

JANUARY - FEBRUARY 2021

THE ARMY'S PREMIER PROFESSIONAL ORGANIZATION IN AIR, MISSILE AND SPACE SYSTEMS





COMMANDER'S CORNER WITH COL. GREGORY GIBBONS

Team,

I would like to thank you all for your dedication and efforts to propel Letterkenny into the future. We've had a couple extremely productive months, and I'm excited to see this level of commitment continue.

As an organization, it's imperative that we have a strategic plan to achieve our vision for the future. Letterkenny's future is bright, but we have a difficult road to traverse in order to get there. The good news is that we have a plan to get there and a budget to support that plan. Our main focus areas are on supporting our people, modernizing to meet our mission and innovating at every opportunity. By focusing on these areas, I am confident that we will posture Letterkenny for future systems and workload.

The implementation of our strategic plan is already underway. As we move toward our future goals as a depot, I ask that you keep a positive attitude and understand that it will take each and every one of you to achieve success. Although there will be some changes to our facilities, processes and capabilities, Letterkenny will remain the Army's premier professional organization in Air, Missile and Space Systems.

LEAD, Follow or get out of the way!

Colonel

Colonel, LG Commanding

Volume 60, No. 1

JANUARY—FEBRUARY 2021

FROM THE DESK OF THE SERGEANT MAJOR SGT. MAJ. EKONDUA AMOKE



Team Letterkenny,

It is an honor to be joining the Letterkenny family. As much as individual achievement is highly encouraged, I am a strong believer that we will only succeed as a team. All family members on this team have something to contribute to the success of the Letterkenny family. Teamwork is, in my opinion, the measure of bringing us to fully utilize our individual potentials in working for, and answering the call that the American people have placed in our care. I know that none of us uses a broom with one bristle to sweep the floor. Neither should any of us be left alone to fend for herself or himself. Together, we will attain our mission goals while maintaining the highest safety standards.

Our success is not dependent on us liking each other, as it is on understanding, caring and uplifting one another in every aspect of our organization. When we place the welfare of each family member and those that support us first, we will grow together, and Letterkenny will move to higher level of success.

As a team, we will continue to engage our communities and provide a safe working environment for all the women and men of this family. We will set the highest safety standards while delivering the best customer service to our Nation. We serve the American people!

I look forward to meeting each and every one of you, and getting to know one another better. My wife and daughters are excited to spend some of the summer break with their new Letterkenny families as well.

Mission First, Safety Always!

SGM E. C. Amoke Depot SGM

January - February



VACCINE DISTRIBUTION	8
CASA VISIT	10
HELLFIRE RESET AT FORT DRUM	14
AMCOM CG VISITS LEAD	16
EMPLOYEES OF THE QUARTER Editorial Staff Publisher/Editor/Design Dorie E. Heyer Contributors Melissa J. Knepper Meghan Sharpe	18 Submissions may be sent to: usarmy.letterkenny.usamc.list .public-affairs-office@mail.mil

a publication for the greater Letterkenny Army Depot community

METAL HEADS

by Jessica Koerth, Directorate of Supply and Transportation



Members of the ASRS team responsible for the relocation of the metal yard. From left: Rich Baxter, Brian Scott, James Montgomery, Willy Overcash, Ashley Barnhart, Gary Murray, Ray Kauffman, Jeff Weir, Kathy Buchanan and Charlie Wrights

- photo by Pam Goodhart

Sitting on the north end of Building 350 was a metal yard that was vital in the operations of Letterkenny Army Depot. The metal was necessary for projects across many directorates. However, based on the location, there were some roadblocks. For years the metal had been left out in the elements, deteriorating rapidly and becoming a nuisance; some pieces of metal rusted within a few hours. There was a need to identify all of the metal for accountability, but there was not an established method to complete this task. Metal that was needed could not be found, and metal that was needed to be excessed was not identifiable. Efforts had been made in the past to move the yard to an indoor building for protection. However, due to the array of material types, the indoor location was not a suitable option.

Over the years, the metal had begun to cause serious problems. Some of the metal that cost centers relied on to complete projects was unusable; other pieces had to be reworked to bring it up to standard. There was not an established method in place to have existing metal brought on record or to be identified. Excess efforts were made to disregard some of the metal, and new metal would need to be ordered in its place, costing time and money. The cost of maintaining the outdoor metal was beginning to take a toll on budgets, not only for reworking material, but also to have existing material replaced.

