



WATER LINE REPAIR

TENANT RESOURCE GUIDE





A NOTE TO THE
FLEET ACTIVITIES YOKOSUKA COMMUNITY

On Wednesday, June 17 through Thursday, June 18, Commander, Fleet Activities Yokosuka is scheduled to conduct a water line repair near Carney Gate. As a standard public health precaution, a Boil Water Advisory for Main Base will take effect immediately following the repair at 6 p.m. on Thursday, June 18, and is expected to remain in place for approximately three days while water samples are tested and validated.

We recognize that any disruption to a service as essential as water creates real questions for our households, workspaces, and daily routines - and that is why we have put this guide together. Inside, you will find a breakdown of the repair timeline, what to expect during the Boil Water Advisory, how the testing and validation process works, and when we anticipate a return to normal service. The guide is intended as a convenient companion to our [online landing page](#), which will host the most current information as the repair period approaches.

The details presented here reflect the best available planning information at this time. Conditions can shift once work is underway, and we are committed to keeping you informed as new details emerge. While the Boil Water Advisory is being implemented out of an abundance of caution, ensuring the health, safety, and overall well-being of our Sailors, civilians, and families remains our top priority.

Thank you for your patience and partnership as we complete this important work.

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046-816-0911 or 911 from DSN

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WATER LINE REPAIR TIMELINE

Stage 1: Bottled Water Distribution

- Bottled water distribution points will provide tenants with free bottle water in advance of an expected boil water period following the water line repair.
- Distribution points will be open daily from 8 a.m. to 6 p.m. on June 11 through June 22 to all tenants with valid Government ID.



JUNE 11-22

BOTTLED WATER DISTRIBUTION POINT IS OPEN

Stage 2: Repair Period

- A water line repair will be conducted near Carney Gate.
- A boil water advisory is expected to go into effect on June 18 at 6 p.m. due to an expected loss of water pressure at the repair site.
- This is a standard precautionary measure any time water pressure drops during a repair, and does not indicate contamination has occurred.



JUNE 17

WATER LINE REPAIR BEGIN
WATER CONSERVATION ADVISORY IN EFFECT TO LESS LOAD DURING REPAIR PERIOD

Stage 3: Testing and Boil Water Advisory Period

- Water samples will be taken at the site of the repair and across the installation to be sent for testing at an independent laboratory.
- Once the water test results are returned and the water is confirmed safe the boil water advisory will be lifted.



JUNE 18

COMPREHENSIVE WATER TESTING SAMPLES SENT TO LAB



JUNE 18 @ 6 P.M.

BOIL WATER ADVISORY IN EFFECT
(PRECAUTIONARY MEASURE DUE TO EXPECTED LOSS OF PRESSURE DURING REPAIR)



JUNE 21

WATER TESTING RESULTS COMPLETE AND RETURNED

FOLLOWING VERIFICATION OF SAFE WATER TEST RESULTS

BOIL WATER ADVISORY LIFTED



FOLLOWING LIFTING OF BOIL WATER ADVISORY

TENANTS FLUSH TAPS AND APPLIANCES BEFORE RESUMING REGULAR WATER USAGE

FOR MORE INFORMATION VISIT: <https://go.mil/cfay-water>

CFAY Water Line Repair Timeline download link: https://cnrj.cnic.navy.mil/Portals/80/CFA_Yokosuka/Documents/Water_Line_Repair/260611_Repair_Timeline.pdf

SERVICE IMPACTS

Services	JUNE 17	JUNE 18	(Federal Holiday)	JUNE 20	JUNE 21
	WEDNESDAY	THURSDAY	JUNE 19 FRIDAY	SATURDAY	SUNDAY
Commercial Food Services					
Main Street Food Court	Closed	Closed	Closed	Closed	Closed
NEX Food Court	Closed	Closed	Closed	Closed	Closed
Fleet Rec Food Court	Closed	Closed	Closed	Closed	Closed
Starbucks	Closed	Closed	Closed	Closed	Closed
Taco Bell	Closed	Closed	Closed	Closed	Closed
Club Alliance	Closed	Closed	Closed	Closed	Closed
Officers' Club	Closed	Closed	Closed	Closed	Closed
CPO Club	Closed	Closed	Closed	Closed	Closed
McDonald's	Closed	Closed	Closed	Closed	Closed
Mess Services					
Commodore Mathew C. Perry General Mess	Normal Operations: Minimal Water Menu	Normal Operations: Minimal Water Menu	Normal Operations: Minimal Water Menu	Normal Operations: Minimal Water Menu	Normal Operations: Minimal Water Menu
Commercial Cleaning Services					
NEX Car Wash	Closed	Closed	Closed	Closed	Closed
NEX Laundromat	Closed	Closed	Closed	Closed	Closed
Child & Youth Programs					
Gridley CDC	Normal Operations	Normal Operations	Federal Holiday Closure	Closed	Closed
Duncan CDC	Normal Operations	Normal Operations	Federal Holiday Closure	Closed	Closed
3rd Ave. School Age Care	Normal Operations	Normal Operations	Federal Holiday Closure	Closed	Closed
Green St. School Age Care	Normal Operations	Normal Operations	Federal Holiday Closure	Closed	Closed
Main Base Teen Center	Normal Operations	Normal Operations	Federal Holiday Closure	Closed	Closed
Recreation and Fitness					
Main Base Pools	Closed	Closed	Closed	Closed	Closed
Religious Services					
Chapel of Hope	Normal Divine Services	Normal Divine Services	Normal Divine Services	Normal Divine Services	Normal Divine Services

