

TOBYHANNA REPORTER

Permit No. 30
Standard
U.S. Postage Paid
Tobyhanna, PA 18466

VOL. 58, No. 3

TOBYHANNA ARMY DEPOT, TOBYHANNA, PA.

(WWW.TOBYHANNA.ARMY.MIL)

MARCH 18, 2014

NEWS NOTES

Time to plan a vacation

There will be a Travel Fair April 17 from 9 a.m. to 1 p.m. in the Building 1C, Bay 1 hallway.

Vendors from amusement parks, resorts and whitewater rafting will be present. For more information, call X58302.

Child safety fair set

There will be a child safety fair from 8:30 to 11:30 a.m. April 18 at the Child, Youth and School Services Fitness Quest.

The event is part of the April Child Abuse Prevention Month and Month of the Military Child activities. Subject matter experts will provide information on topics such as bike safety, fire prevention and security issues. For more information, call X57509.

Living legacy to fallen Soldiers

There will be a ceremony to honor fallen Soldiers and their families from 9:30 to 10:30 a.m. May 25 at the Army Community Service Memorial Garden. The garden is located near The Villas.

For more information or directions, call Debbie Ward, X58374.

Legal conducts VERA/VSIP brief

Employees retiring as part of the VERA/VSIP process are required to attend one of the Legal Office's post government ethics briefings conducted in the Keystone Room.

Briefings are scheduled for 10 a.m. tomorrow; 2 p.m. Thursday; 10 a.m. April 16; and 2 p.m. April 17. For details, call X57210.

Newspaper sets record straight

The employee appearing in a photo on Page 2 of the Feb. 25 issue of the *Tobyhanna Reporter* is Anthony Volper, electronic digital computer mechanic, Command, Control and Computer (C3) Systems/Avionics Directorate, C3 Division.

In the same issue, Electronics Mechanic Duane Broad was incorrectly identified as Dan Salerno in the front page photo.

Depot inducts helicopter engine components for repair

by Justin Eimers
Editorial Assistant

Tobyhanna Army Depot has been chosen as the repair source for T-55 Electronic Control Units (ECUs) based on the installation's electronics expertise. The three-tier program supports ECUs built for the T-55 engine and replaces the digital control unit for CH-47 Chinook helicopters.

Depot ECU support includes test and inspect, conversion, and repair and overhaul programs. During testing and inspection, the units are inducted and run through a room temperature test to screen for any faults or failures. Units that successfully pass inspection move on to conversion where units are sent to receive upgraded software prior to a full mechanical inspection. Defective units are sent for overhaul to receive upgraded software and hardware, and are fully disassembled and mechanically inspected. Parts are replaced, the unit is reassembled, tested and sent for final inspection.

Nearly \$1.2 million in funds have been authorized for all three phases of the program in fiscal 2014, with about 96 percent of that for the repair and overhaul program.

Christopher Meyers, chief of the Command, Control and Computers (C3)/Avionics Directorate's Airborne Communications/Instrument Branch, said the program not only serves a critical function but also opens the door to future workloads.

"This mission is important because it is supporting the current sustainment and modernization of our military's Chinook helicopters, which are scheduled to remain in the fleet through 2038," he said. "Our support for ECUs can open the door for additional workload as we display and improve our capability. It also gives us the opportunity to expand our support to similar units in other aircraft."

Because the depot is an AS9100/9110 Aerospace Certified installation, the ECU program is recognized as one that demonstrates effective quality management resulting in few defective products, less rework and a decrease in the cost of production. Electronics Mechanic Michael Grunza said the certification will give customers confidence in Tobyhanna ECU repairs.

"As an installation certified under AS9100/9110 and ISO 9001 standards, we will receive more exposure within the aerospace market," he said. "In turn, it could give us more workload while giving our customers a guarantee of a quality product."

Tobyhanna is the only approved source of repair for this item and is essential to the Program Manager Cargo Sustainment Directorate at Redstone Arsenal, Huntsville, Ala. Ashlyn Isom, logistics management specialist in the directorate, said the depot provides significant benefits through its support for this program.

"Cargo Sustainment has chosen to live off of repairs coming out of Tobyhanna rather than buy new assets, resulting in large cost-

See REPAIR on Page 7



William Germek, work leader in the Command, Control and Computers/Avionics Directorate's Airborne Communications/Instrument Branch, disassembles a T-55 Electronic Control Unit to replace a circuit card assembly and prepare the unit for mechanical overhaul inspection. (Photo by Justin Eimers)

Recruiter earns accolades for inspiring others

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Around the Depot spotlights mission, personnel

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Reservists benchmark depot's Lean Program

Page 7

Resiliency not genetic trait, but skill that can be learned

by Heather Fiedler
Counseling Center

Have you ever heard the axiom, “It does not matter how many times you fall, only that you get up”? The core of what that means relates to resiliency. Resiliency is not a new theory or thought. It has been around for many years, sometimes wrapped in a different package. Recently, the Department of Defense hired Dr. Martin Seligman of the University of Pennsylvania to conduct resiliency training with service members, their families and staff who work with them. The message here is that resiliency is not considered a genetic trait, but rather a skill that can be taught.

Failure is a wonderful educator. Through failure we learn valuable lessons, professionally and personally. As an educator at a local university, I have witnessed the fear of failure and the effects it can have.

Children use failure to their advantage. They welcome it, they accept it and they usually do so with gusto! Have you ever witnessed a first grade classroom? A teacher asks what is 1+1? Most, if not all children, will wave their hands enthusiastically in the air and shout, “Oh me!! Pick me!!” Then, inevitably, several of the children, when called on, will excitedly shout out the wrong answer.

