

The Letterkenny Army Depot

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NEW NAME, SAME EXCELLENT QUALITY

by Melissa J. Knepper, Public Affairs



Members of the Theater Readiness Monitoring Directorate (TRMD) at Letterkenny Army Depot (LEAD) prepare for a change in the name of the organization. In order to better describe the mission and operations at the directorate, TRMD will now be known as the Directorate of Missile and Aerospace Readiness (DMAR). Although undergoing a name change, DMAR will continue to output superior quality to the customer. Pictured from left are (back row) Brian Keith, Tom Mohn, Mike Long, Jerry Smeltzer, Mike Rogers, John Shinn, Wes Beam, Beatriz Flores, Jeff Neusbaum, Stephen Velazquez Hernandez, Rich Holden, Justin Sites, Tony Wolff and Dave Pine. (front row) Andrew Paul, David Pittman and Sheena Wileman.

(U.S. Army photo by Dorie E. Heyer, Public Affairs)

A name change is in the works at the Theater Readiness Monitoring Directorate (TRMD) at Letterkenny Army Depot. In order to better describe the mission and operations at the directorate, TRMD will now be known as the Directorate of Missile and Aerospace Readiness (DMAR). Although undergoing a name change, DMAR will continue to yield superior quality to the customer.

DMAR's superior quality is noted by the June 2020 Qualitative Data Input (QDI) Scorecard, a quarterly quality measurement review. DMAR is rated by Raytheon Technologies on price/cost, schedule/delivery, quality/performance, technical, responsiveness and management. DMAR received a high mark of 3.6 out of 4.00 for PATRIOT Guidance Enhanced Missiles – T new build. "The 3.6

Issue Features:



DS&T's mission success



Continuing to build an inclusive culture



Training With Industry Program

quality rating is attributed to meeting all areas of Raytheon's QDI scorecard – it is a confidence rating," said Brian Keith, supervisory quality assurance specialist, Directorate of Product Assurance (DPA). Mr. Keith further stated that a 3.6 rating is a huge undertaking. This positive quality rating shows a commitment to and a deep understanding of the customer's needs.

The partnership between Letterkenny Army Depot (LEAD) and Raytheon Technologies began in 2009 as LEAD's capabilities, technical expertise, facilities and workforce aligned with the customer's needs. Dave Pine, director, DMAR, shared that the professionalism of the LEAD artisans, along with the pride and ownership these individuals employ on a daily basis, are among the contributing factors of the increased quality rating and ongoing partnership with the customer. "We have developed an ongoing legacy with Raytheon over the years; this partnership is built on trust, communication, and the drive to exceed the highest standards," said Pine.



The pilot design for the new Directorate of Missile and Aerospace Readiness at Letterkenny Army Depot illustrated by Todd Santiago, DMAR, LEAD.

COMMANDER'S CORNER WITH COL. GREGORY GIBBONS



Team,


Another productive couple of months for the Letterkenny family. I'm continually impressed with the dedication and diversity of our ranks.

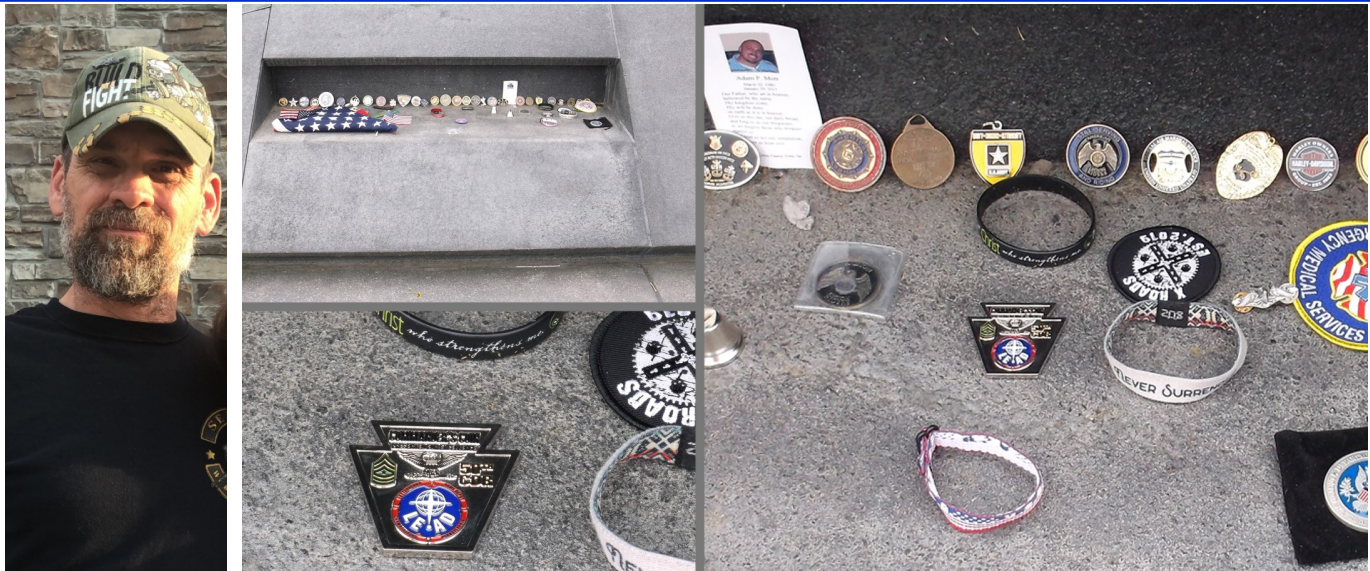
I hope that many of you took part in our recent "Project

Inclusion" listening sessions and survey. Your feedback is absolutely necessary to develop a dialogue that promotes diversity and inclusion among our ranks. As diversity is a core strength of our Army, Letterkenny will continue to engage in inclusion activities. One such area are the monthly observances promoted throughout the depot by the EEO. Last month was Women's History Month and this month, we celebrate Hispanic Heritage Month. I hope that these monthly observances help to highlight the strength that comes with diversity and reminds us all that a culture built on trust, acceptance and inclusion provides Soldiers and civilians a better understanding of the value they bring to the team here at Letterkenny.