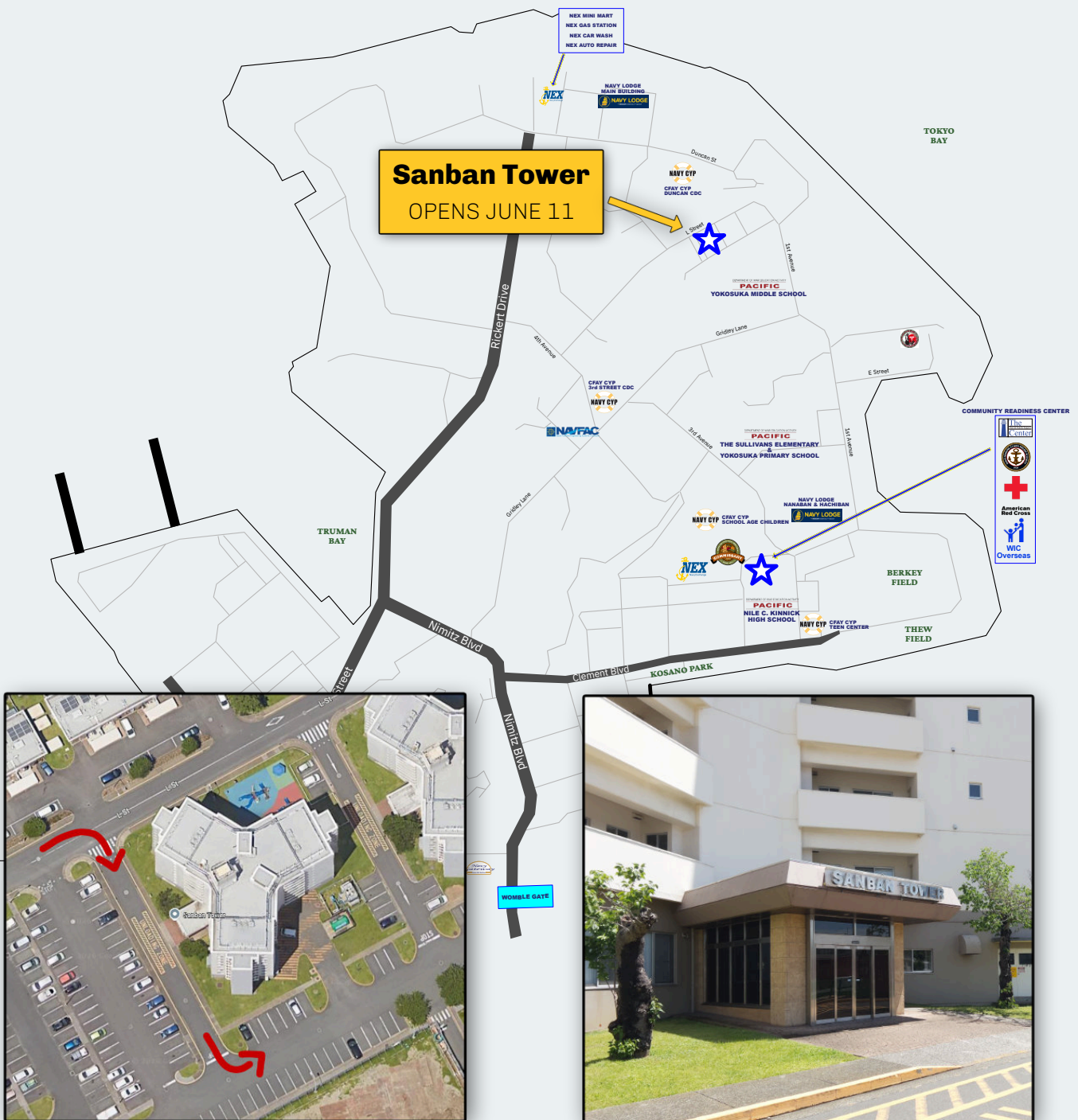
FOR MORE INFORMATION VISIT: <https://go.mil/cfay-water>

BOTTLED WATER DISTRIBUTION

Hours of Operation

Thursday, June 11 – Sunday, June 21 from 8 a.m. – 6 p.m. daily

All personnel living and working on base are authorized to use the Bottled Water Distribution points. A government ID is required to pick up water. Personnel are asked to act in good faith. Personnel are authorized one case of water per person, per day. Personnel who cannot pick up their own water may have a friend pick it up on their behalf. Pet owners may also use the bottled water distribution for their pets. Commands are authorized to pick up bottled water in bulk.