In this example, the children’s enthusiasm and willingness to learn new ideas, even if they are wrong, gives them an advantage, an advantage that we tend to lose as we age. Somewhere along our travels to adulthood, we start to associate shame with the experience of failure and believe it is unacceptable to fail. Not so. What you do after failure is the key.

In my examination of resiliency in action and, more specifically, learning from failures, a historical leader comes to mind: Abraham Lincoln, considered one of the greatest and most influential presidents this nation ever had. Studying his past efforts, failures and successes makes one truly appreciate his resiliency and what it took for him to obtain the presidency. Prior to becoming the 16th president, Lincoln had eight failures to elected positions within Congress, the Senate and nomination for vice president at his party’s national convention. If he had given up along the way, he never would have known how successful he could become. There are many noteworthy persons (e.g., Albert Einstein, Steve Jobs and Michael Jordan) who had to work extraordinarily hard to accomplish their goals and leave the legacies they have.

The next time you face failure, whether it be professionally or personally, think of resiliency. Learn from failure, try to see it from all sides and embark on new and different methods. Talk to a trusted person and ask them what they think you could have done differently or how they would have done it. If you find yourself struggling with a perceived or real failure, seek help. The Counseling Center (570-615-8873) is available for assistance.



Read the story

Depot commander Col. Gerhard P.R. Schröter helped Tobyhanna’s Child Development Center celebrate World Read Aloud Day on March 5. During the event, Schröter read Dr. Seuss’s “Hop on Pop” and played Simon Says with more than 70 children in two toddler classrooms, two preschool classrooms and school-age programs. This year marked the first time Tobyhanna participated in World Read Aloud Day. (Photo by Jennifer Sayre)

Army Emergency Relief kicks off 2014 campaign

ALEXANDRIA, Va. — Headquarters, Army Emergency Relief (AER) announced the 2014 campaign theme, Army Emergency Relief — A Soldier’s First Choice, for the annual campaign which runs through May 15. The purpose of the campaign is to create a greater awareness of the benefits of selecting AER to resolve short-term financial difficulties as well as to provide the opportunity for Soldiers to help their fellow Soldiers.

“Since 9/11, almost \$800 million has been distributed to Soldiers and their families in the form of interest free loans, grants and scholarships to children and spouses of active duty and retired Soldiers,” said AER’s director, retired Army Lt. Gen. Robert Foley. “In the last four years nine new categories

of assistance have been added to include dependent dental care, replacement vehicles, heating, ventilation and air conditioning (HVAC) and appliance repair, rental vehicles, relocation travel, cranial helmets and infant car seats.”

Based upon the great job non-commissioned officers have done over the last decade leading our Soldiers in combat, AER has implemented a new policy allowing sergeants and above direct access to AER assistance without going through their chain of command.

AER is placing increased emphasis on connecting with spouses this year. Recognizing that spouses make daily family financial decisions, especially when their Soldiers are deployed, tailored presentations will be made available to Family Readiness Group

representatives and spouses during this year’s campaign.

Soldiers needing AER financial assistance can contact their unit chain of command or go directly to the local AER office. By having reciprocal agreements in place with the other military aid societies, Soldiers and families not near an Army installation can also receive AER assistance at the nearest Air Force, Navy, Marine Corps or Coast Guard installation with the respective Military Aid Society, or from the American Red Cross call center at 877-272-7337.

For details, personnel can call Tobyhanna AER officer is Linda Kerr at 570-615-6682. Additional program information is available at www.aerhq.org.

TOBYHANNA REPORTER

The *Tobyhanna Reporter* is an authorized, monthly publication for members of the Department of Defense.

Contents of the *Tobyhanna Reporter* are not necessarily the official views of, or endorsed by, the U.S. government,

the Department of Defense or the Department of the Army.

The 5,100 copies are printed by a private firm in no way connected with the U.S. government, under exclusive written contract with Tobyhanna Army Depot.

The editor reserves the right to edit all information submitted for publication.

News may be submitted to the *Tobyhanna Reporter*, Tobyhanna Army Depot, 11 Hap Arnold Boulevard, Tobyhanna, Pa., 18466-5076. (Internal

Mail Stop 5076.) Telephone (570) 615-8073 or DISN 795-8073.

The *Tobyhanna Reporter* staff can be reached by electronic mail using the following addresses:
jacqueline.r.boucher.civ@mail.mil
justin.w.eimers.civ@mail.mil

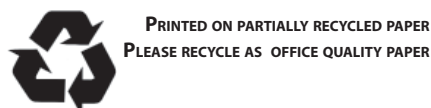
OBITUARY

Paul Croughn died Feb. 17. He was 43.

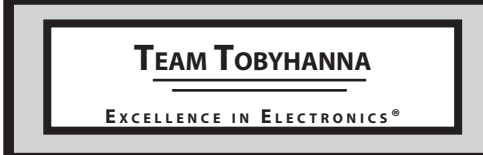
An electronics mechanic worker for the Systems Integration and Support Directorate’s Electronic Assembly Division, Croughn began his depot career in September 2007. Croughn was a resident of Forty Fort.



Croughn



Commander, Col. Gerhard P.R. Schröter
Public Affairs Officer, Edwin J. Mickley
Editor, Jacqueline R. Boucher
Editorial Assistant, Justin W. Eimers
Photographer, Steve Grzezdziński



Warfighter of the Quarter inspires others, supports community

by **Jacqueline Boucher**
Editor

An Army recruiter's innovative ideas to strengthen the Army's rapport with several local-area high schools have helped her earn the Tobyhanna Army Depot's Warfighter of the Quarter Award. The award recognizes military personnel for outstanding service.

