



Town Hall

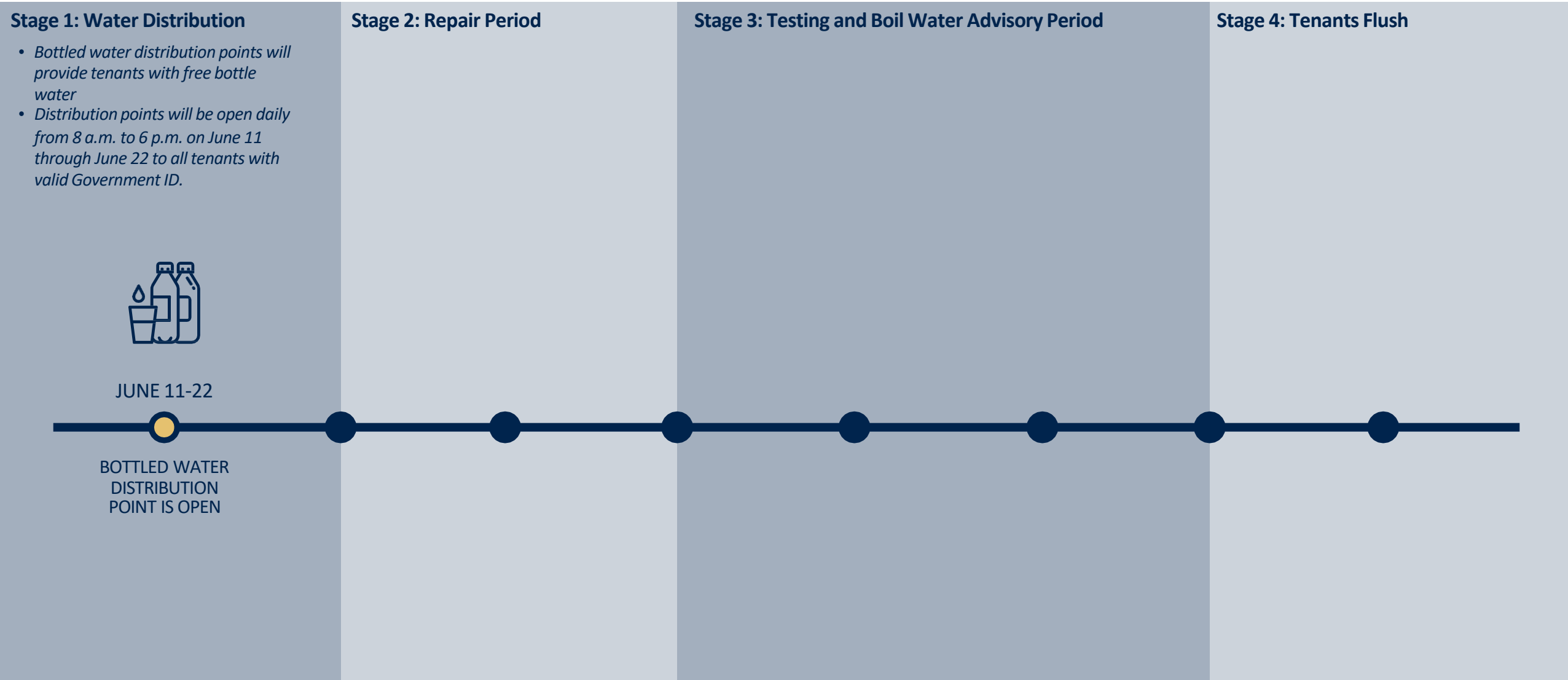
MAY 13, 2026



Water Line Repair Timeline



Water Repair Timeline



FOR MORE INFORMATION VISIT: <https://go.mil/cfay-water>



Water Repair Timeline

Stage 1: Water Distribution

- Bottled water distribution points will provide tenants with free bottle water
- Distribution points will be open daily from 8 a.m. to 6 p.m. on June 11 through June 22 to all tenants with valid Government ID.



