

Household Goods (HHG) Transit Times Extended Across DOD

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Inconvenience Claims:

Military

<https://go.usa.gov/xwGRq>

US Civilian Servants/GS

<https://go.usa.gov/xwGRc>

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Civilian and military personnel who are undergoing a permanent change of station (PCS):

Recent updates to U.S. Transportation Command Household Goods (HHG) Transit Times have impacted HHG delivery timeframes to CONUS and international locations. Timeframes have been extended and will vary greatly depending on the PCS delivery destination. This may impact the time needed to prepare for your PCS move.

Q: Given these updates to transit times, what must I do to best plan for my PCS move? Where can I get more info/assistance about preparing for my PCS move?

A: Adjust your Household Goods (HHG) Shipment lead time 4 to 6 weeks earlier than normal and seek guidance from your local Transportation Office. Find the 2022 transit times [here](https://dvidshub.net/r/33pbme): <https://dvidshub.net/r/33pbme>

Q: What are my Transportation Service Provider's (TSP's) responsibilities?

A: TSPs must inform the customer of their adjusted Required Delivery Date (RDD) during their initial notification and/or pre-move survey.

TSPs are required to meet the RDD specified at time of award unless the customer and TSP negotiates a different RDD. Transit times will NOT be adjusted without the approval of the customer.

What was the reason for the update to transit times?

The updates to transit times are a result of worldwide supply chain limitations intensified by the COVID-19 Pandemic. There have been labor constraints, port delays, and moving truck shortages in the CONUS, which have led to reduced commercial industry capacity. This is causing missed required delivery dates and excessive lead times.

What if my HHG Shipments are late?

If HHG Shipments are late, customers may file an inconvenience claim. See the URLs in the left column for instructions.