

NEWS RELEASE Defense Commissary Agency

Corporate Communications 1300 E Avenue, Fort Lee, VA 23801-1800

Tel: (804) 734-8000, Ext. 8-6105 DSN: 687-8000, Ext. 8-6105 FAX: (804) 734-8248 DSN: 687-8248 www.commissaries.com

Release Number: Date: Media Contact: Tel.: E-mail:

88-19 November 7, 2019 Kevin L. Robinson, public affairs specialist (804) 734-8000, Ext. 4-8773 <u>kevin.robinson@deca.mil</u>

One million and counting Commissary gift card sales eclipse seven figures

By Kevin L. Robinson, DeCA public affairs specialist

Go to the DeCA <u>website</u> to read this release online.

FORT LEE, Va. - The

Defense Commissary Agency's (DeCA's) "gift of groceries" officially became a member of the seven-figure club Nov. 4 when the 1 millionth commissary gift card was sold at the Misawa Air Base, Japan, Commissary.

Commissary gift cards are available <u>online</u>, in commissaries and Navy Exchanges (NEXs) for anyone to purchase and give to authorized shoppers. The sales



On June 29, 2011, then Command Sgt. Maj. John M. Gaines Jr., senior enlisted advisor to the DeCA director, presents a commissary gift card to Pfc. Monica Arriaga. Arriaga was among the first recipients of cards from the new program. Accompanying Arriaga is her husband, Abran, and their 8month-old daughter, Angel. (DeCA photo: Kevin Robinson)

milestone highlights the military community's tradition of taking care of its own, said Army Command Sgt. Maj. Tomeka N. O'Neal, senior enlisted advisor to the DeCA director. "Our gift cards allow the families and friends of our patrons to extend the gift of groceries to them," O'Neal said. "Reaching 1 million confirms just how important our commissaries are to our communities."

The current program began June, 29, 2011. Through Nov. 4, DeCA has sold 1,000,128 cards, which have been redeemed in commissaries for \$32,061,050.84 worth of groceries, said Bob Bunch, the agency's gift card manager.

"This program enjoys a 93.32 percent redemption rate, which is well above the industry average," Bunch said. "Reaching 1 million cards sold not only validates the need for the program, but more importantly showcases the wonderfully generous nature of people."

That generosity was on full display earlier in the year when a large number of commissary gift card purchases at commissaries and Navy Exchanges (NEXs) helped support Coast Guardsmen and their families during a government shutdown.

Thousands of dollars of commissary gift cards went to Coast Guard patrons during the 35-day shutdown which ended Jan. 25.

"Through programs like commissary gift cards we continue to demonstrate the value of the benefit and the heart of the military community as it takes care of its own," Bunch said.

-DeCA-

About DeCA: The Defense Commissary Agency operates a worldwide chain of commissaries providing groceries to military personnel, retirees and their families in a safe and secure shopping environment. Commissaries provide a military benefit, saving authorized patrons thousands of dollars annually on their purchases compared to similar products at commercial retailers. The discounted prices include a 5-percent surcharge, which covers the costs of building new commissaries and modernizing existing ones. A core military family support element, and a valued part of military pay and benefits, commissaries contribute to family readiness, enhance the quality of life for America's military and their families, and help recruit and retain the best and brightest men and women to serve their country.

Stay Connected to Your Commissary Benefit

COMMISSARIES.COM: Visit <u>www.commissaries.com</u> to learn more about the Defense Commissary Agency: check out the latest news, find a store near you, see what's on sale, create a shopping list, learn of food and product recalls, scan employment opportunities, read frequently asked questions, submit a customer comment form online through DeCA's Your Action Line and more.

COMMISSARY CONNECTION E-NEWSLETTER: Stay connected with the latest news about your most valued benefit, Hot Links to additional savings, shopping sprees, contests, commissary promotions, events and more, go to <u>www.commissaries.com/subscribe.cfm</u> and subscribe to the Commissary Connection newsletter.

COMMISSARY CONNECTION BLOG: To see regular posts about topics of interest to commissary customers, including commissary news, human interest stories, shopping tips, videos and notifications about programs or events, go to <u>http://commissaryconnection.dodlive.mil/</u>. You can also subscribe to this forum by going to www.commissaries.com/subscribe.cfm.

FACEBOOK: Visit <u>www.facebook.com/YourCommissary</u>, DeCA's Facebook page, where you can post comments and share news, photos and videos.

YOUTUBE: To see DeCA's latest videos, visit www.youtube.com/DefenseCommissary.

TWITTER: To see DeCA's latest "tweets," visit <u>www.twitter.com/YourCommissary</u>.

PINTEREST: To see DeCA's theme-based image collections, visit http://www.pinterest.com/YourCommissary.

FLICKR: To see DeCA's latest photographs, visit http://www.flickr.com/photos/commissary/.

INSTAGRAM: To see DeCA's latest photographs, visit https://www.instagram.com/YourCommissary/.