BOIL WATER

Water line repairs at Carney Gate are scheduled June 17 and June 18 with expected impact to vehicle and pedestrian traffic. Water conservation efforts will be in place during the repair period. As a precautionary measure, a Boil Water Advisory is expected on base for 72 hours following the repairs. Follow official CFAY communication channels for more information.

Make sure your water is safe

- **Always look for announcements** from local officials to find out if there is a local water advisory. Base and city officials will continuously test the water and inform the community of the results.
- **Boil water for 1 minute** while under the boil water advisory. This is enough time to kill germs that may be in the water. Start counting when the water comes to a constant boil. Let the water cool before drinking.
- **Use bottled water** or another supply of safe water until you know your tap water is safe.

Feeding your baby

- **Breastfeeding is the safest way** to feed an infant during emergencies. For infants who are not breastfeeding or being fed breast milk, ready-to-feed infant formula is the next safest option.
- **Use bottled water or boiled tap water** that has been cooled enough to prepare formula until officials say your tap water is safe to drink when powdered infant formula is the only option.
- **Always clean infant feeding items** with bottled or boiled water that has been cooled and soap before each use. Ensure all items are completely dry.

Don't use tap water in the following ways unless you know it is safe



Making ice



Washing dishes



Cooking



Drinking



Brushing teeth



FAQ

Water Line Repair

Which areas are affected by this work?

The service interruption will only impact Main Base and will not affect Ikego Hills Family Housing Area, Azuma, Tsurumi, Urago, or Yokohama North Dock. All zones on Main Base will be impacted.

Will I lose water service because of this repair work?

There is no planned water outage associated with the repair work. However, a precautionary Boil Water Advisory period will go into effect following completion of the repair, system re-pressurization, and flushing. If for any reason an unplanned outage occurs the community will be notified through official CFAY channels and mitigation measures would be put into place.

What is the estimated timeline to repair the water line?

The repair work is expected to begin June 17, to include excavation, repair of the affected section, system re-pressurization, flushing, and test sampling. This work is expected to conclude June 18 with a precautionary boil water advisory will go into effect June 18 at 6 p.m., which is standard procedure following a loss of pressure in the water line during repair. The advisory will remain in effect until the testing process is complete and verifies the system meets required standards.

If I have additional questions not answered in this Q&A, where can I ask them?

CFAY has scheduled a Town Hall Wednesday, May 13 at 5:30 p.m. on 4th Floor of the Community Readiness Center, where community members can hear directly from installation leadership and ask questions. Community members will have the opportunity to submit questions in advance through the following linked form: <https://go.mil/cfay-town-hall>

Water Safety

Prior to the Boil Water Advisory going into effect, is the water safe to drink and use?

Yes, the water on base is currently safe to drink and use. CFAY's drinking water is continuously monitored through a robust testing program that meets or exceeds both U.S. and Japanese safety standards. If any measures become necessary, the community will be notified immediately through official channels.

Have any water-related illnesses been reported on the installation so far?

No health problems related to the water have been reported. The water on the installation is currently safe to drink and is continuously monitored through a testing program that meets or exceeds U.S. and Japanese standards. If any health concerns related to water are reported at any point, CFAY will communicate that information to the community immediately and transparently.

What standards and authorities govern CFAY drinking water?

CFAY's drinking water is governed by multiple overlapping standards to ensure the highest level of safety. These include the Japan Environmental Governing Standards (JEGS), the U.S. Safe Drinking Water Act, and Navy-specific instructions including CNICINST 5090.7A and CNIC M-5090.1B. CFAY's program is designed to meet or exceed the most stringent requirements of each.

Who is the approving medical authority for public health guidance related to drinking water at CFAY?

The Preventive Medicine department at U.S. Naval Hospital Yokosuka serves as the approving medical authority for public

FAQ

health guidance related to drinking water on the installation. They work in coordination with NAVFAC engineers and the Navy and Marine Corps Force Health Protection Command to ensure all guidance meets established health standards.

