

The

# Logistician

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## New Orleans District Logistics Office: A Hub of Camaraderie and Dedication



**Wilbert Mitchell inspects equipment at the New Orleans District. New Orleans is home to the largest Corps-owned building across the organization.**

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In the heart of New Orleans, where the Mississippi River's gentle currents brush against the vibrant tapestry of the city, a hub of logistical expertise operates quietly but effectively. The Corps of Engineers New Orleans District Logistics Office stands as a testament to dedication and camaraderie, bringing together a team of professionals with a common thread that transcends the ordinary.

James "Jim" Syrdal, the District Logistics Manager, leads this operation, his journey a blend of military service and unwavering commitment to his city. His roots run deep, intertwining with the unique fabric of this city.

"I served in the Navy for six years as an electronics technician," he said. "I've worked for the Corps of Engineers for 20 years here in New Orleans. I've been in New Orleans since I was 13."

The New Orleans District is the largest Corps-owned complex with sites in the heart of the city and throughout the region. As the director of logistics, he recognizes the complex interplay between military precision and civilian demands.

"It's different from the outside or commercial world," Syrdal said. "This is different because I have a thousand customers within the district. About 99% of the people in this facility have something special in com-

mon with me: they also served in the military. It helps us build camaraderie quickly.”

That camaraderie feeds a sense of something more. Within the walls of this bustling operation, a sense of belonging thrives. The trust and competency shared among his colleagues allow him to focus on the strategic aspects of his role.

“It’s an old cliché of it being a family, but it’s more than that,” Syrdal said. “All of the thousand-plus people who work here feel that way. It’s more than an 8-hour-a-day job. It just feels different. My team is great. I can walk out of this facility and not worry about it. I can call them day or night and know they will get the job done. That makes it so easy for me to concentrate on the latest data call.”

The sense of ownership and dedication to the district mission didn’t happen by chance. The mission of managing the waterways that connect America’s largest commercial river with the Gulf of Mexico is important to the crew. Many of them know firsthand what happens when things go wrong with that mission.

“Our mission is very personal to us,” Syrdal said, remembering the devastation wrought by Hurricane Katrina. “Being civilian and experiencing what happens if it’s not done right and then coming to an organization trying to make it right. I was here during Katrina. I was personally affected.”

“I run this building so our engineers can go out and make sure my own house never gets flooded again,” he said.

The symbiotic relationship between the Logistics Office and the district’s engineers showcases the harmonious

blend of roles within the Corps of Engineers.

### **Meet the district’s Logistics Office team:**

Stewart Hartman is a logistics management specialist who has also served the New Orleans District for 20 years. Hartman retired from the Army where he also worked in logistics. Being able to continue his service in his hometown was important to Hartman after hanging up the uniform.

“I’m born and raised here, so I came back home here after my Army service,” Hartman said. “The biggest impact is going out in the community and letting them know that we live here too and we are working to help our home. It’s not us versus them, we are all in this together. When your lights go out, so do ours.”

Hartman is proud of the role logistics plays in ensuring the district achieves its mission.

“The district leans on us. They really do,” he said. “We support everyone. And even if it’s not within our realm, they know we have the knowledge. And when they are out working on things in the area they know that they don’t have to worry about this building. They know it will be here ready for them when they get home.”

Eugene Jones is a facility operations assistant who has been with the New Orleans District since 2017 and joined the Logistics Office in 2020. Jones retired from the Army after 26 years of service and served as an aviation technician and facility specialist.

“It means everything to me that I have the opportunity to transition from military life to ci-



*James “Jim” Syrdal conducts the Oath of Office with Chris Reynolds, the newest member of the New Orleans Logistics Office.*

vilian life smoothly and continue to serve,” said Jones. “The way I see it, the Corps of Engineers, for the different projects they do in the community from hurricane preparation to coastal restoration and preservation, the Corps is the backbone of all of these coastal communities.”

In his position, Jones recognizes that his mission is vital to the success of an entire district, not just the building he works in.

