
Mon – Fri 7 a.m. – 9 p.m., Sat 10 a.m. – 9 p.m., Sun noon – 7 p.m.
- **O’Rhys hours of operation:**
Mon – Thu 3 – 10 p.m., Fri – Sat 4 p.m. – 1 a.m., Sun 3 – 9 p.m.
- **Olde Town Pub hours of operation:**
Mon – Fri 1 – 9 p.m., Sat – Sun closed
- **Bella Napoli Food Court hours of operation:**
<https://www.navymwrnaples.com/programs/f9548c4c-92de-4538-bdce-9ba1da50e69a>

Tickets & Travel Office (ITT)

Tickets & Travel offers high-quality travel and leisure opportunities to authorized MWR patrons. Program services include:

- Day tours in the local area
- Extended tours to exciting destinations worldwide
- Airline tickets, hotel bookings and ferry rides
- Train journeys and cruise vacations
- Tour bus reservations
- Naples Hop-On Hop-Off tickets
- Group and individual custom travel packages
- Do-it-yourself tour planning resources
- Concert and special event tickets

Through the American Forces Travel program, Tickets & Travel provides competitive packages on flights, cruises, hotels and adventure packages. Let Tickets & Travel handle the details so you

can focus on the fun. Start your adventure today!

Tickets & Travel has two locations:

- Navy Exchange complex, Support Site
- Capodichino

Customers may register and pay for day tours online at <https://myffr.navyaims.com> (must establish a household account to purchase tours online). For more information, call the Support Site office at (+39) 081-811-7909 or the Capodichino office at (+39) 081-568-4330.

Bowling

A state-of-the-art bowling center is located in Strikers Entertainment Center on Support Site. The bowling program offers tournaments, leagues, special events and open bowling. Celebrate at Strikers – birthday, graduation or promotion. Party packages are available. For more information, go to <https://www.navymwrnaples.com/strikers-entertainment-center>

- **Hours of operation:**
Mon – Thu 10 a.m. – 9 p.m., Fri – Sat 10 a.m. – midnight,
Sun & Holidays 10 a.m. – 9 p.m.

Golf Program

The NSA Naples Golf Course at Carney Park is one of the most unique golf courses in the world as it is located inside an extinct volcano. The golf complex includes a challenging nine-hole course, driving range, practice putting and chipping greens, pro shop, men’s and ladies’ locker rooms, club storage, cart rental and a restaurant. The program offers a PGA professional, open play, tournaments and lessons for all ages. For more information, call (+39) 081-526-4296

- **Winter hours of operation:**
Mon, Wed, Thu, Fri 9 a.m. – 5 p.m., Tues noon – 5 p.m.,
Sat – Sun 7:30 a.m. – 5 p.m. Holidays 9 a.m. – 5 p.m.
- **Summer hours of operation:**
Mon, Wed, Thu, Fri 9 a.m. – 7 p.m., Tues noon – 7 p.m.,
Sat – Sun 7:30 a.m. – 7 p.m. Holidays 9 a.m. – 7 p.m.



Outdoor Recreation

Navy Outdoor Recreation Centers is located at Carney Park. It offers a variety of outdoor and recreational rental equipment such as camping gear, sports equipment, picnic supplies and party/special event rentals such as tables and chairs. For more information, call Carney Park Outdoor Recreation at (+39) 081-526-1579.

Carney Park & Cabin Rentals

Carney Park is one of the most unique parks in the world because it is situated inside Monte Gauro, an extinct volcano. The park is located about 14 miles (23 kilometers) west of Naples. The 93-acre (38-hectare) park was established on May 21, 1966, in honor of Adm. Robert B. Carney who served as commander in chief of NATO forces in Southern Europe (1951-1953) and Chief of Naval Operations (1953-1955).

Carney Park has a multi-purpose sports field, numerous adult and youth baseball/softball fields and a soccer field. There are tennis and pickle ball courts, disc golf course, outdoor basketball courts, sand volleyball pits, horseshoe pits, children’s playgrounds, a dog park and a seasonal aquatics area with an Olympic-size pool and kiddie pool. Carney Park fitness yurts provide group exercise classes and various cardio and strength training machines. A recreation center, a conference center and various-sized yurts and pavilions are available to host parties. As a Navy Getaways destination, Carney Park also has rental cabins and facilities for tent and trailer camping. For more information or reservations, call (+39) 081-526-1579.

Community Recreation

Community Recreation hosts many events throughout the year. A few of the larger events include Eggstravaganza, Festa Americana (Independence Day), Harvest Festival and the Holiday Tree Lighting. Thousands of people attend these events and enjoy various activities, a variety of food booths and live entertainment. Musicians, comedians, celebrity chefs and cheerleaders are examples of performers brought to NSA Naples by Navy Entertainment and Armed Forces Entertainment.

Community Recreation supports recreational command picnics and events. A limited amount of equipment is available at no cost to the command. For more information, call (+39) 081-811-4459.

Pavilion Rentals

Are you planning a gathering with your co-workers, friends or family? Reserve one of the many Carney Park or Support Site pavilions for no cost.

Complete the request form at www.navymwrnaples.com/recreation/community-recreation/pavilion-reservation. A Community Recreation staff member will get back to you with details and availability.

Event Support, Command Services

MWR Community Recreation supports recreational command picnics and events aboard NSA Naples. A limited amount of equipment is available at no cost for command picnics and events that meet certain criteria. The requirements to receive this equipment at no cost are as follows:

- The event must be recreational in nature and open to the entire command. Excluded events are retirement ceremonies, reenlistment ceremonies, change of commands, hail and farewells, or other wardroom events. Events that do not meet the requirements may rent the equipment at the normal rental rates.
- The event cannot be a private party or a fundraiser (involve the collection of funds, raising of funds or donation of funds).
- The equipment is available for use aboard NSA Naples to include Support Site, Capodichino and Carney Park.
- All equipment is subject to availability.
- Reservations may be made up to six (6) months in advance.
- The request form must be signed by an E-7 or above acknowledging that the event meets the requirements listed above.

For more information, email naplesmwr_specialevents@us.navy.mil or call (+39) 081-811-4459.



Central Park at Support Site is the location for various base events, including command picnics and community events.

**Have even more fun at
Carney Park!**

Carney Park is your get-away destination
right here in Naples!

Exciting Updates!

Catering & Conference Services - How to Book and Link to Catering Guide

NSA Naples Fleet and Family Readiness (FFR) offers premium-quality, all-in-one event planning, meeting rooms and catering services at an exceptional value. The distinct facilities offer gracious service in a comfortable and friendly environment. Room and menu options are designed to fit your culinary taste, budget and style. The FFR team uses its creativity and attention to detail to compose the perfect event for you.

For details, go to www.navy.mwrnaples.com/conference-and-catering-services.

FLEET & FAMILY SUPPORT CENTER (FFSC)

Fleet and Family Support centers are located at Support Site, Capodichino, and at Gaeta.

FFSC - Support Site

The Naples Fleet and Family Support Center staff provides a wide range of services including:

- **Counseling:** Licensed clinical counselors provide confidential individual, marital and family counseling for sponsors and their family members. Counselors provide short-term, solution-focused treatment, usually not to exceed eight to 12 sessions. Referrals to other resources are provided as needed.

- **Deployment Readiness:** Pre- and post-deployment briefs and support for military members and their families, commands and Individual Augmentees.
- **Exceptional Family Member Program:** Staff provides Case Management, program information and connection with resources for families with special needs.
- **Family Employment Readiness Program (FERP):** Offers a variety of assistance to family members seeking employment while stationed in Naples. Workshops include resume writing, interviewing skills, job search planning, how to navigate the USAJobs Website, educational opportunities. For those interested in volunteer opportunities, the FERP offers information about organizations and opportunities in the Naples area.

Navy Gold Star Program: Assists families of service members who died while on active duty. Support services include grief counseling, life skills education, personal financial management education, information & referral.

New Parent Support and Home Visitation Program (NPSHV): Assists expectant and new parents with anticipating and adjusting to parenthood, labor & delivery, developmental milestones, socialization, and more. Offered one-on-one in office or at your home, as well as in groups:

- Parent education and information and referrals to community resources
- Prenatal and postnatal care and developmental screening
- Parent support groups
- Infant massage

Family Advocacy Program (FAP): Coordinated community efforts of prevention, identification, treatment, follow-up and reporting of domestic and child abuse and neglect. Assistance is focused on victim safety and protection, offender accountability and rehabilitation to promote healthy family life through direct services, evaluation, and training.

Sexual Assault Prevention and Response (SAPR): Provides education, training, and awareness as well as support to victims of sexual assault. The SAPR Team provides guidance on reporting and reducing incidences of sexual assault. Call the [DoD Safe Helpline](tel:+1877-995-5247) at +1 877-995-5247 for immediate assistance 24/7. **Local SAPR hotline:** +39 335-640-6621

Integrated Primary Prevention Program: Addressing harmful behaviors that impact mission readiness by establishing holistic wellness and resilience through:

- Command consultation
- CRT assistance
- vSupport of implementation and evaluation of data-informed prevention activities

NSA NAPLES FFSC OFFICES

**NSA SUPPORT SITE
NAVY LODGE | FIRST FLOOR
Hours: Mon-Fri, 0730-1600
DSN: 629-6372 | COMM: +39 081-811-6372**

**NSA CAPODICHINO
ADMIN II | FIRST FLOOR
DSN: 626-3933 | COMM: +39 081-568-3933**

**NSA CAPODICHINO
BLDG 450 | FIRST FLOOR
DSN: 626-2656 | COMM: +39 081-568-2656**

**NSAND GAETA
BLDG 752 | FIRST FLOOR
FLEET LANDING
Hours: Mon-Fri, 0800-1630
DSN: 629-6372 | COMM: +39 081-811-6372**



NaplesFFSC



NSANaplesFFSC@us.navy.mil



Supporting Sailors, Civilians, and Families



NSA Naples Fleet and Family Support Center



Serving you aboard and ashore,
at home and at sea.



Work and Family Life Programs

Ombudsman Support: Ombudsmen are key volunteers, designated by the commanding officer, to serve as a vital communication and information link between the command and families. In support of Ombudsmen, FFSC:

- Provides training for Ombudsmen
- Supports Ombudsman Assembly meetings
- Provides up-to-date information and Ombudsman roster

Transition Assistance Program (TAP): Provides resources & assistance to separating/ retiring military members and their spouses who are transitioning from Active-Duty military to a civilian career. TAP is a congressionally mandated program. Members must initiate TAP NL T 365 days from DOS.

- Two and three-day workshops to help support social, financial, and professional development when transitioning.

Relocation Assistance Program: Pre-departure and post-arrival assistance for Permanent Change of Station (PCS) moves.

- Get information about personal property entitlements.
- Plan your overseas move, learn about cultural adjustments, and maintaining relationships with families and friends.
- Learn about your new homeport, including housing, cost of living, child care, schools, and recreational opportunities.

Intercultural Relations: Host Nation Specialists offer assistance, workshops, and tours to facilitate adjustment to Italy and to learn about Naples' lifestyle, sights, and sounds.

Sponsorship Training: Command sponsors receive training to assist newcomers moving to the new location and resources, and ideas on how to disseminate information to service members and their families.

Loaner Locker: Small kitchen items (dishes, pots, pans, etc.) may be borrowed at no cost while your belongings are in transit.

Family Readiness and Deployment Support:

Assistance to single & married members throughout the deployment cycle. The FFSC plays a key role in the preparation process by assisting Command in getting crew and family members ready for each phase of deployment.

Family Employment Readiness Program (FERP):

Assistance on career choices, decisions, and employment search skills through training, education, consultation, information, and referral to programs and resources. Workshops include:

- Resume writing
- Interviewing
- Career planning
- Networking
- Job search skills
- Self-assessment
- Employment skills building
- Federal employment information

Personal Financial Management (PFM):

Individual consultation and group workshops on financial education, training, and counseling that emphasize long-term financial responsibility through instruction on sound money management, debt management, saving, investing and retirement planning.

Life Skills Education:

Personal and family educational programs aimed at enhancing relationships, communication, problem-solving and coping skills. Individual consultations and workshops on topics that include:

- Mind Body Mental Fitness
- Healthy Communication
- Stress & Anger Management
- Healthy Relationships
- New Spouse Orientation
- Coping Skills

Exceptional Family Member Program (EFMP):

Support for EFMP families with special needs through:

- Information and referral to medical, counseling, and educational services, support groups, and community resources
- Assistance with the enrollment process
- Links with appropriate military and civilian support organization

Volunteer Program: Offers training and support to individuals who give their gift of time to FFSC and the community we serve.

Information and Referral (I & R):

The FFSC provides information on community resources and available programs including monthly calendars, emails to distribution lists, information on local child care, support groups, POCs, Ombudsman information, emergency information, bus schedules, and more:

- Base and community educational and therapeutic resources
- Brochures and fact sheets on local resources
- Crisis intervention and support services
- Referrals to and information on appropriate local military and civilian agencies

Counseling, Advocacy, and Prevention

Professional Counseling:

Licensed counselors provide short-term, non-medical goal-directed individual, couples, family and group counseling to address relationships, crisis intervention, stress management, abuse, emotional and situational difficulties, grief and loss, work and family issues that may interfere with personal, family, and mission readiness.

Crisis Response: The FFSC Team stands ready to provide assistance in reducing tension and anxiety, help solve problems and develop plans for additional assistance during natural disasters, mobilization, repatriation, and mass casualties.

Sailor Assistance and Intercept for Life (SAIL):

Offers rapid assistance, on-going risk assessment, care coordination, and reintegration assistance for service members experiencing suicide-related behavior.

- **Family Support Programs** (new parent support, family life education, and family advocacy). The New Parent Support Program offers nurturing support to expectant parents and parents with young children. The program designed to support family resiliency, provide information regarding child development and promote positive parent-child interactions. Services are available to both military members and U.S. civilian employees.
- **Family Life Education**
- **Family Advocacy Program** is designed to support operational readiness by addressing prevention, education, identification, intervention, treatment and the reporting of suspected child abuse/neglect and spouse/partner abuse. The program uses a coordinated community response to provide families with what they need to be safe and healthy.
- **Intercultural Relations:** Staff assist newcomers in learning how to “survive and thrive” with culture-specific information, cross-cultural training, workshops, Italian language classes and familiarization field trips such as learning how to take public transportation.
- **Life Skills Education:** Staff provide prevention and enrichment programs designed for individuals, couples and families, but

can also be tailored to command groups. Workshops provide assistance to foster positive relationships and strong families. Classes cover topics such as Mind, Body, and Mental Fitness, including areas such as resiliency, stress management, anger management, couples communication and parenting skills.