As we continue to navigate this unprecedented time in our Nation's history, you continue to overcome obstacles, create innovative solutions and come together as a team to support our warfighters. I am proud to be a part of Team Letterkenny, and look forward to seeing you continue to make Letterkenny the Army's premier professional organization in Air, Missile and Space Systems.

See you on the line!


GREGORY K. GIBBONS
Colonel, LG
Commanding



SEPT. 11 FLIGHT 93 NATIONAL MEMORIAL VISIT

Mr. David Cornell, a crane operator working in the Directorate of Supply and Transportation at Letterkenny Army Depot (LEAD) placed the 50th LEAD Commander's Coin at the Flight 93 National Memorial in Stoystown, Pa. on September 13, 2020. Cornell and his wife, both veterans, traveled to the memorial to place the coin on behalf of Letterkenny. "My wife and I, along with the Letterkenny family, wanted to pay honor and respect to the heroes of Flight 93," said Cornell. As a former Navy Seabee, Cornell was on active duty on Sept. 11, and still remembers the tragic day. "Sept. 11 is a day that I will always remember and use to honor the victims of the attack in my home state of New York and the heroes of Flight 93," said Cornell.

QUALITY MANAGEMENT SYSTEM MIGRATION

by Tyler D. Crotsley, Quality Assurance Division Chief
And Josh Hooper, Quality Assurance Specialist

Letterkenny Army Depot (LEAD) is in the process of transitioning from the ISO 9001 Quality Management Systems (QMS) to the AS9100 and AS9110 QMS'. There are multiple factors that influenced the decision to make the transition. This article will address those factors, how the transition will occur and outline some of the similarities and differences between ISO 9001, AS9100 and AS9110.

What are the similarities and differences?

The ISO 9001 QMS is the foundation for both the AS9100 and AS9110 QMSs. Right off the bat, this means that LEAD's current QMS meets a large portion of the requirements laid out in the AS9100 and AS9110 QMS'. While some of the differences between the management systems are more clerical in nature, there are some major differences which the Directorate of Product Assurance is currently addressing. For example, the need to have a

formalized product safety policy, identification and prevention of counterfeit parts, supplier flow down requirements, FOD control/prevention and management of continued airworthiness activities are being evaluated. These aforementioned items are the main reasons why the AS9100 and AS9110 are specifically geared for facilities performing work for the defense, space and aviation industries.

What is the point?

By imposing a more stringent management system such as AS9100 and AS9110 over LEAD's operations, there is an inherent tightening of the processes which are performed on a daily basis. This will ultimately lead to LEAD producing higher quality products at lower costs. In turn, it makes LEAD more marketable amongst its competition; both within the Organic Industrial Base and private industry. Moreover, by attaining this aviation specific management system, this will open LEAD's doors to new aviation workload possibilities. Finally, yet most importantly, it enables LEAD to better support our service men and women.

Current Efforts

The Directorate of Product Assurance has been

moving full steam ahead with AS9100 and AS9110 QMS implementation. An in-depth gap analysis of LEAD's current QMS has been performed and the identified gaps are currently in the process of having new documentation developed and processes put in place to ensure they are effectively rectified. A contract has been put in place to acquire a consultant who has successfully implemented the AS9100 and AS9110 at other DoD facilities. The consultant will provide guidance and training, perform audits, assess gaps and aid in helping resolve any audit findings which may arise during the surveillance and certification audits. In addition to a consultant, there is also a contract currently being processed to obtain a new certifying body who will audit and register LEAD to the new QMS'. To help posture LEAD for the new aerospace standard, the Directorate of Product Assurance has started developing new quality trainings to aid all LEAD employees in better understanding the current QMS' and related documentation which LEAD has implemented. The Directorate of Product Assurance has been performing AS9100 and AS9110 and additional process based audits (e.g. FOD, Shelf-Life, TMDE/ Calibration, etc.). The purpose of these audits is to ensure airtight critical processes in hopes of avoiding

potential costly audit findings during surveillance and certification audits.

It has been said many times before that quality is everyone's responsibility and no truer words have ever been said. Whether it be following the processes laid out by individual directorates or the Directorate of Product Assurance, or performing daily job duties in an ethical manner with a quality mindset, the job falls on everyone to ensure that quality is instilled into the processes and products provided to our soldiers on a daily basis. It's easy to lose sight of who LEAD's customer is and allow complacency to slowly creep in, but it is critical to remember the equipment which LEAD provides protects thousands of service men and women of the U.S Armed Forces and its allies! Implementing the throughout LEAD provides its customers with products that meet their needs and is produced with a high level of process control. Implementing the AS9100 and AS9110 QMS' ensures LEAD delivers an exceptional customer experience and continues to improve processes. This enables LEAD to provide a product which will perform as required when the stakes are at their highest.

ARMY DEPOT SUPPORTS MATERIEL SHIPMENT AT HARRISBURG INTERNATIONAL AIRPORT

by Dorie E. Heyer, Public Affairs

Employees from Letterkenny Army Depot's (LEAD) Directorate of Supply and Transportation were challenged with a unique mission starting on Aug. 12. The crew was tasked with loading 10 PATRIOT Semitrailer Mounted Launching Stations that were produced at LEAD as part of a Public Private Partnership with an industry partner onto Antonov 124-100 transport planes that were contracted by the partner to expedite delivery to its customer. The launchers were transported and loaded in three installments, taking place on Aug. 12, Aug. 17, Aug. 20, at Harrisburg International Airport in Middletown, Pennsylvania.

"Our team of professionals are dedicated to delivering our customers superior products, service and support, said Jerod Weilacher, director of the Directorate of Supply and Transportation at LEAD. "Their expertise and ability to adapt in complex environments allows LEAD to meet any mission objective."



