



OUTPOST

Best newsletter in AMC – 2010 AMC Journalism Competition -1st Place



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Readiness Power, Forward

June 2011

402nd AFSB preps Strykers for RESET

Story and photos by Galen Putnam
402nd AFSB Public Affairs

JOINT BASE BALAD, Iraq - When it comes to moving equipment into and back out of theater – the 402nd Army Field Support Brigade is the first, and last, stop along the way.

The 402nd AFSB here just completed processing the Strykers belonging to the 2nd Brigade Combat Team, 25th Infantry Division, which is redeploying to its home station in Hawaii. The vehicles, in the meantime, will be transported to the United States to be renovated.

“Since the vehicles are going through a [Program Manager] RESET where they will be refurbished, all of the extraneous equipment needs to be removed so the vehicle itself can be worked on,” said Byron Malbrough, logistics management specialist, 402nd AFSB. “Our job is to facilitate the removal of those items and prepare the vehicles for onward movement to Kuwait then the United States for RESET.”

The “de-install” process consists of six stations: Class I supply disposal, ammo drop, basic issue item drop, removal of crew devices and government furnished equipment (like weapons systems and communications systems), and property book officer validation (where the vehicles are signed over).

The 402nd AFSB’s role in the process is to remove



Steve Rolan, site manager, IED-Defeat, 1st Battalion, 402nd Army Field Support Brigade, removes a Rhino jamming system control unit from a Stryker at Joint Base Balad, Iraq.

essential equipment from the vehicles, assist the unit with logistical coordination and to ensure a smooth transition. Field service representatives also provide assistance in obtaining transportation movement requests for vehicles that will be going back to the United States.

“Since these vehicles are being shipped back for RESET, they don’t need all of this equipment left on. It also makes the equipment available for other use here in theater,” said Steve Rolan, site manager, IED-Defeat, 1st Battalion, 402nd AFSB. “This is an expedited procedure where we remove all the extra equipment, get the vehicles processed out, and at a

later date reinstall the equipment onto a new host platform.”

402nd AFSB teams in Kuwait are on standby to receive the vehicles and will conduct further preparations so they can be shipped back to the United States.

Soldiers say they appreciate the assistance provided by the 402nd AFSB.

“We have had great support, especially from the [field support representatives]. They are not only very knowledgeable, but very helpful as well,” said Sgt. John Cameron, 2nd Brigade Combat Team, 25th Infantry Division. “If we have an issue, or can’t figure something out, they are always right there to assist us.”

Power 6 Perspective

No matter where you are, family comes first

You can kiss your family and friends goodbye and put miles between you, but at the same time you carry them with you in your heart, your mind, your stomach, because you do not just live in a world but a world lives in you. - Frederick Buechner

It is hard to believe that my tour as brigade commander is already winding down. It seems as though I arrived here just a short time ago. It will be difficult to leave you all behind, but ... that is life in the Army. We are always moving along, always experiencing new things.

You have heard me refer to the "402nd AFSB Family" repeatedly throughout my command. Although we all move along at some point, we will all



Col. Lawrence W. Fuller

forever be members of the 402nd AFSB family. We have lived together, worked side-by-side, shared meals, and experienced life together – as a family.

Keep working together and caring for one another as a family and the 402nd AFSB will continue to accomplish great things.

While it is important to look out for one another in theater, it is also important to keep in touch with family back home.

When you are working long hours, day-after-day, time can slip by quickly. Don't get stuck in a rut where your life consists entirely of the "Chu to work to DFAC to CHU routine." Take some time out for yourself occasionally and be sure to reserve some time for your family and friends back home.

Keep the lines of communication open with the home front. It might seem like Ground Hog Day here in theater as one day runs into another, but back home life goes on. Be a part of it by staying in touch on a regular basis. Call, e-mail, video conference, or write a letter (you know — snail mail).

Do whatever you can to step away from the daily grind and connect with loved ones back home. They need you as much as you need them.

Remember, wherever you go, you will *always* be a member of the 402nd AFSB Family.

Power 6 Out!