- **Ombudsman:** Support for Sailors and their families.
- **Personal Finance Management:** Financial educators offer certification of command financial specialists and courses on managing your financial future, saving and investing, retirement options developing a spending plan, combating debt, investing for your retirement, saving for other goals and home buying. In addition, the personal financial specialist can assist with budget creation and debt management plans.
- **Relocation Assistance:** This includes sponsorship training, Area Orientation and Welcome Aboard information for those PCSing to NSA Naples and Smooth Move for those PCSing from Naples. The Loaner Locker program loans kitchenware to those still awaiting their household goods or those that have shipped them out due to PCSing.
- **Sexual Assault Prevention and Response (SAPR):** SAPR provides victims of sexual assault with emotional support such as accompaniment services, education regarding investigative

processes, and information about resources such as counseling, medical care, and Victim's Legal Counsel (VLC).

- **Transition Assistance:** Resources are available to members in all branches of the active-duty military who are separating or retiring and their spouses. Workshops include the Transition Assistance Program, Boots to Business, Higher Education and Technical Training and a capstone event that will finalize the transition process. Transition Assistance helps make the move to civilian life go as smoothly as possible.
- **Veteran Affairs Benefit Advisors:** Can assist with applying for benefits answer all VA-related questions.

For more information, call the Support Site FFSC at (+39) 081-811-6372, email nsanaplesffsc@us.navy.mil or visit the Facebook page at www.facebook.com/NaplesFFSC.

FFSC - Capodichino

The Capodichino Fleet and Family Support Center is located in two locations on the Capodichino base. One is on the second deck of Admin II and the other is in BLDG 450, also on the second deck. Services are not as comprehensive, as those referenced previously at the Support Site location, but are generally arranged by appointment only, with the exception of a couple of regular classes, such as Italian at Lunch.

For more information, call the Support Site FFSC at (+39) 081-811-6372, email nsanaplesffsc@us.navy.mil or visit the Facebook page at www.facebook.com/NaplesFFSC.

FFSC - Gaeta

The Gaeta Fleet and Family Support Center is located on the second deck of Bldg. 752 at Fleet Landing. It has a number of programs to help you get through the adjustment process and make the best of your time in Gaeta and Italy. Service and assistance are tailored to support the needs of military personnel and family members attached to the forward deployed 6th Fleet flagship, USS Mt. Whitney (LCC 20).

The Gaeta Fleet and Family Support Center staff provides the following services:

- **Relocation Assistance:** Area Orientation and Smooth Move for those PCSing to Gaeta and from Gaeta. The Loaner Locker program loans kitchenware and small appliances to those still awaiting their household goods or those that have shipped them out due to PCSing.
- **Intercultural Relations:** Seminars help introduce newcomers to the Italian language, customs, history, culture and transportation systems in and around Gaeta.
- **Information and referral**

For more information, call (+39) 081-568-8354 or (+39) 081-568-8357, or email gaetaffsc@us.navy.mil

Intercultural Relations

FFSC staff offers an Intercultural Relations (ICR) trip in conjunction with AO. This is normally offered as the last day of AO. All military personnel, DoW civilians, and family members (ages 12 and over) and are encouraged to attend. The trip helps participants understand and adapt to the Italian culture by learning basic Italian

phrases and customs, how to use local transportation, shopping tips and dining information. All of which helps newcomers overcome any culture shock they may experience from living in a new country. For family members with children younger than 12 years of age, there is a specially tailored trip offered on a monthly basis.

FFSC offers a variety of follow-up classes to promote participation in the local culture, such as a trip to the local market, hand gestures, and Italian language classes.

For more information, call the Support Site FFSC at (+39) 081-811-6372, email nsanaplesffsc@us.navy.mil or visit the Facebook page at www.facebook.com/NaplesFFSC.

Base Employment Resources

Fleet and Family Support Center Services are open to all Active Duty, Spouses, Family Members, Retirees, and civilian personnel. For additional resources including job search strategies, resume writing and interview preparation. Call FERP at (+39) 081-811-6372 or e-mail nsanaplesffsc@us.navy.mil.

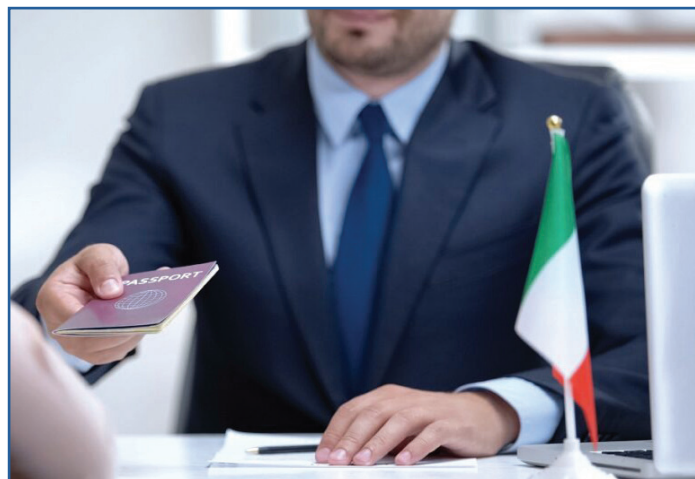
Employment and Dual Citizenship

Key Employment Eligibility Restrictions

- **Status of Forces Agreement (SOFA):** Italian law restricts U.S. citizens' ability to secure jobs on the local economy. Additionally, the NATO Status of Forces Agreement (SOFA) in Italy establishes hiring restrictions for the U.S. civilian component: A SOFA is an agreement between a host country and a foreign nation establishing the rights and privileges of foreign personnel present in that host country. Civilian employees are expected to adhere to the terms of the SOFA as negotiated with the host country.

Those who are in Italy as a result of their affiliation with the U.S. armed forces are limited in their ability to accept jobs on the Italian economy. However, employment opportunities with federal entities and some non-federal entities (such as Navy Federal Credit Union) are often available. Naples hosts an array of DoW and DON commands with employment opportunities for eligible civilians.

- **Dual Citizenship:** If you are a dual citizen, please identify the countries of citizenship. The NATO Status of Forces Agreement



prohibits employment in the U.S. Civilian Component in a host nation of any person who holds dual citizenship of the U.S. and the host nation. For example: A person who holds both Italian and U.S. citizenship may not be employed in the U.S. Civilian Component in Italy; however, that person is not prohibited by the NATO Status of Forces Agreement from employment in the U.S. civilian Component in another NATO host nation of which s(he) does not hold citizenship. For example, Spain, Japan, etc.

Dependents of U.S. Department of War (DoW) military and civilian employees who are also citizens of a European Union (EU) member state and reside on Support Site may be eligible to apply for Italian residency. Obtaining Italian residency is a prerequisite for seeking off-base employment in Italy. To start the “dichiarazione di residenza” process through the Housing Office, please contact COMM: (+39) 081-811-4930 or email naples_housing@us.navy.mil.

- **Ordinarily Resident:** If you have ordinarily resident status in the host country where the position is located, you are restricted from being appointed. You have ordinarily resident status if you are U.S. citizen who obtained a work permit during current residency in the host country, or resided in the host country for a specific period without status as a member of the U.S. Forces or civilian component as defined by the NATO SOFA. For example: A person ordinarily resident in Italy may not be employed in the U.S. Civilian component in Italy; however, that person is not prohibited by the NATO SOFA from employment in the U.S. Civilian Component in another NATO host nation of which s(he) is not ordinarily resident.

The DoW has established various preference programs which affect job competitions. Two programs that assist military and civilian component dependents in obtaining federal employment are the Military Spouse Preference Program and the Family Member Preference Program. Family members of contractors are not eligible for such preferences.

It is DoW policy that all recruitment actions in the foreign area shall include military spouse and family member in the area of consideration (AOC) to ensure they are provided increased employment opportunities for positions in foreign areas in accordance with volumes 1232 and 315 of DoWI 1400.25.

Family Member Preference in the Foreign Area: Shall be applied (1) When filling Appropriated Fund positions at the GS-1 through GS-15 levels (and equivalent) through external placement procedures. (2) When recruiting from an external source for non-appropriated fund (NAF) vacancies in accordance with Volume 1403 of this Instruction. (3) Equitably, and its application shall be reciprocal across DoW Components. (4) In addition to, but separate from, the preference that military spouse may be entitled to according to DoWI 1400.25 Volume 315. (5) In accordance with equal opportunity requirements as set forth in DoWD 1440.1.

Military Spouse Preference in the Foreign Area: The following procedures must be applied (1) Overseas commanders shall ensure that job information is provided in a manner reasonably designed to reach military spouses whose permanent duty stations are in the same commuting area as the area where positions

are located. (2) Spouse preference eligible shall be given preference when using competitive procedures to fill vacancies in all positions designated for U.S. citizen occupancy. (3) Spouses may be subject to separation or reassignment if the position held is required for the placement of a current foreign national employee through reduction in force procedures. (4) Spouses who are not U.S. citizens shall be given equal consideration with U.S. citizen spouses for overseas vacancies except when doing so would conflict with host-nation law or agreements and understandings with the host nation. (5) When MSP employment is authorized for foreign national positions, such employment shall be under [Federal Register Vol. 89, No.146, 30 July 2024 the authority of Schedule A, section 213.3106 \(b\)\(6\)](#).

Additionally, for many U.S. civilian component positions, veterans also receive a hiring preference. NSA Naples’ Fleet and Family Support Center (FFSC) provides guidance on how to apply for federal jobs, including non-appropriated fund positions (typically, these jobs include those with the Navy Exchange or Morale, Welfare and Recreation). The FFSC also offers individual counseling on résumé writing, interviewing skills and job referral procedures. These services are provided to eligible patrons free of charge. Other questions regarding federal employment may be addressed to:

**Commander, Navy Region Europe, Africa, Southwest Asia
N13 Manpower Management
Admin I, Capodichino**
PSC 817, Box 29
FPO, AE 09622-0029
Commercial: (+39) 081-568-5409

**Human Resources Office Naples, Italy
Overseas Program Center Europe, Africa, Central
Office of Civilian Human Resources (OCHR)**
PSC 817, Box 7
FPO, AE 09622-0029
Commercial: (+39) 081-568-5409

Current or former federal employees should include a copy of their most recent Standard Form 50 with their employment applications.

PLEASE NOTE: For GS positions, to be considered for a promotion, you must provide SF-50(s) that shows that you have held the next

NSA NAPLES DIGITAL JOB RESOURCES

Family Employment Readiness Program (FERP)
Looking for a job? Changing careers? We can help you along your career path. The Fleet and Family Support Center recognizes your immense value and skill as a military spouse and is committed to help you pursue the career of your dream.

We offer FREE assistance in the following areas:

- Career and Employment Resource Navigation
- Employment-Themed Workshops
- Federal and Nonfederal Jobs Search
- Job Fairs and Self-Presentation Skills
- Resume-Building Guidance
- Solution-Focused Coaching
- Interview Techniques
- Cheerleading

Fleet and Family Support Center Services are open to all Active Duty, Spouses, Family Members, Retirees, and DoD civilians.







NSANaplesFFSC@us.navy.mil

lower GS grade for at least one year. SF-50s that have an effective date within the past year (e.g., General Adjustment SF-50 from this year or Within Rate/Grade Increases (WRI/WGI) SF-50 within a year) do not clearly show that you meet the one-year time-in-grade requirement. That means if you submit an SF-50 that is dated within the last year, you must submit another SF-50 that is dated more than one year ago to clearly demonstrate you meet the time-in-grade requirements.

If you are a DoW employee, you can obtain a copy of your SF- 50(s) from MyBiz. Failure to provide documentation that fully supports your claim will result in a rating of ineligible.

Overseas Tours: In foreign areas shall be limited to a period of 5 continuous years unless interrupted by at least 2 years of physical presence in the United States or non-foreign area. Employment for individuals in the United States, periodically renew the knowledge and competencies of the overseas workforce, including familiarity with current strategic goals, enhance the interoperability of employees, and promote a joint perspective in the workforce. The 5-year foreign area limitation is computed by counting all foreign area service in a DoW position in the competitive service that has not been interrupted by at least 2 years of physical presence in the United States. Dependent employees hired OCONUS may be exempt from this limitation. However, appointments are tied to the sponsor's tour of duty.

Depending on the availability of funds, there may be a seasonal dependent youth employment program. Eligible students must have a Social Security number. Employment eligibility rules applicable to

the U.S. civilian component apply to this program.

Finally, interested applicants should consult the applicable job announcement for specific position duties, responsibilities, and restrictions. If you would like to check the status of any application that was submitted on USAJOBS, log into your USAJOBS account and click on 'Track My Application' or contact Department of Navy EIC at doneic@us.navy.mil.

NEX Employment Prospects

The Navy Exchange (NEX) is the second-largest employer in the Naples American community, staffing hundreds of positions in exchange facilities throughout the area. Employment opportunities are primarily found in retail sales, but also include a number of clerical, administrative, security and manual or skilled-labor positions. Job openings include full-time, part-time and flexible employment. Family members of active-duty military personnel and DoW civilians have priority in hiring. U.S. citizenship is required for these dependent-hire positions. Flexible and part-time employment is also available for off-duty enlisted personnel.

The NEX has a good benefits package, including paid vacation, insurance plans, 401(k) and a retirement program that you can build on as you work at any NEX worldwide.

You may place your job application with the NEX at any time, even if a position is not available immediately. Applications are always welcome for entry-level positions, which are filled through an "open register". Experience is preferred, but not required, and on-the-job training is provided for entry-level positions.



ADMINISTRATIVE SUPPORT SERVICES

The base Administrative Department and the Transaction Service Center (TSC) Naples provide various administrative support services to tenant commands, personnel, and their families.

Base Administrative Department

Provides a broad range of administrative support services to NSA Naples and its tenant commands. They offer guidance, resources, and training on the statutory policies and regulations that govern the management and delivery of common and cross-service support. You can contact them at supportservicedivison@us.navy.mil or (+39) 081-568-5304.