JUNE 11-22

BOTTLED WATER
DISTRIBUTION
POINT IS OPEN

WEDNESDAY
JUNE 17

WATER LINE
REPAIR BEGIN

(WATER
CONSERVATION
ADVISORY IN
EFFECT TO LESS
LOAD DURING
REPAIR PERIOD)

Stage 2: Repair Period

- A water line repair will be conducted near Carney Gate.
- A boil water advisory is expected to go into effect on June 18 at 6 p.m. due to an expected loss of water pressure at the repair site.
- This is a standard precautionary measure any time water pressure drops during a repair, and does not indicate contamination has occurred.

Stage 3: Testing and Boil Water Advisory Period

Stage 4: Tenants Flush

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COMPREHENSIVE
WATER TESTING
SAMPLES SENT
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Stage 4: Tenants Flush

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THURSDAY
JUNE 18 @ 6 P.M.

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(PRECAUTIONARY
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SUNDAY
JUNE 21

WATER TESTING
RESULTS COMPLETE
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Stage 4: Tenants Flush

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WATER LINE REPAIR EXPECTED COMPLETION

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THURSDAY JUNE 18

COMPREHENSIVE WATER TESTING SAMPLES SENT TO LAB



THURSDAY JUNE 18 @ 6 P.M.

BOIL WATER ADVISORY IN EFFECT

(PRECAUTIONARY MEASURE DUE TO EXPECTED LOSS OF PRESSURE DURING REPAIR)



SUNDAY JUNE 21

WATER TESTING RESULTS COMPLETE AND RETURNED

Stage 4: Tenants Flush

FOLLOWING VERIFICATION OF SAFE WATER TEST RESULTS

BOIL WATER ADVISORY LIFTED



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SUNDAY
JUNE 21

WATER TESTING RESULTS COMPLETE AND RETURNED

Stage 4: Tenants Flush

- Following confirmed safe water test and lifting on the boil water advisory, tenants can begin flushing process.
 - Flush all water faucets and water-dispensing appliances.
 - Empty and sanitize ice bins
 - Replace water filters
- Following complete flushing tenants can resume regular tap water usage.



FOLLOWING LIFTING OF BOIL WATER ADVISORY

TENANTS FLUSH TAPS AND APPLIANCES BEFORE RESUMING REGULAR WATER USAGE

FOLLOWING VERIFICATION OF SAFE WATER TEST RESULTS

BOIL WATER ADVISORY LIFTED



Bottled Water Distribution

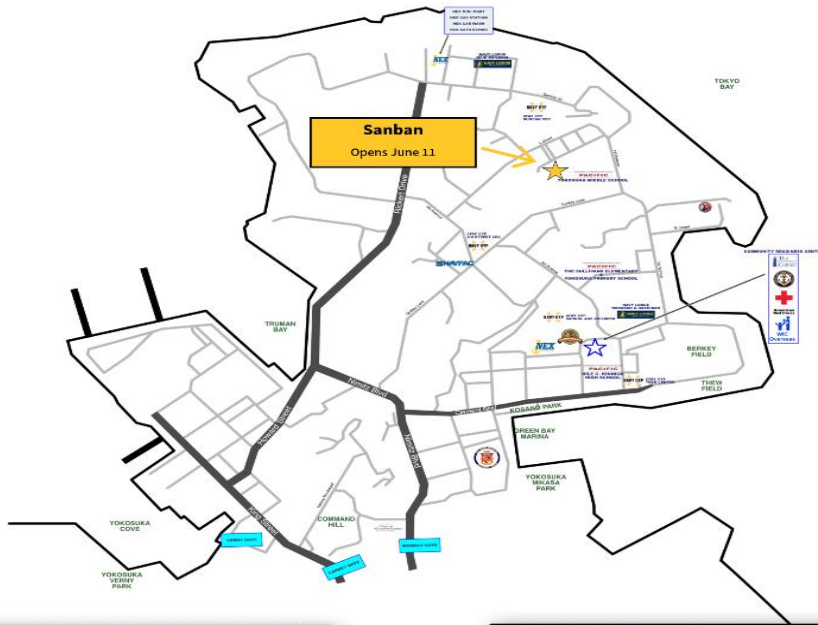


Bottled Water Distribution

BOTTLED WATER DISTRIBUTION

Hours of Operation:
June 11- June 21, 8 a.m. to 6 p.m. daily.