How to Prepare Before the Repair

What should tenants do right now to prepare for possible short-term water conservation measures or a Boil Water Advisory?

All CFAY community members are encouraged during area orientation brief (AOB/ICR) to maintain an emergency kits as the country of Japan are subject to many types of potential natural disasters such as typhoons, earthquake, or tsunami. It's recommended that as part of your emergency kit includes water stored in clean, food-grade containers (one gallon per person per day for at least three days) along with a stock of disposable plates, cups, utensils, and paper plates. Community members can review other emergency kit recommendations at <https://cnrj.cnmc.navy.mil/Installations/CFA-Yokosuka/Operations-and-Management/Emergency-Management/>. To ensure that you are receiving up-to-date guidance by registering for CFAY AtHoc push notifications at <https://go.mil/cfay-athoc>.

What conservation steps will I need to take to help reduce demand on the system during the water conservation advisory period?

Conservation steps should include but are not limited to:

- Halt non-essential use of water
- Do not wash vehicles or water lawns
- Run only full loads of laundry and dishes
- Use disposable plates, cups, or utensils if available
- Take shorter showers; reducing shower time by 3 minutes can save 8 gallons of water
- When brushing teeth, turn off water while brushing before rinsing
- When washing your hands, turn off water while you lather
- Thaw frozen food in refrigerator or microwave, not under running water

Report faucets and pipes for leaks, reporting any leaks or drips to CFAY Public Works at 243-5555 immediately.

Bottled Water Distribution

Will CFAY provide bottled water during the Boil Water Advisory?

Yes, CFAY will provide bottled water before and during a Boil Water Advisory, even though tap water remains available for some uses, to ensure all community members have convenient access to drinking water throughout the advisory period.

Where will water distribution points be located, when will they be open, and will there be any requirements?

The bottled water distribution location will be at Sanban Tower which can be located on the water distribution point map on [Page 4](#) of this handbook.



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All personnel living and working on base are authorized to use the bottled water distribution points. Government ID is required to pick up water. Personnel are asked to operate in good faith. Personnel are authorized one case of water per person, per day.

Hours of operation are 8 a.m. - 6 p.m. daily starting Thursday, June 11 through Sunday, June 21

Personnel who cannot pick up their own water may have a friend pick up water on their behalf. Pet owners may also use the bottled water distribution for their pets. Commands are authorized bulk pick up.

How will support be provided to those who have mobility limitations or to tenants who do not have transportation?

A support team will be positioned at the water distribution point to help load water into your vehicle. Community members who require additional transportation assistance should contact their tenant commands point of contact or ombudsman.

Can I use hand sanitizer when water is limited, and where can I get it?

Hand sanitizer with at least 60% alcohol content is an acceptable substitute for hand washing when water is not available, except when hands are visibly dirty or greasy. Hand sanitizer will be available at the water distribution point. Hand washing with soap and water remains the preferred method when water is available.

During the Boil Water Advisory

Why is a Boil Water Advisory expected as part of this work? What conditions would trigger it?

A precautionary Boil Water Advisory is expected because the repair requires temporarily depressurizing the water main. Whenever a water system loses pressure, standard procedure requires a Boil Water Advisory as a precautionary measure while the system is flushed, and water quality testing is completed. This does not mean contamination has been found.

How long is the Boil Water Advisory expected to last, and what criteria must be met before it can be lifted?

The Boil Water Advisory is expected to last approximately three days. It will be lifted only after a comprehensive flushing plan and testing is completed by certified authorities.

What should tenants do during a Boil Water Advisory for drinking, making ice, cooking, washing dishes, or doing laundry?

During a Boil Water Advisory:

- Tap water should be heated until it comes to a rolling boil for at least one minute and then allowed to cool before use or being stored in clean containers.
- Use bottled or boiled water that has been cooled to:
 - Drink or prepare drinks such as coffee, tea, or lemonade
 - Cook food
 - Wash fruits and vegetables
 - Wash food preparation surfaces
 - Prepare baby formula



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- Brush teeth
- Make ice
- Give water to pets
- Dish washing should be completed with boiled water or dishwashers sanitize or hot cycle
- Laundry may be completed as normal

Is bathing and showering safe during a Boil Water Advisory, and what special precautions apply for infants and medically vulnerable individuals?

Bathing and showering are generally considered safe for healthy adults. However, care should be taken to avoid swallowing water as the primary risk is from ingestion.

Bathing or showering for infants, young children, and individuals with open wounds, weakened immune systems, or other medical vulnerabilities should be done with boiled water that has been cooled or bottled water as a precaution.

What should I do with my ice maker, refrigerator water dispenser, and any ice already in the freezer during a Boil Water Advisory?