Engagement Team (ET) Member Sgt. Kara Wilson was presented the fiscal 2014 second quarter award by depot commander Col. Gerhard P.R. Schröter. The 10-year Army veteran is assigned to the Wilkes-Barre Recruiting Company, a tenant unit here. Wilson is the 18th recipient of the award.

The presentation took place during a ceremony at a Wilkes-Barre/Scranton Penguins hockey game Feb. 22. Also participating in the event was Capt. Jeremy Glosson and First Sgt. Douglas Hawkins from the Wilkes-Barre Recruiting Company, her husband and two children.

"I am humbled by how much the community supports active duty military members and veterans — that our sacrifices really do not go unnoticed," Wilson said, attributing her success to the support of family, faith in God and devotion to country.

Wilson is someone who exemplifies the Army Values every day, according to coworkers, who often describe her as the face of the Army within Monroe, Pike and Carbon counties.

"Sergeant Wilson is one of the strongest NCOs [noncommissioned officer] I have encountered in my military career," said Staff Sgt. Matthew Gendron, Stroudsburg



Sgt. Kara Wilson (center) was named Tobyhanna Army Depot's Warfighter of the Quarter during a ceremony at a Wilkes-Barre/Scranton Penguins hockey game Feb. 22. During the event, she was joined by (from left) Capt. Jeremy Glosson, 1st Sgt. Douglas Hawkins, her husband and children, and depot commander Col. Gerhard P.R. Schröter and Sgt. Maj. Juan Rocha. (Photo by Victoria Casale)

Recruiting Station commander. "She displays total dedication to the demands of her job while continuously supporting the community and her family."

In addition to working with local high schools, she also supports organizations such as Big Brother/Big Sister, Band of Brothers, The Pocono Alliance and North

Hampton Community College.

The sergeant also offers anti-bullying seminars and leadership classes to young men and women who live in the area. Army Career Counselor Sgt. 1st Class Christopher Wilson said his wife is enthusiastic and selfless. "She is always looking for ways to help the young people succeed in life and

guide them towards a new career."

Wilson chose a life of military service — just like her father. In the beginning her military occupational specialty was cargo specialist and since then she has become proficient in subjects such as leadership and communication.

According to the Army Recruiter Handbook, ET members assume the roles of leader, communicator, planner, public relations representative, marketing analyst and counselor. As an ET, Wilson is an ambassador of the Army — the local face and voice of Army recruiting.

"She gives 110 percent every day and displays the attitude of a true leader," said Gendron, pointing out that the sergeant also served three deployments during Operation Iraqi Freedom.

Wilson remarked that one of the most rewarding assignments of her career was to Haiti in 2010. While there she headed the Centralized Receiving and Shipping Point Operations as part of a humanitarian mission following an earthquake.

"The mission supported the entire theater, which assisted in feeding the troops in country," said Wilson. "We also established the rice distribution points for the people of Haiti."

As a Soldier and recruiter, Wilson inspires young men and women to do the right thing and aspire to be a better person for tomorrow, according to Gendron. Community support and family values rank high on her list of priorities, he said.

"It's vital to continually give back to the community," Wilson said. "The Army has afforded me so much throughout my career it's only right to pay it forward."

Take steps to minimize risk of identity theft, be aware of warning signs

by **Mindi McDowell**
U.S. Computer Emergency Readiness Team

Identity theft, or identity fraud, is a crime that can have substantial financial and emotional consequences. Take precautions with personal information; and if you become a victim, act immediately to minimize the damage.

You can be a victim of identity theft even if you never use a computer. Malicious people may be able to obtain personal information by stealing your wallet, overhearing a phone conversation, rummaging through your trash, or picking up a receipt at a restaurant that has your account number on it. If a thief has enough information, he or she may be able to impersonate you to purchase items, open new accounts, or apply for loans.

The internet has made it easier for thieves to obtain personal and financial data. Most companies and other institutions store information about their clients in databases; if a thief can access that database, he or she can obtain information about many people at once rather than focus on one person at a time. The internet has also made it easier for thieves to sell or trade the information, making it more difficult for law enforcement to identify and apprehend the criminals.

Identity theft is usually a crime of opportunity, so you may be victimized simply because your information is available. Thieves may target customers of certain companies for a variety of reasons; for example, a company database is easily accessible, the demographics of the customers are appealing, or there is a market for specific

information. If your information is stored in a database that is compromised, you may become a victim of identity theft.

Unfortunately, there is no way to guarantee that you will not be a victim of online identity theft. However, there are ways to minimize your risk:

- Do business with reputable companies — Before providing any personal or financial information, make sure that you are interacting with a reputable, established company. Some attackers may try to trick you by creating malicious web sites that appear to be legitimate, so you should verify the legitimacy before supplying any information (see *Avoiding Social Engineering and Phishing Attacks* and *Understanding Web Site Certificates* for more information).

- Take advantage of security features — Passwords and other security features add layers of protection if used appropriately (see *Choosing and Protecting Passwords and Supplementing Passwords* for more information).

- Check privacy policies — Take precautions when providing information, and make sure to check published privacy policies to see how a company will use or distribute your information (see *Protecting Your Privacy and How Anonymous Are You?* for more information). Many companies allow customers to request that their information not be shared with other companies; you should be able to locate the details in your account literature or by contacting the company directly.

- Be careful what information you publicize — Attackers may be able to piece together information from a variety of sources. Avoid posting personal data in public forums

(see *Guidelines for Publishing Information Online* for more information).

- Use and maintain anti-virus software and a firewall — Protect yourself against viruses and Trojan horses that may steal or modify the data on your own computer and leave you vulnerable by using anti-virus software and a firewall (see *Understanding Anti-Virus Software* and *Understanding Firewalls* for more information). Make sure to keep your virus definitions up to date.