- **Base Governing Policies & Directives:** NSA Admin is responsible for processing, tracking and dissemination all installation governing policy and directives. All base instructions are available online at: <https://cnreurafcent.cnicy.navy.mil/Installations/NSA-Naples/> (Instructions/Notices/Policies/Forms)
- **Conference & Classroom Scheduling:** The Base Administration office manages room reservations at Capodichino. To book a room, please send a request nsanaplesfacilitiescheduling@us.navy.mil or call (+39) 081-568-5464. In your email, specify the POC (Point of Contact), the title of the reservation, when the classroom is needed for (date and hour). Finally, retrieve the key directly from the NSA Admin office located in building 442, room 254. Available rooms include:
 - Building 449:** Neapolis Conference Room (G38/39), Room G41/42, and Room G43/44
 - Building 453:** Command Conference Center (CCC)
 - Building 442A:** Room G14
- **Installation Support Agreement Coordinator (ISAC):** The Base Administration office serves as the Installation Point of Contact (POC) for the Region Support Agreement Manager (RSAM). The office receives and reviews draft Support Agreements for commands requiring NSA Naples' support, then routes them for the base Commanding Officer's (CO) concurrence. Base Administration also advises the RSAM of new activities requiring Support Agreements and identifies existing agreements in need of review or updates. For RSAM support, contact supportservicedivison@us.navy.mil
- **Building Manager Capodichino "Admin I Building":** The Base Administration office serves as the Building Manager

for "Admin I Building" at Capodichino. They conduct monthly facility inspections to ensure compliance with building standards and safety regulations. If repairs are needed, service calls are promptly made to the Public Works Department (PWD) for resolution. Tenant Commands with offices within the Admin I building can request service by emailing supportservicedivison@us.navy.mil.

Transaction Service Center (TSC)

Located at Capodichino in Admin 1 building, 1st floor, the Transaction Service Center (TSC) at NSA Naples, formerly known as the Personnel Support Detachment (PSD), serves as a central hub for personnel and pay services for active-duty personnel in the Europe, Africa, and Central (EURAFCENT) region. It is the Navy's Retention Center of Excellence, responsible for processing all reenlistments and extensions. The TSC also provides support for ID card issuance and updates to the Defense Enrollment Eligibility Reporting System (DEERS). Additionally, the Regional Support Center (RSC) Naples, a component of the TSC, offers personalized support to sailors and commands, including training for Command Pay and Personnel Administrators (CPPAs), pre- and post-deployment briefings, and pre-retirement briefings.

The TSC RAPIDS ID Card Lab primarily operates by appointment. To ensure efficient service and minimize wait times, schedule your appointment in advance at <https://idco.dmdc.osd.mil/idco/> (Search "Naples, Italy").

Limited walk-in service is available from 8 - 9 a.m. exclusively for:

- CAC unlocks
- Email updates
- Lost/stolen CACs

Book appointments for all other services, including: PCSing, promotions, expiring ID card renewals, and adding dependents.

Active-duty personnel are responsible for tracking their dependents' ID card expiration dates. Dependents' ID card can now be renewed online—conditions apply. More info here: <https://www.cac.mil/Next-Generation-Uniformed-Services-ID-Card/Renewing-Online/>

Each appointment can accommodate a maximum of two family members. If you have a larger family requiring ID card services, please book additional appointments accordingly.



RELIGIOUS SERVICES

The NSA Naples religious program provides a variety of religious activities and spiritual care in support of all members of the U.S. armed forces, as well as civilian employees and family members.

Types of divine worship services offered on base (Support Site Chapel) include:

- **General Protestant:** Sunday 9:30 a.m.
- **Roman Catholic:** Sunday Mass 11:30 a.m.
Vigil Mass Saturday 5:00 p.m.
Weekday Mass
Tues & Thurs 12:00 p.m. (Capodichino)
Wed & Fri 8:30 a.m. (Support Site)
- **Family Life Group** (all ages) will be offered every other (1st & 3rd) Wed from 5:00 - 8:00 p.m. at the Community Center Support Site Village Forum.
- **Youth Group Activity Night** every Wednesday 5:00 - 7:00 p.m. Fellowship Hall, Support Site next to housing.

Contacting a Chaplain:

- Your NSA Naples chaplains are also available for completely confidential counseling on work and life issues that concern you.
- Call the NSA Chaplain's office at Commercial (+39) 081-568-6817 (Capodichino) or (+39) 081-811-4608 (Support Site).
- For emergencies, a chaplain can be reached any time by contacting the NSA Naples Command Duty Officer (CDO) at (+39) 366-680-5972.

Command Chaplain:

PSC 817 Box 43
FPO, AE 09622-0043

Chaplain's Religious Enrichment Development Operation (CREDO)

CREDO provides a variety of events, seminars and workshops throughout the European operating theater. Events are typically 48-hours long and cover topics such as personal growth, marriage enrichment, spiritual growth and parent-teen relationships. These are offered at no cost to the participants and are held in peaceful settings outside of the Naples area. Commands are authorized to allow active-duty personnel to attend on no-cost TAD orders or under special liberty status. Transportation, food and lodging are provided. CREDO also offers command support for training in ethics, suicide prevention and leadership. For details about CREDO programs call Commercial (+39) 081-568-5255.



The Support Site Chapel is used for religious services, retirements and other events.

Religious Ministries

Catholic Worship

Saturday
1600 | Confession & Adoration
1700 | Mass | Support Site

Sunday
1045 | Confessions
1130 | Mass | Support Site

Weekday Masses
(Except for federal holidays falling on M-F)
Tuesdays & Thursdays | 1200 | Capo
Wednesdays & Fridays | 0830 | Support Site
Confessions 30 mins prior to Mass



Protestant Sunday Service

Sunday 0930 | Service | Support Site

Points of contact for local Jewish and Latter Day Saints are available. Please contact the Chaplain's Office for more information, see info below.

† Women's Groups

Catholic Women of the Chapel
Tuesdays | 1830 | Support Site
Wednesdays | 0930 | Support Site
Facebook: CWOC - Naples, Italy

Protestant Women of the Chapel
Tuesdays | 0900 | Support Site
Facebook: PWOC Naples, Italy Group

† Religious Education

Catholic CCD
Sundays | 1000-1100 | Support Site

Catholic Youth Group
Sundays after 1130 Mass and by announcement | Support Site

Catholic OCIA
Tuesdays | 1800 | Support Site

† Men's Groups

Catholic Men's Bible Study
Saturdays | 0800 | Support Site

Knights of Columbus
Monthly Meetings | Facebook: Knights of Columbus, San Gennaro Council 14853

Protestant Men's Bible Study
Wednesdays | 1800 | Support Site

Protestant Awana Club
Sundays | Support Site

Protestant Youth Group
Second & Third Wednesdays | 1700 | Support Site

Family Life Group
First & Third Wednesdays | 1700-1900 | Support Site

Contact Information

Facebook @NSA Naples Chapel

Chaplain's Office Support Site
DSN: 629-4608 | Comm: 081-811-4608

Chaplain's Office Capodichino
DSN: 626-6817 | Comm: 081-568-6817

Duty Chaplain: +39 366-680-5972

Catholic Religious Education
naplescdd@gmail.com

Catholic Women of the Chapel
naplescwoc@gmail.com

Knights of Columbus
kofcnaples@gmail.com

Protestant Contact
matthew.a.riley10.mil@us.navy.mil

TEXT-A-CHAPS | +39 331-646-01689



MEDIA

Naples Navigator

The *Naples Navigator* is a monthly digital base newspaper serving the NSA Naples community in Italy. It provides the latest stories and practical information to more than 50 tenant commands and a community of more than 10,000 military and family members.

AFN TV, Radio

AFN Naples is located at Support Site between USNH Naples and the Motor Vehicle Registration Office (MVRO). AFN Naples is an affiliate of AFN Europe, which combines local and regional productions with programming received through satellite relays from the Defense Media Broadcast Center at March Air Force Base in California. AFN Europe uplinks the combined programming digitally, via satellite, and it can be viewed through private and independent dish receivers and cable distribution systems throughout Naples. AFN radio is also broadcast over the air and internet. AFN Naples has the ability to operate radio independently of the network.

AFN cable distribution does not come from the AFN Naples station. Facility owners operate their own satellite receivers and distribution systems. Residents experiencing reception problems in Support Site housing should call the Navy Exchange Residential Services office at Commercial (+39) 081-813-5321. Residents living on the economy should contact their landlords or satellite service providers.

Eight AFN channels are currently offered in government housing, including both Prime Pacific and Prime Atlantic. For more information about the channels and AFN TV programming guides, go to www.myafn.net. For on-base residents, the command

channel is on decoder channel 12; off-base residents can tune into decoder channel 18 for local emergency messages and command information. AFN Now, a free download for Android, iOS, Roku, and Amazon Fire TV, allows the authorized overseas audience to stream live and on-demand AFN programming on their own devices and provides the maximum flexibility to access content on the go and at home. Find out more and register at now.afn.mil.

Every workday, AFN Naples produces 8 hours of live, local radio shows, including news, information, and the best music of the '80s, '90s and today on 97.3 FM "The Eagle." AFN GO is an internet-based service as well and the App can be downloaded, or users can visit www.afneurope.net and click on the AFN GO icon for internet radio options. Note: These frequencies are assigned from the Italian radio spectrum by law, and a dial-type or European digital radio tuner may be required to receive them.

AFN is operated by the Defense Media Activity and produces broadcast media for a variety of local, regional and global military needs. Look for AFN Naples to cover events of interest in the community. If you would like to invite AFN Naples to cover your event, simply fill out an online publicity request on the station's website. Go to: <https://europe.afn.mil/Stations/Naples/>

AFN points of contact:

- **Station manager:** Commercial (+39) 081-811-6907
- **Operations manager:** Commercial (+39) 081-811-6918
- **Radio department:** Commercial (+39) 081-811-6923
- **Website:** <https://europe.afn.mil/Stations/Naples/>
- **E-mail:** dma.naples.afn-afne.mbx.nap@mail.mil

BASE SECURITY SERVICES

The NSA Naples Security Department ensures safe and secure operations across U.S. Naval Support Activity Naples and its satellite locations. It achieves this through Force Protection, Physical Security, and Law Enforcement, utilizing various divisions like patrol, antiterrorism, military working dogs, and access control.

Base Access Procedures

The corresponding base access instruction is NAVSUPACTNAPLESINST 5512.5 series. All personnel who are ten years of age and older are required to have current and valid identification to enter NAVSUPACT Naples installations. The primary form of ID for affiliated U.S. personnel obtaining base access is the DoW Common Access Card and DoW ID card. The primary form of base access credentials for local national employees and local national contractors is the DBIDS card. Enclosure (4) of the base access instruction provides instructions to request DBIDS credentials. Please see Enclosure (1) of the base access instruction for the unescorted access matrix for other categories of base access.

Gate Hours

Support Site:

Front Gate – 24/7

Back Gate – Mon-Fri: (POV) 7:00 a.m. - 8:00 a.m.

(Commercial Vehicle) Mon-Fri: 8:00 a.m. - 4:00 p.m.

Capodichino:

The Capodichino Back Gate is open for two-way traffic on weekdays from 5:30-9:00 a.m. and 3:00-5:30 p.m. but is closed on weekends and holidays. The Main Gate is open for inbound traffic only on weekdays from 5:30 a.m. to 7:00 p.m., and for two-way traffic at all other times, including nights, weekends, and holidays.

Visitor Pass Process

Temporary access procedures are detailed in Enclosure (3) of the base access instruction. Due to host nation visa requirements, the primary form of identification for Non-European Union residents requesting visitor access is the passport. EU residents may use their EU identification card or local ID/drivers license. Multiple day passes are intended for out-of-town guests, therefore local residents are not entitled to multiple day passes. All requests for multiple day passes will undergo a background check using the SECNAV 5512/1. The multiple day passes are issued the DBIDS system during normal Visitor Control Center operating hours. 24-hour passes are escorted access only and the sponsor must remain with the guests at all times. When the DBIDS system is not available, 24-hour passes are issued using a collateral exchange system. The sponsor and guest provide two (2) forms of identification as one will be held for collateral until the passes are returned.

Restricted Personnel

Sponsorship requests for Designated Third Country Nationals (DTCN) are subject to additional procedures. Please allow up to 30 days to process access requests for citizens of Russia, Belarus, Iran, China, Democratic People's Republic of Korea, Cuba, Venezuela, Syria, Afghanistan, Pakistan, Somalia, and Ukraine.

Long Term Vehicle Parking

The NSA Naples Parking Instruction is NAVSUPACTNAPLESINST 2260.8 series. Long-Term Parking (LTP) is authorized for U.S. Military, Civil Service Employees, U.S. contractors assigned the NSA Naples and associated tenant commands. U.S. Personnel assigned to JFC NATO are also authorized LTP. Parking on Capodichino for more than 96 hours require an approved (LTP). Non-residential parking on Support Site beyond 96 hours require an approved LTP. Due to parking limitations long-term parking on Capodichino is restricted to 30 days. Requests greater than 30 days or for unit mobilizations are required to park on Support Site. The designated LTP area on Capodichino is in the West Parking garage and on Support Site is the lot adjacent to the Security Precinct. LTP request can be found in Enclosure (2) of the parking instruction. LTP Requests along with current registration, insurance and documentation of travel (leave form, TAD orders etc.) can be emailed to the Visitor Control Center at nsanaplessecpassid@us.navy.mil.

NOTE: All instructions referenced are available online via a simple google search or directly on the NSA Naples website or NSA Naples Italy mobile app.

For any questions or concerns regarding Base Access Procedures or Long Term Parking please contact the Visitor Control Center at (+39) 081-568-4955, (+39) 081-811-4264 or nsanaplessecpassid@us.navy.mil.

EMERGENCY MANAGEMENT SERVICES

The NSA Naples Emergency Management office prepares the installation to mitigate, respond to, and recover from all hazards. Using an "all-hazards" approach, the program's primary mission is to protect the community and ensure mission readiness. Key to this effort is the AtHoc mass notification system, which alerts personnel via computer, email, and phone. All personnel are required to register in AtHoc to receive timely emergency information.

SAFETY AWARENESS REMINDERS

Stay Vigilant

NSA Naples personnel and families are reminded to stay alert and aware of your surroundings at all times – both locally and while traveling.

While there are no specific, credible threats at this time, vigilance remains crucial for your safety and security.

We strongly encourage everyone to enroll in the Smart Traveler Enrollment Program (STEP).

In the event of an emergency, NSA Naples Emergency Dispatch is available 24/7:

DSN 911 +39-081-568 4911

Emergency Planning & Resources

Due to Naples’ known seismic (earthquakes) risks, all personnel and families must maintain state of emergency preparedness. Register for mass notifications through the AtHoc system and monitor official command channels for updates. For comprehensive readiness, it is also highly recommended that you enroll in the Smart Traveler Enrollment Program (STEP), download the First Alert and Red Cross mobile apps, and save the [NSA Naples Emergency Readiness Guide](#) on the back of this guide. The guide is also located on the NSA Naples website under “Emergency Management.” To ensure you are prepared for any emergency, make this your first download upon arrival.

