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Transforming medical logistics to sustain survivability



Operators assigned to 10th Special Forces Group (Airborne) conduct medical evacuation training on Oahu, Hawaii, Aug. 9, 2024, as part of Joint Training Exercise NAKOA FLEEK, which saw the operators train and evaluate Soldiers of 25th Infantry Division on warrior tasks and battle drills. (U.S. Army photo by Cpl. Alec Brueggemann/Released)

At the heart of every Army operation is a Soldier – and it's the mission of the U.S. Army Medical Logistics Command to support the battlefield medics and doctors who sustain that Soldier's fighting strength.

As the Army transforms to meet the demands of the future fight, Army medical logistics is also rapidly evolving and synchronizing to become more agile, efficient and effective. The following article provides a critical

look at the past, present and future of AMLC.

Where AMLC Came From

While the Army has been around for

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nearly 250 years, AMLC has existed for a mere five years. Headquartered at Fort Detrick, Maryland, the AMLC was activated in 2019 as part of a larger Army restructuring effort.

Previously, all medical logistics functions belonged to the U.S. Army Medical Command and, specifically, under the U.S. Army Medical Research and Materiel Command, or MRMC. MRMC was a 2-star command which served as Army Medicine's headquarters for medical research and medical materiel.

To optimize Army sustainment, the Army split medical logistics functions out of MRMC and created AMLC under the U.S. Army Materiel Command. In that transition, 100% of the medical logistics mission, functions, and funding were transferred to AMC.

AMLC rapidly took shape, becoming the headquarters over three direct reporting units, including the U.S. Army Medical Materiel Agency, the U.S. Army Medical Materiel Center-Europe and the U.S. Army Medical Materiel Center-Korea.

What AMLC Does Today

As the Army's Life Cycle Management Command (LCMC) for medical materiel, AMLC oversees a medical materiel portfolio of nearly 90,000 pieces of medical equipment, executes annually \$300 million in Class VIII medical materiel transactions and centrally manages medical contingency programs worldwide. The command also distributes 2.7M vaccine doses worldwide, valued at more than \$50M and fabricates nearly 70,000 pairs of glasses at its two medical materiel centers in Europe and Korea.

AMLC synchronizes medical sustainment throughout the acquisition lifecycle – a key part of how the DOD makes decisions on what types of medical materiel to develop, procure and field to the force.

In 2022, AMLC marked a major milestone in MEDLOG's capabilities



AMLC biomedical equipment specialist Fernando González-Rodríguez, center, explains the annual service requirements on a medical imaging system at a Department of Defense Role 3 hospital at the Baghdad Diplomatic Support Center, Iraq. (U.S. Army photo by Maj. Andrew DeStefano/Released)

with the creation of an AMLC Integrated Logistics Support Center (ILSC). The ILSC is a critical centerpiece of AMLC's ability to support for the operational force. AMLC's ILSC serves as the end-to-end integrator for medical materiel throughout its life cycle, starting with product development all the way through divestiture as items reach the end of their useful life.

A key capability under the ILSC is the Logistics Assistance Program (LAP), which provides direct, nested with Army Field Support Brigades to provide support to operational units across the Army. Army medical maintenance is a layered approach. A unit's biomedical equipment specialist, or 68A, performs field-level medical maintenance. If the unit's Soldiers need help to overcome a specific maintenance issue, they can get support from a LAP expert.

Since AMLC oversees and executes

sustainment-level maintenance, the LAP experts can bridge the gap between field- and sustainment level-maintenance, helping units determine if a device needs to be evacuated back to a Medical Maintenance Operations Division, or MMOD, for higher level repairs.

LAP experts are also educating the force about an important change directed by the Army in 2021 (HQDA EXORD 138-21) that requires units to place all medical devices into GCSS-Army to increase readiness reporting. In most cases, however, the LAP serves as the "face to the force" when it comes to operational support. LAP representatives provide a direct link to units, providing training, resolving medical maintenance issues and being the eyes and ears for Army MEDLOG in the field.

