

Happy 4th of July!

Pearl Harbor Naval Shipyard & IMF News Since 1946



THE

Nō Ka 'Ōi NEWSLETTER

July 2, 2020

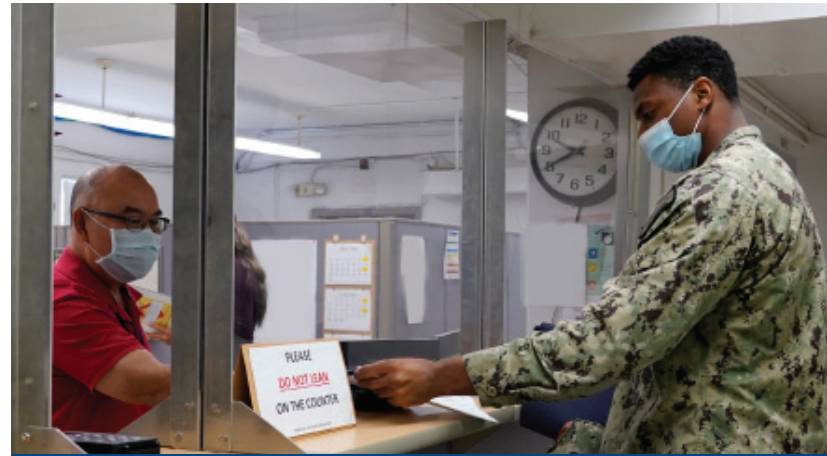
Service With a Smile

Story and photos by
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Code 1160 Social Media Manager

The onset of the Coronavirus Disease 2019 (COVID-19) pandemic and the virus' ability to quickly spread presented many challenges to preserve a safe working environment at Pearl Harbor Naval Shipyard & Intermediate Maintenance Facility (PHNSY & IMF). Several shipyard codes' primary services require face-to-face customer service to support the workforce. To ensure these Codes could maximize the mission while still protecting people and minimizing the spread of the virus, the COVID-19 Tiger Team worked with skilled employees on-site and Naval Facilities Hawaii (NAVFAC HI) to fabricate protective barriers quickly keeping PHNSY & IMF open for business.

Shipyard leadership empowered the Tiger Team to respond to the many challenges of protecting the workforce and minimizing the spread of the virus to ensure the shipyard could maximize its mission even through the pandemic.

Several codes such as the Pass and ID office and the Document Control office conducted daily interactions with shipyard workers, contractors, military personnel, and visitors creating a higher risk for potential virus spread. To mitigate this potential



Code 1123 Security Assistant Walter Fung issues a pass to a visitor at Bldg. 207 Pass & ID. Code 1123 Industrial Security Branch is dedicated to providing quality professional service, while ensuring the safety and security of personnel and critical assets.

risk of spread through of close interaction with others, the codes requests support from Tiger Team.

Working with safety experts and fabrication employees, the Tiger Team determined plexiglass would provide the best protection while maintaining customer experience - both critical needs with to protect the personnel continuing to work in these essential positions throughout the shipyard.

Specific measurements of the designated areas where plexiglass would be installed were taken from each customer service location to develop a custom install specific to each code's needs. The measurements were then taken to NAVFAC HI who assisted in manufacturing the custom designs. The customization was initially expected to take more than a week to complete, but NAVFAC and the Tiger Team expedited manufacturing and installation. This resulted in a custom installed solution for each code in only one to three days.

Shipyard personnel working in the Pass and ID office were thrilled with the solution developed. Security Assistant Walter Fung commented on the impressive work done by the team, stat-

Code 1170 Command Career Counselor NC1 Ross McCray helps process PS2 Victoria Arnold at Military Personnel (MILPERS) in Bldg. 167. Code 1170 MILPERS Division provides prompt, professional, comprehensive, and courteous support for issues related to pay, personnel, and administration of the shipyard's military personnel and for their family members.



ing, “I feel more comfortable with the plexiglass installed. It’s a relief of stress.” Not only did this protective measure reassure safety from bodily fluids from customers or the personnel assisting such coughing or sneezing, it also prevents customers from leaning over the counter and potentially seeing personal identifiable information (PII).

The Document Control Center team was also excited about the new custom barriers. File and Mail Clerk Talalelei Toomata said, “They were quick! The customers like it! It’s fantastic – I love it!”



Code 1143 Mail and File Assistant Ryan Namaka passes a file to Code 1143 File and Mail Clerk Talalelei Toomata at Bldg. 1670. Code 1143 Document Control is responsible for a wide variety of administrative support functions including preparing, processing, routing, distribution of messaging, mail, and correspondence.

These new custom protective barriers not only made shipyard customer service personnel feel safer – the barriers also protect customers from any potential exposure making interactions between both parties safer allowing everyone to practice the shipyard’s COVID-19 priorities of protecting people, minimizing the spread of the virus, and maximizing the mission even during face-to-face interactions.

COVID-19 Preventative Actions

C G I O V F I Y L R K T O J Q O
D G B T Z F G R Y F I C T P B Z
Q L D J J O G Q K P N O E Z L C
H A N D S A N I T I Z E R H J J
I T L K P T D N A E L C S U M I
G J M Z G U N Z R Y Z J W M P G
T Y G M O N I T O R H E A L T H
C K J G I L W Q C D N J A A N H
E D F E R O P L Z P H T Z K M F
F T X B P J T K A S T B S B E I
N R A B H E Z L Y Z I A V Q L K
I J L N R H R W E A M D O X D O
S E U J M O G P C R C B H M F O
I F R W A S H H A N D S Z F Q W
D F L X F R H E F X N L G C D Z
Y J Q H H X W X T Q D Q U A O Z

PEOPLE’S PERISCOPE

Question of the day: *When the state re-opens, what are you looking forward to doing the most?*



LeeAnn Shizuma
Code 1200N Nuclear Business Manager

“My family and I have been looking forward to visiting our family on the neighbor island. We have been doing face time sessions with our family outside of Oahu, which is awesome, but nothing is better than spending quality time, face-to-face with family and loved ones.”



Sal St. Germain
Code 950 Electrical CoP Leader

“Since a couple of people in my family are higher risk, we will still be basically sheltering in-place. An exception to that rule is a few outdoor sporting activities that we feel are safe. It will be nice to see my kids playing soccer and volleyball again. They have missed seeing their friends.”



Andrew Ching
Code 950 X51N Nuclear Electrician

“Sushi with the wife is at the top of my list. My wife deserves a break and sushi at home is not as good as sushi at a restaurant. Even though I love my kids very much, sushi without them tastes much better, haha.”



Jenny Martin
Code 100PI, Management Analyst

“Considering this quarantine made me realize how introverted I actually am, haha, I do still miss all of my friends. I look forward to getting dressed up and going to the concerts and shows that got rescheduled. I’ve waited for what seemed like years to enjoy some indoor live music with my friends.”