All personnel living and working on base are authorized to use the distribution, and commands may pick up in bulk. Government ID required. Personnel who cannot pick up their own water may have a friend pick up on their behalf. Pet owners may also use the distribution for their pets.



Distribution Location: Sanban Tower
Dates open: June 11- June 21,
Hours of Operation: 8 a.m. to 6 p.m. daily

- All personnel living and working on base are authorized to use the distribution.
- Personnel may have a friend pick up on their behalf.
- Pet owners may also use the distribution for their pets.
- One case of bottle water per person, per day.
- Government ID required.
- Commands may pick up in bulk.



Advisory Types



What is a Water Conservation Advisory?



WATER CONSERVATION ADVISORY

Conservations actions:

- Halt non-essential use of water
- Do not wash vehicles or water lawns with tap water
- Run only full loads of laundry or dishes
- Take shorter efficient showers
- Report leaking faucets or pipes to CFAY Public Works at 243-5555 immediately



More Info: <https://go.mil/cfay-water>

Water Conservation Advisory will go into effect 15 June and remain in effect until drinking water services are fully restored

Conservation steps should include but are not limited to:

- Halt non-essential use of water
- Do not wash vehicles or water lawns
- Run only full loads of laundry and dishes
- Use disposable plates, cups, or utensils if available
- Take shorter showers; reducing shower time by 3 minutes can save 8 gallons of water
- When washing your hands, turn off water while you lather
- Thaw frozen food in refrigerator or microwave, not under running water
- Report faucets and pipes for leaks, reporting any leaks or drips to CFAY Public Works at 243-5555 immediately



Mission-Essential During Water Conservation Advisory Period

Specific guidance for CFAY service members and civilian workforce will be communicated through the chain of command and our supervisors. CFAY will maintain mission essential services throughout the duration of the repair.

Tenant Command service members and civilian workforce would be directed to contact their chain of command or supervisor for details regarding their organization's work status.



What is a Boil Water Advisory?



BOIL WATER ADVISORY

Boil tap water before consumption.

- Heat tap water until it comes to rolling boil.
- Boil tap water for one minute.
- Let water cool before use



More Info: <https://go.mil/cfay-water>

Boil Water Advisory will go into effect 18 June at 6 p.m.

During a Boil Water Advisory:

- Tap water should be heated until it comes to a rolling boil for at least one minute and then allowed to cool before use or being stored in clean containers.
- Use bottled or boiled water that has been cooled to
 - Drink or prepare drinks such as coffee, tea, or lemonade
 - Cook food
 - Wash fruits and vegetables
 - Wash food preparation surfaces
 - Prepare baby formula
 - Brush teeth
 - Make ice
 - Give water to pets
- Dishwashing should be completed with boiled water or dishwashers sanitize or hot cycle.
- Laundry maybe be completed as normal.



What should we do after Boil Water Advisory?



TAP WATER IS SAFE TO DRINK

WATER SERVICES RESTORED

Flush tap water before consumption.

- Flush water taps and water-dispensing appliances
- Empty and sanitize ice bins
- Replace water filters



More Info: <https://go.mil/cfay-water>

Drinking Water Services Restored Notice will be announced following testing and water system is confirmed safe

Perform the following actions before resuming regular use of your tap water:

- **Flush Internal Plumbing (Cold Water Taps):** Turn on all cold-water faucets in the facility or home and let them run continuously for 5 to 10 minutes.
- **Flush and Sanitize Ice Makers:** Discard any ice that was made during the advisory period. Turn the ice maker on, let it produce 2 to 3 new batches of ice, and discard those as well. Finally, wash and sanitize the ice storage bin.
- **Flush Water-Dispensing Appliances:** Run water through any appliances connected directly to the water line for 3 to 5 minutes. This includes water coolers, coffee/espresso machines, and soda dispensers.
- **Replace Water Filters:** Replace all point-of-use water filters. This includes filters in refrigerators, under-sink filtration systems, and whole-house filter cartridges.