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Soldiers and members of the U.S. Army Medical Logistics Command working together as the Home-Station Medical Maintenance Support Site pilot kicks off at Fort Liberty, North Carolina. (U.S. Army photo by Chief Warrant Officer 3 Richard Hendricks/Released)

Where AMLC is Evolving

One key emerging capability of the ILSC is its use data science to execute predictive logistics support, informing decisions at the speed of war. Predictive logistics is the use of data analysis, machine learning, and statistical algorithms to forecast future supply chain requirements, identify potential disruptions, and optimize resource allocation. By harnessing historical data, real-time information, and advanced analytics, military planners can anticipate logistical needs, mitigate risks, and streamline operations. By predicting equipment maintenance requirements and supply needs, the Army can ensure that troops are adequately equipped and prepared for missions. Predictive maintenance algorithms can anticipate equipment failures before they occur, reducing downtime and enhancing overall readiness.

The AMLC is learning to use predictive analytics to enable efficient allocation of resources by forecasting demand patterns, optimizing inventory levels, and identifying opportunities for cost savings. This ensures that critical supplies are available when and where they are needed, reducing waste and improving resource utilization.

Predictive logistics will also enable the AMLC to identify potential disruptions, such as adverse weather conditions or enemy actions, and develop contingency plans to mitigate their impact and enhance supply chain resilience.

By optimizing inventory levels, minimizing transportation inefficiencies, and preventing costly equipment failures, predictive logistics can result in significant cost savings for the Army. By leveraging data-driven insights, military planners can make informed decisions that maximize operational efficiency and minimize

expenditure.

As AMLC continues to strengthen its enduring ILSC capabilities including predictive logistics, the organization is also tackling some major issues that have plagued MEDLOG for decades including a lack of common operating picture, decentralized materiel management, deficient demand forecasting, nonstandard catalogs and reliance on medical treatment facilities for medical materiel and maintenance support.

As a way forward, the Army directed medical logistics to fully integrate into the Army Sustainment Enterprise as part of the Army Campaign Plan 2023-2030. To make this happen, AMLC has taken the lead with an effort called MEDLOG in Campaigning, or MiC.

MiC will bring also bring MEDLOG into the Army's enterprise business systems. The aim is to eliminate "swivel chair" burden. No one likes having to use multiple systems to

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order, maintain, conduct inventory management, etc. Presently, MEDLOG is siloed in its own ordering platform. This change will reduce systems, training requirements, and overall complications with many common medical logistics functions. MiC will also simplify and standardize the catalog, as well as create a single medical supply and pharmaceutical (e.g., CLVIII A) catalog, based upon combat requirements.

Additionally, MiC will eliminate process variations so Soldiers train as they fight. One of the biggest challenges in MEDLOG was that the old way of doing business meant doing it one way at home station and a different way in an operational environment. MiC will also integrate medical materiel into multiclass Supply Support Activities. Medical materiel will be received, stored and distributed in the same facilities and platforms as all other commodities. By shifting medical materiel into the regular sustainment infrastructure, AMLC will reduce redundancy and streamline storage and distribution requirements.

The effort also will also improve

unit access to maintenance. MiC is establishing a Home Station Medical Maintenance (HMMS) capability, in accordance with AR 750-1 which provides field-level maintenance support to unit without authorized biomedical equipment specialists (68A) on their Modification table of organization and equipment (MTOE). This will align medical maintenance to existing sustainment processes of non-medical Army equipment. It also enhances unit medical equipment readiness and reduces overall cost. The first HMMS capability will be currently operating as a proof of concept at Fort Liberty, North Carolina.

Lessons Learned Along the Way

Change is always challenging, especially the level of dramatic transformation MEDLOG has embarked on over the past five years. AMLC has found through lessons learned that to create lasting change, the organization must leverage partnerships across the Army and joint forces.