Dwight McDonald provides ground guidance to Ralph Noll, both from the Directorate of Supply and Transportation at Letterkenny Army Depot (LEAD), as Noll utilizes a Heavy Expanded Mobility Tactical truck (HEMTT) to load a PATRIOT Semitrailer Mounted Launching Station onto an Antonov An-124 at Harrisburg International Airport in Pennsylvania on Aug. 17.
(U.S. Army photo by Dorie E. Heyer, LEAD Public Affairs)

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Letterkenny has multiple public private partnerships, however the new build PATRIOT launcher contract dates back to 2010. LEAD provides the facilities, equipment, data, materials and services to manufacture and verify the PATRIOT launching stations in support of the contract.

"Letterkenny Army Depot is engaged in multiple partnerships, this particular case was for the new build of PATRIOT launchers," said Jesse Myers, Letterkenny Army Depot Business Development Office. "The industry partner approached LEAD for support in loading the launchers onto the Antonov due to the size and specialized equipment needed to load the launchers properly. We utilized the Directorate of Industrial Operations and the Directorate of Supply and Transportation at LEAD to get the right personnel and the right equipment on site to get the plane loaded."



Col. Gregory Gibbons, commander, Letterkenny Army Depot, (LEAD) (center) and Damian Bess, deputy to the commander, LEAD, (left) discuss mission status with Ralph Noll, an employee with the Directorate of Supply and Transportation at LEAD as he uses a Heavy Expanded Mobility Tactical Truck (HEMTT) to load a PATRIOT Semitrailer Mounted Launching Station onto an Antonov An-124 at Harrisburg International Airport in Pennsylvania on Aug. 17. (U.S. Army photo by Dorie E. Heyer, LEAD Public Affairs)

The crew from LEAD utilized multiple pieces of equipment, including a Heavy Expanded Mobility Tactical Trucks (HEMTT), to load the 10 PATRIOT Semitrailer Mounted Launching Stations onto the Antonov 124-100 being mindful of load balance. "We proceeded slowly – like we should," said Ralph Noll, who operated the HEMTT for the loading. The ground guides would give Noll constant reports to let him know how much space he had overhead and between assets. "When you're backing something up as big as the HEMTT, you can't see something taking a bad turn until it's too late," remarked Noll. "That's why good communication from your guides is so important."

Some of the challenges faced by the team included overhead clearance in the plane, ground clearance and clearance between the launchers – only eight inches of space between the assets once loaded. "We relied on our teamwork to complete the mission," said Chad Hoffmann, the team leader of the mission. "Good communication from our ground guides to our driver allowed us to get the launchers loaded safely."

Although this particular load had its own set of unique challenges, the team was able to adjust and quickly solve problems on the fly. "The specific curvature of the plane was unique to this mission, but our team deals with these kinds of situations on a daily basis," said Richard Hurley, division chief of the Major End Item Receiving and Shipping Division at LEAD. "If you see some of the tight confined spaces our team is able to put trucks in, you'll understand their level of skill and expertise."

"I absolutely respect the professionalism of our team," said David Pollock, deputy director for the Directorate of Supply and Transportation at LEAD. "Their ability to think outside of the box and their good communication allowed them to get the job done safely and get it done right."

"You have a crew you can trust and work together with, that's the best thing," remarked Noll. "Your team has to trust one another."

The team successfully concluded their mission on Aug. 20, loading the last of the launchers and thereby enabling their industry partner to deliver the product to their customer. "I am extremely proud of our team and their accomplishments throughout our partnership," remarked Weilacher.



Employees from the Directorate of Supply and Transportation at LEAD load PATRIOT Semitrailer Mounted Launching Stations onto an Antonov An-124 at Harrisburg International Airport on Aug. 17.
(U.S. Army photos by Dorie E. Heyer, LEAD Public Affairs)

CONTINUING TO BUILD AN INCLUSIVE CULTURE

by Carolyn Gaskill, Equal Employment Manager

As we continue to focus on Inclusion at Letterkenny Army Depot (LEAD), let us remember that each person brings a unique set of skills and abilities to a job. Equity, dignity, respect and cooperation among all individuals are essential values in the work environment. Each of us, can take an active role in becoming aware and educating ourselves on ways to be more inclusive. Learning more about each other is one way to become more inclusive. Communicate, grow, and engage.

Throughout the year, recognition is given to affinity groups, those who have historically experienced barriers to employment. These events provide education as well as recognition and are established by Public Law and Presidential Proclamation.

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September 15-October 15 is National Hispanic Heritage Month. Hispanics have had a profound and positive influence on our country through their strong commitment to family, faith, hard work, and service. They have enhanced and shaped our national character with centuries-old traditions that reflect the multi-ethnic and multicultural customs of their community. The theme for 2020 is "Honoring the Past and Securing Our Future"

National Disability Employment Awareness Month is observed from 1 - 31 October, and dates back to WWII, giving a public interest to pay tribute to the accomplishments of those with disabilities who contributed, continue to contribute, and wish to contribute in the workplace to make the nation's economy strong. The theme for 2020 is "Don't Set Limits on Unlimited Potential".

According to the Center for Disease Control (CDC) the seven most common barriers for individuals with disabilities are: Attitudinal, Communication, Physical, Policy, Programmatic, Social and Transportation and when those barriers are removed the possibilities are limitless.

You or someone around you may have a disability, resources may be available to help "qualified" persons to continue to serve through accommodation in many cases. Communication with your leadership is the best way to ensure that all skills and abilities of individuals are maximized. Take the time to recognize the vital role each of us play in advancing disability awareness and become familiar with programs such

as the Reasonable Accommodation which will assist in providing changes to the work environment or the way things are customarily done that would enable an individual with a disability to enjoy equal employment opportunities and maximize potential.