Water Repair Service Impacts



Water Repair Service Impacts

SERVICE IMPACTS

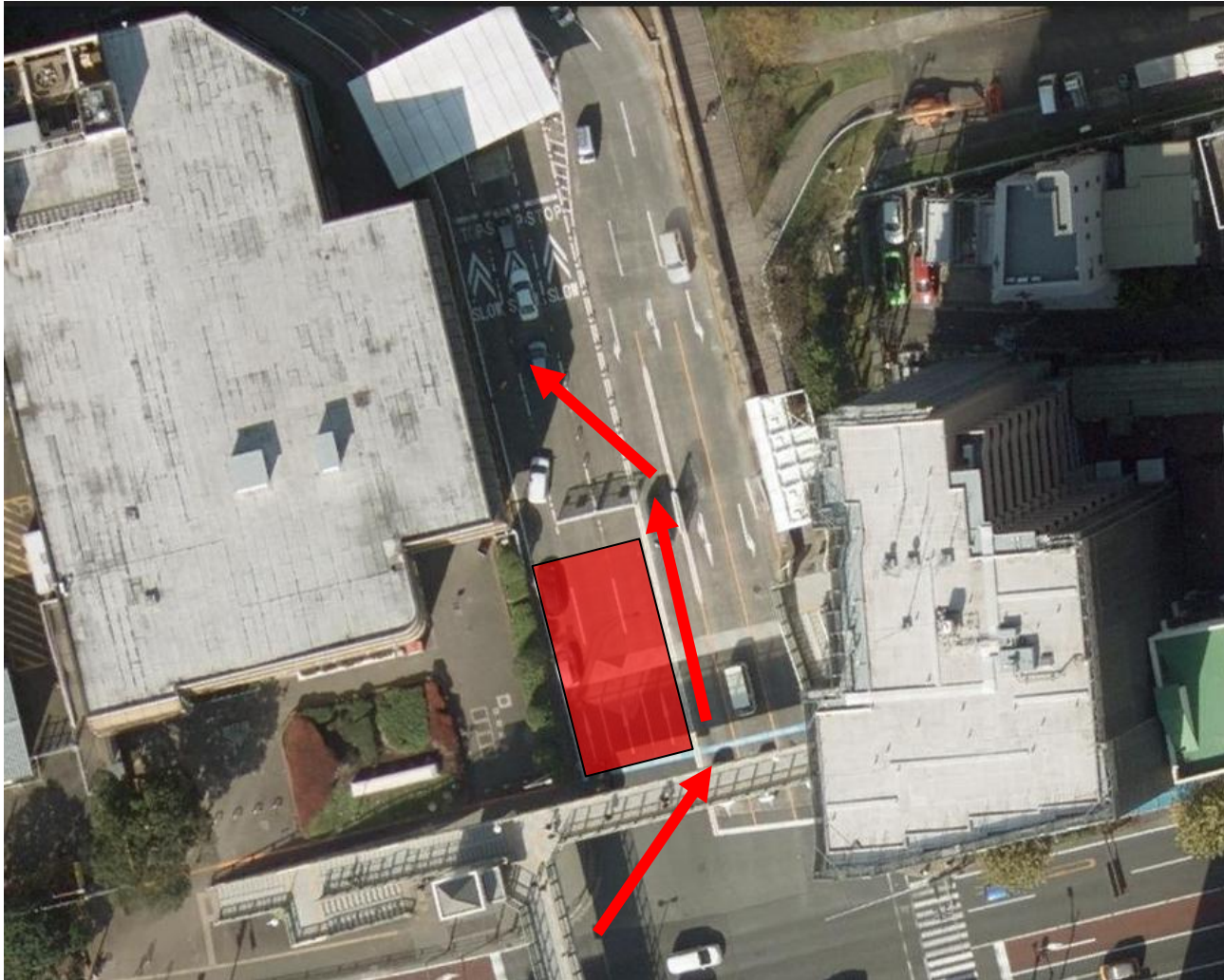
Services	JUNE 17 WEDNESDAY	JUNE 18 THURSDAY	(Federal Holiday) JUNE 19 FRIDAY	JUNE 20 SATURDAY	JUNE 21 SUNDAY
Commercial Food Services					
Main Street Food Court	Closed	Closed	Closed	Closed	Closed
NEX Food Court	Closed	Closed	Closed	Closed	Closed
Fleet Rec Food Court	Closed	Closed	Closed	Closed	Closed
Starbucks	Closed	Closed	Closed	Closed	Closed
Taco Bell	Closed	Closed	Closed	Closed	Closed
Club Alliance	Closed	Closed	Closed	Closed	Closed
Officers' Club	Closed	Closed	Closed	Closed	Closed
CPO Club	Closed	Closed	Closed	Closed	Closed
McDonald's	Closed	Closed	Closed	Closed	Closed
Mess Services					
Commodore Mathew C. Perry General Mess	Normal Operations: Minimal Water Menu	Normal Operations: Minimal Water Menu	Normal Operations: Minimal Water Menu	Normal Operations: Minimal Water Menu	Normal Operations: Minimal Water Menu
Commercial Cleaning Services					
NEX Car Wash	Closed	Closed	Closed	Closed	Closed
NEX Laundromat	Closed	Closed	Closed	Closed	Closed
Child & Youth Programs					
Gridley CDC	Normal Operations	Normal Operations	Federal Holiday Closure	Closed	Closed
Duncan CDC	Normal Operations	Normal Operations	Federal Holiday Closure	Closed	Closed
3rd Ave. School Age Care	Normal Operations	Normal Operations	Federal Holiday Closure	Closed	Closed
Green St. School Age Care	Normal Operations	Normal Operations	Federal Holiday Closure	Closed	Closed
Main Base Teen Center	Normal Operations	Normal Operations	Federal Holiday Closure	Closed	Closed
Recreation and Fitness					
Main Base Pools	Closed	Closed	Closed	Closed	Closed
Religious Services					
Chapel of Hope	Normal Divine Services	Normal Divine Services	Normal Divine Services	Normal Divine Services	Normal Divine Services