Continued on page 6

Continued from page 5

Beginning in the spring of 2020, the Directorate of Supply and Transportation began an effort to have the metal yard moved indoors so that all metal could be utilized, identified and brought to record. The need for accountability and maintaining perfect condition of the metal was paramount as no additional time or money could be allotted to the project. Automated Storage and Retrieval System supervisor, Rich Baxter, took immediate action. Baxter utilized his knowledge of depot facilities to find the new home for the metal yard. In order to have this move completed, two buildings had to reorganize their material to seamlessly relocate the metal from the original site. Stringent efforts were made by the ASRS team to have all usable metal transported to the new site for identification, excess and reorders. Moving the metal took over a month, but by the summer of 2020, the majority of the metal was staged for relocation.

With the assistance of the Directorate of Public Works, new racking was ordered to accommodate the metal in the new metal yard. The racking was installed in late Jan. 21, and the transfer of the metal has begun. Baxter stated that, "Due to low temperatures and inclement weather, it is very tough to move the material safely." Based on the amount of material and the dedicated hard work from the ASRS team, completion of the project is estimated to occur before April 21. When the metal project is finished, there will be a seamless transition to have inbound metals from ASRS identified, used and maintained here on the depot. While the metal project is years in the making, the end result will be a system that is streamlined for all work here at LEAD.

INNOVATION SNAPSHOTS

by Bill Tarman, Office of Continuous Improvement

One of the six campaign plans in the LEAD Strategy is Innovation. While five of the plans have obvious roles in running the depot, such as the Talent Management Plan or the Infrastructure Plan, the Innovation Plan is about encouraging and rewarding creativity in our daily work. One could almost say, it's about the fun part of our jobs. Additionally, it is the one plan that is laser focused on the benefits we directly bring to our customers and to the warfighter. "I know our artisans have great ideas every day to improve the equipment we work on, but only a few ever make it back to the warfighter as a beneficial change. We need to change that," Damian Bess, deputy to the commander at Letterkenny Army Depot said. "Letterkenny must get better at receiving, getting approval from the customer, developing these great ideas and then recognizing the people who made it possible." As part of developing that strategy for the depot, the leadership team suggested a new way to capture ideas and innovations from employees. Enter 'Innovation Snapshots' into the picture.

All supervisors and GS employees at grade 11 and above will be required to do at least one Innovation Snapshot each year. GS-12s and above will be required to complete an Innovation Snapshot in an organization other than their own. These projects will be managed using the Employee Innovation form on the LEAD Portal. Employees in the Directorate of Information Management (DOIM) are currently making slight modifications to this form to customize it for the intended use. These projects will be displayed quarterly at an Innovation Fair that will have a science fair type format.

There are three types of projects managed through the Office of Continuous Improvement (OCI). A Belt Project requires that a full Define, Measure, Analyze, Improve and Control (DMAIC) process be completed on a process improvement. These projects are the most complex, and the depot typically completes one or two per year.



Belt Projects can take 12 to 18 months to complete. A 2 Piece Summary is an abbreviated project that usually includes monetary savings or cost avoidance. If there is a substantial cost avoidance claimed, the project will be validated by the Directorate of Resource Management (DRM). The OCI goal for FY21 is to complete 24 of these projects. The third tier of our project structure is the Innovation Snapshots. These may have financial benefits or simply be good ideas worth sharing.

Here are some things employees should think about when selecting an Innovation Snapshot Project:

Can you define the present state and future state in a specific manner? Do you have attainable goals? Can you develop a time-bound schedule? Is there something measurable about your project? Are the benefits of your project internal to the depot or external to the customer? Is the impact of your project cost, schedule, quality, or safety? Is your project sustainable with ongoing benefits?

You may recognize some of those words like specific, measurable, attainable, relevant, and time-bound as being used for the acronym SMART objectives.

So, please be mindful of those good ideas you have to make Letterkenny better and make note of them. This will be an opportunity for you to get some credit and share them with your team members across the depot. In the next few months, the OCI will be leading training to help develop your project future state and goals. I look forward to working with you on this exciting new endeavor.

Page 8

LEAD rolls out COVID-19 Vaccinations

by Michelle Kobus, Installation Operations Center and Dorie E. Heyer, Public Affairs

Letterkenny Army Depot personnel began administering COVID-19 vaccinations to depot employees in late January. LEAD is designated as critical infrastructure as part of the defense industrial base and prioritized within the Department of Defense's vaccination plan.