- Be aware of your account activity — Pay attention to your statements, and check your credit report yearly. You are entitled to a free copy of your credit report from each of the main credit reporting companies once every twelve months (see *AnnualCreditReport.com* for more information).

Companies have different policies for notifying customers when they discover that someone has accessed a customer database. However, you should be aware of changes in your normal account activity. The following are examples of changes that could indicate that someone has accessed your information:

- Unusual or unexplainable charges on your bills
- Phone calls or bills for accounts, products, or services that you do not have
- Failure to receive regular bills or mail
- New, strange accounts appearing on your credit report
- Unexpected denial of your credit card

Recovering from identity theft can be a long, stressful,

See IDENTITY on Page 8


Governor's award for safety: State officials applaud Tobyhanna's policies, practices in the workplace

TO: TOBYHANNA ARMY DEPOT

It is my pleasure to congratulate you on receiving the 2013 Governor's Award for Safety Excellence (GASE).

As a recipient of this award, you deserve to be recognized for providing a safe workplace for your employees. I commend you for upholding the Commonwealth's commitment to safety excellence in business service. It is my hope that your demonstration of comprehensive safety policies and practices in the workplace will inspire other businesses now and in the future.

As Governor, and on behalf of all Pennsylvanians, I am pleased to congratulate you on receiving this award. Please accept my best wishes for continued success in the future.


TOM CORBETT
Governor
2014



During a ceremony on March 6, Pennsylvania officials presented Tobyhanna Army Depot with the Governor's Award for Safety Excellence, recognizing the depot's safety program as one of the best in the Commonwealth. The award honors the installation for its comprehensive safety efforts, economic growth and continuous improvement. From left; Russel Dunkelberger, Safety Division chief; Harry Forbes, director, Governor's Office, Northeast Region; depot commander Col. Gerhard P.R. Schröter; and Stephen Fireoved, director, Bureau of Workers' Compensation. (Photo by Steve Grzedzinski)

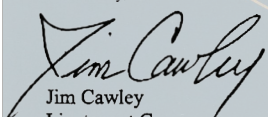
Dear Colonel Schroter:

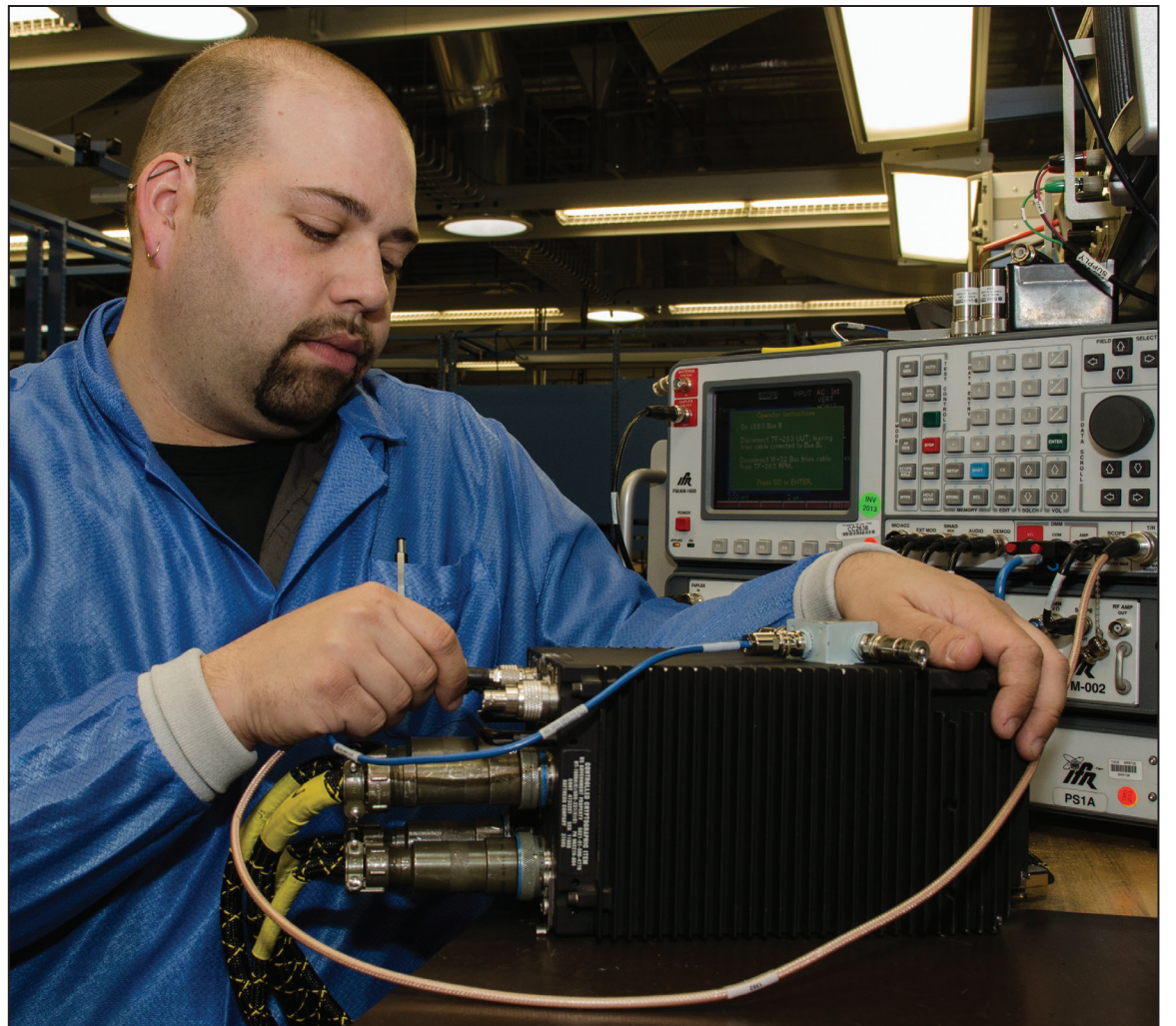
I congratulate you and the men and women of Tobyhanna Army Depot for receiving the Governor's Award for Safety Excellence. Such recognition is based on a high level of continued safety awareness and emphasis within your organization's day-to-day operations. This award is particularly noteworthy for the number and diverse work environments within the Depot. The entire Tobyhanna Army Depot community can take pride in this very important achievement.