What to do in an Earthquake Situation

- **Indoors:** Drop, Cover, and Hold On under a sturdy table or against an interior wall.
- **Outdoors:** Move to a clearing away from hazards and Drop, Cover, and Hold On.
- **In a Car:** Pull over safely and wait with your seatbelt fastened until shaking stops.

Emergency Numbers

- **Emergency:** (+39) 081-568-4911
- **Non-emergency:** (+39) 081-568-5638

Key Websites:

- Scan QR Code for **NSA Naples Emergency management website: Italian National Institute of Geophysics & Volcanology:**
<https://www.ingv.it/en/>
- Federal Emergency Management Agency (FEMA):**
<https://www.ready.gov/>
- Local Council updates:**
www.comune.napoli.it/le-municipalita



Fire and Emergency Services

NSA Naples Fire and Emergency Services (F&ES), honored as the U.S. Navy’s 2021 Small Department of the Year, provides a critical all-hazards response capability to ensure mission readiness and community safety. The services they deliver include fire prevention, emergency medical services (EMS), HAZMAT, technical rescue, and CBRN response. Beyond emergencies, the department offers crucial safety training to the community, including Fire Warden and Fire Extinguisher courses. To schedule training for your department or organization, please contact them at nsanaplesfireprevention@us.navy.mil

Emergency Medical Services (EMS)

U.S. Naval Hospital (USNH) Naples is responsible for managing the emergency medical services (EMS) at NSA Naples, providing basic life support response. NSA Naples Fire & ES provides augmentation to support emergency medical responses. All EMS activations are made by the base emergency dispatch center. In case of an emergency, call (+39) 081-568-4911.

Did You Know?

In an emergency, please call **+39 081-568-4911** from your cell phone

Is This Number Saved On Your Phone?

DO NOT call 911 from your cell phone!

ONLY call 911 from a **DSN** phone!

NSA Naples Emergency Dispatch is Available 24/7

Stay in the Know Enroll in AtHoc Today!

Register yourself and dependents to receive instant notifications about base emergencies, weather warnings, and security updates.

NSA Naples, Italy - AtHoc / CDNS Registration Form

Don't wait for an emergency! Enroll in AtHoc today and stay informed!


Contact for assistance: nsanaplesemergencymanagement@us.navy.mil



PUBLIC WORKS SERVICES


The Public Works Department (PWD) Naples provides essential facility and environmental support for U.S. Naval Support Activity Naples and its tenant commands. PWD manages installation maintenance, utilities, transportation, construction projects, and environmental compliance, including hazardous waste and recycling. Its mission is to deliver sustainable facilities and expeditionary capabilities to support warfighter readiness. The PWD Trouble Desk is the 24/7 point of contact for all routine and emergency facility service calls. You can also submit requests via email at [pwnaplestroubledesk@us.navy.mil](mailto:pwdnaplestroubledesk@us.navy.mil)

- **Report Facilities Issue Capodichino/Gaeta:** (+39) 081-568-4981
- **Report Facilities Issue Support Site:** (+39) 081-811-4285/4286



THE EASIEST WAY TO REPORT FACILITY ISSUES AT NSA NAPLES!

USE THE PWD ONLINE SERVICE REQUEST TICKET SYSTEM ON OUR BASE APP






WHO CAN USE IT?
Use the QR Code or link to complete online form and click to submit report.

WHAT ANYONE CAN REPORT:

- Plumbing Leaks
- Clogged Drains
- Roof Leaks
- HVAC
- Pest Control Issues
- Damaged Ceiling Tiles
- Light Fixtures
- Potholes/ cracked roadways or sidewalks
- Facility Damages, etc



WHY USE IT?

- Easier Reporting
- Faster Communication

- Streamlined Process



IMPORTANT NOTE: THIS FORM IS FOR FACILITY/ PUBLIC WORKS ISSUES ONLY. DO NOT USE THIS FORM FOR HOUSING ISSUES.

Love Your Space the Most! PWD Can't Fix What They're Not Tracking!



LOVE YOUR SPACE THE MOST



Building Manager (BM) best practices:

- Know who they are.
- Meet with them regularly.
- Set expectations (attend training & zone inspections; track incomplete work).

Have a plan!
Know the PWD Naples Call for Work timeline for each fiscal year.

Service Requests:
We can't fix what we don't know about! Submit, track, follow-up if incomplete!

Four ways to submit:

1. Through the Base App
2. Call the PWD Trouble Desk (DSN: 626-4981 / COMM: +39 081-568-4981)
3. [PWNaplesTroubleDesk@us.navy.mil](mailto:PWDNaplesTroubleDesk@us.navy.mil)
4. Scan the QR code



Prize Zone
Sign up for a zone and schedule quarterly events

- Take automatic ownership of common spaces and 10m from your front door. These spaces are a reflection of you.
- PWD will provide self-help capability by getting basic tools to improve your spaces.
- Contact NSA Naples Command Master Chief for more information on how to sign up for a space.

PWD Trouble Desk
Always call for emergencies.
After-hours is Emergencies Only.
DSN:626-4981
COMM: +39 081-568-4981

Elevate and communicate
If it doesn't get fixed, utilize the chain of command

- Level 1: BM ↔ PWD FOS/PAR.
- Level 2: BM/ Staff ↔ APWO.
- Level 3: Triad ↔ PWO.
- Level 4: Triad ↔ ICO

Your spaces are a direct reflection of YOU & Ownership makes a Difference!

Trash and HAZMAT Control

NSA Naples has established procedures for the management of trash, recycling, and hazardous materials to ensure safety, environmental compliance, and cleanliness across its installations. These procedures apply to all personnel, including military, civilians, and contractors. Adherence to these procedures, as indicated on trash bins and throughout on-base housing, offices, and dining facilities, is mandatory across the bases.

PWD Environmental Division

The PWD Environmental Division at NSA Naples ensures compliance with applicable U.S. and Italian environmental laws while supporting the operational readiness of the U.S. Navy in the region. Key responsibilities include overseeing drinking water quality, managing hazardous waste disposal, preventing spills and controlling air emissions. The team also provides guidance on natural and cultural resources and implements the NSA Naples Environmental Management System (EMS).

TRASH & HAZWASTE CONTROL



Unauthorized waste dumping is a direct violation of installation policy. Public Works Department (PWD) does not accept any unscheduled or bulk waste drop-offs. Any waste dumped illegally must be retrieved by the responsible tenant command and disposed of properly following the below process:

Bulk Waste Disposal Process Capodichinio:

1. **Identify Waste Type:** Determine if your waste is HAZWASTE, electronics, furniture, or general trash.
 - *If HAZWASTE:* Contact PWD Environmental staff at +39 081-568-6643 to schedule a drop-off appointment at the HAZWASTE Warehouse, Building 402, Capodichinio. Please inform your command's HAZWASTE point of contact about the scheduled disposal.
2. **If Possible, Consider Reuse:**
 - Before discarding items, explore reuse options through the Defense Logistics Agency's Disposition Services process. Visit <http://www.dla.mil/ddsr> for information.
 - Regional DLA staff are available for assistance in Aviano and Sigonella.
3. **Bulk Waste Pickup:**
 - For bulk waste removal, your command's Government Purchase Card holder must contact the Base Operating Services (BOS) contractor directly. We recommend requesting a site survey and quote from the contractor for pickup.
 - *Please note:* This transaction is strictly between the tenant and BOS; PWD is not involved

BOS Contacts for Bulk Waste Pickup:

Domenico Alfano ALCA Srl - Facility Support Services Comm: +39 081-813-1201 Cell: +39 342-094-7453 Email: d.alfano@alca-fss.com	Rosina De Rosa ALCA Srl - Facility Support Services Comm: +39 081-813-1201 Email: r.derosa@alca-fss.com
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Bulk Waste Disposal Process Support Site:

- Support Site Bulk Waste pickup is managed through the Lessor.
- Facility managers submit task orders for bulk waste pick-up to PWD.

Your cooperation in properly disposing of waste is essential in a clean, safe, and healthy environment for our entire community!

Cultural Resources

Cultural resources are physical remains of any prehistoric or historic site, building or object, this includes artifacts, archeological resources, records and material remains, including natural resources. It is a criminal offense in Italy to remove or destroy any cultural resources or artifacts. No unauthorized digging is allowed anywhere in Italy, including use of metal detection devices to recover metal objects, mineral collecting, fossil collecting, removal of any part of a cultural site, "Pot hunting," and taking materials from underwater shipwrecks. If an artifact is discovered on the installation, the person is obligated to report it (if left in place) or turn it over to the Public Works Department Cultural Resources Manager.

Naples Public Health Evaluation (NPHE)

To address health concerns related to waste management in Italy's Campania Region, the Navy conducted the Naples Public Health Evaluation (NPHE) in 2007. The study assessed potential hazards from air, water, and soil for U.S. personnel. Based on the NPHE, the Navy implemented protective measures like bottled water advisories and lease clauses. The NPHE concluded off-base health risks can be mitigated by following established risk-management actions. The following health protection policies remain in effect:

- Maintain the July 2008 bottled water advisory for U.S. personnel living off-base.
- Maintain the New Lease Suspension Zone (NLSZ) areas, based on U.S. Navy and Italian environmental sampling data. In these zones, U.S. Navy personnel are not permitted to sign new rental home leases.
- Maintain the NPHE website and the U.S. Navy Regional Water Quality Board.
- Maintain the health-protective U.S. Navy lease clauses for private off-base rental homes:
 - Landlords provide up to four liters per person / per day of bottled water.
 - Landlords are to clean and disinfect domestic water-holding tanks every six months.

The Navy continues to share data with Italian health officials and maintains established health protection policies based on the Naples Public Health Evaluation (NPHE). These policies, implemented in phases, ensure ongoing health protection for U.S. personnel and families.

NPHE reports and FAQs are available at <https://cnreurafcen.cnic.navy.mil/Installations/NSA-Naples/Naples-Public-Health-Evaluation/>. For specific health concerns related to the study, contact naples_lhs_questions@us.navy.mil.

Radon Management at NSA Naples

Radon is a colorless, odorless gas that occurs naturally from rocks and soils. It is present in outdoor air but may collect in basements or ground level spaces.

NSA Naples is classified as a Radon Potential Category (RPC) 1 installation under the Navy Radon Assessment and Mitigation (NAVRAMP) program due to the potential for elevated radon levels exceeding the minimum threshold of 4.0 pCi/L in at least one building. Note that RPC1 is assigned even if a single building on the



Radon detectors being retrieved on base as part of ongoing environmental monitoring efforts.

installation is found to be above 4.0 pCi/L.

NSA Naples adheres to NAVRAMP testing and mitigation policies. Government-owned/controlled units, including off-base government-leased units, are subject to these policies and are either already tested, being mitigated, or currently being tested.

More information about radon management at NSA Naples, reports and FAQs are available at <https://cnreurafcen.cnic.navy.mil/Installations/NSA-Naples/Resources/Environmental-Services/>

Drinking Water

Drinking water across NSA Naples bases is regularly tested against U.S. EPA, Italian, and Navy standards and is declared Fit for Human Consumption. However, the Navy cannot verify the water quality at every off-base residence. Therefore, as a precautionary measure, all personnel living off-base are provided with bottled water for drinking, cooking, and personal use, a requirement included in their housing lease agreements. Previous and latest drinking water Consumer Confidence Reports (CCR) which outlines all the water sources, testing and treatment processes for NSA Naples installations can be found on the environmental website.

Air Quality

Naples air quality can vary, often influenced by traffic and industrial activity. While generally moderate, pollution levels, particularly of fine particulate matter (PM2.5), can sometimes be a concern, especially for sensitive individuals. Shipping and ferry traffic in the port also contribute to air pollution.

For reliable, real-time information, the best official source to check the daily air quality is the website of the Agenzia Regionale per la Protezione Ambientale in Campania (ARPA Campania) at <https://aqicn.org/city/naples/m/>

ARPA Campania provides detailed data on various pollutants across the region, including Naples. You can also find this information on other reputable platforms like AccuWeather and the World Air Quality Index project, which often source their data from ARPA Campania and the European Environment Agency.

Environmental Division Website

To learn more about the PWD Environmental Division's programs, visit the NSA Naples Environmental Services website at <https://cnreurafcent.cniv.navy.mil/Installations/NSA-Naples/Resources/Environmental-Services/>

BASE SUPPORT ORGANIZATIONS

USO

The USO has been proudly supporting U.S. military forces in Italy for more than six decades. Today, the USO continues its original mission of providing assistance and connection through information services, recreational tours, support programs, and community events.

USO Naples Centers:

- **USO Capodichino:** Located on the first floor of the Air Terminal. Open Monday through Thursday, 8:30 a.m. to 4 p.m. For details, call Commercial (+39) 081-568-5713.
- **USO Support Site:** Located at the Village Forum, next to the library. Open Monday through Friday, 10 a.m. to 4 p.m. For details, call Commercial (+39) 081-811-4903.

For updates and information about USO Naples, visit us on:

- **Facebook:** [Facebook.com/usonaples](https://www.facebook.com/usonaples)
- **Instagram:** [@USONaples](https://www.instagram.com/USONaples)
- **Website:** <https://italy.uso.org/>

Stay connected and let us help make your time in Italy unforgettable!



American Red Cross

American Red Cross, Service to the Armed Forces and International Services, provide the following programs in Naples, Italy.

- **Emergency Communication:** The American Red Cross provides verified emergency messages to service members worldwide 24/7. Each message sent receives a family follow-up call by volunteer staff to ensure the families are connected to their service member and that their needs are met. Access our Hero Care Center at (+1) 877-272-7337.

- **Financial Assistance:** Red Cross acts as a representative for all military aid societies by providing verification and transfer of funds 24/7. Access our Hero Care Center at (+1) 877- 272-7337.
- **Resiliency Programs (Adult and Child):** Resiliency programs are confidential, free of charge, and led by licensed mental health professionals. Subjects include Coping with Deployments, Stress Solutions, Communication Skills, Defusing Anger, Reconnection Workshops and Mind-Body Workshops.
- **Military Installation Hospitals/Clinics:** Volunteers provide administrative and medical professional skills across medical departments.
- **Dental Assistant Program:** The Red Cross offers free training in partnership with military Dental departments-gain valuable skills, education, and experience over several months performing a variety of tasks, ranging from patient care to maintaining dental records
- **Training Services:** Affordable classes offered to Active Duty, Dependents, DoW civilians to include CPR/AED/First Aid, Babysitter Basics, BLS certification, and BLS Instructor.
- **Disaster Services:** Worldwide preparedness, readiness, and operational efforts designed to help Americans prepare for, respond to, and recover from disasters large and small.
- **Pets and Warriors (PaWs):** Approved animal visitation teams provide visits to Military Treatment Facilities (MTFs) and installations, to military members, their families and their communities.
- **International Humanitarian Law (IHL):** IHL helps to preserve humanity in the worst of circumstances. Through our one-, three-, and eight-hour workshops, we help youth and adults learn that Even War Has Rules.