"For the past 12 months, Letterkenny employees have continued to execute their mission to support the warfighter," said Col. Gregory Gibbons, LEAD commander. "As essential personnel, they have worked diligently to navigate challenges associated with battling COVID-19. Safety is one of Letterkenny's top priorities, and we're committed to protecting our employees."



Officer Thomas Shreiner, Directorate of Emergency Services at Letterkenny Army Depot, receives the first dose of the Moderna COVID-19 vaccine Jan . 21 during the first phase of distribution at LEAD.

- photo by Pam Goodhart

In accordance with U.S. Centers for Disease Control guidelines and DOD instructions and guidance, fire, emergency services and critical health care workers were the first to be offered the vaccine. Vaccinations are being administered by Army Occupational Health Clinic personnel, a tenant of LEAD, as well as members of the Dunham Army Health Clinic from Carlisle Barracks, Pennsylvania.

"As LEAD works through the process of scheduling and administering the vaccine to its employees, we will continue to follow CDC and DOD guidance" said Michelle Kobus, an administrative officer within LEAD's Installation Operations Center. "The depot continues to remain committed to supporting the health and safety of the employees through the COVID-19 vaccination process."

"The biggest challenge that the IOC faced in preparing for the vaccine was that this had not been done before," said Tony Zollo, installation emergency manager within the IOC at LEAD. He explained the IOC had to develop a process that accounted for two doses of the vaccine and was flexible to cope with the vaccine supply system.

"In order to get past this, we had to plan ahead, in some cases, without direct knowledge of when the next doses would arrive," he said. "Thankfully, things have worked in our favor, and we have been able to administer the shots in the correct timeframes."

The depot is administering the Moderna vaccine to its employees through the DOD's population prioritization list as vaccines become available.

According to the CDC, the Moderna vaccine does not contain the live virus that causes COVID-19, meaning it cannot infect recipients with COVID-19.



feedback is crucial to continue to improve the process."

" Instead, the vaccine teaches your body's immune system to recognize and fight the virus by providing antibodies that the employee's own body will use to multiply in order to fight the virus," Kobus said.

According to the U.S. Food and Drug Administration, the vaccine is over 90% effective when both doses are administered correctly.

"Most employees who have received the vaccine so far were pleased with how the process as a whole has gone," Zollo said. "This is going to be an everevolving process and having the employees provide the IOC with

Additional doses of the vaccine are scheduled to arrive in the coming weeks, and vaccination appointments will be scheduled as the doses become available. "There is no reason to be afraid of the vaccine," said Kobus.

"However, it is always the employee's choice whether or not to be vaccinated. They simply need to notify their supervisor with their decision."

Currently, the IOC is scheduling vaccination days for both LEAD employees and Letterkenny Munitions Center employees in phase 1B of the DOD's prioritization plan. The depot has completed vaccinations in the first phase of distribution and is currently scheduling second doses for that phase.

"At this time we hope to complete all vaccinations for any LEAD employee, tenant employee or contract employee by lune



Top and bottom: Staff Sgt. Jeremy Gates, Directorate of Emergency Services at Letterkenny Army Depot, receives the first dose of the Moderna COVID-19 vaccine Jan. 21 during the first phase of distribution at LEAD.

- photo by Pam Goodhart

contract employee by June," Zollo said.

For more information on the COVID-19 vaccination, please visit:

https://www.cdc.gov/coronavirus/2019-ncov/vaccines/faq.html

https://www.fda.gov/emergency-preparedness-and-response/coronavirus-disease-2019-covid-19/covid-19-vaccines 🔆

LEAD HOSTS CIVILIAN AIDE TO SECRETARY OF ARMY

by Melissa Knepper, Public Affairs

As part of a command visit, Robert P. French, civilian aide to the secretary of the Army for central Pennsylvania, toured Letterkenny Army Depot Dec. 21.

"I am here today because I am genuinely interested in the work that is being accomplished at Letterkenny Army Depot," French commented.

Col. Gregory Gibbons, LEAD commander, provided French an overview of future planning, depot capabilities and public private partnerships. "We are a one-stop shop; from creation, fabrication and production, the workforce at LEAD is committed to the mission of supporting the warfighter," Gibbons stated.

In a tour focused on the functionality and adaptability of the depot's systems, French engaged with Gibbons: Sgt. Maj. Scott Haymaker, LEAD sergeant major, and Damian Bess, LEAD deputy to the commander.