“Being the largest Corps-owned facility in the Corps, we have a big footprint from Florida to Texas and beyond,” said Jones. “We reach out wherever we can as far as training, guidance, historical information and future planning as well.”

Chad Libutti is a facilities engineering technician. He has been with the Corps for two years and is a retired Navy chief petty officer. He has a new position and a unique role in the district, bridging between engineering and logistics.

“I am responsible for the

capital improvement of the New Orleans District campus, meaning keeping the contracts going for trade, janitorial and any capital improvements that need to happen,” Libutti said. “There are two main facets of it. One is the size: 27 acres and 400k square feet. And then there is the age of the facility being 35 years old. It takes a lot to keep it running.”

Wilbert Mitchell is a maintenance mechanic who is also from New Orleans. He’s been with the district for nearly 11 years. He did similar work in the Coast Guard, where he retired as a senior chief petty officer.

“I like everything about the job,” said Mitchell. “The work is very hands-on. It’s very satisfying to be hands-on and getting dirty to get things done. I’m from here, so I love being part of the team here where I live. There is so much food and culture. This is exactly what I did in the military for 30 years, but now I get to go home every night.”

Bobby Randolph is a general supply specialist who has worked his way through various positions at the district since 2009.

“I started working in the building and then became a supply technician and was then promoted to general supply specialist,” said Randolph who enjoys the pace the district offers.

“It’s always busy. You meet all different kinds of people and take care of people every day. We are all about customer service. We hate to turn away someone without a solution.” Randolph did the same kind of work in the Army for 22 years before retiring in 1997.

Elisha Navarre is a native of New Orleans and is excited to serve her country as a supply



**Elisha Navarre reviews inventory data at the New Orleans Warehouse.**

technician at the district after retiring from the Army where she also worked in logistics. She has been with the district for two and a half years.

“I love logistics,” said Navarre. “It’s a lot of hands-on with things coming in and going out. I like accountability, I like organization. Everything has a place and you can pinpoint anything at any given time. It’s wonderful to serve my country in my hometown.”

Navarre has accepted a position elsewhere, but enjoyed her time with the district.

Terry Brown, Sr. has been with the district for 12 years. As a transportation assistant and fleet manager, he oversees the operation of 215 General Services Administration leased vehicles.

“I like what I do,” Brown said. “You can come in and no day is the same. You can plan for certain things, but it changes. It keeps it interesting. I like to work out situations to support the district.”

Chris Reynolds is the new guy in the office, having come on board at the beginning

of June. Previously he worked with the Department of the Interior but chose to join the Corps to continue to serve the New Orleans area.

“So far I’ve been really impressed,” Reynolds said. “It’s really organized, and the people are great. I’m really looking forward to learning all there is to do here.”

With nearly a century of experience combined at the New Orleans District, and many more in logistics experience, the Logistics Office is poised to ensure seamless support to the facilities and sites across the district.

***“They are the heartbeat of our organization. I can’t even imagine what our operations would look like without our logistics team,” said Leslie Nuccio, acting deputy commander for the district. “From the simplest to the most complicated things, they get it done. I don’t know what we would do without them. We are so proud of what they do and the facility we are in and how they keep it up despite its age and size.”***

# Dennis Davis and the Aloha Spirit

As part of the Logistics Activity's (ULA) Training Branch, Dennis Davis has hosted dozens of training sessions for logistics personnel since the branch's inception. His training has covered a variety of topics all with the aim of ensuring that ULA's personnel can support the divisions and districts to achieve the mission.

This breadth and depth of knowledge across multiple functional logistics areas came in handy during a recent deployment half a world away.

Davis deployed to Hawaii for nearly two months to support the Pacific Ocean Division (POD) and Honolulu District (POH) with transportation and facilities tasks during their personnel shortage.