For volunteer opportunities, call or stop by the Capodichino Red Cross office in Admin II, Bldg. 450 between 8:00 a.m. - 3:00 p.m. Monday through Friday or contact us via email at naples@redcross.org

For after-hours emergency communication messages, please contact (+1) 877-272-7337 or commercial (+39) 081-568-4788.



**American
Red Cross**

Navy-Marine Corps Relief Society (NMCRS)

The Navy-Marine Corps Relief Society (NMCRS) is a non-profit charitable organization designed to build financial stability and wellbeing for active-duty and retired Sailors and Marines, their eligible family members, and survivors. The Naples office is in Bldg. 450 at Capodichino. Office hours are 9:00 a.m. to 2:00 p.m. Monday through Thursday. After-hours coverage for Emergency Travel is provided by the American Red Cross Hero Care Center at (+1) 877-272-7337.

The Society provides assistance to Navy and Marine Corps personnel and their family members throughout the Naples and Gaeta areas. Budgets and interest-free loans and grants are available to help with emergencies such as funeral expenses, emergency transportation, food, rent, utilities and essential vehicle repairs. Quick Assist Loans, up to \$1,000, are also available for active-duty Sailors and Marines.

NMCRS Education Assistance Program offers needs-based scholarships and interest-free loans to children and spouses of Sailors and Marines to help offset the cost of post-secondary education. Also, NMCRS offers interest-free education loans to active-duty students on specific enlisted-to-officer orders. Scholarships and interest-free loans are awarded once per academic year. Scholarships range from \$500-\$3,000 and loans are available up to \$4,000.

The Budget for Baby Workshop offers expectant parents the tools to plan for their baby’s impact to the budget. Through the Budget for Baby program, expectant parents will not only receive instruction on financial preparation, but also a \$50 gift card and hand-crafted crochet blanket.

NMCRS Visiting Nurse Program offers free in-home and virtual visits to provide health education, prenatal and postpartum support including newborn feeding and care, support groups, local resources, and patient advocacy. Patient self-referral or healthcare providers can call or email our local office for further information.

NMCRS also operates a volunteer-run thrift shop, which is located in Bldg. 2088 (next to the vet clinic) at Support Site. The NMCRS Thrift Shop is open Tuesday, Wednesday, and Thursday and typically the first Saturday of each month from 10 a.m. to 1 p.m. The thrift shop is available to all U.S. DoW and JFC ID card holders.



Donations are accepted only during store hours. The Uniform Locker is located at the NMCRS office on Capodichino and open for shopping and donations during all office hours.

For volunteer opportunities, stop by our local office, call, or visit our FB page at: <https://facebook.com/NMCRSNaplesItaly>

Navy-Marine Corps Relief Society, Naples Office

PSC 817 Box 97, FPO AE 09622-0097

Commercial: (+39) 081-568-3913

Email: Naples@nmcrs.org

Non-Federal Entities (NFEs)

Non-Federal Entities (NFEs) are private, self-sustaining organizations established by individuals to enhance the quality of life for the NSA Naples community. These groups provide a wide range of social, recreational, and educational opportunities, from youth sports to professional development associations.

The operation and establishment of all NFEs are governed by NAVSUPACT NAPLES INSTRUCTION 1710.11F. This instruction, available on NSA Naples website or by simple google search, requires individuals seeking to form a new group to submit a formal request including bylaws and a list of officers in order to obtain written permission from the NSA Naples Commanding Officer. Some activities of existing NFEs can be found on the Naples wellness collective website <https://www.navymwrnaples.com/support-services/fleet-and-family-support-center/wellness-collective>

Community Recreation Contact Information

If you have questions about community recreation, special events or looking for a specific NFE to join, please email naplesmwr_specialevents@us.navy.mil.

EXPLORE NAPLES & BEYOND



Sunset view in Naples.

Once settled, you can begin to explore the city of Naples and beyond, from dining to shopping to travel and more. This chapter explores some of the most important pro-tips to help you in this journey.

INTRODUCTION TO ITALY, CULTURE, CAMPANIA REGION

Italy, a nation comparable in size to Arizona, is geographically defined by the Alps to the north and the Apennine Mountains along its peninsula. This geography creates a diverse climate, with cold winters in the north and a milder Mediterranean climate in the central and southern regions.

Economically, the country shifts from an industrial north to an agricultural south, with tourism serving as a vital industry nationwide. Located in the south, Naples has been a strategic Mediterranean center for trade and culture for centuries, valued for its fertile land and proximity to ancient landmarks such as Pompeii and Cuma.

Italian History & Government

Italy, though linguistically homogeneous, is a culturally and politically diverse nation with a high population density. While

Roman Catholicism is the majority religion, the constitution guarantees freedom for all faiths.

Italy became a unified nation in 1861 and a republic in 1946, following the fall of the fascist regime under Benito Mussolini and the conclusion of World War II. The post-war government was established as a democracy in 1948.

Today, Italy's government is a parliamentary republic led by a president and a prime minister who heads a coalition of multiple political parties. This system results in frequent changes in government.

As representatives of the U.S. and NATO, all personnel are strictly prohibited from any involvement in Italian political demonstrations or campaigns under the SOFA. It is a serious offense to deface or remove any political materials.

Historical Naples

Founded as the Greek colony of Neapolis around 600 B.C., the city was conquered by the Romans in 327 B.C. but retained its status as a prominent cultural center.

Following the fall of the Roman Empire, Naples experienced centuries of shifting foreign rule by various powers, including the Byzantines, Normans, and Spanish, interspersed with a period of

independence under local dukes.

In 1860, the city was liberated by Giuseppe Garibaldi and was subsequently annexed into the newly formed Kingdom of Italy.

Naples Today

Naples, the capital of the Campania region and Italy's third-largest city, is a densely populated metropolitan area of approximately four million people. Its economy is primarily based on professional services and industrial production.

As a major Mediterranean seaport, Naples presents a unique landscape where ancient ruins and medieval castles stand alongside modern architecture. While the city faces challenges common to large urban centers, and standard safety precautions are advised, Neapolitans are known for their optimistic outlook.

Visitors who embrace this spirit and the city's unique character will have a rewarding opportunity to experience a truly magical place where history and modern life converge.

The Neapolitan Way

Even Neapolitans are recognized for their distinct character, which includes a passionate and animated communication style and a different concept of personal space than Americans are accustomed to. A key cultural trait is a more relaxed approach to time, where the pace of life is less hurried and family obligations often take precedence over scheduled tasks. This perspective, rooted in a long history that has fostered patience, good humor, and strong family ties, contributes to the uniquely independent spirit that defines the people of Naples.

Italian Language

Acquiring basic proficiency in Italian is an invaluable asset for a rewarding tour. Your attempts to speak the language, even if imperfect, will be greatly appreciated and will open avenues to a more authentic cultural experience. Relying solely on English can lead to frustration and limit your interactions.

While regional dialects are common, standard Italian is the national language and will be understood everywhere. Numerous resources are available to assist you in your language studies. The Navy College Office can provide information on courses and potential tuition assistance. Additionally, local language schools and private tutors are widely available.

To ease your transition, it is highly recommended that you procure a pocket dictionary, phrasebook, or translation app before or immediately upon your arrival.

OFF-BASE SHOPPING & DINING

Dining out in Italy can be a pleasurable experience. This will probably be one of the first aspects of Italian culture you encounter here.

Although authentic Italian cooking can be found in more and more places in the United States nowadays, you will find that what you get here is not what you get at most Italian restaurants in America. You will also find that there really is no such thing as "Italian food."

Instead, there is a great variety of regional styles – cooking in Milan is different, in general, from that of Bologna, Rome, Naples or Sicily. Many Americans think that Neapolitan cooking is some of the best Italy has to offer, and of course any Neapolitan will swear that is true.

In general, the cooking of the Naples and Gaeta regions features tomato-based sauces flavored with basil or oregano and the ever-present garlic, and like many other parts of Italy, seafood is a featured part of the cuisine.

And, yes, there are several McDonald's restaurants in Naples.



One of the most popular foods in Naples is Pizza. Invented in Naples, this pizza is not the one you typically find in the United States.

Types of Eating Places

There are several, distinctive types of places to eat in Naples, but the distinctions are blurring as U.S.-based lifestyles permeate Europe. The following are some terms you may see, and what they mean:

- **Bar:** This is usually not a U.S.-style bar, but rather a coffee shop or espresso bar. While you can buy beer, brandy or other alcoholic beverages at Italian bars, the central part of the bar is the espresso coffee machine. Bars are frequented throughout the day, but especially in the morning when they serve pastries to go with coffee. In bars, you must go to the cashier first, tell him or her what you want and pay for it (of course, you can look at what is offered before you go to the cashier). Then take the receipt to the counter and order, leaving a small tip with your receipt. Most Italians eat and drink standing up at these places. Many places have tables and chairs, but sitting down is in effect saying you want waiter service and are willing to pay the extra charge for that service. If you do get the waiter service, it is also customary to leave a small tip for the waiter above the cost of food and drink.
- **Pasticceria:** Pastry shop. Many times, they are connected to a coffee bar, but places listed as a pasticceria offer a wider selection of pastries. Many also serve other food besides pastries,

such as varieties of sandwiches. Some places may even put “panini” (literally, “little breads”) on their signs and offer a larger selection. These are excellent places to get a quick, inexpensive snack or lunch. Again, you pay first, then order.

- **Tavola Calda:** Literally, “hot table.” The closest U.S. translation would be a “grill.” These are more elaborate than panini shops, featuring hot dishes. Some are small with only a few choices each day. You may select what you want from a glass-enclosed display. Most have a few tables where you can sit. Some have become so elaborate that they are like U.S. self-service cafeterias, although the word “caffetteria” in Italian literally means a shop that sells coffee.
- **Rosticceria:** A place selling rotisserie-cooked meats, most often whole chickens. In Italian, a “something-eria” usually means a place that sells that “something.” For example, a polleria is a place that sells pollo (chicken). These places are great for getting an inexpensive, very tasty lunch or dinner. In the Naples and Gaeta regions, there are many such shops along the streets and highways selling chickens that have been roasted on a spit and basted with oil spiced with sage, marjoram and oregano.
- **Pizzeria:** A pizzeria serves Naples’ hallmark dish: pizza. Pizza was invented in Naples, but they are not the pizzas you typically find in the United States. They are usually individual size and come with a wide choice of toppings. Most pizzerias also sell other foods, and many other types of restaurants also advertise themselves as a pizzeria. For example, a place that calls itself a ristorante-pizzeria is telling you that, in addition to its full restaurant selections, they also serve pizza.
- **Trattoria:** A smaller, usually family-run restaurant with full waiter service. The menu is more limited, the decor usually less ornate and the prices usually lower than a full ristorante. These places are becoming rare, but can offer some of the best cooking available.
- **Ristorante:** A restaurant that offers a large selection of items on the menu and full waiter service. These range from small places to very large, ornate (and sometimes expensive) places.

The Naples region has some specialty restaurants serving Chinese, Japanese, Greek, Brazilian and French cuisine, but relatively fewer than in large cities in the United States.



The Italian Meal

Dining at a sit-down restaurant in Italy is a leisurely social event, unlike the often hurried pace in the United States. Your table is considered yours for the evening, and waiters, who are part of a respected profession, will not rush you. This means you must signal them when you are ready for your next course or the check (“il conto”). Meals are structured in courses: an antipasto (appetizer), a primo (pasta), and a secondo (main dish of meat or fish). It’s important to know that side dishes (contorni) like vegetables must be ordered separately.

Mealtimes are later, with dinner typically starting at 8 p.m. or later, and restaurants are very accommodating to children. Neapolitan pizza is distinct, with a thin, chewy crust cooked in a wood-fired oven. Your bill will likely include a coperto (cover charge for bread and linens) and sometimes a servizio (service charge). A large 15-20% tip is not expected; leaving a few euros is a sufficient gesture, but it is entirely at your discretion.

Pro Tip: For residents of Support Site wishing to dine out nearby, most restaurants in the Gricignano area will provide transportation from the front gate. Please contact the restaurants directly for more information on this service.

Shopping Off-Base

Shopping in Italy slightly differs from shopping in the United States. Prices are fixed at permanent stores and shopping centers, but when shopping at open-air street markets you can negotiate unbelievable deals. For a successful market experience, you need to become familiar with an Italian custom: bartering.

Often, it takes Americans some time to get used to bartering. Americans are used to going to stores and paying whatever price is marked on the item, and this is true of Italian retail stores. However, in open-air street markets – the rows of stalls set out in alleys or back streets – you can buy almost anything for any price you and the seller can eventually agree upon. Food, fruit and vegetable prices are not typically haggled over very much.

The buying and selling of items becomes much more involved, intricate and exciting when you barter. You and the vendor have to agree on a price. If you pay the price marked or the one the vendor first mentions, he or she will gladly take your money, but probably would have settled for less. One warning, though: if you offer a certain price and after haggling, the seller agrees to it, you are not legally bound, but by custom you are expected to pay the agreed price. If you do not really want it, do not keep bartering.

Be certain that when purchasing items from street vendors, especially in some areas around Naples Central Station at Piazza Garibaldi, that what you have bought has not been replaced by bricks or paper-stuffed boxes after it is wrapped in paper and handed to you. Also, if deals on things such as electronics sold on the street seem too good to be true, they probably are. More than one American in the past has bought a genuine hand-carved wooden “VCR.” Caveat emptor – buyer beware!

You may also hear other Americans talk about the “alleys,” like Gold Alley, Shoe Alley or Christmas Alley. These are names Americans have given to markets in certain streets of Naples. Here, you usually see stands outside, but some are connected to adjacent stores, like Christmas Alley. Or the name simply comes from the street where there are many shops of a particular kind, like Gold Alley.

Open Air Markets and “Retailers”

The following is a list of some open-air and similar markets in the area, when they are open and what main items are sold. Many are on side streets and parking is limited.

The best bet is to take public transportation (see the “Local Information” chapter for more details) or park your car as close as you can and walk the rest of the way. If you can’t find it right away, look for people carrying bags and ask, “Dov’è il mercato?” Pointing should then get you there.