"The work being done and the systems in place at LEAD bring great value to the warfighter, U.S. allies and the local community," French remarked.

Civilian aides to the secretary of the Army are appointed by the secretary of the Army to advise and support Army leaders across the country. CASAs are business and community leaders who agree to serve as representatives without salary or benefits.



Clockwise from top left: Dale McClanahan provides an overview of production capabilities to Robert P. French, civilian aide to the Secretary of the Army, Pennsylvania (central), James Woolf explains the capabilities of the PATRIOT Radar Branch to French, French examines a circuit card under a microscope in the Circuit Card Branch, Col. Gregory Gibbons presents commander's coins to French during a tour at LEAD on December 21, 2020.

- photos by Pam Goodhart

ipso facto

with Gabriel Tese, LEAD Chief Legal Counsel

Under the Personnel Claims Act (31 U.S.C. § 3721), current Service members and DA/DoD Civilian Employees (unfortunately not contractors or retirees) may be reimbursed for damage to personal property due to "unusual occurrences" incident to their service. "Unusual Occurrences," include, inter alia, "damage to [personally owned] vehicles while properly on post..." So, if your vehicle is damaged on Letterkenny Army Depot, you may be entitled to reimbursement from U.S. Army Claims Service. For more information, contact the Letterkenny Legal Office at usarmy.letterkenny.usamc.mbx.lead-legal@mail.mil. 📩

"If you don't know, now you know..." - Christopher Wallace a.k.a. The Notorious B.I.G.

OPSEC VAULT

Operations Security; the process used to identify and protect sensitive or critical information from our adversaries.



What is a "CIL"? The CIL stands for critical information list. Protecting critical and

sensitive information is essential to protecting the success of our organization and missions and to protecting the lives of U.S. service members, DOD employees and contractors.

What does the "CIL" cover?

Critical information describes those areas, activities, functions, data or information about an activity or facility deemed most important to protect. Looking at is as an adversary, it is unclassified or Controlled Unclassified Information about DOD activities, intentions, capabilities or limitations needed to effectively plan and impact our mission.

The following are examples of generic CIL. Date of planned tests and activities, test results, critical procurement items, shipments of items, protective force capabilities and vulnerabilities, activities and capabilities, new technology applications, certain aspects of verification, procurements and/or vendors. Adversaries can put together small bits (like puzzle pieces) of information to get enough information about day to day activities or US military plans.

For a list of the CIL there are two places to go: your OPSEC Coordinator or the LEAD OPSEC Plan. Protect critical and sensitive unclassified and CUI to ensure safe and successful operations and personal safety.





Multiple members of Team LEAD were recognized recently for their contributions to the organization. Letterkenny's successes depend on the achievements of its employees.

a publication for the greater Letterkenny Army Depot community



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LEAD HELLFIRE RESET TEAM TAKES MISSION TO WARFIGHTER

by Dorie E. Heyer, Public Affairs

A team of electronic mechanics from the Close Combat Missile Systems Program Management Team at Letterkenny Army Depot completed an onsite Hellfire reset mission at Fort Drum, New York, at the end of January.

The mission included the reset of M299 Longbow Hellfire Launchers and M36 Captive Flight Training Missiles for units within the 10th Mountain Division. It was in support of the U.S. Army Program Executive Office Missiles and Space Tactical Aviation and Ground Munitions Project Office.

Jackie Eichelberger, LEAD Soldier Support Division chief, oversaw the project. Eichelberger is the portfolio manager of CCMS, Force Sustainment, Force Provider, Power Generation/EPP II and Route Clearance Vehicles/Material Handling Equipment. Jeff Davidson, Hellfire reset supervisor within the CCMS PMT, assembled the reset team that executed the mission.

"Overall, I'm very pleased with the results," Davidson said. "This is a big undertaking, especially since Letterkenny hasn't done this before." He assembled a qualified team based on the type of work that would be executed, including launcher work, Launcher Electronics Assembly and missile work.

LEAD provides Hellfire support on depot through the CCMS PMT. Some of those programs include the production of Hellfire rails, launchers and some of the cables and connectors associated with Hellfire systems. This was the first time LEAD conducted a Hellfire reset mission off-site. Extensive planning and training took place ahead of traveling to Fort Drum.

"Prior to deployment, the team had biweekly meetings with TAGM to discuss the knowledge transfer of the repair parts and the processes so that we were capturing all of the data regarding predicted supply needs," Eichelberger said.