FOR MORE INFORMATION VISIT: <https://go.mil/cfay-water>

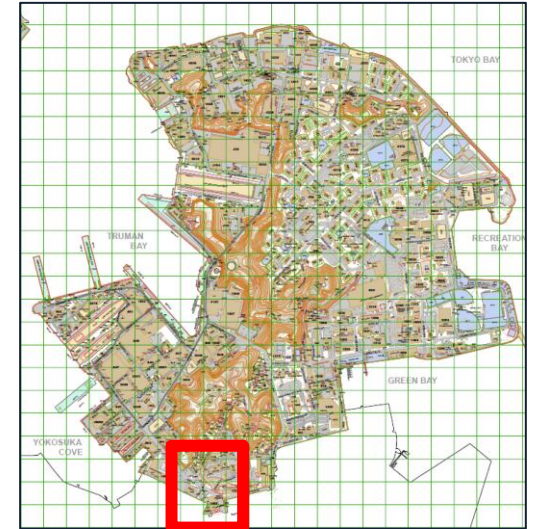
- N9 Fleet and Family Readiness
- N00R Religious Ministries
- Commissary
- Navy Exchange (NEX)

Carney Gate Lane Outage

PWWD



GATE OUTAGE



- Carney Gate will be reduced to one inbound vehicle lane to conduct maintenance during the following periods:
 - 0900-1200 22 May 2026
 - 0800 23 May 2026 through 1700 24 May 2026