Tobyhanna Army Depot continues to make significant strides in its ability to provide military value to our Nation and to our commonwealth. This award reinforces Tobyhanna's ability to achieve success in a safe and productive environment.

I wish you and your command continued success as Tobyhanna Army Depot sets the standard within our Nation's military.

Sincerely,


Jim Cawley
Lieutenant Governor
Commonwealth of Pennsylvania



Brett Bellas, electronics mechanic, connects an AN/ARC 231 radio to an automated test set for final acceptance testing. (Photo by Steve Grzedzinski)

Mechanics, engineers earn Teamwork Award; improvements lead to radio repair success

by Justin Eimers
Editorial Assistant

A team of electronics mechanics and engineers has been recognized with a teamwork award for doubling repair capabilities and completing more than the scheduled radio workload.

The Command, Control and Computers (C3)/Avionics Directorate's Flight Control Systems Branch was awarded a workload of 260 AN/ARC-231 and Receiver-Transmitter 1808A Airborne Communication Systems in March 2013, a year and a half since the branch last worked those radios. Early in the program, parts supply issues pushed repairs behind schedule, requiring a strategy to meet the repair plan. Branch Chief John Stochla assembled a team of innovative employees to meet the challenges head-on and complete repairs on time.

"The bottom line is that we had to get it done," said Stochla. "We have the people with the technical expertise and motivation to complete a program like this and we welcomed the challenge."

The compact radio system supports airborne, multi-band, multi-mission, secure anti-jam voice, data and imagery transmission and provides network-capable communications requirements for the Department of Defense (DoD).

The team worked closely with the Production Engineering Directorate, along with engineers and item managers from the U.S. Army Communications – Electronics Command (CECOM) to ensure processes and procedures were thoroughly planned out.

Lori Wall, production controller in the Production Management Directorate, Avionics Scheduling Branch, made sure the program was scheduled properly to complete all the radios by the end of

fiscal 2013. Carmen Trubia, electronics engineer in the Production Engineering Directorate, coordinated with the program office to correct parts issues by maintaining a close relationship with everyone involved in the process.

The plan called for significant increases in production for the last six months of the program, scheduling more than 40 radios to be repaired versus the original plan of 20.

Gean Bechthold, Avionics Division chief, said the increase provided timely support to the warfighter and significant cost savings.

This steep increase in workload, helped maintain fleet readiness for the joint warfighter aircraft. Team dedication resulted in savings for the DoD through improved techniques and lean operations.

Adjusting the frequency modulation on the synthesizer circuit card, kept repairs on schedule and saved more than \$60,000 in circuit card replacement. This process was authorized by CECOM engineers during a visit to the branch.

The workload initially only included screening each radio without any repairs, but now that branch personnel were involved additional capabilities were needed: uploading, updating and modifying the software, and replacing circuit cards. The workload mission required an all-out effort to complete.

"I'm amazed at the work we accomplished," Stochla said. "At first it didn't seem possible, but the customer trusted in us to complete the radios on time despite falling behind early in the program. It was all a matter of establishing a goal without cutting corners and just continually striving to get things done."

Ten employees, mostly from the Flight Control Systems Branch, are scheduled to receive the Teamwork Award during an awards walk around on March 31.



EXCELLENCE IN ELECTRONICS AROUND THE DEPOT



Mark Nizich, metal forming machine operator, uses a laser cutting machine to cut the base for a satellite communications antenna mount.



Robert Migatulski, metal forming machine operator, deburrs a fender weldment for an AN/TPQ-36 Firefinder.



Kim Talarsky, production planner, conducts an inventory assessment of work in progress for the branch's forming operation.



Frederick Teufert, sheet metal mechanic leader, uses a dial caliper to get a precise measurement on a bracket for the Personnel Armor System for Ground Troops helmet clip.

Sheet Metal Fabrication Branch Systems Integration and Support Directorate

Personnel assigned to the branch manufacture and assemble metal components using state-of-the-art Computer Numerically Controlled (CNC) and traditional metal manufacturing machinery. Employees perform precision laser cutting, metal shearing, stamping, punching, and profiling. They also perform standard CNC forming on ferrous and non-ferrous metal alloys of varying thickness, size and shape. The branch also provides worldwide technical field support and mobile depot maintenance corrosion control services to customers.

Photos by Steve Grzedzinski



Sheet Metal Mechanic James Medwetz installs a pin bracket on a power supply rack for an AN/ASM-146 Electronics Shop Van.



Stanley Nowicki, sheet metal worker, uses a press machine to install a clinch nut. The nuts are designed to be installed into a pre-drilled or punched hole so it is flush on the back side.

CAREER MILESTONE



From left, depot commander Col. Gerhard P.R. Schröter, Chester Bogart, Donald Williams and Deputy Commander Frank Zardecki attend the Length of Service ceremony held Feb. 27.

Two Tobyhanna Army Depot employees were recognized for their years of government service during the Length of Service ceremony on Feb. 27.

Chester Bogart — 30 years, materials handler, Materiel Management Division, Production Management Directorate.