Davidson attributes effective communication as a key factor to the success of the mission. "We had regular meetings with the two units we would be supporting leading up to deploying to Fort Drum," he said. "We continued that good line of communication with the units once we arrived; we made sure there weren't



Ben Zurita, a Letterkenny Army Depot electronics mechanic, processes a M299 Longbow Hellfire Launcher during a Hellfire reset mission to Fort Drum in late Jan. (courtesy photo)

any scheduling conflicts and coordinated asset delivery schedules."

Eichelberger echoed Davidson's sentiments, "It was critical to have upfront discussions with the units as well," she said. "That allowed us to identify their points of contact, introduce ourselves and identify workspace requirements."

These discussions also preemptively addressed potential scheduling conflicts that directly impacted the success and efficiency of the reset mission. "These open lines of communication directly affected the success of the program," she said. "It made for a smooth transition from TAGM to Letterkenny and also enabled Letterkenny to utilize TAGM as a resource when needed."

TAGM provided two personnel for technical support during the deployment to Fort Drum. According to Eichelberger, they weren't used for hands on support but did provide technical advice, which was beneficial. "TAGM was extremely easy to work with and provided all of the data we needed," she said.

Page 15

The team allotted sufficient preparation time prior to departing LEAD.

"We were using historical data in regard to how many parts we were going to need to complete the mission," Davidson said. "There are some parts that are necessary with each reset, but there are always some variables that are difficult to predict."

The team utilized systematical data to develop the travel inventory that wound up being almost 100% accurate. "We did put a buffer in based on our experience with reset," Eichelberger said. "You can plan to the best data possible, but when you get there, supply needs can change."

According to Davidson, only two parts needed to be shipped to the team once on location.

A major benefit to this type of mission is that Letterkenny employees are resetting the assets at the unit's location, which drastically reduces the shipment and travel times associated with an off-site reset.

"We were scheduled to go to Fort Drum based off of their training schedule," said Eichelberger. "We had a window to have everything completed and turned back over to them so that they could start additional training the following week. It really supported the unit's readiness by ensuring that they had the necessary equipment when they needed it." Completing reset onsite reduces the wait time that the unit would experience if shipping the assets to the depot for the reset.

"What impressed me the most about the team from Letterkenny was their ability to diversify capabilities and meet deadlines," Eichelberger said. The Letterkenny team executed work on site at Fort Drum that would normally be outside the scope of their daily operations. "The team trained with Letterkenny's paint department prior to deploying, so they were able to complete all of the painting requirements," she said. "In addition to the paint work, they also executed all of the packing, shipping, unpacking, setup and coordination with the units. It was impressive to see them not only meet the expectations set forth, but exceed those expectations as well."

The team placed an emphasis on safety by bringing a portable paint booth with them to complete the onsite painting requirements. "Safety is one of our top priorities, which is why we brought our own booth with exhausts, respirators and all the necessary protective equipment for the team," Davidson said. The paint booth was so successful that industrial hygiene personnel from Fort Drum have already contacted LEAD to obtain information to purchase their own. Leadership at LEAD has placed a focus on modernizing current processes, such as paint processes, as they prepare the depot for future systems.

"I really see this benefitting Letterkenny into the future," Eichelberger said. "We've identified that we can be successful and support units when they den't have the timeframe to ship of



April Bookwalter, a Letterkenny Army Depot electronics mechanic, uses a portable paint booth to paint a M299 Longbow Hellfire Launcher during a Hellfire reset mission to Fort Drum in late Jan. (U.S. Army Photo by Jeff Davidson)

and support units when they don't have the timeframe to ship equipment out for reset."

Eichelberger said it was a success story for TAGM as well. Upfront communication led to a smooth transition and Letterkenny completed the project a week ahead of schedule.

"I don't think I've seen anything this important transition so well without any issues," said Michael Kuenzli, deputy program manager for PEO M&S, TAGM, during a conference call with Letterkenny leadership Feb.

"When given the chance, Letterkenny teams always rise to the challenge," said Damian Bess, LEAD deputy to the commander. "I have to thank the entire PEO M&S organization for giving us this chance to demonstrate how LEAD innovates new solutions for the warfighter and other customers by adapting to their needs rather than requiring them to adapt to ours."