as of 13 MAY 2026

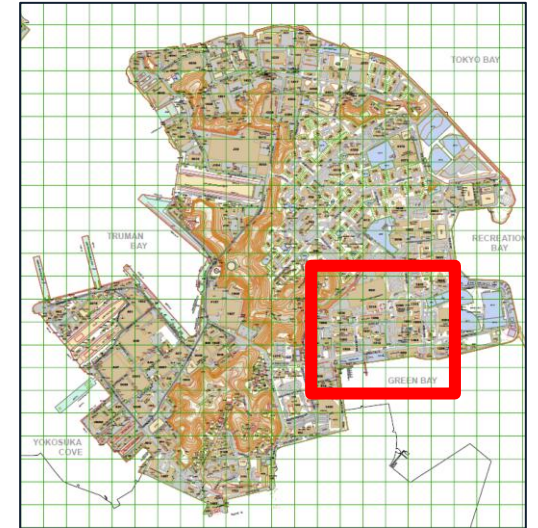


Partial Road and Parking Lot Closure

PWD



ROAD CLOSURE



- Partial road and parking lot closures are scheduled to start 6 Jun 2026 for construction of the new bowling center / food court.
- Road outages are scheduled to be complete in Fall 2026.

as of 13 MAY 2026





Stay Informed



How to stay informed?

Advisory Distribution:

- AtHoc Notifications: <https://go.mil/cfay-athoc>
- Water Repair Landing Page <https://go.mil/cfay-water>
- CFAY Official Social Media Accounts
- Command Channel 17.4
- Outdoor Digital Marquees

24/7 Phone Hotline: The CFAY Emergency Family Assistance Center (EFAC) phone bank will be manned to answer your calls regarding water issues or concerns from 1300, 17 June through the completion of repairs. EFAC Call Center numbers are DSN 243-1729/1730 or commercial 046-816-1729/1730.

Personnel experiencing an unreported water outage or in need of emergency maintenance should contact CFAY Public Works at 243-5555 or 046-816-5555.

If you have non-medical questions not list the published water line repair FAQ you should contact the EFAC Hotline (phone numbers will be published at a later date); alternatively you may email at cfay-information@us.navy.mil



AtHoc
Notifications

(New Digital Registration Process)



Water Line Repair
Landing Page

(Download Tenant Resource Guide)



CFAY Official
Social Media



Emergency
Preparedness Guide



Partners

Headspace is everyday support for your mind

Skill building resources. Anytime, anywhere.

Now available to all CFAY Navy Sailors and up to 5 loved ones for FREE!



RECOMMENDATIONS

Personalized, daily content
Recommendations to encourage healthy habit formation

MINDSET TRAINING

Deep library of courses and singles, including content for families, plus live meditations