LAWRENCE W. FULLER
COL, LG
Commanding

402nd AFSB

OUTPOST

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Chaplain's Corner

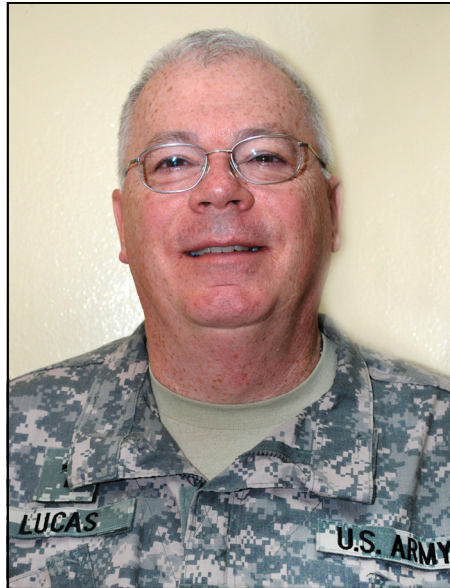
Taking sides with 'The Goat'

But a Samaritan... came to where he was, and when he saw him, he had compassion... and bound up his wounds...
(Luke 10:33-34, ESV)

Every group eventually has one. Sometimes it's obvious who it will be, but at other times, it turns out to be a real surprise, especially to the one selected. I'm talking about the Goat, the one everyone makes fun of, the one everybody gossips about, the outcast. Several years ago in language school members of the class eagerly learned the Arabic word for goat so they could pin it on one poor guy. He didn't have a chance. He wasn't the best student, and he tended to ask those really off-the-wall questions that made the rest of the group roll their eyes.

Who is the goat in your organization? Before you protest that your shop all act like adults, stop and think about it for a minute. Is there that one person that nobody will spend time with, the one individual who lacks social graces and just doesn't fit? Every group will eventually pick a goat. In our world where equal opportunity laws mandate fair workplace treatment, we don't always pick goats by race, religion, sex, or national origin (sometimes we do, hence the need for EO), but we still pick goats and treat them just as badly.

Jesus tells a very familiar story, and it is about a goat of the first degree. The Samaritans weren't of pure Jewish blood and they had modified the Jewish faith because they had been excluded in Jerusalem's official circles. For him to pick a



Chaplain (Col.) Howard Lucas

Samaritan as the hero of one of the parables was a social faux pas of the first order. But like everything he did, this was with a purpose. He was teaching us that we should stand with the goats.

As our pressures increase, so do our interpersonal struggles. New roommates snore, stay up too late, get up too early, drip water when they get out of the shower. New office workers who arrive in the middle of our big exit don't always show up with the department's average level of (time-developed) expertise. All of these are goats in the making.

Have you ever been a goat? Were you the last one picked in childhood games, or at dances, or for the challenging jobs? If so, you know the pain of being an outcast and how it can affect your outlook on life and your work performance. After all, if people expect a goat, why not give them one?

It's time we admitted that we're really all goats at heart. We all have characteristics that make us outsiders. The successful ones among us have learned how to minimize those traits and blend in with the rest of the group. If we can all make that admission, then maybe we can go to the next step and try to include those who have some differences so their uniqueness enhances the rest of the group and adds positive energy. In our work environment we can't afford to have anyone marginalized; if some need extra help to assimilate to the team, then it's in everyone's best interest to quit being goat watchers and to become goat groomers.

Even if it temporarily bothers some of your friends, stand with the goat. Treat him as a valued team member. Ask for her advice and take it. Build relationships and not walls. You may be remembered for years to come as the one who had compassion and bound up the inner wounds of someone who had given up. If Jesus could stand with the goats, we can, too.



Jean Martin — Still going strong at 62

Special to the Outpost

BALAD, Iraq – Elite Tactical Physical Training can provide a welcome distraction, as well as return your vim and vigor.

Jean Kay Martin, a member of the 2nd Battalion, 402nd Army Field Support Brigade, Theater Property Book Office, Joint Base Balad, Iraq, had been feeling a little desk-bound, despite her weekly volleyball games with friends. That changed, however, when a colleague invited her to join him at the gym for Elite Tactical Physical Training in October 2010.

Chief Warrant Officer Michael Peavley, theater property book officer, had been a regular participant at the morning ETPT classes held three days a week in the East Gym. Peavley encouraged many of the battalion's employees to try the program. Many members of the battalion have become regular attendees at ETPT including Sergeant Major Tyrone Legier and Major Octavia Coleman.

ETPT features "events" that are incorporated into the new Army Fitness Program that is currently being tested in Europe. The new program emphasizes strength, endurance and mobility instead of focusing only on running, sit-ups and push-ups.

Many participants have tackled and conquered some of the challenging events that each member must complete in 30 seconds before moving on to the next event with only a two-minute rest break during a workout that typically lasts an hour.