When a Boil Water Advisory goes into effect:

- Turn off your ice maker and avoid using your refrigerator's water dispenser
- Discard all ice currently in your freezer's ice bin, as it may have been made with water that was in the lines when pressure was lost
- Do not use ice made during the Boil Water Advisory period

Once the Boil Water Advisory is lifted, discard any remaining ice, clean the bin, and cycle the ice maker two to three times before using the ice.

What are the health risks of exposure to non-potable tap water during a Boil Water Advisory?

The risk to you during a Boil Water Advisory is very low. A precautionary Boil Water Advisory is issued after a loss of system pressure as a standard safety measure - it does not mean contamination has been detected. The primary concern is the small possibility that bacteria could enter the system when pressure drops, which is why we recommend boiling tap water before drinking, cooking, or brushing teeth until testing confirms the water meets all safety standards. If you follow the Boil Water Advisory guidance, your risk is minimal.

If someone drinks tap water that has not been boiled during a precautionary Boil Water Advisory, the most common potential symptoms would be gastrointestinal in nature, such as nausea, vomiting, diarrhea, or stomach cramps. These symptoms may be associated with common waterborne bacteria that can enter a system during a pressure loss. However, this Boil Water Advisory is precautionary - no contamination has been detected. If you or a family member experiences these symptoms, contact USNH Yokosuka for medical guidance.

Can children and pets play in standing non-potable water during a Boil Water Advisory, and is it safe to water lawns or gardens with it?

During a Boil Water Advisory:

- Children and pets should avoid playing in standing water, puddles, sprinklers, hoses, and outdoor spigots. The



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primary risk is accidental ingestion. Young children and pets are especially likely to swallow water during play

- Watering lawns would be general acceptable if the installation wasn't also under a water conservation advisory
- Outdoor play in dry areas is not affected
- All recreational water will be secured during the Boil Water Advisory
- Do not use tap water on vegetable gardens or any plants you intend to eat unless the water has been boiled first

What symptoms should I watch for, and who should I call if I feel sick and suspect it may be related to the water?

If you experience nausea, vomiting, diarrhea, or other gastrointestinal symptoms and believe they may be related to water, contact USNH Yokosuka Central Appointment Line at 243-5352 or your primary care provider. For emergencies, go to the USNH Yokosuka emergency room.

What guidance applies to medically vulnerable, immuno-compromised or elderly community members during a Boil Water Advisory?

Immuno-compromised, medically vulnerable, or elderly community members should take extra precautions. Use only bottled water for all drinking, cooking, and hygiene needs. Contact your healthcare provider at USNH Yokosuka for personalized guidance. CFAY will provide bottled water distribution points that all community members including medically vulnerable community members can use to stock necessary bottled water to meet all their requirements during the Boil Water Advisory.

What guidance applies to pregnant community members during a Boil Water Advisory?

If you are pregnant, take extra precautions. Only use water that has been boiled then cooled or bottled water for drinking and food preparation. Contact your healthcare provider at USNH Yokosuka for personalized guidance. CFAY will provide bottled water distribution points that all community members including medically vulnerable community members can use to stock necessary bottled water to meet all their requirements during the Boil Water Advisory. A Bottle Water Distribution map is available on [Page 4](#).

What guidance applies to feeding and caring for infants during a Boil Water Advisory?

- Breastfeeding or use ready-to-use baby formula, if possible
- Prepare powdered or concentrated baby formula with bottled water. Use boiled water if you do not have bottled water. Wash and sterilize bottles and nipples before use with bottled or boiled water
- If you cannot sterilize bottles, try to use single-serve, ready-to-feed bottles
- For bathing infants, use water that has been boiled then cooled

What should I do if I rely on medical equipment that uses water such as CPAP humidifier, or wound care supplies?

If you rely on medical equipment that requires water, such as a CPAP humidifier or wound care supplies, use bottled or boiled and cooled water in your equipment during a Boil Water Advisory. Do not use tap water that has not been boiled. If you have concerns about specific medical equipment, contact USNH Yokosuka for guidance tailored to your situation.

Will medical clinics remain fully operational during planned work and Boil Water Advisory periods?

CFAY is working closely with U.S. Naval Hospital Yokosuka to support their mission of providing safe, high-quality medical care throughout the restoration period. Any specific changes to services will be communicated through the official hospital and CFAY communications channels.



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What is the U.S. Army Veterinary Service guidance for pet care during a Boil Water Advisory, and will the Vet Clinic adjust operations?

- Provide your pets with boiled and cooled water or bottled water
- Ensure to clean all pet bowls with boiled water
- Do not allow pets to drink from outdoor puddles, toilet bowls, or tap water that has not been boiled

If your pet shows signs of illness such as vomiting or diarrhea during a Boil Water Advisory, contact U.S. Army Veterinary Treatment Facility Yokosuka.