To shape MEDLOG integration

and transformation in a way that garners stakeholder buy in, AMLC partnered with many stakeholders, including HQDA-G4; U.S. Army Forces Command; U.S. Army Europe-Africa Command; U.S. Army Materiel Command; U.S. Army Sustainment Command; Combined Arms Systems Command; Special Operations Command; U.S. Army National Guard Bureau; Defense Logistics Agency; Army Shared Service Center; Tank-Automotive and Armaments Command; Non Army Managed Items; Sustainment and Medical Centers of Excellence; U.S. Army Medical Materiel Development Activity; Army Health Facility Planning Agency; and the Defense Health Agency. Each of these partners have been key to shaping MEDLOG integration – and truly none of AMLC's achievements would be possible without them.

Finally, end-users including Soldiers in the field have been a crucial source of feedback to ensure changes do not negatively impact their ability to execute mission requirements. Participating in Army and joint exercises worldwide is one way that AMLC tests its mission capabilities and gets direct feedback from units about what is working and what needs improvement.

Just like all other parts of the Army, MEDLOG is adapting and evolving to counter emerging threats worldwide. AMLC remains open to change that benefits the Army's overall ability to fight and win our Nation's wars. Yet, what will never change is Army Medicine's promise to warfighters that if they fall sick, wounded or injured on the battlefield, support will be there – equipped and ready – to help.

AMLC remains ready to deliver medical logistics, sustainment, and materiel readiness –from the strategic support area to the forward tactical edge – to increase survivability and sustain fighting strength.



Soldiers collaborate with members of the U.S. Army Medical Logistics Command as the Home-Station Medical Maintenance Support (HMMS) Site pilot kicks off at Fort Liberty, North Carolina. Fort Liberty is the first site in the Army to test the new HMMS concept, which aligns medical maintenance closer to sustainment processes of non-medical Army equipment. It also enhances unit medical equipment readiness and reduces overall cost. (U.S. Army photo by Chief Warrant Officer 3 Richard Hendricks/Released)

By Col. Marc Welde and
Leigh Anne Alexander



USAMMC-E NCO earns prestigious Expert Field Medical Badge

KAISERSLAUTERN, Germany – Perseverance pays off.

It may have taken a few tries, but Sgt. Benjamin Jackson, a biomedical equipment specialist at the U.S. Army Medical Materiel Center-Europe, can now proudly wear the Army's Expert Field Medical Badge.

Jackson earned the badge Dec. 20, 2024, after completing the historically challenging program over two weeks at Fort Moore, Georgia.

"I wanted this badge because not many Soldiers have their EFMB due to its extremely low pass rates," Jackson said. "It took me three times to finally earn it, and I wear it proudly every day."

USAMMC-E Sgt. Maj. Andrew Colburn, the unit's senior enlisted adviser, commended Jackson for his persistence in earning the badge, a prestigious honor for Army medical personnel who must demonstrate excellence in both medical and Soldiering tasks.

"The EFMB tests candidates in areas such as land navigation, tactical combat casualty care, communications, medical and evacuation procedures and weapons proficiency," he said. "The badge is considered one of the most challenging to earn in the Army, with pass rates often below 20%."

Colburn noted that success in the program, which dates back to 1965, requires thorough preparation, a high level of physical endurance, technical expertise and mental resilience.

"Earning the EFMB is a mark of excellence and dedication within



Sgt. Benjamin Jackson, a biomedical equipment specialist at the U.S. Army Medical Materiel Center-Europe, is pictured with his parents Dec. 20, 2024, at Fort Moore, Georgia, following a pinning ceremony as he received the Expert Field Medical Badge, a prestigious recognition for Army medical personnel. (Courtesy Sgt. Benjamin Jackson)



the Army medical community," the sergeant major said.

Jackson said earning the EFMB means a lot to him both professionally, but also personally.

He said he texted with his parents each day of the event about what challenges he had to overcome, including before his final 12-mile ruck march that must be completed in less than three hours. His parents, who live in Florida, made the drive to

the 182,000-acre installation on the Georgia-Alabama border to see him complete his journey.

"My father proudly pinned the badge onto my uniform as he also earned his EFMB back in 2002," Jackson said. "So, for me, it's not just a badge that's worth promotion points. It means a lot more and I can finally say that the badge runs in the Family."