"While working in the transportation position, Davis worked closely with POH's District Logistics Manager Jeanette Anderson and their resource manager closing out current and outstanding transportation bills, reviewing the organization's vehicle dispatch procedures ensuring POH had good processes in place, all while dispatching vehicles," said Training Branch Chief Victor Mooney. "As the facility manager, Davis filled the gap after the organization lost this key person. Davis knew and understood the duties of a facility manager and the operating system. Once again Davis pulled reports, reviewed work orders, and closed the ones that had been completed in support of the POH mission."

His position in the Training Branch has afforded Davis the opportunity to not only

learn, but teach various systems, programs, and processes. When he arrived on the island of Oahu, his experience in the training branch kicked in and he was able to quickly get to work in support of their missions.

"Through my working at the Logistics Activity Center (LAC) I have had a chance to see how each district or division operates differently," said Davis. "However, when asked to assess a district or division you have to understand that while each organization operates slightly differently, they still work within the guideline of rules, regulations, and procedures. It is our duty to fall in with that organization and be able to assess any logistical duties including understanding the process of bill paying, disbursement of General Services Administration funds in the Corps of Engineers Financial Management System II, vehicle utilization, and an understanding of RF2140 accounts."

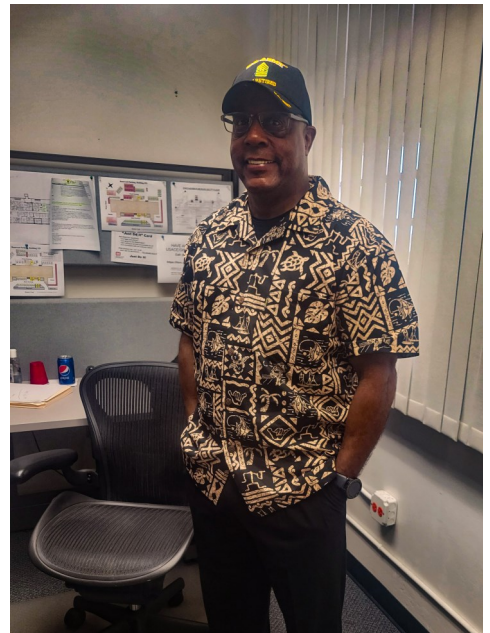
His hard work was appreciated at both the district and division levels. Davis split his time between the two working Mondays, Wednesdays, and Fridays at POH and then Tuesdays and Thursdays at POD.

"Due to lack of manpower, the POD Logistics Office was down to two individuals and POH down to one Wage Grade employee, in POD Logistics Office and POH Logistics Office. Without Mr. Davis's direct involvement and support, both the division and district Logistics Offices would

have failed on their mission to support the region logistically," said acting Regional Logistics Manager James R. Lee. "Dennis Davis's support to POH and to the POD Headquarters has been outstanding," said Lee. "Due to his never say 'no' attitude and his outstanding performance, Dennis was awarded with the POD Commander's Coin of Excellence prior to his departure."

While he was in Hawaii, Davis accomplished a lot. But he also got a chance to get back to his roots—training.

"Mr. Davis personally trained the new POH transportation assistant prior to returning back home," said Lee. "Mr. Davis went above and beyond to support the region during his two months, and he continues to do so virtually from the LAC in Millington, Tennessee."



*Dennis Davis dons a Hawaiian shirt in honor of his time supporting the Honolulu District and Pacific Ocean Division. (Courtesy photo.)*

# Albuquerque Facility Manager Joins the Corps' Emergency Response Efforts for Maui Wildfires

As the Maui Wildfires challenge local communities, the US Army Corps of Engineers (USACE) has mobilized its emergency response teams to provide critical support. Part of that effort is Melvin Jordan, a Logistics Planning and Response Team (LPRT) Member and Facility Manager with the Albuquerque District as part of the USACE Logistics Activity (ULA).

Jordan is laser-focused on supporting the response efforts and is proud of his role in the ongoing efforts.

"Our primary effort has been on Reception, Staging, Onward Movement, and Integration (RSO&I)," said Jordan. His responsibilities include coordinating the movement and lodging of personnel, tracking their contact information, and arranging travel and accommodations when needed. This logistical support is essential in enabling the smooth execution of the broader wildfire response efforts.