Water Testing

Will CFAY increase water quality monitoring after service is restored, and for how long?

Yes. Surveillance water testing will be conducted by the Preventive Medicine Team along with Public Works Environmental compliance testing. All drinking water results should be within standards before Boil Water Advisory is lifted. CFAY will increase water quality monitoring following restoration.

Enhanced sampling will continue at an elevated frequency for a period determined by the public health authority and NAVFAC engineers to ensure the system is fully stable and safe. The duration and scope of enhanced monitoring will be communicated to the community.

How will the water be verified as safe before lifting a Boil Water Advisory - sampling plan, approving authority, and timeline?

Before the Boil Water Advisory can be lifted, CFAY must complete a comprehensive testing process. This includes flushing the water system, collecting samples from multiple points on the installation, and having those samples tested and cleared by the public health authority. The USNH Yokosuka Preventive Medicine department, in coordination with NAVFAC engineers, is the certifying authority. This process typically takes approximately three days following system re-pressurization. The Boil Water Advisory will only be lifted when test results confirm the water meets all required safety standards.

Who is responsible for conducting the water testing and sampling?

Water sampling is conducted by trained water treatment technicians under the oversight of NAVFAC engineers. The samples are analyzed using certified laboratory methods, and the results are reviewed by preventive medicine professionals at USNH Yokosuka and the Navy and Marine Corps Force Health Protection Command. This multi-layered process ensures that no single person or office makes the determination alone - testing, analysis, and clearance each involve independent professionals.

How are sampling locations selected, and how can tenants be confident the right places are being tested?

Sampling locations are selected based on established engineering and public health standards to ensure representative coverage of the entire water distribution system. Factors include the layout of the distribution network, areas closest to the repair site, the farthest points from the water source, and locations that represent high-use facilities such as medical, childcare, and food service areas. The sampling plan is developed by NAVFAC engineers and reviewed by preventive medicine professionals.

How can tenants be confident the testing data is accurate and reliable?

The testing and sampling program follows certified laboratory methods and established protocols that are the same



FAQ

standards used by water utilities across the United States. Results are reviewed by multiple independent professionals, including NAVFAC engineers and Navy preventive medicine experts, providing checks at each stage. The multiple layers of review and the use of certified methods are designed to ensure the data is reliable and accurate.

Can you guarantee the accuracy of the testing and sampling results?

Compliance water testing is conducted from an approved/accredited laboratory. We are confident in our testing program because it uses the same certified methods and standards required of public water systems across the United States, and results are reviewed by multiple independent professionals. However, we will not use the word 'guarantee' because no testing process anywhere is infallible. What we can commit to is transparency - we will share results with the community, explain what they mean, and if anything unexpected is found, we will tell you immediately and take action to protect your health.

How can I trust what you're telling me about my water safety?

Your water safety is overseen by multiple independent organizations, not just one. NAVFAC engineers manage the water system, trained technicians conduct daily testing, Navy preventive medicine professionals at USNH Yokosuka review the results, and the Navy and Marine Corps Force Health Protection Command provides additional oversight. No single person or office controls the entire process. We are also committed to sharing water testing results publicly so you can review the data.

Will community members be able to view the water testing results?

Yes. CFAY is committed to sharing water testing results with the community in plain-language summaries through the official CFAY water information page. These summaries will show results across the installation's distribution system so the community can see the overall picture. Individual sample location details will be included to the extent they are informative and do not create security concerns.

Will the water inside individual homes be tested after a Boil Water Advisory is lifted?

The water testing program samples from multiple points across the entire distribution system, which includes locations that represent the water reaching homes and buildings throughout the installation. While individual home-by-home testing is not standard practice for a precautionary Boil Water Advisory, the sampling plan is designed to ensure that any area of the system that could be affected is tested.

After the Boil Water Advisory is Lifted

What is the plan for system stabilization after restoration - pressure normalization, flushing, and sampling?

After water service is restored, CFAY will execute a phased stabilization process. This includes system re-pressurization, main line flushing to clear any sediment, pressure normalization across the distribution system, and a comprehensive water sampling program. Tenants will be provided with guidance on flushing their individual home plumbing systems. The Boil Water Advisory will remain in effect throughout this process and will only be lifted after testing confirms the water meets all safety standards.

What should I do to flush the plumbing and water system in our homes and offices?

