

# AOS initiative helps support Soldiers/Families

By **RICHARD PATTON**  
*AOS Community Support Coordinator*

Army OneSource (AOS) is a Secretary of the Army initiative designed to ensure Soldiers and their Families have access to standardized support programs and services regardless of component or geographic location.

AOS utilizes a multi-pronged approach which includes traditional establishments on installations, a Web-based information portal and partnerships with community service providers to connect Service members, living on or near an installation and the



geographically dispersed, with the services and support they need most.

The community outreach element of the AOS Initiative is implemented by AOS Community Support Coordinators (CSCs). CSCs develop partnerships with community organizations to provide an extension to the services traditionally offered by installa-

tion-based programs. The efforts are focused on four primary areas – behavioral health, financial, legal and faith – which have proven to be the areas of greatest need. AOS is partnered with national organizations such as the American Bar Association, Military Saves, Army Community Covenant, Better Business Bureau, Veteran Af-

fairs, Military OneSource and the Chief of Chaplains.

Within the area of behavioral health, AOS is educating primary care physicians, caseworkers, mental health providers, and other professionals – who may see a Veteran or Family member on an unrelated issue – on military culture and best practices for identifying, assessing, and

treating behavioral health issues resulting from the trauma of war.

AOS is enlisting financial institutions and associations to connect Service Members and their Families with educational programs and financial assistance and engaging law firms, law schools and professional legal associations to provide legal services and/or pro bono legal assistance.

AOS is also connecting interested legal professionals and groups to existing programs that have partnered with the Armed Forces and providing opportunities for continuing legal education on Military law.

Finally, AOS is connecting national faith-based organizations, clergy, and local churches to provide services and support to meet the spiritual and emotional needs of Soldiers and their Families.

An estimated 19,500 Iraq/Afghanistan veterans are reintegrating into Mississippi communities and approximately 96 percent have expressed interest in services to help with readjustment to civilian life. For more information on how your organization can get involved, contact your Mississippi Community Support Coordinator by visiting [www.myarmyonesource.com/communitysupport](http://www.myarmyonesource.com/communitysupport).

## Meet Tricare Benefits advisor...

By **DANA ELISE SMITH**  
*CSJFTC Public Affairs*

Jacqueline Poole serves as the Tricare Benefits Advisor at the Troop Medical Clinic at Camp Shelby Joint Forces Training Center.

“I enjoy working with all the different military service members from enlisted, officers and retirees,” said Poole.

The Mount Olive native served in the U.S. Army from 1993 to 1999 as a water treatment specialist and medical specialist. She deployed to Bosnia in support of Operation Joint Endeavor.

One of her favorite hobbies is education. She earned an associate degree in Applied Science from Jones County Junior College in Ellisville in 2005 and a bachelor’s degree in business administration from William Carey University in 2008. She went



Poole

### PERSONNEL PROFILE CIVILIAN

on to earn a master’s degree in healthcare administration in 2010 from Walden University online headquartered in Minneapolis, Minn. She earned her Health Care Information certification in January 2013 from the University of Phoenix online.

In her spare time, she enjoys attending football games at Oak Grove High School where her son, Devoskiea, 15, plays nose guard for the Warrior football team.

“My son and I live, breathe and eat football,” she said. “The Pittsburg Steelers have been my team since 1979! Go Steelers!”

Poole hopes to one day become an administrator or director of a small rural healthcare clinic.

“I want to improve the accessibility of healthcare in rural communities,” Poole said.



U.S. Army photo by Maj. Deidre Musgrave, Camp Shelby Public Affairs  
**MERITORIOUS SERVICE MEDAL...** Col. Brad Smith, left, Camp Shelby Joint Forces Training Center commander, presented the Meritorious Service Medal to Master Sgt. Larry Odom, 154th Regional Training Institute, Jan. 30 at Camp Shelby Joint Forces Training Center. Odom served as the Warrior Leaders Course branch chief and deputy commandant for the 3rd Noncommissioned Officer Academy. His devotion to duty and tenacious work ethic ensured that he and his subordinates were always ready for the next mission.

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