- **Mercato delle Pulci:** Open Sundays from 8 a.m. to 2 p.m. Main items: second-hand items, coins, lamps, tables and a few real antiques. Located on Via Poggioreale, near the graveyard, northeast of Naples Central Station at Piazza Garibaldi. Take the Metropolitana to Piazza Garibaldi and then walk or take a bus/trolley.
- **Shoe Alley:** Open Sunday, Monday and Friday from 7 a.m. to 2 p.m. Main items: shoes, clothing and sewing material. Located on Via Marino di Caramanico. Take the Corso Malta Tangenziale exit, go straight until the first stop light, and then turn left on Via Nuova Poggioreale. Via Marino di Caramanico is the second side street off via Nuova Poggioreale.
- **Gold Alley:** Open normal shopping hours. Main items: gold and jewelry. Located on Via San Biagio dei Librai. Take the Metropolitana to Piazza Cavour, walk down the main road east, turn right on Via Duomo, then turn right four blocks later onto Via San Biagio dei Librai.
- **Christmas Alley:** Open normal shopping hours except around Christmas, when shops stay open later at night and on Sundays. Located on Via San Gregorio Armeno, which connects to Via San Biagio dei Librai. Main items: presepe (nativity scenes) and figurines, which are often very elaborate. Naples is famous for these items. The Intercultural Relations tour during your orientation will show you where the street is. Follow directions as to Gold Alley.
- **Thieves Alley (Mercato Duchesca):** Open Monday through Saturday from 9 a.m. to 7:30 p.m. Main items: clothing, sportswear and equipment, camping gear, radio and stereo gear, some furniture and furnishings. Located in the many narrow streets due west of the main train station behind the statue of Garibaldi. This is a commercial district, and most tables of items for sale are located just outside small shops.
- **Posillipo market:** Open Thursdays from 8 a.m. to 1:30 p.m. Main items: luxury goods and clothing. Find great bargains on designer items. Located along Viale Virgilio, alongside Parco Virgiliano in Naples’ Posillipo district.
- **Vomero market (Mercato di Antignano):** Open Monday through Saturday from 9 a.m. to 2 p.m. Main items: fruit and vegetables, clothing, household items. Located in the Vomero section of Naples, about six blocks from the funiculari stations. From Piazza Vanvitelli, follow Via Bernini about four blocks to the north. The edge of the market will be on the left.
- **Fuorigrotta market:** Open Monday through Saturday from 9 a.m. to 2 p.m. Main items: fruit, vegetables, fish, cheese



Open-air markets are a common sight in Italy and a fantastic way to immerse yourself in local culture. Naples’ San Gregorio Armeno is one of the most renowned.

and other foods; plus kitchen gadgets, household items and plasticware. Located directly across the street from the Cumana train station in Fuorigrotta, about six blocks from the soccer stadium. There is a small alley leading to the market. This market is semi-permanent, covered with standing stalls, although some vendors drive up trucks and park them around the outside.

- **Antiques market:** Open Sunday from 8 a.m. to 2 p.m. Main items: antiques. Located in the Villa Comunale, a city park that sits along the Naples waterfront between Mergellina and the Castel dell'Ovo. Drive, or take the Metropolitana to Mergellina, walk to the water, turn left and walk to the park.
- **Bagnoli market:** Open Monday through Saturday from 8 a.m. to 7:30 p.m. Main items: similar to the Fuorigrotta market. Located in Bagnoli in the side streets just down from the Metropolitana train station, which is about two blocks from the JFC front gate.
- **Pozzuoli fish market:** Open Tuesday through Sunday from 7 a.m. to 1 p.m. Opens earlier Sunday, which is the best day to go. Main items: fresh seafood of all types. Located along the pier in old Pozzuoli, near the Tempio Serapide and the ferry and hydrofoil landings.

There are also smaller suburban markets like those in Monterusciello and on Via Staffetta in Lago Patria, for example. You can ask your sponsor, local national employees, colleagues, landlord, and/or neighbors for details.

Italian Stores

Of course, Italy has many stores and shops. Italy is world-famous for some items like leather goods from Florence and glass from Venice. The Naples region is famous for its porcelain and pottery (from Capodimonte and Vietri, for example), inlaid wood (from Sorrento) and cameo and coral work (from Torre del Greco, in particular). Main shopping districts in Naples include Chiaia, Vomero and the Via Roma/Via Toledo area downtown.

Many stores in Naples range from small corner shops to larger department stores like Coin. You can find supermercati (supermarkets) and centri commerciali (shopping centers). Some, like Panorama in Formia, Ikea and Medi in Teverola, Campania Mall and Outlet la Reggia in Caserta, and Auchan in Giugliano are large enough to rightly claim to be U.S.-style malls.

Shopping hours tend to be Monday through Saturday from 9 a.m. to 1:30 p.m. and then from late afternoon (4 or 4:30 p.m.) to 8 p.m. Smaller shops tend to close in the afternoon, but shopping centers are open all day and also on Sundays. You will find some shops open on Sunday mornings in busy shopping areas such as Vomero, but smaller shops are rarely open after lunchtime on Sundays and many close for the entire day.

NAVIGATING TRANSPORTATION SYSTEM

Naples has a highly developed public transportation system, encompassing buses, trolleys, subway and commuter trains, long-distance trains, cable cars, taxis, ferries, hydrofoils and airplanes. There are also suburban and long-distance services, but these generally do not run as often or go as many places. Public transportation is not usually a viable home-to-work option for

the Americans who live in the suburbs. Rather, public transportation is most useful for off-duty recreational travel.

Notable Public Transportation Apps

Here are two popular mobile apps designed to help you navigate public transportation in Naples. Both available for download on Android (Google Play Store) and iOS (Apple App Store).

- **Gira Napoli** - An easy-to-use app specifically focused on the Naples metropolitan area. It helps you find the best route by calculating travel times for buses, metro, and funiculars, and provides real-time schedules and stop information for ANM (Azienda Napoletana Mobilità) services.
- **Moovit** - A comprehensive real-time transit app that provides step-by-step directions for the best routes using buses, trains, metro, and funiculars. It offers live arrival times, service alerts, and system maps to help you navigate the entire Campania region.

Taxis

Naples' taxis operate 24 hours a day, but taxi fares are very expensive compared to other forms of local transportation. If you use a taxi, make sure it is a city-licensed one (it will have a Naples crest on the door and a taxi number) and use one with a meter. Insist on the meter being turned on before you get in the car. Many routes and destinations have pre-determined fixed rates. If you do use a taxi without running the meter, agree on a price before you get in.

Tap&Go

Tap&Go Ticket-less system allows travelers to pay using contactless cards (American Express, Mastercard, Maestro, Visa e VPay, and Pago Bancomat) at the turnstiles. The card must be tapped at the entrance/ upon on-boarding and tapped out once arrived at the destination. If not tapped out, the system will automatically charge the maximum fare. TAP IN and TAP OUT are mandatory to calculate the exact fare and avoid being charged incorrectly. The system is currently active on Line 1, Line 6, Funicolare, Alibus and Monte Echia Elevator.

Buses

You can purchase a 90-minute ticket, "Unico Napoli" or TIC (Ticket Integrato Campania), and use it to travel throughout Naples. The tickets can be used for both buses and metro. Daily, weekly and monthly tickets are also available. Purchase the ticket in advance from the ticket offices, tobacco stores or newsstands. Once on the bus, validate your ticket by putting it in the ticket-punching machine. Ticket collectors are few but keep your ticket until you get off the bus. It may not happen often, but there could be a time when you are asked to produce your validated ticket. If you cannot do so, you may incur a heavy fine.

Because of the large number of bus lines and stops, it is easy to get confused. Directions in Naples are centered on some of the major piazzas and main streets. For example, you may be at the main train station area (Piazza Garibaldi) and want to get to "Castel Nuovo" (New Castle) near Piazza Municipio, so you would look for a bus that



Explore Naples, Italy by local transportation. Bus lines connect key areas and attractions.

includes Piazza Municipio on its route. If you have access to “Tutta Città,” a supplement to the Naples telephone directory, you can consult the listing of city bus routes. Another option is to visit the Office of Tourism’s website: www.inaples.it

There are rectangular yellow or silver signs at scheduled stops that list the buses by number that stop there and also list the main areas that each bus covers. Bus stops are of two types: obbligatoria (mandatory stop) and facoltativa (request stop). The sign at each stop will indicate which type it is. If you are waiting for a bus at a facoltativa stop, you must wave at the bus you want when you see it coming otherwise, it will not stop.

There are also many suburban and long-distance routes, such as from Naples to Aversa or to the Amalfi coast. To travel these routes, you need “Unico Campania” tickets.

Alibus

For five euros one-way, the Alibus circulates between Capodichino Airport, Piazza Garibaldi Central Train Station and Molo Beverello, the main port in Naples (close to the Castel Nuovo, Piazza del Plebiscito and Piazza Municipio).

The Alibus runs every 20 minutes from 5:30 a.m. to Midnight, Monday to Sunday.

Tickets Purchase options:

- In-Person via Cash/Credit Card
- Online via the Alibus Website at: https://bustickets.distribution.com/connections?currency=EUR&locale=en&marketing_carrier_code=ANMO&retailer_partner_number=649309
- Via APP Unico Campania (IOS/Androids) <https://www.unicocampania.it/?lang=it¢er=inside&colonna=turisti&action=alibus>
- Via App ‘Gira Napoli’ (IOS/Androids/Website) <https://play.google.com/store/apps/details?id=it.unina.lab.citybusnapoli>
- Via Airport website at <https://www.aeroportodinapoli.it/in-bus>

Tickets must be validated upon boarding of the bus and must be kept until the end of the ride. ALIBUS tickets are not included in regular public transportation passes/subscriptions and must be purchased separately.

Another alternative to reach Capodichino from the city center is route C68, which connects Piazza Carlo III in the city center with Via Fulco Ruffo di Calabria, the street with the roundabout directly outside U.S. Naval Support Activity Naples Capodichino.

Trolleys

There are few trolleys, the most useful being route No. 1. This runs past the port area, the central train station and northeast, near Shoe Alley. This route runs by many points of interest, but can take quite some time when compared to other forms of public transportation.

Subway and Commuter Trains

The Metropolitana is open every day from 6:00 a.m. to 11:00 p.m. and entails 7 lines. The Map can be downloaded at: https://www.anm.it/images/stories/mappa_luglio_2024.pdf

- **Metropolitana (Line 1):** This subway system runs from Garibaldi Central Station to Piscinola/Scampia with stops at the Naples Archaeological Museum; three stops in Vomero at Piazza Quattro Giornate, Piazza Vanvitelli and Piazza Medaglie d’Oro; and stops in Colli Aminei and Rione Alto. Map and timetable can be viewed at: https://www.anm.it/index.php?option=com_content&task=view&id=71&Itemid=98
- **Metropolitana (Line 2):** This Naples’ subway line is often the most convenient for Allied personnel in Naples. The main segment runs from Pozzuoli to Giannurco in northeast Naples, with stops at Bagnoli, Cavalleggeri, Piazza Leopardi, Campi Flegrei, Mergellina, Piazza Amedeo, Montesanto, Piazza Cavour and Piazza Garibaldi.
- **Metropolitana (Line 6):** This line connects Fuorigrotta with Piazza Municipio, Chiaia and Mergellina (U.S. Consulate is located right outside the stop). Line and timetable at: https://www.anm.it/index.php?option=com_content&task=view&id=72&Itemid=99

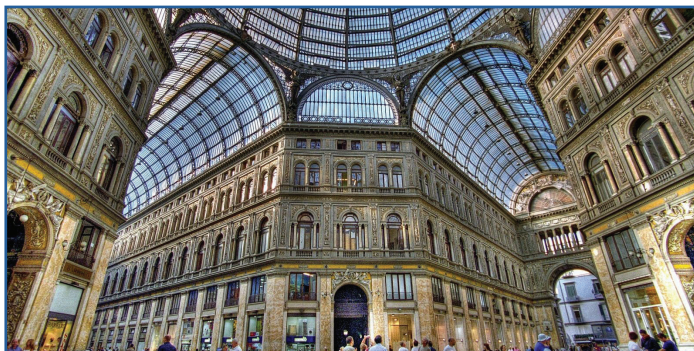
Unico Napoli tickets may be used on most means of transportation within Naples city limits.

Main Train Stations and Connections

- **Pozzuoli:** This station is located next to the Anfiteatro Flavio, the third largest and one of the best-preserved Roman amphitheatres in Italy. It is a short walk away from the Solfatara volcano and the Pozzuoli port, where you can catch ferries to Ischia and Procida.
- **Bagnoli:** This subway stop is located about two blocks from the main gate at the old NATO base.
- **Campi Flegrei:** On Piazzale Tecchio where the soccer stadium is located. Here you can make connections to the Cumana train system, buses and trolley No.1. Only a short walk away is the Mostra d’Oltremare (the expo center) and zoo.
- **Mergellina:** This stop is near the Mergellina port in Naples. Hydrofoils to the islands can be caught two blocks away

(turn right from the station and walk downhill through Piazza Sannazzaro to the waterfront). The funicolare to Posillipo is three blocks away (go to Piazza Sannazzaro, but stay to the right and head down Via Mergellina; the station is on the right-hand side of the street). Mergellina is close to the poet Virgil's tomb, which is on the hill behind the station. Villa Comunale, the site of Europe's oldest aquarium and an open-air antique market, is a short walk away, as is the U.S. Consulate.

- **Piazza Amedeo:** From here, you can change to the Funicolare di Chiaia, which connects to the Vomero district. To reach the funicolare, turn left out of the station and walk uphill about 100 meters; the station is on the left. Piazza Amedeo is also close to the shopping area along Via dei Mille.
- **Montesanto:** Here you can change to the Cumana and Circumflegrea train lines, as well as the Funicolare di Montesanto. As you leave the station, walk across the small square and continue downhill on Via Olivella. Both the Cumana/Circumflegrea and funicolare stations are located at the end of this street on Piazza Montesanto. If you continue walking downhill and bear left at a small square called Pignasecca, you'll end up at the intersection of Via Toledo (Via Roma) and Spaccanapoli. If you bear right at Piazza Pignasecca, you'll reach Piazza Carità.
- **Piazza Cavour:** The National Archeological Museum is at the west end of this square (turn right along Via Cavour as you exit the station, the museum is on the right). If you turn left when you leave the station, you'll soon reach the intersection with Via Duomo, where the Naples Cathedral (Duomo) is located; the street is also a main shopping street.
- **Piazza Garibaldi:** The subway is under the main Naples train station. You can transfer here to the Circumvesuviana commuter train, which stops on the level just above the subway platform. On the top level is the Stazione Centrale (Central Station), where you can catch trains for anywhere in Italy and most destinations in Europe. Outside at the street level is Piazza Garibaldi, a main bus terminal. Trolley lines also run through the piazza.
- **Funicolari:** The world-famous Naples funicolari (singular funicolare) are similar to cable cars. They are not quite like the ones in San Francisco that travel along city streets. Rather, they have their own dedicated tracks. There are four funicolari in Naples (Centrale, Mergellina, Chiaia and Montesanto). Three go into the Vomero section, an elegant residential and shopping area, and the fourth goes into the upscale residential area of Posillipo.