Davidson and the team are already in the process of applying lessons learned from Fort Drum to prepare for their next assignment. "I absolutely know a few things that I'm going to do differently next time," he said. "We're all going to discuss the pros and cons from Fort Drum to try to make this process even better."

AMCOM TOURS LEAD: A FOCUS ON MODERNIZATION

by Dorie E. Heyer, Public Affairs

Maj. Gen. K. Todd Royar, United States Army Aviation and Missile Command commanding general, met with key leaders, project managers and distinguished employees during a visit to Letterkenny Army Depot on January 12 and 13. Key components of the visit included briefs on the depot's modernization efforts and a tour to showcase those efforts in action.



Justin Hykes, High Mobility Artillery Rocket System (HIMARS) artisan, Letterkenny Army Depot, gives instructions to Maj. Gen. K. Todd Royar, commanding general, United States Army Aviation and Missile Command, during a HIMARS fire mission demonstration (U.S. Army photo by Pam Goodhart)





Clockwise from top left: David Frotscher, acting High Mobility Artillery Rocket System program analyst, Letterkenny Army Depot, discusses the aim verification process for HIMARS with Maj. Gen. K. Todd Royar (left), commanding general, United States Army Aviation and Missile Command (photo by Dorie E. Heyer); Maj. Gen. K. Todd Royar (right) discusses weld capabilities within the Letterkenny Army Depot High Mobility Artillery Rocket System program with Corey Marshall (left), HIMARS project manager. (photo by Dorie E. Heyer); Maj. Gen. K. Todd Royar, provides guidance to Letterkenny Army Depot leadership during a visit to LEAD on January 12. "Double down on people," Royar said. "Your requirements will increase and your resources will decrease, but if you place the focus on your people, they will find innovative ways to drive efficiency and boost quality." (photo by Dorie E. Heyer); Gary Frehn (left), electronics and missile equipment specialist, Letterkenny Army Depot (LEAD), explains depot missile capability modernization to Maj. Gen. K. Todd Royar (center). (photo by Pam Goodhart)

Page 17

HABITAT TECHNICIAN HONORED

by Meghan Sharpe, Public Affairs

Jeff Yeager, the Habitat Technician working for Habitat Forever, LLC. on Letterkenny Army Depot's Bobwhite quail focus area, received the 2020 National Bobwhite Conservation Initiative's (NBCI) National Fire Bird Conservation Award. This award was presented by the Pennsylvania Game Commission during the PA Prescribed Fire Council meeting on Feb. 3.

The NBCI works to protect and restore bobwhite quail populations across the United States, and their National Fire Bird Conservation Award recipients are chosen for their contributions to that state's efforts toward habitat-based restoration of wild bobwhite populations. The recipients are chosen by respective NBCAmember state's quail coordinator.

Mr. Yeager has worked part-time as the Habitat Technician on the quail focus area for the past three years, performing habitat improvement projects, and for a six month period last year, he carried the program while there was a vacancy in the Habitat Specialist position. Mr. Yeager also volunteers to perform habitat improvements at LEAD and has donated over 1,200 hours in the past five years. His habitat improvements and related work includes wildlife surveys, planting and maintenance of beneficial native trees, firebreak creation and maintenance, food plot preparation, overstory removal, forestry mowing and prescribed fire operations support.



Jeff Yeager poses with the 2020 National Fire Bird Conservation Award presented by the National Bobwhite Conservation Initiative on Feb. 3.

ANTITERRORISM REPORT

What is an "Active Shooter?"

An active shooter is an individual actively engaged in killing or attempting to kill people in a confined and populated area. Active shooter situations are unpredictable and evolve quickly and lasts 10 to 15 minutes.

Why do we need "Active Shooter" training?

The need for the training is to counteract "freezing up". There are three things a person's body will do in a stressful situation, Fight, Flight, or Freeze. That is why you are taught Run, Hide, or fight.

What is Run, Hide, or Fight?

RUN: If there is an escape route, attempt to evacuate.

HIDE: If evacuation is not possible find a place to hide where the active shooter is less likely to find you.

Fight: As a **LAST RESORT**, and only when your life is in imminent danger, attempt to disrupt and/or incapacitate the active shooter.