The last event is increased to 40 seconds which really tests



Courtesy photo

Jean Martin, 2nd Battalion, 402nd Army Field Support Brigade, getting physical.

events are set up as single, partners, or triples (for team building) to provide a variety of training techniques for the participants. The instructors set up anywhere from 54 to 77 work stations for the attendees.

"I prefer the singles, as I feel that I am not strong enough when I have a male partner," said Martin. "The males that I do partner with do say that I am a very competitive partner – for a female."

ETPT attendees usually include all branches of the military, civilians and contractors. The tactical physical training is a high intensity, circuit training workout that tests your will, perseverance, and prepares service members for combat. For the rest of us, it builds character, muscle and can help you lose weight, while pushing your limit of endurance.

Due to the popularity and increase in attendance, evening classes are now held Mondays, Wednesdays, and Fridays.

"This type of training is a great way to start the day or end your day or even both, whichever fits your schedule," Martin said. "It is great for the mind as well as the body. Be a doer, not a viewer. I'm 62 and loving every bit of it and proud of the results."

**SPOT A
PROBLEM?
CALL THE
402ND AFSB
SAFETY TEAM
DSN: 312-864-6679**

Personality Spotlight: Chuck Huffman

Age: 42

Hometown: Danville, Ill.

Duty Position: Aviation and Missile Life Cycle Management Command Unmanned Aircraft Systems logistics assistance representative

Duty Section: Army Materiel Command LSE USD-C, 40th eCAB BLST

Duty Station: Camp Taji, Iraq

Home Station, Organization and Duty Position: Fort Campbell, Ky., 159th Brigade Logistics Support Team, Aviation and Missile Life Cycle Management Command, Unmanned Aircraft Systems logistic assistance representative

How long have you been in this position? Four years

How long have you been in/working for the U.S. Army? Thirteen years

Have you had other jobs with the military (active or civilian)? I first enlisted into the Illinois National Guard as an indirect fire infantryman. About a year later, I decided to enlist into the active Army in the same MOS. I was stationed at Fort Hood, Texas, with the First Cavalry Division. Four years later, I re-enlisted to become an AH-64 Apache armament and electrical technician. Since my ETS from the Army, I have also worked for Tank Automotive and Armaments Command as an aircraft armament LAR.

Tell us about your job and what you do: I am the POC for all Army UAS issues in the area around Camp Taji. I provide support for the RAVEN System, a small battery powered UAV issued at the tactical level, with replacement parts and issue and turn-in of theater provided equipment systems. I also



Chuck Huffman

provide support for the One System Remote Video Terminal System, which provides commanders the ability to view live video from aircraft in their area. I am also the contracting officer's representative for Quick Reaction Capability 1. QRC-1 is a unit comprised of a company of soldiers with contractor support flying Grey Eagle aircraft providing armed ISR support to USF-I. As the COR, I ensure that the contractor has everything that the government is required to provide and that the contractor is fulfilling the terms of the contract. I also act as the eyes and ears for the Army Program Management Office to inform them of any issues that require their attention.

What is the best part of your job? The best part of my job is working with Warfighters and knowing that I have provided them with capabilities to be better informed, so that they can be more effective and safer in their missions.

Why do you like working here? I enjoy working here because it is where I can see the most benefit is being felt by the Warfighter every day.

What do you do to make a difference for the Warfighter? I provide the Warfighter with the tools and training to be better informed than ever before. With these systems the Warfighter can see around the corner, down the road, or behind a building to identify and possibly eliminate threats without exposing themselves to that threat.

What do you like to do in your spare time? I enjoy building things from wood. I have built several chairs, benches, and tables to try to make life a little better here in theater.

What is your personal philosophy? I am here to support the Warfighter. I strive to never leave the Warfighter without an answer to an issue. If it is outside my field, I do my best to put them in contact with someone who can provide the assistance they need.

What is your favorite quote/slogan/saying? Right now, I have three teenagers at home, so this is my favorite quote: "It is your character, and your character alone, that will make your life happy or unhappy. That is all that really passes for destiny. And you choose it. No one else can give it to you or deny it to you. No rival can steal it from you. And no friend can give it to you. Others can encourage you to make the right choices or discourage you. But you choose."

– John McCain.

402nd Army Field Support Brigade, Joint Base Balad, Iraq

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Contact the **OUTPOST** at:
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Where can I find those photos?



Photos are posted to the Mini 5 shared drive. To locate the photos, open the shared drive and look for the folder named "402nd Photos." It is at the *bottom* of the folders list because it is a link!