By C.J. Lovelace 

Air Force veteran brings expertise to Army, takes lead of MEDLOG data science team

FORT DETRICK, Md. — With a grandfather who worked on planes in the Army Air Corps during World War II, Aaron Widner already had a pedigree of service in the maintenance field.

Add in his extensive IT and data analytics experience during his own 25-year Air Force career, and it's a perfect recipe for one of U.S. Army Medical Logistics Command's newest data scientists.

Widner recently joined AMLC's Integrated Logistics Support Center as Analysis and Analytics Division chief following his official Air Force retirement as a senior master sergeant on Jan. 10.

"It's exciting to be part of all these new processes with predictive logistics and advanced data analytics being

embraced here at AMLC," Widner said. "It's been great learning about Army processes, and I can't say enough about the onboarding process here. From all the jobs I've had in the past, I think AMLC is at the top as far as onboarding people."

Widner joined the Air Force right out of high school in 1999, starting on active duty before transitioning to the Indiana Air National Guard, where he worked as a data analyst for aircraft maintenance while completing his schooling.

He completed his undergrad degree in computer and information technology at Indiana University-Purdue University Indianapolis (IUPUI) before earning a Master of Information Management from Arizona State University.

After working for the 122nd Fighter Wing, based out of Fort Wayne, Indiana, Widner transitioned to the Air Force Reserve in 2010, ultimately finishing his career with the 459th Air Refueling Wing at Joint Base Andrews in Maryland, where he worked as superintendent of inspections under the wing's inspector general.

"My responsibilities included managing the wing exercise and inspections program, assessing mission effectiveness and readiness within three groups and 12 squadrons," Widner said. "It was a great job because I got to see how different components of the Air Force functioned together – from communications to maintenance to ops. It was cool to see how everything works together to get a mission done."

In Widner's role at AMLC, the Army's Life Cycle Management Command for medical materiel, he is heading up the data science team as the command builds up its predictive logistics and analytics capabilities.

Joel Cook, chief of the Technical Information Management Division under the ILSC's Logistics and Technical Support Directorate, called Widner an "exceptional asset" to the command, bringing a wealth of technical expertise and knowledge.

"In my opinion, even more important than that, Aaron brings the attitude and character of a great leader and team member," Cook said. "It's relatively easy to teach a person a skill or expertise, but it's much harder to teach someone to be kind, caring, respectful, willing to assist without being asked and dedicated to success. Aaron is all these and



Aaron Widner performs as a member of the Air Force pep band during Military Night at an IUPUI men's basketball game at Banker's Life Fieldhouse in Indianapolis, Indiana, in 2009. (Photos courtesy Aaron Widner)

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Air Force Master Sgt. Aaron Widner, center, smiles as he speaks during his retirement ceremony in 2024, marking the end of his 25-year military career at Joint Base Andrews, Maryland. Widner recently transitioned into civil service as a data scientist with U.S. Army Medical Logistics Command.



Aaron Widner, right, is pictured with his grandfather and father at his father's Air Force retirement from the Air Force in 2007.

more.”

AMLC is leading the way as the Army reforms MEDLOG support to the operational force, synchronizing acquisition

activities throughout the medical life cycle, increasing responsiveness of logistics on the battlefield and boosting overall readiness.

A big piece of that puzzle is using data to help decision-makers anticipate and position lifesaving medical materiel during large-scale combat operations, which is where ILSC data scientists come into play.

Under direction of the LTSD, data scientists provide analysis and analytics services supporting AMLC's teams of medical logisticians and maintainers at more than 25 sites around the globe.

They help align MEDLOG with the whole-of-Army approach to use predictive logistics to deliver precision sustainment – reliable, agile and responsive capabilities that enhance materiel readiness, optimize the medical supply chain and reduce costs.

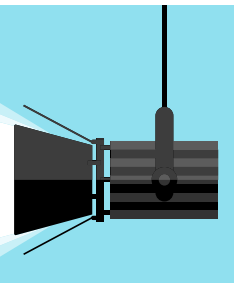
Predictive logistics refers to the Army's ability to harness the power of data to forecast units' needs, and then synchronize production and distribution at every echelon.