Always Ready. Always Alert Because someone is depending on your

How to react when law enforcement arrives:

- Remain calm, and follow officers' instructions
- Put down any items in your hands (i.e., bags, jackets)
- Immediately raise hands and spread fingers
- Keep hands visible at all times
- Avoid making quick movements toward officers such as holding on to them for safety
- Avoid pointing, screaming and/or yelling
- Do not stop to ask officers for help or direction when evacuating, just proceed in the direction from which officers are entering the premises x

LEAD APPLAUDS EMPLOYEE ACHIEVEMENTS

By Dorie E. Heyer, Public Affairs

Two Letterkenny Army Depot employees were lauded for their outstanding work in supporting the depot's mission. Ricky Danzberger, a hazmat specialist, and Terri Doom, a Lean Six Sigma specialist, were selected as the Employees of the Quarter for the first quarter in fiscal year 21. Danzberger and Doom were awarded the Department of the Army Civilian Service Achievement medal on February 23 in recognition of their commitment to Army values, dedication to increasing the quality of life at LEAD, problem solving skills and efficiency.

"Based on an Ask the Commander question, we have made some adjustments to the Employee of the Quarter Award," said Col. Gregory Gibbons, LEAD commander. "In order to recognize the extreme hard work you all do every day, we added an additional category to the award." LEAD now selects one wage grade employee and one general schedule employee to receive the award each quarter. "I am excited to kick off the new awards process this quarter. Thank you for the great work you all do each day," Gibbons said.

Ricky Danzberger works within the Process Support Division in the Directorate of Industrial Operations at LEAD. He is responsible for ensuring that all hazardous waste is handled appropriately and tracked in accordance with all applicable laws and regulations within the Process Support Division at LEAD. "I do so much more than my job descriptions states," he commented. "Being presented with this award makes me feel appreciated, and I am happy to know that my work gets noticed."

Danzberger has also taken on additional responsibilities outside of his immediate area of responsibility and puts employee safety in the forefront of operations. "Ricky takes great pride in



every task he is given and completes them correctly and in a timely manner," said Rich Agenbright, Process Support Division branch chief. "He sets the standard for employees at Letterkenny."



Terrie Doom is instrumental in ensuring that the Office of Continuous Improvement at LEAD meets savings and cost avoidance goals for the depot. "I am proud and passionate to come to work each day knowing that the work I do, encouraging employees and implementing innovation projects across the depot, directly impacts the warfighter," she said. "I am excited and humbled to receive this award."

As a Lean Six Sigma specialist, Doom integrates her data analysis, customer collaboration and data validation skills into OCI projects that provide a direct cost savings to the depot. "Terrie's efforts bring measurable savings to LEAD," said Bill Tarman, OCI chief. "This makes us

more efficient as a depot and reduces costs to the warfighter; a true win-win scenario."

The Employee of the quarter awards are one example of how LEAD places emphasis on the success, satisfaction and professional development of its employees. "It's a great honor to recognize the work our employees do for the organization," Gibbons said. "These awards highlight just a fraction of the extraordinary people employed at LEAD."

Volume 60, No. 1





LEAD RAKES IN WORK DURING OPERATION DESERT STORM

During the fall of 1990, the United States, along with other allied nations, worked together to drive Saddam Hussain's Iraqi forces out of Kuwait during Operation Desert Storm. As Saddam's forces withdrew from Kuwait, they left behind thousands of deadly landmines. In order to clear the way for bases of operations, the U.S. Army Engineers designed a mine-clearing rake that attached to the M-728 Combat Engineer Vehicle (CEV). Letterkenny was given the task of fabricating 59, 4,300-pound armored steel rakes in December of 1990. The first shipment left the depot one week later to Fort Belvoir for testing. Adjustments were required, but Letterkenny "took all these changes in stride." In fact, Letterkenny employees worked, "10 and 12 hour shifts, 7 days a week, and did without holidays because they recognized the importance of the job at hand," said Ken House, Chief, Trade Branch, DOM, in an interview on March 26, 1991. Once ready, the Transportation Division shipped 43 rakes to Army units and 16 to Marine units. There is no doubt that the rakes saved countless lives. "Support to our troops in the Persian Gulf was number one in our minds," House said.







Clockwise from top left: M-728 Combat Engineer Vehicles equipped with armored steel rakes fabricated at Letterkenny Army Depot.

Joe Rhodes, Letterkenny Army Depot employee, welds one of 59 armored steel rakes fabricated at Letterkenny Army Depot in support of Operation Desert Storm.

Letterkenny Army Depot employees tasked with the fabrication of 59 armored steel rakes in support of Operation Desert Storm pose in front of some of the rakes prior to shipment.

a publication for the greater Letterkenny Army Depot community



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