To learn more about Hispanic Heritage, Disability Employment Awareness, Reasonable Accommodations, or other related topics, be sure to visit the EEO SharePoint at <https://lead.aep.army.mil/specialstaff/eeo/default.aspx>, view the display outside the EEO Office in Bldg. 10 (Room 31), or contact EEO Staff at 717-267-5427 or usarmy.letterkenny.usamc.mbx.equal-employment-opportunity@mail.mil



LEAD leadership conducted multiple listening sessions as part of Project Inclusion. The sessions were an opportunity for candid conversations about diversity and experiences in an open dialogue to promote an inclusive culture on the depot. (U.S. Army photo by Pam Goodhart)

MY JOB AT LETTERKENNY SPOTLIGHT ON: JUSTIN SITES, DIRECTORATE OF MISSILE AND AEROSPACE READINESS

by Dorie E. Heyer, Public Affairs

Public Affairs had the opportunity to sit down with Justin Sites, an electronics technician in the Directorate of Missile and Aerospace Readiness, to learn more about his job at Letterkenny and what drives him to excel in his position.

Justin, what does your position at LEAD entail; what are you working on right now?



Justin Sites, an electronic technician in the Directorate of Missile and Aerospace readiness inspects the electrical components of a PATRIOT missile aft-body. (U.S. Army photo by Dorie E. Heyer, Public Affairs)

As an electronics technician, there are a variety of projects I could be working on. Right now, I'm working on splicing together a PATRIOT Missile aft-body.

What are some key elements that help you achieve success in your position?

Attention to detail most definitely. I also have to pay close attention to safety, for example, ensuring that I'm properly grounded. Most importantly, the teamwork and communication in our directorate is what not only makes me successful, but makes us all successful as a team. We have a great team down here, and our comradery and ability to work together really makes the job enjoyable.

What brought you to DMAR? What about the job enticed you?

I've been working on the depot for 10 years, so I found out about the position through word of mouth. A lot of what drove me to apply was the anticipation of the unknown. There was a sense of mystery to what the job entailed, but I thought I'd give it a try, and I'm glad that I did.

What activities to you enjoy when your not working at Letterkenny?

I really enjoy spending time outside , doing a lot of yard work and gardening. I also enjoy spending quality time with my friends and family.

What is your favorite part about working in the Directorate of Missile and Aerospace Readiness?

Without a doubt, it's the teamwork environment. We always have each other's back , and it's really important to work with a group of people that you can count on.

HAZARD REPORTING PROCESS

Protecting the workforce that protects our warfighters

by Irene Myers, Safety and Occupational Health Specialist

Have you ever been at your work station, either on the shop floor or in an office, and see something that just makes you think, "Gee, that doesn't look safe, someone really should correct that"? Maybe you were walking through an area outside of your normal work station, and observed an unsafe activity, or maybe you just have a great idea on how to make a process or environment safer. As a depot employee, you are on the front line and are uniquely qualified to identify hazards. If you find yourself in any of these situations, you are highly encouraged to submit a hazard report in the Hazard Report Process (HRP). Remember, you are responsible not only for your own personal safety, but the safety of your coworkers as well.

The HRP is an important part of the depot safety program. The end goal is to eliminate accidents or injuries by making suggestions, identifying, reporting and correcting hazards **before** they become a problem.

We need everyone's input to maintain a work

environment that is free from hazards. When an HRP is submitted, the area supervisor will investigate and coordinate the effort to eliminate the hazard or implement the suggestion. Employees who report HRPs will not be subject to restraint, coercion, interference, discrimination, or reprisal for submitting an HRP.

The HRP application is located on the Safety Portal page. <https://lead.aep.army.mil/sites/process/HRP/SitePages/HRPHome.aspx>



Examples of potential safety hazards that should be reported using the Hazard Reporting Process.

ARMY SOLDIERS MEET THE GOLD STANDARD

by Dorie E. Heyer, Public Affairs

Army soldiers assigned to Letterkenny Army Depot (LEAD) in Chambersburg Pa. successfully completed the new Army Combat Fitness Test on August 17, 2020. All assigned Soldiers met the gold standard according to Sgt. Maj. Richard Huff, LEAD command sergeant major.

"All of the Soldiers were able to complete at the gold standard today," said Huff. The new ACFT is comprised of six events aimed at improving soldier readiness through combining fitness with combat readiness. "It tests the Soldier's ability to actually work on the battlefield," remarked Huff

The events, which include a deadlift, push-ups, sprint-drag-carry and a two-mile run, test a Soldier's physical strength and mental resiliency. "A Soldier is seen as someone who is capable of difficult physical activities," remarked Spc. Jariel Fuentes, a military police officer assigned to LEAD. "The ACFT will help ensure that Soldiers are able to assist their battle buddies in times of need."



Spc. Angel Lopez, assigned to Letterkenny Army Depot (LEAD), performs the sprint-drag-carry event as part of the Army Combat Fitness Test (ACFT) on August 17, 2020. (U.S. Army photo by Dorie E. Heyer, LEAD Public Affairs)



Left: Staff Sgt. Joel Olivio, assigned to Letterkenny Army Depot (LEAD), performs the sprint-drag-carry event. Right: Spc. Jariel Fuentes, assigned to Letterkenny Army Depot (LEAD), performs hand release push-ups. Fuentes is graded by Sgt. Desrayal Schaffer (right) and Spc. Jaycob Vellon (center). (U.S. Army photos by Dorie E. Heyer, LEAD Public Affairs)

Fuentes successfully completed all of the events above the minimum standard defined by the ACFT, but highlights the importance of preparation. "It's no longer as easy as staying at home and doing push-ups and sit-ups" commented Fuentes. "You actually need to go out and do some weight training. My best advice is just train for it."

Restrictions imposed by the COVID-19 pandemic affected the Soldier's ability to conduct training in the same capacity, but the depot's Soldiers were able to adapt to the new climate. "Over the past 18 months, we've been getting the Soldiers ready for the ACFT," said Huff. "We've had them training on their own using various preparatory drills and exercises."