“I really enjoy problem solving, especially with predictive logistics, building out models and engaging with other groups within AMLC,” he said. “These capabilities are still very new and exciting to be part of the team to build it out to support the warfighter.”

By C.J. Lovelace



AMLC Staff Section Spotlight: Chief of Staff



What is the Chief of Staff at AMLC HQ?

The Chief of Staff within the Army Medical Logistics Command headquarters command team plays a critical role in overseeing and coordinating the organization's operations and strategic initiatives. Primary responsibilities include:

- **Strategic coordination:** Ensuring alignment between the command's mission, vision and day-to-day activities. I coordinate efforts across different directorates and direct reporting units to achieve organizational goals.
- **Operational oversight:** Managing the headquarters staff and ensuring the efficient execution of operations, including logistics, planning and resource allocation.
- **Policy implementation:** Ensuring that policies, procedures and guidance from higher headquarters are implemented effectively within AMLC.
- **Adviser to the commander:** Act as a senior adviser to the commander, providing recommendations and ensuring the command's priorities are communicated and achieved.
- **Liaison role:** Facilitating communication and collaboration between AMLC and external stakeholders.
- **Personnel and administration:** Overseeing administrative and personnel matters within the command, including managing staff workloads, professional development and organizational structure.

The Chief of Staff ensures the seamless delivery of medical logistics support, including the supply chain management of medical equipment and pharmaceuticals, to enhance the Army's readiness and medical capabilities. My role is pivotal in maintaining operational efficiency and mission success.

So does the Chief of Staff oversee the organization's day-to-day operation?

Yes, I serve as a primary adviser and ensure the commander's intent and priorities are effectively implemented across the organization. The Chief of Staff also facilitates daily operation and communication, as well as monitor organizational performance, readiness and resource allocation.

The Chief of Staff essentially enables the commander to focus on leadership and strategic priorities by managing the details of execution and ensuring the organization runs effectively.

How crucial is it for staff sections to be synchronized with AMLC's global mission?

It is significantly important. And here's why:

We need unity of effort. Staff sections working in harmony prevent duplication of effort and conflicting priorities.

It enables timely decision-making, which in turn supports the commander as he makes well-informed decisions quickly. Delays and miscommunication can hinder mission success.

Proper coordination ensures resources, including personnel, equipment and time, are allocated effectively. This avoids waste and competing demands for limited resources.

Lastly, staying in sync helps us identify issues quickly, enabling us to respond quickly and promote operational readiness. Clear communication always plays a major role as well, a crucial element of a cohesive unit.

Along with our staff sections, it's the responsibility of the Chief of Staff to serve as a link between higher headquarters and subordinate commands, specifically our DRUs.

In this capacity, the Chief of Staff ensures that AMLC operates as a cohesive part of the Army's logistics enterprise, providing critical support and coordination both upward to higher headquarters and downward to DRUs

By Lt. Col. Nikki Davis, AMLC Chief of Staff



CHECK OUT AMLC'S G-6 SHAREPOINT SITE FOR INFORMATION TECHNOLOGY RESOURCES



<https://armyeitaas.sharepoint-mil.us/sites/CECOM-AMLC/SitePages/G6.aspx>

AMLC CELEBRATES JANUARY BIRTHDAYS



A dozen staff members around AMLC headquarters celebrated birthdays in January! Commander Col. Marc Welde and Command Sgt. Maj. Gabriel Wright got around to many to wish them well and recognize their special day, including Maj. Daniel Miller, Carlos Valerio, Chris Borrell, Joel Cook, Jacqueline Loeffler, Shawn Wyles and Melvina Liverman. Those not pictured but also celebrated a birthday this past month were Craig Keech, Byron Craig, Jonathan Greene, LeeAnn Taylor and Bret Mower. (U.S. Army photos by C.J. Lovelace)

AMLC RECOGNIZES CIVILIANS AND SOLDIERS



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AMLC RECOGNIZES CIVILIANS AND SOLDIERS