SLEEP

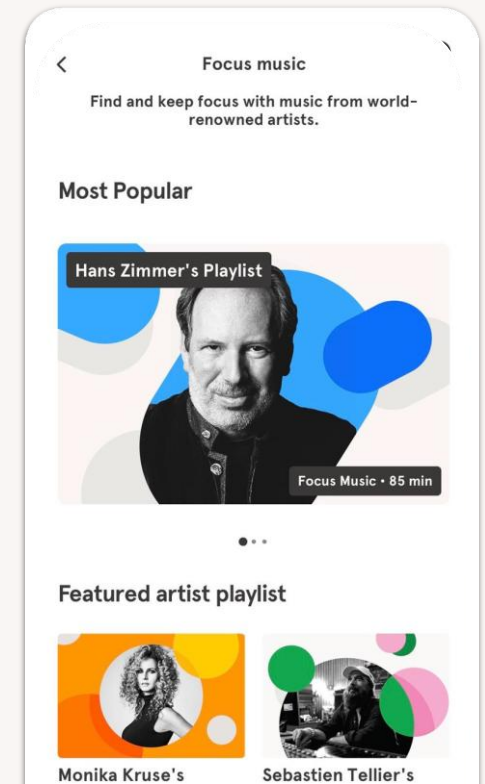
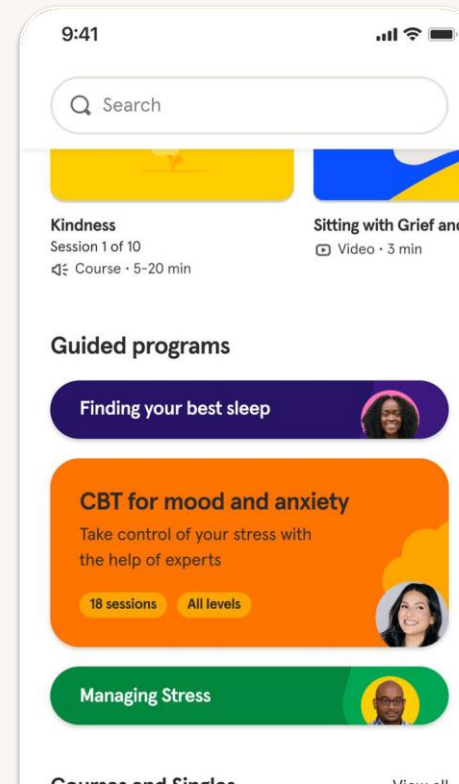
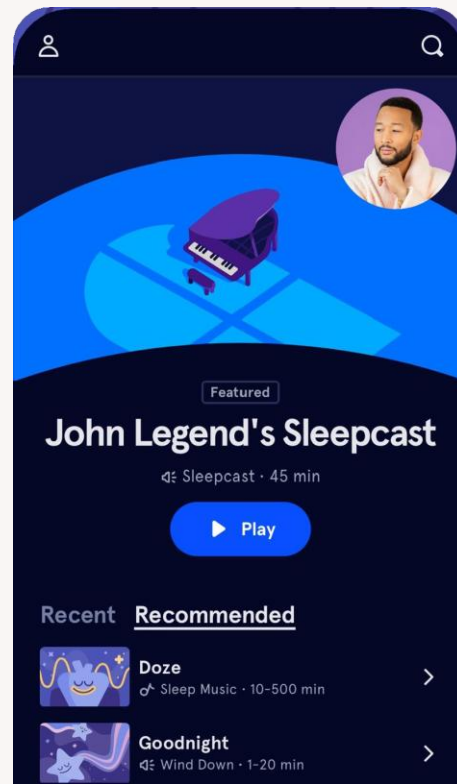
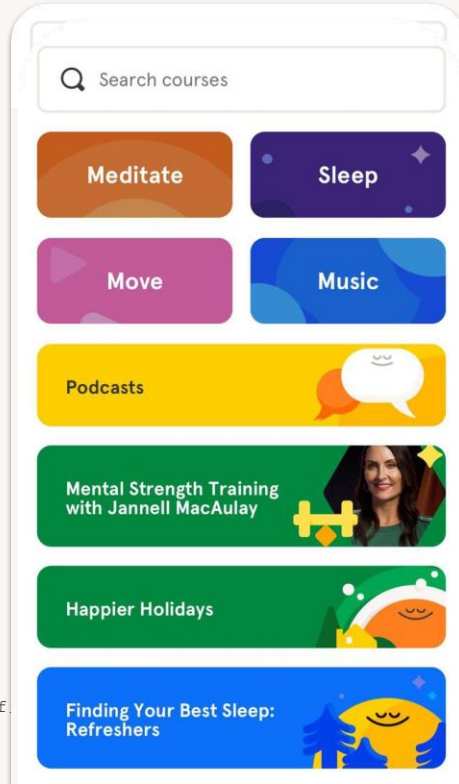
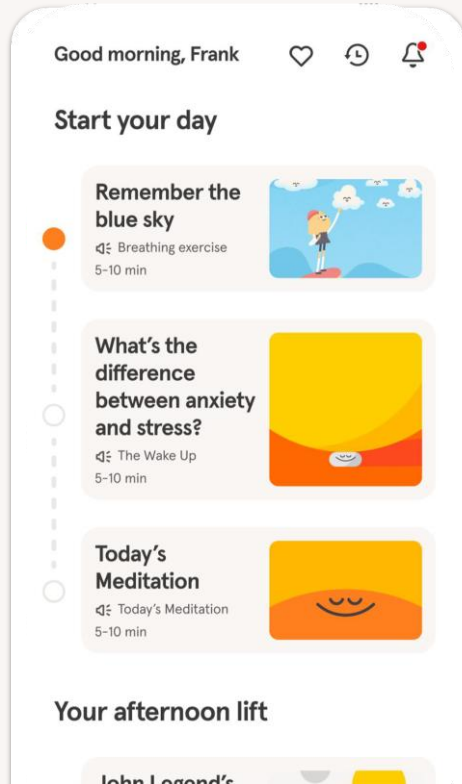
Sleepcasts, sleep music, wind downs, restful sleep