Currently, the Army has set ACFT 2.0, but some flexibility has been provided, allowing for a slow transition to the new standard. "The Soldiers at Letterkenny have done an amazing job with their training and performance in this transition," said Huff.



Spc. Angel Lopez (left) and Spc. Joseph White (right), both assigned to Letterkenny Army Depot (LEAD), execute the leg tuck event as part of the Army Combat Fitness Test (ACFT) on August 17, 2020. (U.S. Army photo by Dorie E. Heyer, LEAD Public Affairs)

TRAINING WITH INDUSTRY PROGRAM PROMOTES READINESS AND RECIPROCITY

by Dorie E. Heyer, Public Affairs

The Training With Industry (TWI) program is a one year internship that embeds a selected warrant officer into the Organic Industrial Base. The goal of the TWI program is to develop the Warrant Officer's experience in advanced managerial techniques and provide insight into the relationship between the warrant officer's industry and specific functions in the Army and Air Defense Artillery (ADA) community. Chief Warrant Officer 3 Jesus Gonzalez was selected to participate in the TWI program and has spent the past year immersed in operations at Letterkenny Army Depot (LEAD).

As a 140L Air and Missile Defense (AMD) Systems Technician, Gonzalez had a unique partnership with the depot. "This is our first iteration of TWI, which will help us close the gap in regard to the relationship between the depot and the warfighter," said Gonzalez when asked about his involvement in the program. The Army has multiple opportunities for Military Occupation Specialties (MOS) TWI programs within the civilian sector, but Gonzalez saw a disparity in the availability of internships within the ADA community. "Our Warrant Officer Branch leadership and Fires Center of Excellence (FCoE) worked relentlessly to establish this position at Letterkenny," said Gonzalez. "For us, Letterkenny was the ideal host for the Air Defense TWI internship as it will help us develop practices on both sides by amplifying our shared



Chief Warrant Officer 3 Jesus Gonzalez poses at Letterkenny Army Depot (LEAD) where he spent the last year immersed in operations through the Training With Industry (TWI) internship. (U.S. Army photo by Dorie E. Heyer, LEAD Public Affairs)

understanding between industry practices and our unit's Soldiers."

Gonzalez spent much of the internship embedding himself into the daily operations at LEAD and exploring the capabilities the depot has to offer. "My main focus was to learn as much as I could about the equipment, processes and identify the capabilities of the depot," said Gonzalez. "I had constant discussions with the artisans and subject matter experts here at Letterkenny to collect as much data as I could to take back to the force." A key feature of the TWI program is allowing the intern to focus on areas within the depot that directly correlate to one's MOS. "I learned how

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the depot operates under an Army Working Capital Fund, program management, the complex synchronization and planning with Program Executive Office Missiles and Space (PEO M&S), Army Capability Manager (ACM) and Army Original Equipment Manufacturers (OEMs) to ensure successful execution of Depot maintenance support activities," said Gonzalez in regard to how the experience contributed to his own professional development. The TWI program offers multiple benefits to the depot



Chief Warrant Officer 3 Jesus Gonzalez (center) inspects solder joints on a cooling liquid electronic tube (CLET) in the reassembly process alongside Robert Hockenberry (right) and Brent Gordon (left) in the PATRIOT air-conditioner shop as part of the Training With Industry (TWI) internship at Letterkenny Army Depot. (U.S. Army photo by Pam Goodhart)

through the intern's experience, skills and qualifications. "Serving as the Battalion Readiness Officer and Brigade Support Operations Officer greatly helped me while performing my duties here at Letterkenny. Those skills I brought with me came in to use when explaining the areas of operations where our equipment is used in the field," said Gonzalez. Gonzalez also highlights the benefits he encountered by staying connected within the Air Defense community while participating in the internship. "I was able to not only work and learn from the subject matter experts here at the depot, but was also able to assist other warrant officers within the branch when it came to maintenance operations," said Gonzalez. "It was great being able to provide information about the ADA units and shed light on how [the units] operate, which is something unique I was able to offer to Letterkenny."

As Chief Warrant Officer 3 Gonzalez departs from Letterkenny, taking a wealth of knowledge and experience with him, LEAD prepares to welcome the next TWI intern, Chief Warrant Officer 3 Robert Brower. "Chief Warrant Officer 3 Brower is a great Warrant Officer; he will bring his own strengths and will continue to develop the program. His experiences in ADA are not identical to mine, but this diverse perspective will benefit the program," said Gonzalez. "The advice I gave to Chief Warrant Officer 3 Brower was to stay involved. I challenged him to maintain the relationships that I have established and to grow additional ones that will benefit our branch and the depot. I encouraged him to learn as much as he could and to share his experiences as the end user. Finally, I reminded him to stay focused, motivated and to remember the lessons learned and experiences so he can share them with the operational force and improve our entire 140L and ADA community."



Chief Warrant Officer 3 Robert Brower joins the Letterkenny Army Depot (LEAD) team through the 140L Air and Missile Defense (AMD) Systems Technician Training with Industry (TWI) internship program. (U.S. Army photo by Dorie E. Heyer, LEAD Public Affairs)

Chief Warrant Officer 3 Gonzalez enlisted in the Army as a 14E PATRIOT Fire control Enhanced Operator/Maintainer in March, 2000. Gonzalez has served on multiple assignments within the Air Defense community including Systems Analyst/Instructor at the Officer Training Division (OTD) at Fort Bliss, Texas and Fort Sill, Okla. His most recent assignment was as the Brigade Support Operations Officer at 31st Brigade, Fort Sill, Okla. Deployments include Operation Desert Sprint, Operation Enduring Freedom and Operation Spartan Shield.

ARMY SUPPLY MANAGEMENT TOOL ELEVATES DEPOT'S EFFICIENCY

by Dorie E. Heyer, Public Affairs

A team comprised of data managers, IT integrators, system developers and logistic professionals at Letterkenny Army Depot (LEAD) in Chambersburg Pa. have developed a propriety warehouse management application that increases the efficiencies of manpower allocation across the depot to satisfy program supply operations. The Automated Storage and Retrieval System (ASRS) Hive Application launched September 16, 2020.