Donald Williams — 30 years, electroplater, Industrial Operations Facility Division, Systems Integration and Support Directorate.

In addition to service certificates and pins, employees with 30 years receive a framed American flag that includes a photo of the depot signed by their coworkers. Depot commander Col. Gerhard P.R. Schröter and Deputy Commander Frank Zardecki presented the awards.

Tobyhanna is on social media.



Join the conversation.

Visit [facebook.com/TeamTobyhanna](https://www.facebook.com/TeamTobyhanna) and twitter.com/TeamTobyhanna to become a fan and get the latest news and information.

COMMUNITY BULLETIN

Editor's Note: The Community Bulletin provides an avenue for depot and tenant employees to advertise van or car pools, and for-sale items. Money making items such as rentals and personal business will not be accepted.

Information must be submitted via e-mail to jacqueline.r.boucher.civ@mail.mil, or written items can be mailed to the Public Affairs Office, mail stop 5076. Submissions must include a name and telephone extension. Only home phone numbers will be published in the Trading Post section. Voluntary submission of items constitutes individual's consent to publish personal information in all versions of the *Tobyhanna Reporter*.

Ads will be published in four consecutive newspapers. It is the customer's responsibility to update or renew items listed in the Community Bulletin.

For information, call Jacqueline Boucher, X58073.



VAN/CAR POOL

Mountaintop/White Haven/Dorrance: 1 opening, 5/4/9, parking placard, nonsmoking, call Barbara, X56883.

Dickson City: 1 opening, 5/4/9, runs both Fridays, parking placard, nonsmoking, contact David, X59065, david.m.stevens1.civ@mail.mil.

Eynon/Archbald/Jessup: 1 opening, 5/4/9, runs both Fridays, nonsmoking, contact JoAnn, X59512, jo-ann.m.healey.civ@mail.mil.

Nanticoke/Ashley/Sugar Notch: 2 openings, nonsmoking, 7 a.m. to 3:30 p.m. shift, parking placard, departs Nanticoke Armory at 5:30 a.m. with a pickup at Sugar Notch park and ride at 5:40 a.m. Returns at 4:20 p.m. Call Jim Gallagher, X58155.

Nanticoke/Ashley: 2 openings, 5/4/9, both Fridays, door-to-door pick up in Nanticoke, with a pick up at the Ashley park and ride off Route 29 at 5:50 a.m., A-placard, nonsmoking, call Chuck, X59278.

Hanover/Ashley/White Haven: 2 openings, 7 a.m. to 3:30 p.m., A-placard, nonsmoking, contact Amanda, X56092.

Olyphant/Peckville: 1 opening, door-to-door pick up, 5/4/9, contact Andy X59768, Andrew.b.czankner.civ@mail.mil.

Pittston: 2 openings, 5/4/9, both Fridays, nonsmoking, meets on Norman Street off the Pittston Bypass, contact Denise, X57360, denise.t.williamson.civ@mail.mil or Jim, X59678,

james.j.hummel.civ@mail.mil.

Wilkes-Barre: opening, 5/4/9, first RDO, van departs from the Schiel's Market parking lot in the Parson Section at 5:50 a.m., contact Dave Beretski, X59937, david.j.beretski.civ@mail.mil or Lou Roberts, X57815, louis.p.roberts.civ@mail.mil.

Whitehall/Wind Gap: 2 openings, nonsmoking, 5/4/9, both Fridays, departs Whitehall Mall at 5:40 a.m., pickup point at Ashley Furniture in Wind Gap at 6:10 a.m., contact Larry, X59566, lawrence.s.moser.civ@mail.mil.

Back Mountain: 1 opening, pick up points at Back Mountain shopping center and in Kingston, 5/4/9, both Fridays, nonsmoking, contact Jeff, X55011, jeffrey.ciaruffoli.civ@mail.mil.

Lehigh Valley: 1 opening, 5/4/9, pick up point is the South Mall Allentown, both Fridays, nonsmoking, contact Ed, X55255, eduardo.estradares.civ@mail.mil.

NEW SUPERVISORS

Ryan Caprioli is chief of the Systems Integration and Support Directorate's System Cable Support Branch.

As chief, he supervises personnel who build a wide range of cables and work closely with other shops on several systems including the AN/TPN-19 Landing Control Center, AN/MPN-14K Mobile Ground Approach System, AN/TPS-59/63 Marine Corps Radar systems and AN/TPQ-37 Firefinder shelters.

Prior to his current position, Caprioli was an electronics mechanic leader in the directorate's Satellite Cable Support Branch. He began his depot career in 2008.

Caprioli served four years on active duty in the Army as an infantry team leader and nine years in the Reserves where he was promoted to squad leader. He deployed to Iraq in 2004 in support of Operation Iraqi Freedom.

His decorations include the Overseas Service Medal with one oak leaf cluster (OLC), Global War on Terrorism Service Medal, Humanitarian Service Medal, Commendation Medal with two OLCs, Achievement Medal with one OLC, Global War on Terrorism Expeditionary Medal, National



Caprioli

Defense Service Medal with one OLC, Armed Forces Expeditionary Medal, Iraq Campaign Medal and Armed Forces Reserve Medal with "M" device.

Caprioli is a 1993 graduate of Pocono Mountain Senior High School.

His hobbies include fishing, hunting and spending time with family.

William Long is chief of the Systems Integration and Support (SIS) Directorate's Power Sources Equipment and Electrical Overhaul Support branches.

As chief, he supervises personnel who reset and overhaul power supplies, electrical systems, electric motors and battery chargers for various assets on the depot.

Prior to his current position, Long was a third shift superintendent in the SIS Directorate. He began his depot career in 2009.