Perform the following actions before resuming regular use of your tap water:

- **Flush Internal Plumbing (Cold Water Taps):** Turn on all cold-water faucets in the facility or home and let them run continuously for 5 to 10 minutes
- **Flush and Sanitize Ice Makers:** Discard any ice that was made during the advisory period. Turn the ice maker on, let it produce 2 to 3 new batches of ice, and discard those as well. Finally, wash and sanitize the ice storage bin

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- **Flush Water-Dispensing Appliances:** Run water through any appliances connected directly to the water line for 3 to 5 minutes. This includes water coolers, coffee/espresso machines, and soda dispensers
- **Replace Water Filters:** Replace all point-of-use water filters. This includes filters in refrigerators, under-sink filtration systems, and whole-house filter cartridges

Should I run my dishwasher empty to flush the lines?

Yes. After the Boil Water Advisory is lifted, tenants should run their dishwasher through one sanitize or hot cycle to flush internal water lines before using it for regular or cold water dish washing.

What guidance applies to ice makers or refrigerator dispensers?

After a Boil Water Advisory is lifted, community members should discard all ice made during the advisory period, clean the bin, and run ice makers through two or three full cycles before using the ice. Refrigerator water dispensers should be flushed by running several glasses of water through.

What guidance applies to home appliances - coffee makers, humidifiers, or similar appliances?

During a Boil Water Advisory, use only bottled water or water that has been boiled then cooled in coffee makers, humidifiers. After a Boil Water Advisory is lifted, these appliances should be flushed or cleaned according to manufacturer instructions.

What is the guidance for reverse osmosis (RO) systems and under-sink filters after outage/restoration?

Reverse osmosis systems and under-sink filters should have their filter cartridges replaced after an extended outage or Boil Water Advisory. The system should be flushed by running water through it for several minutes after service is restored and the Boil Water Advisory is lifted before using the filtered water for consumption.

What guidance applies to commercial food facilities on base regarding ice machines and beverage dispensers after restrictions are lifted?

Commercially operated food facilities on base should not use ice machines or beverage dispensers until the Boil Water Advisory is lifted. Once lifted, all ice machine bins should be emptied, sanitized, and refilled with new ice. Beverage dispenser lines should be flushed before use. Facility managers should coordinate with preventive medicine for specific clearance procedures before resuming water-dependent operations.

What should I do if my water looks cloudy or discolored after service is restored?

It is normal for water to appear cloudy or slightly discolored immediately after service is restored. This is typically caused by air in the lines or minor sediment disturbed during the repair and re-pressurization process. Run your cold water tap for 5-10 minutes. If the discoloration persists, contact CFAY Public Works at 243-5555.

What should I do if my water pressure is low after service is restored?

Some reduction in water pressure is normal immediately after service is restored. Run your cold water tap for several minutes to help clear the lines. If pressure remains noticeably low after 30 minutes, contact CFAY Public Works at 243-5555.

Facility & Service Impacts

Which facilities will remain open, close, or operate at reduced hours?

Facilities essential to life, health, and safety will be prioritized to remain open throughout the repair and Boil Water Advisory



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period. Most commercial food establishments and water-dependent facilities on Main Base will be closed. The facility-by-facility status is listed at <https://go.mil/cfay-water>. Specific hours, any changes to this list, and reopening timelines as the Boil Water Advisory is lifted will be communicated through the CFAY official website, social media, and command channels.

CFAY Commodore Matthew C. Perry General Mess

The galley will continue normal operating times on a minimal water use menu while utilizing paper products.

Retail and commercial services

The NEX and Commissary will remain open. NEX Laundromats and the NEX Car Wash will be closed. Commercial food establishments on Main Base will be closed. This includes the NEX Food Court, NEX Main Street Food Court, NEX Bayside Food Court, CFAY MWR Fleet Recreation Center Food Court, Starbucks, Taco Bell, and McDonald's. The CFAY MWR clubs on Main Base (Club Alliance, Officers' Club, and CPO Club) will be closed.

Child & Youth Programs

Gridley and Duncan Child Development Centers, Third Avenue and Green Street School Age Care and the Main Base Teen Center will be closed for the Federal Holiday and weekend.

Recreation and fitness

All pools on Main Base will be closed. The Ikego pool will remain open. Gyms will remain open.

Religious services

The CFAY Chapel of Hope will continue to provide divine services. Baptismal services will not be scheduled during the repair or Boil Water Advisory period.

Will CFAY shift to mission-essential personnel only, and what guidance will apply for liberal leave, telework, early release, and tenant command operations?

Specific guidance for CFAY service members and civilian workforce will be communicated through the chain-of-command and supervisors. Mission essential services will be maintained throughout the duration of the repair. Tenant Command service members and civilian workforce should contact their chain-of-command or supervisor.

Support Resources

What mental health and family support resources are available for families stressed by the disruption?

CFAY Fleet & Family Support Center counselors, Chaplain services, and USNH Yokosuka behavioral health services are all available to provide assistance.

CFAY FFSC is available at 243-3372 and 046-816-3372 or via email at FFSCinfo@us.navy.mil.