The application provides users a visual depiction of centralized workload demands, allowing workers to evaluate discrepancies and level workload amongst all areas real time. "The ASRS Hive application provides a synergy to our workforce," said David Pollock, deputy director in the Directorate of Supply and Transportation (DS&T), LEAD.

"This will equip our professionals with the proper tools and increase efficiency throughout the workforce." The application was developed in a collaboration between logistic professionals in the Directorate of Supply and Transportation and system developers, data managers and IT integrators in the Directorate of Information Management at LEAD.

"This was a great collaboration between our Letterkenny Business Intelligence Data (LBID) team and the DS&T logistics team," said Jeremy Crouse, IT planner/integrator and team lead of the applications division in the Directorate of Information Management (DOIM) at LEAD. "Our communication and teamwork helped to elevate our own capabilities and set a new standard for the DOIM's development efforts." In January of 2020, members from DOIM met with the team in DS&T to gather initial requirements. Initially, the focus was on manpower justification, but as development continued, data managers in DOIM recognized that the application could also gain data from the current SEER system, therefore provide more effective reporting and daily management. The application visualizes metrics such as queued, completed and predicted workload and enables users to oversee operations live. "It completely restructures daily operations," said Pollock. "I can now address issues in real-time, which has enhanced communication exponentially."

The overarching goal of the application is to provide a solution to effectively manage ASRS systems, and the team at LEAD aims to share the tool with other Organic Industrial Base (OIB) sites across the Department of Defense. "This application has been such a game changer to operations at LEAD, and we really see it as an enterprise solution," said Crouse. "We will be sharing it with all of our sister depots across the OIB knowing that this will increase their capabilities as it has ours."



The team pictured (from left) are Jeremy Crouse, Jonathan Wenger, Doug Stottlemeyer, Nicholas Meagher, Emily Hylind, Ron Bechtel, Rich Baxter, David Pollock. The Automated Storage and Retrieval System (ASRS) Hive Application launched September 16, 2020. (U.S. Army photo by Dorie E. Heyer, LEAD Public Affairs)

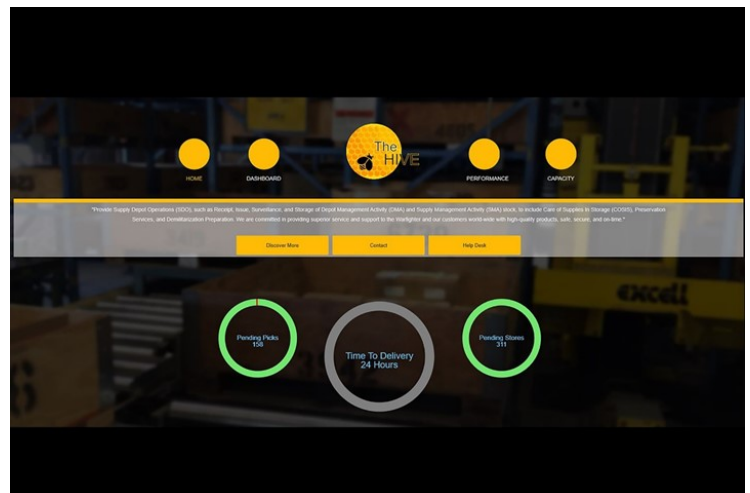


Photo illustration of the ASRS Hive dashboard homepage.

TOWN HALL FOCUSES ON EMPLOYEE CONTRIBUTIONS AND FORWARD FOCUS

by Melissa J. Knepper, Public Affairs

Col. Gregory Gibbons, commander, Letterkenny Army Depot (LEAD) addressed the workforce during a virtual town hall on Tuesday, August 11, 2020. Gibbons recognized employees for their contributions to the depot, provided an overview of strategic initiatives and future forward focus of the depot and reiterated the importance of remaining vigilant in the fight against the COVID-19 virus. Additionally, the town hall offered an open forum for the workforce to ask questions.

Gibbons recognized Jonathan Wenger as LEAD'S "Employee of the Quarter" for 4th Quarter FY 2020. Wenger was presented the Department of the Army Civilian Service Achievement Medal. "As LEAD's first Data Manager in Directorate of Information Management, Mr. Wenger has proven to be a strong leader and valuable asset to the organization. He led the Letterkenny Business Intelligence Data (LBID) team in data security and organization. He has automated multiple reports and processes that have saved countless hours, streamlined procedures and enhanced capabilities across the depot."

Over 100 depot employees were recognized for five, 10, 15, or 20 years of service to LEAD. Lisa R. Cowan and Ronald M. Faith were recognized for milestone length of service awards, serving 25 years and 30 years. "These employees have reached incredible milestones and are being recognized for exemplary service to the Army and their Country," stated Gibbons. Gibbons also presented a variety of coin awards and strategic initiative recognitions to members of workforce who have recently gone above and beyond the call of duty.

T.J. Coder, deputy director of industrial operations, briefed the virtual audience about LEAD's newly implemented Project Management Team Structure (PMT). "PMT's are a large part of future strategy and interaction with customers. As we are constantly looking to continuous improvement at LEAD, having one interface managing a very diverse and talented team allows for a more flexible structure and an increased ability to cross train allowing great outcomes to be attained."

Gibbons closed the town hall by recapping the previous nine months of depot operations. He shared the future forward vision of LEAD, discussed workload and the importance of social distancing and remaining vigilant during the fight against COVID-19.