Army Medical Logistics Command's Col. Marc Welde and Command Sgt. Maj. Gabriel Wright recognized several employees Jan. 21 during an awards ceremony. Those recognized were Chris Borrell, CECOM Spotlight; Oyeyemi Akinrefon, MEDLOG all-star; Alan Hanks, Certificate of Achievement; Jason Acevedo, Star Note; Craig Keech, 20 years of service; Kenneth Daniels and Jeffrey Aries, 35 years of service; Timothy Johnson, 40 years of service; Jonathan Hallenberg, Candace Harriday, James Moore and Carlos Valerio, Civilian Service Achievement Medal; Jason Acevedo, Civilian Service Commendation Medal; and Lt. Col. Nikki Davis, Meritorious Service Medal. (U.S. Army photos by Katie Ellis-Warfield/Released)

Consider joining AMLC's Bottom-Up Innovation Committee

Hey, nonsupervisory employees at AMLC HQ, do you have innovative ideas about how to better our command? Or a workplace issue that leadership should know about?

The command team wants to hear from you! And so do we.

Consider joining us on the Bottom-up Innovation Committee, or BIC, a working group for GS-12 or lower civilian employees that meets once a month to discuss ideas and ways to improve communication at all levels within AMLC, including directly to our command group.

Military personnel (CPT/SFC and below) are welcome as well!

Our next meeting will take place **Tuesday, Feb. 25**, at 1 p.m., in Room 201/202, at AMLC headquarters. You can also tune in via a Teams link.

Please reach out to Deanna Stotler, our group admin, to get added to the calendar invites and Teams channel.

This group was established in July 2024 on a purely voluntary basis and we're looking to grow in 2025. We would love to hear about your experiences in the organization and any suggestions for improvements in the New Year!

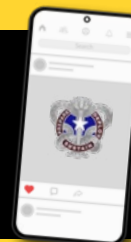
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SOCIAL MEDIA HIGHLIGHT



AMLC and USAMMA visit APS-3

Army Medical Logistics Command and U.S. Army Medical Materiel Agency leaders visited Charleston, South Carolina, on Jan. 14 to tour ships that support Army Prepositioned Stocks.

SOCIAL MEDIA HIGHLIGHT



Awards ceremony at USAMMC-K

USAMMC-K leadership recognized Spc. Jasmine Agee as the Soldier of the Month and Sanders Jones with the Civilian Service Achievement Medal during an awards ceremony, Jan. 21.



USFK CJPM visits USAMMC-K

U.S. Forces Korea Combined Joint Provost Marshal received a command brief and a tour of the facilities at USAMMC-K, Jan 8. This visit aimed to strengthen collaboration and understanding between USFK CJPM and USAMMC-K, enhancing their joint efforts to support military readiness in the region.



What do you do?

As the current operations officer within AMLC's G-3/5/7, my daily focus areas are synchronizing current and upcoming events with the USAMMA operations team, processing manpower support requests, producing operations orders on behalf of AMLC, facilitating bi-weekly action officer sync meetings between the G-3/5/7 and SPO, compiling and submitting the AMLC unit readiness status report, hosting the AMLC regional update briefs, and contributing to process improvement initiatives within the G-3/5/7.

What do you enjoy most about your job?

I enjoy the daily opportunity to test new ideas, processes and software applications that help to ultimately formulate actionable plans to best serve the organization. It's great being a part of the AMLC G-3/5/7 team, even amid the daily challenges we face. These challenges have helped create a culture within our section that supports in-depth brainstorming, strategic networking, problem set development and the generation of creative solutions to move us forward.

How long have you worked here?

I've worked in the AMLC Headquarters for a total of three years and 10 months, including my time here on active duty.



JAMES M. MOORE

**Current operations officer,
AMLC HQ**



What's your favorite quote?

"When you're pretending to be somebody else, God can't bless who you're not. He can only bless who you are."
— Tabitha Brown.

I discovered this quote after watching an episode of "The School of Greatness" on YouTube. This quote resonates with me because it's directly connected to the old saying "be true to yourself" and reminds me to value myself and the journey God is allowing me travel.