Duty Chaplains are available 24-hours a day, 7-days a week at 090-1468-2779 or reach out to the CFAY Quarterdeck at 243-2300 or 046-816-2300 and request the Duty Chaplain.

USNH Yokosuka published the [Local Mental Health Resources Guide](#) available for download.

Yokosuka Sailors and their loved ones may also download the free Headspace app: <https://work.headspace.com/usnavy/member-enroll>.



WATER CONSERVATION



- Wait until you have a full load before using the dishwasher
- Regularly check faucets and pipes for leaks
- Thaw frozen food in the refrigerator or microwave, not under running water
- Check faucets and pipes for leaks regularly

- For washers with variable settings for water volume, select the minimum amount required per load
- Operate the washer with full loads
- Use the shortest wash cycle for lightly soiled loads
- Pretreat stains to avoid rewashing laundry
- Check hoses regularly for leaks



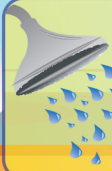
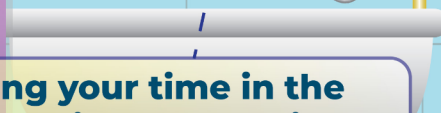
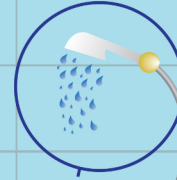
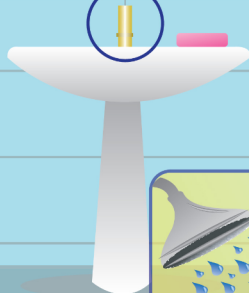
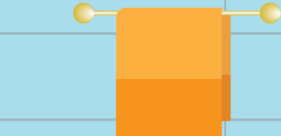
- Keep tub baths to a minimum. Bathe in a partially-filled tub
- Replace leaky drain plugs in sinks and bathtubs
- Install water-saving showerheads
- Take shorter showers. Limit your showers to the time it takes to clean and rinse yourself
- Report malfunctioning sprinkler heads and systems



WATER CONSERVATION EFFORTS



When washing your hands, turn off the water while you lather.



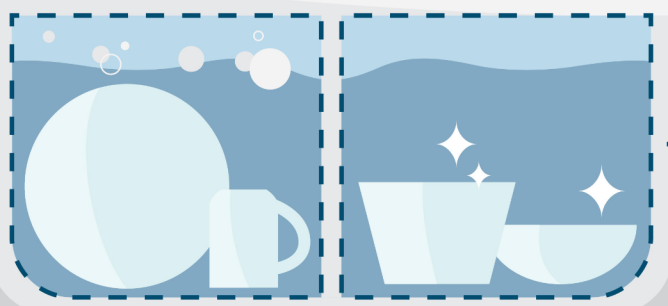
Reducing your time in the shower by just three minutes can save about eight gallons of water.



WATER CONSERVATION EFFORTS



When washing dishes by hand, **don't let the water run.**



Fill one basin with **wash water** and the other one with **rinse water.**



WATER CONSERVATION EFFORTS



Washing dishes by hand uses nearly 5,000 more gallons of water a year than using a dishwasher.



DISHWASHERS COULD SAVE YOU NEARLY

5K GALLONS OF WATER A YEAR



WATER CONSERVATION EFFORTS



Use a hose nozzle, or turn off the water while washing your car.

This can save you **100** GALLONS OF WATER EVERY TIME!



CONTACT US

EMERGENCY

046-816-0911 or 911 from DSN

Yokosuka Water Line Repair site

<https://go.mil/cfay-water>

CFAY Public Works Trouble Desk

046-816-5555 or 243-5555

CFAY Quarterdeck

046-816-2300 or 243-2300

CFAY Fleet & Family Support Center

046-816-3372 or 243-3372

CFAY Navy Housing Office

046-816-9037 or 243-9037



WATER CONSERVATION EFFORTS

Turn off the water while you brush your teeth and you could save up to 4 gallons of water per minute.



This could save a family of four

200 GALLONS PER WEEK!



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<https://cnrj.cnmc.navy.mil/Installations/CFA-Yokosuka/>

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<https://www.youtube.com/@cfayokosuka>



https://twitter.com/FLEACT_Yokosuka (Japanese only)

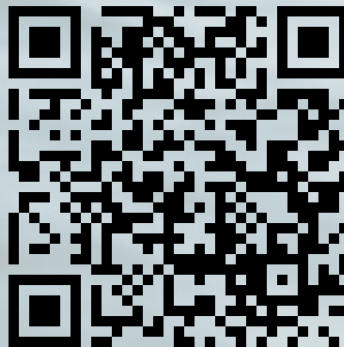


WATER LINE REPAIR

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