Long served six years in the Marine Corps and four years in the Pennsylvania Army National Guard. He served with the Fleet Marine Force as machine gun team leader, Camp Lejeune, N.C.; 28th Marine Amphibious Unit/Special



Long

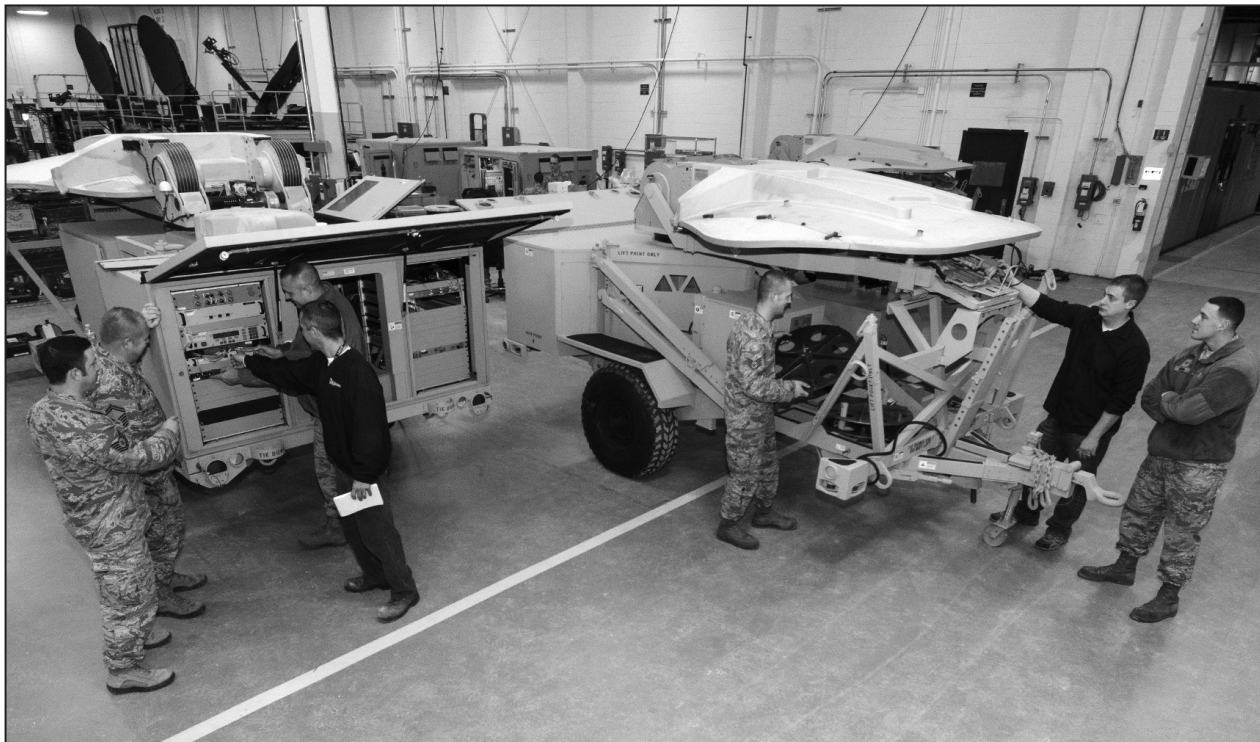
Operations Capable, deployed to the Mediterranean Sea; 2nd Marine Division Scout Sniper School, Camp Lejeune; Okinawa, Japan; Mount Fuji, Japan, as a scout/sniper team leader and assistant chief scout; and deployed to Bosnia with the Guard as patrol leader in support of Operation Enduring Freedom.

His decorations include the Commendation Medal, Achievement Medal, Meritorious Unit Citation Ribbon with one OLC, Marine Corps Good Conduct Medal, National Defense Medal, Armed Forces Expeditionary Medal, Global War on Terror Service Medal, Sea Service Ribbon, Overseas Service Ribbon, U.S. Marine Corps Rifle Expert Badge with four OLCs, U.S. Marine Corps Pistol Expert Badge with two OLCs and Army Rifle Expert Badge.

Long is a 1984 graduate of Wallenpaupack Area High School and is pursuing a Bachelor's Degree in business administration from Misericordia University.

He is the commander of the Veterans of Foreign Wars Post 531 in Honesdale, is a member of the Knights of Columbus, Retired State Police Association of Pennsylvania, and U.S. Marine Corps Scout/Sniper Association.

His hobbies and interests include classic muscle cars, hiking, hunting, camping, marksmanship, training, home remodeling and collecting guns.



From left, Air Force reservists Technical Sgt. Ben McIlvain, Senior Master Sgt. John Sosko and Master Sgt. Steve Simkonis listen as Process Improvement Specialist John Scott identifies the line replaceable units in the Satellite Transportable Terminal (STT) during a Lean event. Staff Sgts. Anthony Queer and Dustin Brown team up with Electronic Integrated Systems Mechanic Adam Wojcicki to learn how the STT is set up in the field. Wojcicki works in the Communications Systems Directorate's Satellite Communications Division. (Photo by Steve Grzedzinski)

Airmen team with Army depot to learn LEAN

by Jacqueline Boucher
Editor

Air Force aircraft maintenance mechanics recently teamed up with depot employees to standardize processes for work performed on a satellite communications system and tactical radios.

Lean proponent and former Tobyhanna Army Depot employee Senior Master Sgt. John Sosko, brought four reservists from Pope Army Airfield (AAF), N.C., here to benchmark the depot's Lean Program and participate in two Lean events — a value stream analysis and rapid improvement event.