What do you do outside of work?

I enjoy going to local meetups with other investors and hear the many different strategies people are using to grow their businesses and support their families. Seeing results after applying what I've learned from attending mastermind sessions, webinars, reading and watching countless hours of YouTube videos is such a blessing that I'm immensely grateful for. If I'm not diving into real estate investing, I love sitting in our den, burning a nice candle and listening to instrumental festive jazz music on YouTube.

If you have an All-Star in YOUR organization, please email us at usarmy.detrick.amlc.mbx.pca@army.mil!

What do you do?

I work as a biomedical equipment technician for USAMMA's Medical Maintenance Operations Division at Tobyhanna Army Depot, Pennsylvania. I evaluate, test, maintain and repair medical equipment for the Army. Routine TDY is also part of the job. In the past three years, I have been to Germany five times and Kuwait three times.

What do you do outside of work?

Mountain biking, hiking and snowboarding. I used to mountain bike with my smallest dog, Rex, since he was a pup. Sadly, he's getting older and can no longer do the bike rides like we used to, but we still enjoy a good hike.

How long have you worked here?

I was a contractor for two years then transitioned to become a government civilian, now for over three years.



DEAN EDWARDS

Biomedical equipment technician, USAMMA (MMOD-PA)



What's your favorite quote?

"One team, one mission."

Our team here at Tobyhanna are one of the best I've had the privilege of being a part of. We come together and get the job done to support the warfighter. Few things are better than knowing the work we do helps save lives.

What do you enjoy most about your job?

I enjoy the variety of different trips and equipment we work on. In addition, it doesn't hurt to enjoy the people you work with.

If you have an All-Star in YOUR organization, please email us at usarmy.detrack.amlc.mbx.pca@army.mil!

What do you do?

As an IT specialist, I manage the SharePoint Online (SPO) creation, content and governance for USAMMC-E. I provide guidance and support to help improve communications to USAMMC-E, as well as support to the databases used throughout the unit.

What do you enjoy most about your job?

I enjoy working with people. I also enjoy the challenge of learning of a new environment and finding solutions to help improve the efficiency of our internal processes.

What's your favorite quote?

"Success is peace of mind, which is a direct result of self-satisfaction in knowing you made the effort to become the best of which you are capable." – John Wooden

I reflect on this quote because success is defined by people differently. But if you give everything you have and to the best of your ability then you will always be successful.



TERRY KULOW

IT specialist,
USAMMC-E



What do you do outside of work?

I enjoy riding motorcycles and touring, so living in Germany is a perfect location to travel by motorcycle. I also enjoy shooting sports, such as trap, skeet and sporting clays.

How long have you worked here?

About nine months.

If you have an All-Star in YOUR organization, please email us at usarmy.detrack.amlc.mbx.pca@army.mil!

What do you do?

As a supply technician and purchasing agent, my primary responsibility is to procure medical materiel from vendors for our customers in U.S. Forces Korea, which involves issuing and managing purchase orders.

What do you enjoy most about your job?

I truly enjoy the overall atmosphere of my workplace, where I get to interact with friendly and supportive colleagues. The environment is collaborative, allowing me to work independently while still being part of a close-knit team.

How long have you worked here?

I've been working for USAMMC-K for three years.



YIM, CHI-SONG

**Supply technician,
USAMMC-K**



What's your favorite quote?

One quote that resonates with me is "Clean up your own mess."

I try to live by these words, reminding myself to be responsible for my actions and decisions. It's a simple yet powerful phrase that encourages me to be more mindful and accountable in all aspects of my life.

What do you do outside of work?

When I'm not working, you can find me at home, where I love to relax and unwind. I'm not much of an outdoorsy person, so my idea of a perfect day is spending time with my dog, listening to my favorite music and savoring delicious food. In fact, my dream vacation is doing just that – sharing a meal with my dog by my side, surrounded by good music and warm comfort.

If you have an All-Star in YOUR organization, please email us at usarmy.detrick.amlc.mbx.pca@army.mil!