If you do not have access to the Mini 5 shared drive, direct photo requests to Galen Putnam, **OUTPOST** editor.



FROM THE FIELD

402ND ARMY FIELD SUPPORT BRIGADE, IRAQ



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APS-5 SITE SURVEY IN JAPAN AND KOREA

By Amy M. Cory
2/401 AFSB

As mentioned in last month's article "APS-5 conducts site survey in Japan" the 2nd Battalion, 401st Army Field Support Brigade, sent Watercraft Site Manager, Bill Oakley, and me, the battalion supply officer, to conduct a site survey of APS-4 in Japan and Korea and share best practices.

Key areas of interest for supply were the sustainment warehouses located at Sagami Army Depot in Sagamihara, Japan, and the APS-4 warehouse facilities located at Camp Carroll, Korea.

The original intent of the trip was to share best practices between APS sites, but in the wake of one of the largest earthquakes in Japan's history, a far greater lesson was learned.

Army Prepositioned Stocks are normally thought of as being war reserves. Every school of logistics teaches that doctrine. The assumption made from that teaching is that as long as there is not civil unrest in the world requiring military action, the equipment most likely will not be needed. The 9.0 magnitude earthquake that struck the Miyagi prefecture in the coastal city of Sendai in northern Japan disqualified that assumption.

As the Japanese began search and rescue missions for the hardest hit areas, U.S. Army Japan initiated joint service relief efforts. Personnel managing APS-4 equipment, specifically the sustainment stocks located at Sagami Army Depot and the watercraft located at Yokohama North Dock, began preparations to issue equipment (boats, generators, body bags, etc.) to assist with relief efforts. With the whole world watching, this equipment was "ready to go" in order to bolster USARJ's overall support plan.

Bottom line - APS equipment must be ready at all times and not just for the Warfighter.

Both APS sites have their own readiness challenges based on the culture they exist within and also the climate. Key differences between APS-4 and APS-5 that have had significant effects on readiness in the past are the instability of the APS-5 workforce and the lack of controlled humidity warehouses for storage of the APS-5 fleet. The APS-5

Part two of a 2-part series



Courtesy photo

The 350,000-square foot controlled humidity warehouse under construction at Camp Carroll, Korea.

workforce is made up solely of contractors. The host nation does not provide personnel to manage the fleet and increase the longevity of the trained workforce. As a result, contracted and subcontracted personnel from all over the world rotate in and out of Kuwait to maintain our war reserves. Sometimes these personnel only remain on ground for 90 days, leaving the workforce in a constant state of flux. Due to operational needs, the warehouses originally built for storage of the APS-5 fleet, though not controlled humidity warehouses, were parceled out to other commands such as US Army Central Command and the 1st Theater Sustainment Command for barracks and office space.

The APS-5 fleet sits in the unforgiving openness of the desert, and the maintenance schedule for this equipment must be aggressive in order to combat delayed desert damage. The instability of the workforce has always exacerbated the increased requirement for maintenance and a viable COSIS (Care of Supplies in Storage) program.

These challenges make it crucial to communicate with other APS sites. Every site is different and treating each of them the same would be a strategic miscalculation. However, as one site develops procedures to increase inventory efficiency, manage bulk petroleum products approaching their maximum shelf-life, implement their APS issue plan, discovers a systemic maintenance problem associated with new production, every other site could benefit from this knowledge.

FROM THE FIELD is a special supplement to the 402nd AFSB **OUTPOST**. It is written by the service members, DoD civilians and contractors who comprise the Army's largest brigade.

THE BLST: NUTS AND BOLTS OF THE OPERATION

By CW5 Henry Richardson
2-25th AAB BLST Chief

DIYALA, Iraq – In the “Old Army” it was alright to have a non-mission capable piece of equipment on your deadline report with a part on order showing back order status. That briefed well then, it showed the system was working and you were “tracking” an incoming part.

In today’s Army, with the high OP-TEMPO, utilization rate of equipment and demand for real-time readiness reporting, briefing merely a “BB” status at a maintenance meeting with no additional specificity will probably bring down the wrath of the brigade executive officer or at a minimum a poke in the eye from the Support Operations officer.

Here on Forward Operation Base Warhorse, your first line of defense against that double ninja eye poke is Neftali E. Santiago, the Brigade Logistic Support Team, logistics management specialist. He is a retired Army officer with more than 23 years of military service and 15 months in the Logistics Assistance Program as LMS. Santiago brings an experience level to this job that many of his peers do not, as he was assigned as a BLST chief, for three years, in his last Army assignment prior to retirement.