Col. Gregory Gibbons presents Jonathan Wenger with the Army Civilian service Achievement Medal for being selected as the employee of the quarter. (U.S. Army photo by Pam Goodhart)



Top: Col. Gregory Gibbons presents Lisa Cowan with her Length of Service Award for serving 25 years. Bottom: Col. Gregory Gibbons presents Ronald Faith with his 30 year Length of Service Award. (U.S. Army photos by Pam Goodhart)

"The vision for LEAD is strategic in focus, innovative and consists of the implementation of six campaign plans (Market Capture, Sales & Sustain, Integrated Infrastructure, Strategic Communication, Innovation and Talent Management) to position LEAD as the Army's premier professional organization in Air, Missile, and Space systems; safeguarding the warfighter who safeguards us."



Clockwise from left: Col. Gregory Gibbons recognizes Tom Williams, Leon Souders, Amanda Fritz and Jordan Rudisill for their work in the Force Sustainment PMT. Also pictured is Andrew Williams, Bowhead supervisor. Col. Gregory Gibbons recognizes Curt Slick, Nick Beckley, Justin Fickle and Geoff Kinch for their improvements in the Power Generation PMT. Col. Gregory Gibbons presents Commander's Coins to Hannah Diehl and A.J. Hornbaker for being recognized as AAR MVPs. Col. Gregory Gibbons recognizes Jamie Budesky and Jason White for their support of the Strategic Planning Offsite. Also pictured is Matt Fenicle, strategic planning assistant. Andrew Williams, program manager for Bowhead Integrated Support Services (far right) presents achievement awards to Bowhead employees (from left) Carl Hatch, Larry Beers, Marsha Frotscher, Amanda Fritz, Troy Fawley and Valerie Detwiler. Also pictured is Col. Gregory Gibbons, commander, LEAD (far left). U.S. Army photos by Pam Goodhart)

ARMY RESERVE SUSTAINMENT COMMAND TOURS LETTERKENNY

by Melissa J. Knepper, Public Affairs

Brig. Gen. Donald B. Absher, commanding general of the United States Army Reserve Sustainment Command (ARSC), visited Letterkenny Army Depot (LEAD) on September 18 to learn about current installation initiatives and operations.

Absher's visit began with a discussion and command brief with Col. Gregory K. Gibbons, commander, LEAD. The morning's activities were followed by a depot tour where Absher was provided a closer look at depot operations. The tour granted an overview of LEAD capabilities and included a visit to areas within the Directorate of Industrial Operations, the Directorate of Operations, Planning & Support and the Directorate of



Brig. Gen. Donald Absher, commanding general United States Army Reserve Sustainment Command (ARSC), tours Letterkenny Army Depot (LEAD) to gain an overview of depot operations and capabilities on September 18, 2020. (U.S. Army photo by Pam Goodhart)



Missile & Aerospace Readiness. Tour stops also included the weapons range and the Army Combat Fitness Test facility where Absher conquered the leg tuck obstacle on the training course.

As the intent of Absher's visit was to better understand the integration and utilization of the reserve component at LEAD, a major portion of the afternoon was spent meeting with Detachment 4 Soldiers at the Letterkenny Army Reserve Center. "It is reassuring to know that at all times 12-14 reserve Soldiers are standing by to support the needs of the depot if and when they are needed," stated Gibbons. ARSC and the Letterkenny Reserve Unit Detachment 4 provide major assets in supporting the warfighter.



Top: Brig. Gen. Donald Absher, commanding general, United States Army Reserve Sustainment Command (ARSC), demonstrates the leg tuck event from the Army Combat Fitness Test during his visit to Letterkenny Army Depot (LEAD) on September 18, 2020. Bottom: Brig. Gen. Donald Absher, commanding general United States Army Reserve Sustainment Command (ARSC), discusses the Army Combat Fitness Test course facility at Letterkenny Army Depot (LEAD) with Col. Gregory K. Gibbons, commander, LEAD, during his visit to the depot on September 18, 2020. (U.S. Army photos by Pam Goodhart)

THE LETTERKENNY NATURAL RESOURCES OFFICE

by Craig Kindlin, Natural Resources Office

Although it be a little known fact, Letterkenny has an office dedicated to the management of natural resources on the installation - many know it as "the Hunting Office." The management of natural resources on the installation plays an important role for the sustainability of the LEAD mission. There are approximately 25 million acres of land across the DoD that are largely protected from development. These areas represent diverse habitat types and contain a wealth of plant and animal life. They preserve ecologically important native habitats such as old-growth forests, tall-grass prairies and vernal pool wetlands. In many cases, these lands are havens for rare and unique plant and animal species.

The Sikes Act is the federal law that directs the Secretary of Defense, in cooperation with the U.S. Fish and Wildlife Service (USFWS) and State fish and wildlife agencies, to carry out a program for the conservation and rehabilitation of natural resources on military installations. It requires installations to have an Integrated Natural Resources Management Plan (INRMP) that governs the management of the program. Programs under the LEAD Natural Resources Office include the National Environmental Policy Act compliance, Fish and Wildlife, Forestry, Wildland Fire, Cultural Resources, Agricultural leasing, Pesticide management, and Chesapeake Bay programs. The INRMP is a five year management plan that is an agreement between the Army, USFWS, and the PA State Fish and Wildlife agencies on how to sustain the long-term Army mission on the land while conserving and protecting its natural and cultural resources. The majority of actions in the plan are implemented through proceeds derived from the agricultural leasing of land, timber harvests and sale of hunting and fishing permits.

LEAD's Natural Resources office, although small in size with a total of two full time Army Civilian employees, has an important role for the management of the installation's 18,340 acres and the LEAD mission. What are the daily actions that the office handles you may wonder? Well, that depends on the time of year and also Mother Nature. First and foremost, we support the mission in reviewing projects that impact natural and cultural resources; whether it is construction of a new building or storage area, renovation of building that considered part of LEAD's WWII historic district, or as simple as removing a skunk that is stuck inside a building (yes we draw straws!). In the fall, the office is gearing up for the hunting season which includes processing applications, determining how many deer need to be harvested to maintain a viable population, how many hunt days are needed, coordinating with LEAD Command, the Directorate of Public Works, the Directorate of Emergency Services, Letterkenny Munitions Center and the PA Game Commission for authorization, setting the hunting regulations, informing the hunters that have been granted access and managing the hunt days.