The response and recovery of the wildfires will likely go on for months. Jordan and the ULA Operations Division are ready to provide support as long as it takes.

"I will initially be deployed for 30 days, and I assume there will be more to follow as my replacement and more based on Mission Assignments given to USACE."

The role of logistics in USACE's mission cannot be understated. Jordan said that as USACE receives Mission Assignments for tasks such as temporary power and debris



*Left to right: Miner Holloway Pacific Ocean Division Planner; Jordan Melvin LPRT member from Albuquerque District ; and Boonchan "Mike" Pornnang LPRT member from San Francisco District provide logistics support in Maui. (Courtesy photo.)*

cleanup, efficient logistics support becomes paramount.

"Their role is critically important to the overall mission and our focus is to make their travel, lodging, etc. as seamless and efficient as possible," said Jordan. This support enables other personnel to concentrate on their specific tasks, contributing to the effectiveness of the wildfire response.

For Jordan, volunteering for ULA's emergency response teams is a natural extension of his background and values.

"Prior to joining USACE as a civilian, I was a Marine Corps Logistics Officer for 10 years," he shares. This experience drove him to eagerly join the ranks of the emergency response teams, enabling him to leverage his skills for the greater good.

The benefits of volunteering are multifaceted personally and professionally.

"It is a great opportunity to

help and support those in need in response to an emergency and when they desperately need it," said Jordan. He highlights the opportunity to collaborate with experts from various fields and federal agencies, broadening his own perspective and contributing to a greater sense of purpose.

If ULA personnel are considering joining a logistics emergency response team, Jordan offers poignant advice.

"There are so many amazing people employed by the USACE and ULA. Their expertise and experience are needed in support of emergencies," he states. His words reflect the dedication of USACE professionals to stand together in times of crisis, embodying the organization's commitment to serving communities in need.

# Memphis District Supply Specialist Supports Typhoon Mawar Response Efforts in Guam

In the aftermath of Typhoon Mawar, the US Army Corps of Engineers (USACE) emergency response teams are working tirelessly to provide assistance and support to the affected communities. Among these individuals is Vearlene Smith, a general supply specialist from the Memphis District Logistics Office, who is currently deployed in Guam to aid in the response and recovery efforts.

As support personnel report and depart, the logistics needs of each individual is a top priority. They can't focus on their mission at hand if they are worried about where they are going to sleep at night or how they are going to move around the island.

"My primary mission is to coordinate lodging and rental cars for incoming responders or meet the responders at the airport, and take them to their respective hotel rooms if no rental cars are available," said Smith. She adds that her responsibilities extend to coordinating with the Federal Emergency Management Agency for equipment requests and facilitating face-to-face interactions with rental car agencies when online vacancies are unavailable.

Smith will be deployed for 30 days, showing the dedication and time commitment required for such crucial operations. Previously, the Logistics Activity (ULA) deployed Jennifer Hollis-Mayweather to Guam for about two months. ULA will continue to support the mission for as long as needed.

Volunteering for the USACE Emergency Response Teams is driven by a deep-seated sense of purpose for Smith.

"I like what USACE stands for such as taking care of people, being a part of the best engineering team, working with our partners to

provide solutions, and improving the quality of life in the region today and tomorrow," she said. Her devotion to USACE's values reflects the heart of the organization's mission to make a positive impact during times of crisis.

Smith also sheds light on the benefits of her involvement in the emergency response efforts. Volunteering to be part of a logistics emergency response effort can enhance an individual's career, but also offer great satisfaction in knowing the impact one has during a time of need.

"Being part of the emergency response team means you're able to make the job of the USACE prospective division or district Quality Assurance and Quality Assurance Systems easier," she said. By managing logistical challenges, Smith allows the core mission to proceed seamlessly, ensuring that resources are efficiently allocated to the relief efforts.

However, like any undertaking of this magnitude, challenges do arise. Smith discusses the difficulties faced, particularly concerning rental cars.