Santiago is well versed in the U.S Army Material Command’s Logistic Support Activity, products, services, and tools. Through the use of these tools such as the Logistics Information Warehouse Parts Tracker, he can provide you with the status of an incoming part down to the location the last time the Radio-Frequency Identification tag pinged. If a part has a long lead time, he can go back to the source of supply through systems such as the Department of Defense E-Mall, directly to the Defense Logistics Agencies, and request expedited shipping of critical class IX repair parts.

As with all LAP personnel, one of



CW5 Henry Richardson

2-25th AAB BLST Logistic Management Specialist Neftali Santiago provides training on LOGSA Web based tools to members of the 2/-25th BSB.

As with all LAP personnel, one of our main charters is to support the field by training maintainers and supply personnel to use these tools, making them more self sufficient. I witnessed how critical this is during the initial months of this deployment as Santiago was assisting the unit by “scrubbing” their NMC reports daily and updating the status. After a few time briefing and seeing the difference in what the unit was reporting and what he was able to locate with these tools, he offered to teach the unit’s maintainers and supply personnel. I will tell you that the unit was eager to learn and I believe ascertained a certain sense of satisfaction out of learning and doing it themselves.

Santiago’s skills do not end with parts assistance as he is well versed in many unit functions and provides the reach-back capability to the supported unit for RESET issues, such as Army Reset Management Tool System training, Theater Provided Equipment disposition and the Theater

Redistributable Asset Management System training. These are only a few of the many areas the LMS can assist a unit in. All the unit needs do is ask, if he doesn’t know the answer he knows where to find it, he is the nuts and bolts of the operation.

Santiago decided to stay on for a full year rather than take a regular six-month rotation for an LMS.

“I decided to stay a year instead of six months because I believe in supporting my unit thru the duration of their rotation,” Santiago said. “I like to help them prepare to go to fight, assist them while in the fight, and bring them back safely to home station to start the cycle again if necessary.”

This is a reoccurring theme among the ASC personnel here supporting the Warfighter. These people are not too far removed from the uniform they wore proudly while on active duty and all see to still sense a responsibility to continue their service until the fight is over.

BASRA HOUSING NOW A MEMORY

By Hal Dudley
LSE USD-S

In late April 2009 procurement began for an in-place housing area with 21 structures for the growing AMC presence on COB Basra. The structures were refurbished and modified to transform six into wet CHUs, 12 into dry CHUs, and three into ablution units. An additional six structures were added to the housing area bringing the number of wet CHUs to 24 and dry CHUs to 36. In the summer of 2009 the housing area was occupied by members of Multi-National Division -South LSE and the TPE team. As the new CHUs became available more AMC people were housed. For the LSE and TPE team, the housing area was in just about the perfect place, a 2-minute walk to work, 4-minute walk to the dining facility, 4-minute walk to the laundry turn-in point.

The mayor of COB Basra, in the fall of 2009 refused to provide operations and management for the AMC Housing Area. The S7 folks worked a contract action for O&M of the area that provided fuel, water, black water removal and maintenance of the area. It was great! While all the other LSAs on the COB were having issues with genera-



Chris Erickson

Brenton Lyons and Marshall Whitehurst.

generators for their CHUs, the AMC Housing Area had consistent power every day, all day and things were fixed quickly and correctly. That contract was extended in the fall of 2010, because a new O&M contractor for the COB was not capable of providing any level of service close to what we were receiving. Marshall Whitehurst and Brenton Lyons are the glue holding the AMC housing area

together. Whitehurst is the housing manager and Lyons is the maintenance manager, both are HTSI employees. Their diligent work has kept the AMC housing area operating efficiently, safely and of significant importance, there have been no complaints to the LSE chief or to S7.

By the winter of 2010 the Department of State decided on their footprint on the COB. The AMC housing area was located in the middle of the DOS footprint, which meant we were going to have to move. We started planning efforts with the COB mayor and the 402nd S7. In April two letters were provided to the residents of the housing area explaining the options available to them as the housing area closed. Starting on May 7th, members of the LSE and TPE team moved from the AMC housing area to their new housing which was a little farther away and a little less convenient, but not too bad.

The housing area has been signed over to the mayor. It is to be disassembled and moved out of the DOS footprint and reassembled elsewhere on the COB.



Setting a CHU in place during the buildup.

Water is Essential

Drink it to Avoid:

Heat Stroke

Heat Exhaustion

Heat Cramps

Heat Rash

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