GUIDED PROGRAMS

CBT-based and MBSR programs to tackle anxiety, stress & sleep challenges

FOCUS

Curated music and exercises to increase productivity and boost performance



MENTAL HEALTH AWARENESS MONTH

OPNAV HEADSPACE MH AWARENESS MONTH CHALLENGE:

- Complete the sign-up form to officially join the challenge:

<https://headspace.jotform.com/261245593880969>

- Enroll in Headspace (if not already enrolled):

<http://work.headspace.com/usnavy/join>

- Actively use Headspace throughout the challenge period (18 May – 1 June)

- Incentives:

-Top installation: 3 participants selected to receive \$25 gift cards

-All other installations: 1 participant selected to receive a \$25 gift card

headspace

Mental Health Awareness Month

Care for your mind, honor your mental health.

Join us for a month dedicated to being kind to your mind. This May, we invite you to prioritize your mental health with daily resources designed to cultivate tenderness with yourself and others.

	Monday	Tuesday	Wednesday	Thursday	Friday
WEEK 1: MIND	April 27	April 28	April 29 Tip: Review the calendar and circle the resources that you'd like to explore this month.	April 30 Course: Five Mindful Minutes Treat yourself with a relaxing break to settle your mind and body.	May 01 Learn: Letting Go of Stress Developing your awareness of stress and learning how to release negative emotions.
WEEK 2: BODY	May 04 Challenge: Try square breathing to bring calm and relaxation to the body.	May 05 Move: Afternoon Reset A 20-minute guided exercise to promote movement.	May 06 Challenge: Set a side-five minutes to stretch and release tension from the body.	May 07 Learn: How to Reset Your Sleep Schedule Get science-backed tips for enjoying a better night's rest.	May 08 Challenge: Eat a nourishing meal that supports your body.
WEEK 3: SELF-LOVE	May 11 Learn: Realizing and Improving Your Self Worth Understand what inner-shits you can make to boost your inner confidence.	May 12 Challenge: Write a kind letter to your younger self.	May 13 Meditation: Manifesting Compassion Have compassion for yourself and those around you, even on tough days.	May 14 Live Event: Navigating Burnout Workshop Prevent and overcome burnout by evening your limits and committing to self-care. Register now to join.	May 15 Learn: Meditation for Self-Esteem Learn how to break the cycle of negative self-talk and improve your sense of self.
WEEK 4: CAREER	May 18 Challenge: Refrain from viewing work-related emails prior to your shift.	May 19 HeadSpace Conversations: Avoiding Work Burnout See how leaders in our industry and prioritize physical and mental health.	May 20 BONUS: Join an event for World Mental Health Day Challenge: Write three things you like about yourself.	May 21 Meditation: Decompress After Work Let go of the day and drop into the present moment to relax body and mind.	May 22 Challenge: Take a five-minute break to go for a walk during the workday.
WEEK 5: CONNECTION	May 25 HeadSpace Conversations: Tackling Loneliness Members talk about COVID isolation, human connection, and more.	May 26 Challenge: Call a friend (or just say hi) and reconnect.	May 27 Meditation: Connecting with Community Tap into the support and warmth of community by connecting with others.	May 28 Challenge: Make plans for quality time with a friend or family member.	May 29 Ask Basic: Improving Your Relationships Learn a simple trick to better relationships with loved ones and yourself.

Make time for your mind today and every day.

HeadSpace offers meditations, mindfulness tips, sleepcasts, focus playlists, and more.

Unlock your free Headspace membership today! Scan the QR code to enroll, then download the app, and log in to start discovering all the benefits.

Have a question? Email teamsupport@headspace.com



Questions?