Opposite the world-famous San Carlo Theater, in downtown Naples, there is the Galleria Umberto I, the most elegant shopping mall in Europe.



Ferries and hydrofoils depart frequently from Naples and Pozzuoli. Most routes serve the islands of Capri, Ischia and Procida. Many cruise ships also depart from the port in Naples and Salerno.

- **Centrale:** This car starts at Piazza Duca D'Aosta, a small square off Via Toledo across from Galleria Umberto and near the San Carlo Opera House. It ends very close to Piazza Vanvitelli, in the heart of Vomero's business and shopping district.
- **Chiaia:** This car starts at Parco Margherita, about 100 meters from Piazza Amedeo, and ends near Piazza Vanvitelli.
- **Montesanto:** This car runs from Montesanto to Via Morghen in Vomero, a few blocks from Piazza Vanvitelli.
- **Mergellina:** This car runs from Mergellina to Via Manzoni in Posillipo.
- **Cumana:** This train system runs from the Baia/Bacoli peninsula to Montesanto, with stops in Pozzuoli, Bagnoli (down the hill from the Metropolitana station), Edenlandia, Mostra d'Oltremare (the Neapolitan fairgrounds), Piazzale Tecchio, and Fuorigrotta (near the market).
- **Circumflegrea:** This train runs from Montesanto around the north of Naples to Licola and Cuma, with stops in Soccavo, Pianura and Quarto.
- **Circumvesuviana:** The main train station is located on Corso Garibaldi, just down the street from the main train station. However, you can also catch this train at Piazza Garibaldi. It has several lines that go to Ercolano, Pompei and the resort towns of Vico Equense and Sorrento.

Ferries and Hydrofoils

Ferries and hydrofoils depart frequently from Naples and Pozzuoli.



Experience Italy by high-speed rail. Italo trains connect major Italian cities with modern comfort.

Most routes serve the islands of Capri, Ischia and Procida and many will take you to the city of Sorrento. There are also some longer-haul ferries that run to the Pontine Islands, Aeolian Islands, Sicily, Sardinia, and Tunisia.

There are three main ferry and hydrofoil landings: Molo Beverello (the primary downtown Naples port), Mergellina port and Pozzuoli port. Ferries are cheaper, but take longer.

Ferry tickets can be purchased online: <https://www.traghettilines.it/> or via Ferry Companies official websites. Some of the most popular companies departing Naples are Caremar, Medmar, Alilauro (hydrofoil – faster), Grimaldi Lines, or on Site.

Ferries and hydrofoils also depart from the port of Salerno (Molo Masuccio – touristic port). Ferries departing from Salerno can be used to tour the Amalfi Coast (Route #1 Salerno-Amalfi-Positano-Capri / Route #2 Salerno – Amalfi-Positano). Tickets can be bought online or on-site prior to the departure.

Long-Distance Trains

Trains connect you easily and conveniently with the rest of Italy and Europe. Depending on how many people are traveling, trains can be cheaper than driving, and in many cases (such as going to a crowded city like Rome or Florence) cause less hassle.

These can be caught at the main Naples train station, as well as from stations in Aversa and Formia.

Tickets can be purchased online, at the stations or from Information, Tours and Travel. Train tickets are valid for travel on a particular train

in a particular seat. You may need to make a reservation for that train; some trains can only be ridden with a reservation.

There are four major types of trains, listed here in descending order of speed and cost. Examples are given of standard travel times from Naples to Rome:

- **Alta Velocità (AV):** Travel between major cities at 200 kilometers per hour (1 hour, 15 minutes). Popular High-Speed trains are 'Frecciarossa' (high-speed train operated by the national train operator - Trenitalia) and ITALO treno (private railway company). Tickets can be bought both online or on-site. High-Speed trains depart from Napoli Garibaldi, Naples Afragola Station, and from Salerno train station.
- **EuroStar (ES):** Travel between major cities (1 hour, 45 minutes). These trains are faster and more comfortable than regional train, but not as fast as AV trains.
- **Intercity (IC):** While they are slower than AV or ES trains, IC trains have more comfortable second class cabins, and arguably more personality. Since they are older, they are likelier to be dirtier, however. Intercity "Plus" trains are somewhat newer and inexplicably cost less (2 hours to 2 hours, 13 minutes).

Napoli Afragola Train Station – "Porta Del Sud"

This newly built train station opened in 2017 offers less crowded and easy to reach, especially for people living at or around Support Site area. High-Speed trains depart daily. Itabus provides connections from the station to Caserta and Benevento via Bus. The station also provides short-term and long-term parking for vehicles. Parking is open from 4:30 a.m. to 1:00 a.m. space can be limited, especially during peak-season and weekends.

Airports

There are four main nearby airports to consider for air travel:

- **Naples International Airport (NAP):** This is the closest and most convenient airport, although it does not have as many flights as Rome's airports. The Naples airport is located at Capodichino, where you can get flights to other Italian cities and connections for international flights. You can park your car at the Capodichino base and walk to the terminal in just a few minutes.
- **Salerno Airport (SA):** Salerno-Pontecagnano "Costa d'Amalfi" is an Italian International airport, located in Bellizzi (SA), 21 km from Salerno. The airport operates national (to Milan, Turin, Verona and Catania) and International flights (Bucharest, Budapest, Katowice, Sofia, Tirana). The airport terminal is open from 10:30 p.m. to 5:00 a.m. (unless flight delays).

Paid long-term parking is available on site. To use parking, the parking meter ticket is the only valid ticket and the receipt must be displayed on the dashboard of the vehicle. Tickets can be purchase via App Unico Campania, a train Stations, or authorized selling stands (tabacchi, bars, etc.), or onboard with credit card (using Tap&Go ticketless).

The airport is connected with Salerno City Center via 'Salerno Airlink'. The bus runs every day, Mon-Sun, times can be checked at: <https://www.fsbusitalia.it/it/turismo/servizi-speciali/collegamento-aeroporto-costa-amalfi.html#orari>.

Tickets cost five euros per person (included luggage) and must be validated upon boarding of the bus.

- **Roma Fiumicino (Leonardo da Vinci Airport, FCO):** This is Rome's major airport. Although using this airport involves getting to Rome first, it is sometimes cheaper and easier since Rome has more flights than Naples.

With Frecciarossa service, it is possible to reach Rome Fiumicino "Leonardo Da Vinci" International Airport directly from other Italian city centers with no need to change trains. Frecciarossa services connect the airport of the Italian capital to the city centers of Florence, Bologna, Padua and Venice and, brand new this Summer, Naples.

- **Leonardo Express:** Leonardo express is the non-stop service that connects the Roma Termini train station, the main interchange for all public transport services as well as the lines for Florence/Bologna/Milan/Venice and for Naples/Salerno, to the Rome Fiumicino Airport in just 32 minutes, with departures scheduled every 15 minutes. The train station is conveniently located inside the airport.

Tickets cost 14 euros – children under the age of 4 travel for free.

Tickets can be bought at: <https://www.trenitalia.com/en/services/leonardo-express.html>

Integrated Metrebus tickets are NOT valid on Leonardo express trains.

- **Roma Ciampino (CIA):** Formerly a military-only airport, Ciampino now caters to low-cost airlines such as EasyJet and RyanAir. It does not have direct rail connections, but there are still various relatively cheap transportation options. If driving, do not follow signs for "Ciampino Centro" (shown with a target), only Ciampino Airport (with a picture of an airplane).



Most new arrivals who report to Naples will land at the Capodichino Air Terminal. Here you can get flights to other Italian cities and connections for international flights.

TOP THINGS TO EXPLORE IN NAPLES

Naples is home to more than 50 museums and numerous sites! Consider taking public transportation to the city center as the streets are narrow, traffic is heavy and parking is limited.

Archaeological Museum

Museo Archeologico Nazionale di Napoli (MANN) is the National Archaeological Museum of Naples. It is one of the most important archaeological museums in the world, especially for Roman artifacts. Farnese Collection includes bronze statues, mosaics, paintings, furnishings and other items uncovered from the excavations of Herculaneum and Pompeii. Other collections include Greek, Egyptian, Etruscan, Roman and Renaissance works. The museum also contains finds from other ancient sites in the Campania Region and the Santangelo Collection of ancient coins.

Bourbon Tunnel

The Bourbon Tunnel was begun in 1853 by Ferdinand II of Bourbon, who wished to establish an escape route from the Royal Palace to the military barracks. The tunnel was never completed to connect the two buildings. However, during World War II the tunnel was used as a shelter during bombardments and as a military hospital.

Capodimonte Museum

The Capodimonte Museum once was a palace of the Italian aristocratic Farnese family, the Bourbon Kings of Naples and Spain, the family of Napoleon Bonaparte and the Italian Savoy monarchy. In 1957, it was transformed into one of the largest art museums in Italy. It houses the National Gallery of Capodimonte that contains more than 47,000 works of art created between 1200 and 1800 including masterpieces by many paintings by Raphael, Caravaggio, Titian, Masaccio, El Greco and Bruegel. The grounds are extensive and contain many ancient large trees along with a beautiful panoramic view of the Gulf of Naples.



Commissioned in 1853 by Ferdinand II as a Royal Palace escape route, the unfinished Bourbon Tunnel later served as a WWII bomb shelter and military hospital.

Duke of Martina Museum

Also known as the National Museum of Ceramics, this museum is located in Villa Floridiana, a former residence of the Bourbon Royal family. With its 6,000 European, Chinese and Japanese ceramics and its collection of enamels and ivory, the museum contains one of the biggest collections in Italy of decorative art from the 12th to the 19th centuries.

Duomo

The Duomo (Naples Cathedral) is the main Roman-Catholic church of Naples and the seat of the Archbishop of Naples. The cathedral was completed in the 14th century and is a fine example of Baroque art with frescoes by Domenichino and Giovanni Lanfranco. The cathedral houses a vial of the blood of Saint Gennaro, patron saint of Naples. The vial is brought out three times a year (first Saturday in May, Sept. 19 and Dec. 16), when the dried blood usually liquefies. If the blood liquefies, then legend has it that Naples will be spared disaster.



The Capodimonte Museum became a major Italian art museum in 1957, housing 47,000+ works from 1200-1800 and offering panoramic views of the Gulf of Naples.



Is the largest public square in Naples. It is flanked to the east by the Royal Palace of Naples and on the west by the church of San Francesco di Paola, and is located near the world-famous San Carlo Theater and the Galleria Umberto I.

Naples Underground

Go 130 feet under the city to a network of tunnels and cisterns that date back to third century B.C. The Greeks opened the first underground quarries to obtain stone to build walls and temples in the city they called Neapolis. The Romans further developed the underground network with road tunnels and aqueducts with the aim of feeding fountains and houses located in different areas of the upper city. Fast forward to WWII when the tunnels served as air-raid shelters. Remains of furniture, graffiti and various objects pay tribute to this time in the history of the city.

Royal Palace of Naples

The Royal Palace of Naples is a historic building located at the Piazza del Plebiscito, the largest public square in Naples. The magnificently decorated halls and rooms contain original Bourbon furniture, paintings, statues and porcelain. The palace also houses the National Library, which has several collections, including approximately 2,000 papyrus scrolls uncovered at Herculaneum – an ancient Roman city destroyed when Vesuvius erupted in 79 A.D.

San Martino

Built in 1325, the Carthusian monastery is next to Castle St. Elmo on Vomero Hill. The monastery's church and cloister houses impressive sculptures and paintings from the 13th to the 19th centuries and sections on folk art, Vesuvius, history of Naples, naval history and a collection of presepi (Neapolitan nativity scenes). It features terraced gardens and a spectacular view of both Naples and the Gulf of Naples.

Sansevero Chapel

This world-famous chapel museum is located in the heart of downtown Naples and houses masterpieces of 18th century sculpture, including the Veiled Christ by Giuseppe Sanmartino.

Lo Zoo di Napoli

This popular family-oriented zoo is located on Viale Kennedy, near Stadio Diego Armando Maradona, where the Napoli soccer team plays home games. It is home to more than 500 specimens of about 100 different species.



Located in Piazza del Plebiscito, the Royal Palace of Naples boasts magnificent halls with original Bourbon furnishings and houses the National Library.



Located in Naples' city center, the Sansevero Chapel museum showcases 18th-century sculptures, including Giuseppe Sanmartino's Veiled Christ.

Pozzuoli

Pozzuoli is a city adjacent to Naples and is where Carney Park is located. Originally the Greek city of Dicaerchia and later the Roman city of Puteoli (where St. Paul stopped on his way to Rome – read about it in Acts 28:13-14), Pozzuoli still has ancient charm. It also has become famous as the hometown of actress Sophia Loren. Pozzuoli has three major hubs that include the porto (port), where ferries dock and the fanciest restaurants hug the water, via Napoli (actually called Corso Umberto I or Lungomare Pertini) with its boardwalk and dozens of sidewalk restaurants and bars, and finally the amphitheater area, which is home to Roman ruins and smaller pubs. The following are some of the main sights in Pozzuoli:

Tempio di Serapide

Located near the waterfront, the grounds are closed, but the ruins may be easily viewed at any time. Because early archeologists found a statue of the god Serapide (Serapis), they thought this

was the Temple of Serapide. However, it was actually an elaborate Roman marketplace.

Anfiteatro Flavio

This is the third largest Roman amphitheater in Italy after the Colosseum in Rome and the arena in Capua, near Caserta. It was once a venue for gladiator fights. Today, many of the underground passages that were used to move fighters, beasts and scenery to the main arena remain.

Vulcano Solfatara

These hot, sulfurous vents have been amazing people since ancient times. It also is the site where San Gennaro was beheaded.

Rione Terra

This is the site of the original acropolis of the ancient Roman and Greek cities of Dicaerchia and Puteoli. Destroyed in the 1980s after a devastating earthquake, many of the ancient underground ruins and 17th and 18th century palaces above are now restored and available for tours.

Naval Museum

The Museo del Mare (Naval Museum) overlooks the Bay of Pozzuoli and the Phlegraean Fields. The museum includes various displays such as models of Italian navy ships, navigation instruments, vintage radios, rare texts, nautical maps, photographic and audiovisual archives.