Throughout the year, depending on the species, we can be found performing fish, wildlife, reptile and amphibian surveys, plant surveys, invasive species monitoring and control, monitoring timber harvests, implementing prescribed burns, planting wildlife food plots and native warm-season grasses and forbs, as well as working with other agencies, universities, and non-profit organizations such as Habitat Forever, Inc. on the Bobwhite Quail Focus Area and other projects. How do we accomplish this with two employees in the office? By developing partnerships, acquiring funding to accomplish goals, reaching out for support from within the Army and other federal and state agencies and working with our volunteer support including the Letterkenny Rod and Gun Club. Many of the efforts of the Natural Resources Office would not be accomplished or would be diminished without the support of the Rod and Gun Club. The volunteers have supported us donating over 12,000 hours annually each and every year. As a result of those partnerships and volunteer effort, LEAD has a robust program that efficiently and effectively manages, maintains and improves the important natural and cultural resources of the installation.



Participants from The Wounded Warrior Hunt of 2019, coordinated in part by the Natural Resources Office (U.S. Army photo by Pam Goodhart)

STAFF SGT. COHEN PROMOTED

by Dorie E. Heyer, Public Affairs

Staff Sgt. Cody Cohen was promoted to the rank of staff sergeant by Col. Gregory Gibbons, commander, Letterkenny Army Depot (LEAD) in a socially distanced ceremony on August 18, 2020, in Chambersburg, Pa.

Cohen is a military police officer at LEAD and has served in the Army for eight years. Cohen joined the Army after the passing of his grandfather. "When my grandfather passed away, I felt [joining the Army] was something I needed to do," said Cohen. Cohen recently competed in the U.S. Army Materiel Command's "Best Warrior Competition."

During his remarks, Cohen passed his sergeant rank to his wife, Spc. Stephanie Cohen, assigned to the Letterkenny United States Army Reserve Center in Chambersburg, Pa. Cohen challenged his wife to use his promotion as inspiration to achieve her goals and attain a promotion in her career as well.

Staff Sgt. Cohen has served at several duty stations and deployed twice to Joint Task Force Guantanamo, at Guantanamo Bay Naval Base in Cuba. Cohen is a native of Lancaster, Pennsylvania.



EMPLOYEE RECOGNITION HIGHLIGHTS



Top left: Col. Gregory Gibbons presents Sgt. Desrayal Schaffer with the Army Commendation Medal on August 25, 2020. Top right: Col. Gibbons recognizes members of the Process Support Division on Sept. 16, 2020. Bottom right: Col. Gibbons recognizes members of DPW on Sept. 9, 2020. Bottom left: Col. Gibbons presents Chief Warrant Officer 3 Jesus Gonzalez with the Army Commendation Medal on August 25, 2020. (U.S. Army photos by Pam Goodhart)



LEAD History Corner

With Andrew Newman, LEAD Archivist



TAKE ME OUT TO THE BALL GAME

PAGE THREE

EX-BASEBALL STAR ON DEPOT

"Mike" Mowery, Utilities Employee, Came From Big League

Deeds of a former big league baseball star were recently brought to light during the past World Series contests when it was discovered that Harry (Mighty Mike) Mowery, an employee of the Utilities Division, was an ardent baseball fan and player.

Altogether, Mowery spent twenty-three years as an active player. Reviewing his record, it is found that he started his baseball career at the old Chambersburg Academy in 1902. From 1905 until 1909 he saw big league service with Cincinnati, from 1909 until 1915 he played major league ball with Pittsburgh, starring there with immortal Honus Wagner and in the same league with famous Christy Matthewson, Grover Alexander, and Walter Johnson. In 1916 and 1917 he played infield for Brooklyn and during this tenure played in a World Series against the Boston Red Sox, who at that time were starring Babe Ruth as a pitcher. From that time until 1925 he served as manager of several eastern minor league teams.

Outstanding in Mowery's career was his ability to steal bases. In 1916 he led the Federal league in stolen bases, pilfering 43 bases.

Of his ability, "The National Game" by Alfred Spink, baseball's Who's Who, has this to say:

"Harry H. Mowery is the third baseman of the St. Louis National League Club in its 1910 season, a position which he has been holding down splendidly. He is a fine fielder, a daring base runner and was one of the pluckiest and most timely of batsmen. He is regarded as the best fielder of bunts in either league."

For his meritorious service the big leagues, "Mike" was awarded a silver lifetime pass.

As the Major League Baseball season enters its final stretch, it's time to remember one of LEAD's own, Harry Harlan "Mike" Mowery.

During World War II Mike Mowery worked in the Utilities Division at Letterkenny Army Depot - but before his tenure at LEAD, Mowery was known as one of the best defensive 3rd basemen in the big leagues. Mowery, born in Browns Mill in 1883, grew up playing sandlot baseball around Chambersburg, Pennsylvania, exclusively at the old Henninger Field. An average batter, Mowery was known for his defensive ability and speed around the bases. He got his big break with the Cincinnati Reds in 1905 and over a 12 year career, Mowery played baseball with greats such as Honus Wagner, Christy Matthewson, Grover Cleveland Alexander, and Walter Johnson.



In 1916, while playing with the Brooklyn Robins they would meet the Boston Red Sox in the World Series. In game 2 of the series Mowery would face the great George Herman "Babe" Ruth who was a young star pitcher for the Boston Red Sox. In the 8th inning,

Mowery singled off Babe Ruth. Mowery made his way to 3rd base but was caught in run down and tagged by the Babe. The game would go to last 14 innings with the Babe pitching all of them earning a complete game win. Boston would go on to win the series.

Mike Mowery's MLB career: Cincinnati Reds (1905-1909); St. Louis Cardinals (1909-1913); Pittsburgh Pirates (1914); Pittsburgh Rebels (1915); Brooklyn Robins (1916-1917)





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