"The challenges thus far

have been the rental cars; Sato Travel Services hasn't been able to make reservations for responder's rental cars when they make their reservations in the system," Smith said. Smith's on-ground presence serves as a bridge between responders and local vendors, enabling coordination and addressing inventory issues firsthand.

For those considering joining an emergency response team, Smith offers valuable advice.

"I think all logisticians should volunteer to be a part of the mission and get a feeling for what USACE does daily, especially during disasters," she suggests.

As Vearlene Smith and her fellow USACE emergency response team members continue their dedicated efforts in Guam, their commitment serves as a testament to the unwavering spirit of compassion and collaboration that defines the USACE mission.

The Logistics Activity Operations Division is looking for additional volunteers for the hurricane season. If you are interested in volunteering, please contact Readiness Coordinator Jacqueline A. Phillips.



*Vearlene Smith coordinates with a rental car agent located in Guam to support response efforts. (Courtesy photo.)*

# Meet D'Ondre Stockman & Learn More About Newcomers Training

D'Ondre Stockman joined the Sustainment division as a general supply specialist about six weeks ago.

As one of the newest members of the Logistics Activity, Stockman recently completed Newcomers Training. Being new to both the Logistics Activity (ULA) and the Corps of Engineers (USACE), this training provided Stockman an opportunity to get an overview of the organization.

"I knew going into training that I would receive a vast amount of information regarding USACE & ULA," said Stockman. "Personally, I benefited from learning about who exactly to contact in the case of an event where I need help with a specific task or simply have a question."

Stockman recommended that personnel who are newly reporting to ULA should be ready to take in a lot of new information and reach out to others in the organization whenever they can.

"My advice would be to be adaptable and flexible, always open to learning, and just have fun with the process," said Stockman. "There are people within this organization who truly care about you and will help you get to where you need to be. Don't be afraid to ask questions."

The Training Branch works hard to make Newcomers Training engaging and updates the agenda based on feedback from each session.



*D'Ondre Stockman (left) receives an Operations Division brief from Mike Gafford during Newcomers Training.*

"I would advise new employees going into Newcomers Training to approach it with the mindset that there is a lot you can take away from it," Stockman said. "Don't treat it as some 'ordinary, dull, or boring' type of training because you never know what information you may receive during that training that you may need down the road. There's a lot of good information out there that I learned from Newcomers that I had no prior knowledge of. This new information will not only benefit my division and our mission but also benefit my personal well-being."

This positive attitude and willingness to absorb new information all around him have made Stockman a valuable asset in the Sustainment Division very quickly.

"I am impressed with how quickly Mr. Stockman is learning the ropes of this new job," said Caylene Majors, Personal Property Management Branch Chief. "Mr. Stockman's work

ethic and eagerness to learn have been impressive. His ability to jump in and learn along with bringing new ideas to the table is refreshing. He is truly adding value to the team and his contributions are appreciated."

Stockman is a native of Michigan but moved a lot growing up due to being part of a military family. Prior to joining the Logistics Activity, he was a professional overseas basketball player and coached high school basketball.

"I am very excited to not only begin this new chapter in my life and career, but I am also blessed and appreciative to be a part of ULA," said Stockman. "I look forward to working with everyone here and learning as much as possible to achieve greatness within the organization. I am young, energetic, adaptable, and most of all, hard-working. Thank you all for welcoming me. I look forward to meeting all of you!"

# Property Book and Supply Training Capitalizes on Connections

A recent Property Book and Supply Training held in Millington, Tennessee, brought together professionals from across the country to enhance their knowledge and skills in logistics and supply management within the US Army Corps of Engineers (USACE).

The training, organized by the Corps of Engineers Logistics Activity, aimed to foster cross-regional collaboration, and provide a platform for sharing diverse perspectives. Attendees hailed from various districts, and the event proved to be a success in promoting enriched discussions and cross-learning.

John Davis, a general supply specialist from the Fort Worth District with more than seven years of experience in his position, shared his insights on the training's impact. He highlighted the valuable moment when attendees with varying backgrounds came together to support a colleague facing challenges.