Aversa

Aversa is a town in the province of Caserta, less than 10 minutes from Support Site. It is an important rail junction, as well an area where the famous Asprino wine and mozzarella di bufala cheese are produced. It has many interesting monuments and churches, as well as numerous shops and restaurants.



Gricignano di Aversa, Italy. Location of U.S. Naval Support Activity (NSA) Naples, Support Site.

Pompeii and Herculaneum

These two cities, spelled “Pompei” and “Ercolano” in Italian, were destroyed when Mt. Vesuvius erupted in 79 A.D. In both towns, you may visit the excavated remains.

Tours

Tours of local attractions are available through the MWR’s Tickets & Travel offices and the USO. These organizations run day tours to many local areas. There are also commercial tour agencies that can make travel arrangements for you.

Entertainment

While here, a performance at Naples’ Teatro San Carlo is a must. Located on Via San Carlo, this theater is one of the most important opera houses in Europe. Built in 1737 (40 years earlier than La Scala in Milan) by Charles of Bourbon, it is the oldest continuously operating opera house in the world. Other major theaters are the Bellini, which often hosts shows in English, the Diana and the Teatro Augusteo.

Calcio (soccer)

Calcio matches take place at the Stadio Diego Armando Maradona in Fuorigrotta, near the Campi Flegrei train station. While you are in Italy, you should take the time to see how soccer was meant to be played. On the tamer side of sports, horse racing takes place at a track in Agnano, not far from Capodichino.

Nightlife

There are too many nightclubs to even begin to list. The best way to find out what is going on is to ask around and go out and experience the Italian nightlife for yourself. Once you are out with the locals, you will find your Italian language skills getting better and your tour here whizzing by.

EXPLORING EUROPE FROM NAPLES

Your European adventure starts in Naples! The city’s airport is your gateway to the continent, offering numerous budget-friendly flights to major hubs like London, Paris, and Barcelona, as well as hidden gems. For a more scenic journey, Italy’s extensive high-speed train network can whisk you away to Rome, Florence, or Milan, where you can easily connect to other European rail lines.

To make the most of your travels, book flights and trains in advance, especially during peak seasons, to secure the best prices. Consider purchasing a Eurail pass if you plan on extensive train travel. Don’t be afraid to venture off the beaten path—some of the most memorable experiences are found in smaller towns and cities. Finally, pack light, stay flexible, and immerse yourself in the diverse cultures that await you just a short trip away from your home in Naples.



PHONE DIRECTORY

NSA NAPLES EMERGENCY DISPATCH (MANNED 24/7) DSN COMMERCIAL

Emergency.....	911.....	(+39) 081-568-4911
Non-Emergency.....	626-5638.....	(+39) 081-568-5638

ITALIAN EMERGENCY NUMBERS (ONLY USE IF YOU ARE FLUENT IN ITALIAN) COMMERCIAL

Carabinieri.....		112
Polizia.....		113
Italian Fire Department		115
Italian Ambulance		118

POST OFFICES DSN COMMERCIAL

Post Office (Support Site).....	629-4336.....	(+39) 081-811-4336
Post Office (Capodichino).....	626-5371.....	(+39) 081-568-5371
Post Office (JFC)	628-4082.....	(+39) 081-639-4082
Post Office (Gaeta)	626-8361.....	(+39) 081-568-8361

SAFETY AND SECURITY DSN COMMERCIAL

NSA Naples Quarterdeck (CDO)		(+39) 335-825-7986
India 7 (For security assistance not requiring dispatch)		(+39) 081-568-5549/5584
Security Desk (Support Site).....	629-4269.....	(+39) 081-811-4269
Security Desk (Capodichino).....	626-2207.....	(+39) 081-568-2207
Emergency Management.....	626-5240/5057/3585.....	(+39) 081-568-5240/5057/358
Fire Prevention (Support Site).....	629-4488.....	(+39) 081-811-4488
Fire Prevention (Capodichino).....	626-6626.....	(+39) 081-568-6626
Hazwaste	626-6643.....	(+39) 081-568-6643
OPSEC Support Team	626-4460.....	(+39) 081-568-4460
NCIS	626-6002	(+39) 081-568-6002
Safety Office	626-3147/5594.....	(+39) 081-568-3147/2414

MEDICAL FACILITIES DSN COMMERCIAL

Appointments (Capodichino).....	626-4786.....	(+39) 081-568-4786
Information Desk (Capodichino)	626-5311	(+39) 081-568-5311
Veterinary Clinic.....	626-5713.....	(+39) 081-811-5713
Appointments (Support Site)	629-6000.....	(+39) 081-811-6000
USNH Quarterdeck.....	629-6006.....	(+39) 081-811-6006
Medical Homeport.....	629-6271	(+39) 081-811-6271
Dental Clinic (Capodichino).....	626-4644.....	(+39) 081-568-4644
Dental Clinic (Support Site).....	629-6007	(+39) 081-811-6007
EDIS Clinic	629-4676.....	(+39) 081-811-4676

MEDICAL FACILITIES (CONTINUED)	DSN	COMMERCIAL
Emergency Room.....	629-6150.....	(+39) 081-811-6150
Information Desk (Support Site).....	629-6155/6006.....	(+39) 081-811-6155/6006
Immunizations.....	629-6867.....	(+39) 081-811-6867
Mental Health.....	629-6306.....	(+39) 081-811-6306
MSU/Inpatient Ward.....	629-6471.....	(+39) 081-811-6471
OB/GYN.....	629-6404.....	(+39) 081-811-6404
Patient Admin.....	629-6293.....	(+39) 081-811-6293
Physical Therapy.....	629-6183.....	(+39) 081-811-6183
Radiology.....	629-6168.....	(+39) 081-811-6168
Tricare Admin Office.....	629-6330/6331.....	(+39) 081-811-6330/6331
Lab.....	629-6190.....	(+39) 081-811-6190
EFMP Coordinator.....	629-6332.....	(+39) 081-811-6332
Pharmacy.....	629-6225.....	(+39) 081-811-6225
Optometry.....	629-6386.....	(+39) 081-811-6386
Billing.....	629-6510/6129.....	(+39) 081-811-6150/6129

ON-BASE LODGING	DSN	COMMERCIAL
Navy Gateway.....	626-5250.....	(+39) 081-811-5250
Navy Lodge Comm.....	629-6289.....	(+39) 081-813-6289

HOUSING SERVICES	DSN	COMMERCIAL
After-hours trouble calls.....	626-5547.....	(+39) 081-568-5547
Housing Maintenance.....	629-4246.....	(+39) 081-811-4246
On-base Routine Maintenance.....	629-4285/4286.....	(+39) 081-811-4285/4286
On-base After-Hours Emergency Service.....		(+39) 338-946-2227
Assignments.....	629-4468.....	(+39) 081-811-4468
Family Housing office.....	629-4930.....	(+39) 081-811-4930
Off-Base Housing.....	629-4466.....	(+39) 081-811-4466
Unaccompanied Housing office, Triangle.....	629-4696.....	(+39) 081-811-4696
BEQ (Support Site).....	629-4123.....	(+39) 081-811-4123
Gricignano Warehouse.....	629-4242.....	(+39) 081-811-4242
Personal Property.....	629-6778/6819/6950.....	(+39) 081-811-6778/6819/6950

CHILD AND YOUTH PROGRAMS	DSN	COMMERCIAL
CDC (Capodichino).....	626-5116.....	(+39) 081-568-5116
CDC (Support Site).....	629-4989.....	(+39) 081-811-4989
Youth Center/SAC.....	629-4722.....	(+39) 081-811-4722
Teen Center.....	629-4395.....	(+39) 081-811-4395
Youth Sports.....	629-4725.....	(+39) 081-811-4725
School Liaison Program.....	629-6549.....	(+39) 081-811-6549

RELIGIOUS SERVICES DSN COMMERCIAL

Chaplains (<i>Capodichino</i>)	626-3539.....	(+39) 081-568-3539
Chaplains (<i>Support Site</i>).....	629-4608.....	(+39) 081-811-4608
Chaplain Duty Phone.....		(+39) 366-680-5972
CREDO	626-5255.....	(+39) 081-568-5255
Religious Education Coordinator.....	629-4616/4617.....	(+39) 081-811-4616/4617
US Naval Hospital Chaplain	629-6451.....	(+39) 081-811-6451

LEGAL SERVICES DSN COMMERCIAL

Region Legal Services (<i>RLSO</i>).....	626-4576.....	(+39) 081-568-4576
Victims' Legal Counsel	629-6554.....	(+39) 081-811-6554
Defense Service Office.....	626-3131.....	(+39) 081-568-3131
CACO – Casualty Assistance	626-8215.....	(+39) 081-568-8215

FLEET AND FAMILY SUPPORT DSN COMMERCIAL

Area Orientation	629-6372.....	(+39) 081-811-6372
Fleet and Family Support Center (<i>Gaeta</i>)	629-8354.....	(+39) 081-811-8354
Fleet and Family Support Center (<i>Support Site</i>) /Class Sign-Up.....	629-6372.....	(+39) 081-811-6372
VA Representative	629-6997/6550.....	(+39) 081-811-6997/6550
Retiree Services.....	629-6372.....	(+39) 081-811-6372
Sexual Assault Helpline.....		(+39) 335-640-6621
Family Advocacy Program/Victim Advocacy 24/7 Helpline.....		(+39) 331-691-8268
Relocation Manager/EFMP	629-6372.....	(+39) 081-811-6372
WIC Overseas	629-4962.....	(+39) 081-811-4962

PERSONNEL AND PAY SERVICES DSN COMMERCIAL

HRO (<i>Capodichino</i>)	626-5409.....	(+39) 081-568-5409
RAPIDS (<i>Capodichino</i>)	626-5632/2940.....	(+39) 081-568-5632/2940
Region Support Center Naples.....	626-2940.....	(+39) 081-568-2940
TSC/PSD ID Cards (<i>Capodichino</i>)	626-4390/5825.....	(+39) 081-568-4390/5825
Navy Recruiting.....	629-4087.....	(+39) 081-811-4087
Passport Office/NAVPTO.....	626-4155/4321.....	(+39) 081-568-4155/4321
Pass & ID (<i>Support Site</i>)	629-4264.....	(+39) 081-811-4264
Pass & ID (<i>Capodichino</i>)	626-4955.....	(+39) 081-568-4955

SHOPPING ON-BASE DSN COMMERCIAL

NEXMART (<i>Capodichino</i>)	626-4274.....	(+39) 081-568-4274
Commissary.....	629-4871/4879/4872.....	(+39) 081-811-4871/4879/4872
MAIN NAVY EXCHANGE (<i>Support Site</i>)		(+39) 081-813-5372
MINI-MART (<i>Support Site</i>).....	629-4329/6583.....	(+39) 081-811-4329/6583
MINI-MART (<i>JFC</i>)	628-4088.....	(+39) 081-639-4088
Thrift Shop	629-4200.....	(+39) 081-811-4200

TRANSPORTATION & TRAVEL DSN COMMERCIAL

Air Terminal.....	626-5369.....	(+39) 081-568-5369
Zurich Car Insurance	629-6568.....	(+39) 081-811-6568
Vehicle Processing Center	629-6522/6768.....	(+39) 081-811-6522/6768
MVRO (Support Site).....	629-6876/4050/6890.....	(+39) 081-811-6876/4050/6890
MVRO (Capodichino).....	626-2831/2832/4454.....	(+39) 081-568-2831/2832/4454
Navy Passenger/NAVPTO.....	626-4321	(+39) 081-568-4321
SATO (Capodichino).....	(+39) 081-599-2613/2616
POV Lot	629-6522.....	(+39) 081-811-6522

SUPPORT ORGANIZATIONS & SERVICES DSN COMMERCIAL

AFN (Support Site).....	629-6915.....	(+39) 081-811-6915
American Red Cross.....	626-4788.....	(+39) 081-568-4788
Navy Federal Credit Union.....	629-4887/4888/4889.....	(+39) 081-811-4887/4888/488
Community Bank (Capodichino)	(+39) 081-635-5301
Tax Free Products Office.....	626-5349.....	(+39) 081-568-5349
USO (Support Site)	(+39) 081-811-4903
USO (Capodichino)	629-4903.....	(+39) 081-568-5713
Navy & Marine Corps Relief.....	626-3913.....	(+39) 081-568-3913

EDUCATION DSN COMMERCIAL

DoWEA Elementary School.....	324-306-0232.....	(+39) 0444-106-0232
DoWEA Naples Middle/High School	314-646-6796.....	(+39) 0444-106-0252
University of Maryland Global Campus (Capodichino)	626-6674.....	(+39) 081-568-6674

MORALE, WELFARE AND RECREATION (MWR) DSN COMMERCIAL

Auto Skills.....	629-4947	(+39) 081-811-4947
Bowling (Strikers Entertainment Center).....	629-6976.....	(+39) 081 811-6976
Carney Park.....	(+39) 081-526-1579
Community Recreation	629-4459.....	(+39) 081-811-4459
Conference Rooms and Catering Services	626-5229.....	(+39) 081-568-5229
Customer Service Desk (Gaeta).....	626-8357.....	(+39) 081-568-8357
Fitness Center (Capodichino).....	626-4265.....	(+39) 081-568-4265
Fitness Center (Gaeta).....	626-8357.....	(+39) 081-568-8357
Fitness Center (Support Site).....	629-6604.....	(+39) 081-811-6604
Golf	626-4296.....	(+39) 081-526-4296
Intramural Sports	629-6528.....	(+39) 081-811-6528
Liberty	629-4705.....	(+39) 081-811-4705
Library (Capodichino)	626-3666.....	(+39) 081-568-3666
Library (Support Site)	629-4361	(+39) 081-811-4361
Movies, Reel Times 2 Cinema	629-4367	(+39) 081-811-4367
Outdoor Recreation (Carney Park).....	(+39) 081-526-1579

MWR (CONTINUED)	DSN	COMMERCIAL
Outdoor Recreation (<i>Support Site</i>)	629-4971	(+39) 081-811-4971
Pool (<i>Capodichino</i>)	626-4254	(+39) 081-568-4254
Pool (<i>Carney Park</i>)		(+39) 081-526-2140
Pool (<i>Support Site</i>)	629-6513	(+39) 081-811-6513
Strikers Grill.....	629-4900.....	(+39) 081-811-4900
Tickets & Travel (<i>Capodichino</i>).....	626-4330.....	(+39) 081-568-4330
Tickets & Travel (<i>Support Site</i>).....	629-7909.....	(+39) 081-811-7909

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