



NEWS RELEASE

Defense Commissary Agency

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MyCOMMISSARY

All authorized patrons now have access to DeCA portal to register rewards cards, view sales flyers with prices, use CLICK2GO where available

*By Keith Desbois,
DeCA public affairs specialist*

Note: Go the DeCA website to read this news release [online](#).

FORT LEE, Va. –

With the launch of the new patron access initiative on Jan.

1, customers in the new

categories of disabled

veterans, Purple Heart

recipients, former prisoners of

war and their certified caregivers can now sign up for an account on the Defense Commissary Agency's eCommerce portal.

System changes now allow everyone in the new customer categories to create an online account on the [MyCommissary portal](#) so they can register for their Commissary Rewards card, view commissary sale flyers with prices and use the curbside CLICK2GO service where available.



The registration fix came through cooperative efforts by DeCA and the Defense Manpower Data Center, which is used to confirm shopper privileges.

“In the event a new shopper is still receiving an error message when trying to create an account, they should check with the Veterans Administration to ensure their information and privileges are correctly entered into the system,” said Clayton Nobles, a DeCA system engineer. “For those receiving a new Veterans Health Identification Card (VHIC), there may be a delay between when the veteran receives the card and when the system allows them access. This delay can take up to 30 days.”

On Jan. 1, millions of new shoppers became eligible to shop their local commissary thanks to the 2019 National Defense Authorization Act. Commissaries welcomed these new customers back to the store, or in some cases for the first time, and tens-of-thousands are taking advantage of their new benefit.

-DeCA-

About DeCA: *The Defense Commissary Agency operates a worldwide chain of commissaries providing groceries to military personnel, retirees and their families in a safe and secure shopping environment. Commissaries provide a military benefit, saving authorized patrons thousands of dollars annually on their purchases compared to similar products at commercial retailers. The discounted prices include a 5-percent surcharge, which covers the costs of building new commissaries and modernizing existing ones. A core military family support element, and a valued part of military pay and benefits, commissaries contribute to family readiness, enhance the quality of life for America's military and their families, and help recruit and retain the best and brightest men and women to serve their country.*

Stay Connected to Your Commissary Benefit

COMMISSARIES.COM: Visit www.commissaries.com to learn more about the Defense Commissary Agency: check out the latest news, find a store near you, see what's on sale, create a shopping list, learn of food and product recalls, scan employment opportunities, read frequently asked questions, submit a customer comment form online through DeCA's Your Action Line and more.

COMMISSARY CONNECTION E-NEWSLETTER: Stay connected with the latest news about your most valued benefit, Hot Links to additional savings, shopping sprees, contests, commissary promotions, events and more, go to www.commissaries.com/subscribe.cfm and subscribe to the Commissary Connection newsletter.

COMMISSARY CONNECTION BLOG: To see regular posts about topics of interest to commissary customers, including commissary news, human interest stories, shopping tips, videos and notifications about programs or events, go to <http://commissaryconnection.dodlive.mil/>. You can also subscribe to this forum by going to www.commissaries.com/subscribe.cfm.

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