"There are quite a few people that are very new to the Corps and have had little or no formal training before this week. They are also not always getting the support they need from their leadership to solve issues," said Davis. He further noted that attendees collectively offered mentorship and regulatory guidance to resolve the situation, showcasing the power of collaboration.

One of the key takeaways from the training was the effectiveness of in-person interactions in accommodating diverse backgrounds.

"The multiple backgrounds and district-specific information made for a new perspective all around," said Davis. "I would recommend that the Logistics Activity continue to host in-person classes, you never get this level of participation or learning in virtual."

Arthur Lemons, a supply technician from the Nashville District, also shared his perspective on the training's impact. With more than three years of experience in his role, Lemons found the mix of attendees and topics to be right on target.

"I was pleasantly surprised by the broad mix of knowledge, experience, and work-related issues that we shared," said Lemons. He highlighted the positive atmosphere where individuals from different districts engaged in open communication and shared valuable feedback and best practices.

Lemons spoke about the lasting impact of the contacts made during the training.

"Moving forward, with the connections that were made during this training, our professional circle has expanded, and we now can connect with peers in other regions throughout the USACE," he said. He expressed his belief that these newfound connections would influence his approach to work, allowing him to seek guidance and insights from colleagues across the country.

In terms of recommendations for future cross-regional learning experiences, Lemons emphasized the significance of in-person training for entry-level logisticians. With logistics personnel spread out across the country, the opportunity to come together in a central location benefitted the attendees.

"I would highly recommend that all entry-level logisticians new to USACE, attend a resident training course," Lemons said. "The cross-regional training cannot achieve this level of learning in a virtual setting."



*Property Book and Supply training attendees participate in a group activity allowing them to network and learn from one another during the courses.*

Class facilitator Rodney Haygood was pleased with the work the group did to elevate the Property Book and Supply community both through formal training and networking. Haygood added that having the opportunity to go out and work with personnel out at the district level helped him guide the training in a more beneficial way.

“The class was fantastic,” Haygood said. “Having been with the Corps for 5 months, and this being my second iteration of teaching here, this was the best thus far because I was given a couple of opportunities to get out to the field alongside supply technicians and property book personnel and connect the dots with our processes and form relationships with our folks prior to teaching my second class. Some of the main benefits of

having a class this size and presence were the diversity of all their knowledge and experience, variation of their duties and how they perform them, and their willingness to share with one another. This was the perfect situation for me to use facilitation and experiential learning methods as opposed to lectures. They were very motivated to learn. The benefits I witnessed were gratifying. When I see an ‘aha’ moment or the lightbulb come on, I am convinced that knowledge transfer took place from one learner to another.”

The success of the Property Book/Supply training in Millington, Tennessee, underscored the importance of face-to-face interactions in an organization so geographically dispersed. The benefits of bringing together professionals

from different regions to share their expertise were apparent.

As attendees return to their respective districts, they carry with them not only new knowledge but also a network of connections that will continue to enrich their professional journey within the U.S. Army Corps of Engineers.



*Director Cynthia Blevins and Deputy Director Marco Goodman speak to Property Book and Supply Training attendees about the value of accountability in property management. (Courtesy photo.)*

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## Immediate Changes to GSA Processes for Occupancy Agreements

From Facilities Management Division

Occupancy Agreement Space Inventory System (OASIS) will provide a more efficient and effective way for customers to manage their Occupancy Agreements (OAs), but there will be changes associated with the transition. Starting immediately, for occupancies effective in the second half of Fiscal Year 2024, the General Services Administration (GSA) will send the first OA right before a lease or construction contract award, based upon actual bids. This timing change will greatly reduce the volume of OAs sent to customers. The award OA will document a customer’s financial obligation to GSA once a contract is awarded. All OAs will, therefore, represent a pending contract action waiting for customer approval and OA approval is needed in a timely manner to avoid delaying your project.

OASIS Benefits- OASIS offers many benefits to customers, including:

- A concise and easy-to-read OAs
- Three open fields at the OA level for customer use, e.g., for internal tracking numbers, organization codes/regions, notes, etc.
- Self-service features such as downloading OAs and associated assignment drawings (where available)
- Electronic approval of OAs within the system
- OA status tracking and reporting; notifications and summaries to organize actions
- Space release request submissions and release of space status tracking/reporting
- Billing question submissions and tracking

The Logistics Activity Facilities Management Division will provide training once the system is live.

# Personnel

# In the Spotlight



Name: Stanley Pearson & Chuck Hickman  
Division: Sustainment Division (SD)  
Position: SD Maintenance Team  
Time on board: 10 years plus

“Stanley Person and Chuck Hickman demonstrated outstanding work ethic and attitude,” said Darren Branham, SD Programs Management Branch Chief. “The two work well with all stakeholders as was demonstrated in a recent assist visit to the Buffalo District.”

The objective of the Staff Assistance Visit (SAV) was to help the Buffalo District Chief of Operations, Test Measurement, and Diagnostic Equipment (TMDE) Coordinators, and Project Sites move forward with getting equipment identified and determining calibration requirements.

They also ensured the property book listings were updated to reflect all items that are TMDE. They then verified corrective actions were being applied effectively to the noted nonconformance.

Pearson said that the opportunity to travel throughout the Corps of Engineers footprint allows him to meet and work with a variety of people. These interactions give him a great deal of satisfaction.

“My favorite part about my job is the people I work and interface with,” said Pearson. “The level of professionalism and ‘can do’ attitude makes my job so much easier; effective collaboration among stakeholders is vital to our organization’s success.”

During this visit to the Buffalo District, Pearson and Hickman worked with Richard Rieger of the Nashville District Chief Electronics Service Section; Adam Hamm, the Buffalo District Chief of Operations; Cheryl Mesa, a Buffalo District Project Management Specialist; Mark Legeza, the Buffalo District Health Physicist; Stephen “Steve” Winslow the manager of Mount Morris Dam; Vincent Lovullo, a Buffalo District Civil Engineer; Aaron Kennerly, the Buffalo District Chief Surveyor; and Lt. Col. Lyle Milliman, the district Deputy Commander.

Milliman, satisfied with the level of support the Logistics Activity team provided, presented Pearson and Hickman with a command coin during their visit.

Hickman said that the SAV in Buffalo was successful because of the foundation the division has laid back in Millington, Tennessee.

“Our Branch is all about teamwork and getting the job done,” said Hickman. “We lean on one another to meet the customers’ needs and freely share information.”

Both Pearson and Hickman have more than 20 years of experience conducting and overseeing Army maintenance prior to their service at the Logistics Activity.



*From the left, Chuck Hickman and Stanley Pearson show off their command coins presented by Lt. Col. Lyle Milliman, Deputy Commander of the Buffalo District along with Richard Rieger of the Nashville District Chief Electronics Service Section. (Courtesy photo.)*

# Sustainment Division Improves Communication Channels

**From Caylene Majors,  
Personal Property  
Management Branch Chief**

Sustainment Division is excited to announce a significant step forward in our ongoing efforts to streamline communication and enhance supportability within the Logistics Activity operations. As part of our continuous commitment to improving customer engagement and addressing property-related queries efficiently, we are introducing a new Chief Information Officer (CIO)/G6 Distribution List (DLL).

Our logistics supportability initiative aims to create an open channel for our valued customers to connect directly with the CIO/G6

property office. By utilizing this dedicated email address, you can ensure that property-related questions, concerns, and inquiries receive prompt and effective attention. This initiative will foster an environment of collaboration, transparency, and accountability, ultimately leading to improved logistics operations.

Whether you are a CIO/G6 Hand Receipt Holder seeking clarification on property management procedures or a member of our Logistics team working on optimizing property-related actions, DLL-CECIOG6-PBO@usace.army.mil will serve as your go-to platform for communication.

We encourage all relevant team members to leverage this new DLL for any CIO/G6 property-related

matters. By doing so, we are confident that we can further enhance our logistics supportability efforts and provide the best possible service to our customers.

Thank you for your continued dedication and commitment to the success of this initiative. Together, we will create a more efficient and effective logistics support system.



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## Facilities, Equipment, and Maintenance Training Elevates Logistics Support

Randy Wilson, the Facilities, Equipment, and Maintenance (FEM) point of contact in the Facilities Management Division at the Logistics Activity discusses assets with a class of facility specialists and managers during recent FEM training held in Millington, Tennessee.





# Stay Connected



The Logistician



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## Why Does Connection Matter?

Meaningful connection contributes to overall well being and allows us to live life to the fullest.

The Department of Defense is committed to creating an environment of social support and connectedness for Service members and their families. Social isolation and loneliness are risk factors for depression, anxiety, suicidality, and self-harm behavior. Connection and belonging buffer that risk and remind us that life is worth living.



### Factors That Might Increase Risk of Social Isolation and Loneliness

- Feeling stress due to a lack of resources or help with financial, relationship, or mental health issues
- Being discriminated against
- Experiencing violence or abuse
- Going through life transitions like getting divorced, losing a job, or loss of a loved one

### Keys to Building a Strong Connection in Your Community

- Take time to build strong relationships.
- Communicate openly and honestly.
- Build trust and respect by using inclusive language when talking to a loved one.

## ABOUT THE CONNECT TO PROTECT: SUPPORT IS WITHIN REACH CAMPAIGN

Connect to Protect: Support is Within Reach was launched in support of the Department's observance of Suicide Prevention Awareness Month and the kick-off to its annual communications campaign. It encourages leaders to help community members to recognize support is available. Data shows that leaders' messages can positively impact suicide risk. With that in mind, the Department is educating leaders on creating a supportive, inclusive, and healthy environment that encourages help-seeking.

## WHAT DO I DO IF I KNOW SOMEONE IS IN CRISIS?

The Military Crisis Line (MCL) is a toll-free, confidential, 24/7 resource, that connects Service members, including members of the National Guard and Reserve, and their family members with qualified, caring responders. The MCL is staffed by responders who understand the challenges of military life. The MCL is staffed by responders who understand the challenges of military life.



- Call: Dial 988 then Press 1
- Chat: [www.MilitaryCrisisLine.net](http://www.MilitaryCrisisLine.net)
- Text: 838255



- The following overseas locations have direct crisis line numbers for active duty Service members:
- In Europe: Call 00800 1273 8255 or DSN 118
  - In Korea: Call 0808 555 118 or DSN 118
  - Crisis chat support is available elsewhere and internationally at [www.MilitaryCrisisLine.net](http://www.MilitaryCrisisLine.net)
  - In an emergency, dial 911 or your local emergency number immediately.

# Hails!

Daniel Harris

Ashley Crosby

Joel Wyatt

Peter Yi

Roel Sardea

Tenishia Murphy

Darrell Caldwell

Andre Beckford

Brandon Bond

# And Farewells!

Sarah Minix

Madison Jones

Tracey Liming

Jason Brainard

Andrea Clotz

Elisha Navarre

Jude Keelan

Joe Rincon

Jeffery Watts, II

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## District Logistics Manager Training Develops Leaders

Regional Logistics Manager (RLM) Augustus “Gus” Hector, of the North Atlantic Division, discusses the challenges and best practices of manning within the divisions during the District Logistics Manager (DLM) Training held from 30 July to 3 August in Millington, Tennessee. The training included sessions on Merit Principles, DoD Performance Management and Appraisal Program (DPMAP), Award Writing, and updates from each of the functional area chiefs. Also in attendance were Mike Perry, RLM for the Lakes and Rivers Division; Kelvin Rankin, RLM for the Mississippi Valley Division; James Filicky, DLM of the Buffalo District; Theuron Owens, DLM for the Nashville District; and Mike Vance of the Logistics Assessment Branch.



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