"It's always good to gain a fresh perspective and capture great ideas," said Sosko, Aircraft Maintenance Squadron assistant superintendent at Pope. "Tobyhanna is at the forefront of Lean thinking and will always be our first choice to learn more about the program."

The Satellite Transportable Terminal (STT) is new workload being inducted now. The Value Stream Analysis was used as a planning event to define, develop and document a standard process. The mobile satellite

system provides communications virtually anywhere.

"It was very rewarding for us to have the opportunity to work and interact directly with the Airmen," said John Scott, process improvement specialist in the Productivity, Improvement and Innovation Directorate's Process Improvement Division. "We learned a great deal from them."

According to Scott, the STT program is another opportunity to develop a process built around predictability, standardization and visibility. "Putting quality products on the battlefield is our number one priority and who better to get feedback from but the users themselves."

Process improvement specialist Clark Ross explained that the AN/VRC-104(V)6 Joint Tactical Radio System is one of four joint radios that are overhauled at Tobyhanna. The Rapid Improvement Event was held to adjust for an 83 percent average monthly increase in workload.

"Our goal was to standardize the overhaul process, document the standard process and reduce over runs," said Ross. Furthermore,

the team mapped the process and verified the processing time needed to complete the radios on schedule. Ross noted that lessons learned from this event will be applied to the other joint radios.

This was the second visit for personnel from Pope AAF, according to Sosko. What is learned here will be applied to processes at their home station.

"This time we were able to use the depot's manufacturing and repair experience to Lean out our isochronal (thorough examination of the entire aircraft) inspection process. We came here to benchmark ideas on saving steps and time to create a better product with less waste," he said.

Sosko and his team also looked at several product lines and intend to incorporate standard tool boxes and automated key receptacles for signing out the tools.

Visits like this are "definitely value added," said John Nicholoff, explaining that everyone brings something to the table. "It's a face-to-face sharing of ideas and problem solving that benefits the warfighter." Nicholoff is the Tactical Satellite Systems Branch chief.

REPAIR from Page 1

savings," she said. "The mission is also important due to a high demand for ECUs in the field. The program affords the U.S. Army Aviation and Missile Command an opportunity to satisfy critical requirements for deployed aircraft operating in Afghanistan."

The depot has worked closely with Redstone Arsenal for more than three years to ensure the program's success. Isom and other Redstone personnel visited Tobyhanna to tour the

maintenance areas. Claude McClendon, Cargo Sustainment logistics manager, said the visit was a large success.

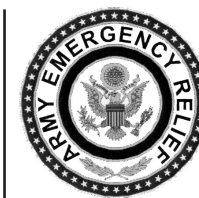
"It was an opportunity to sit down face-to-face and discuss the program, its procedures and identify any issues," he said. "I was very impressed with the depot's maintenance floors and how well-structured and clean all the areas were."

Tobyhanna has identified several challenges throughout the early stages of the program, including problems with

VERA/VsIP RECIPIENTS

Editor's Note: Current Defense Department (DoD) budget constraints have had an impact on the depot. Tobyhanna Army Depot will reduce its federal work force by 154 personnel by April 30 through the Voluntary Early Retirement and Voluntary Separation Incentive Pay programs. The individuals listed participated in the Feb. 26 ceremony. There will be two more ceremonies, one this month and one in April. This move is in response to Tobyhanna's decrease in workload. The depot's fiscal year 2014 plan of \$621 million in workload is down from \$731 million for fiscal year 2013, a reduction of \$110 million. Over the last two years, the depot's workforce has decreased by over 1,700 through attrition, retirements and contractor reductions.

Michael Busch	Allen Jones	Wayne Watkins
Joseph Homza	James Knittle	Asa Wolfe
Robert Saxon	Stephen Kurilla	Robert Yavorski
Michael Ackerman	Jerry McCammon	Robert Yurkanin
Sandra Baker	Michael Moran	Zachary Zingaro
Mary Bankus	Charles Murphy	Richard Priebe
Joshua Braathen	Francis	Charles Robbins
John Brennan	Prendergast	William Tomolaitis
Donald Brown	Joseph Prince	Leonard Basara
Robert Brown	Charles Puntar	Philip Forgione
Kevin Chludzinski	Thomas Rhue	Michael Frantz
Eugene Davis	Christopher	William Kerstetter
Michael Durkin	Sefchik	Arthur Levin
James Fredmonski	Elaine Sereditch	Alan Pacanowski
James Frew	David Sica	John Paszko
Roy Fulkersin	Thomas Snyder	Henry Rogacki
John Galanda	Delores Strauss	Randolph Smith
Donald Hedrick	Diane Styer	Stanley Tasselmyer
William Jackowitz	Dennis Thorne	John Walsh



DID YOU KNOW THAT

Army Emergency Relief (AER) was incorporated by the Secretary of War and the Chief of Staff of the Army in 1942? Recognizing an unmet need, AER was formed to provide the emergency financial assistance needs of a rapidly expanding Army.

In the early days, most assistance was provided for emergency travel. That has greatly expanded over the last seven decades.

Initially funded by a \$2 million grant from the American Red Cross, Irving Berlin's musical and movie, "This is the Army" generated another \$12 million "seed" money for the non-profit organization.

Contact the Tobyhanna Army Depot
Army Emergency Relief Office at 570-615-6682.

Soldiers Helping Soldiers for 72 Years

www.aerhq.org

test equipment, troubleshooting procedures and training. Personnel at the depot and Redstone Arsenal have teamed up to eradicate these issues while meeting mission requirements.

"As expected, there has been a learning curve for everyone involved," said Isom. "This is something that we have already seen evolve and we believe it will continue to be a learning experience for us all."

Wall spares avionics technicians from distracting noise

by Anthony Ricchiazzi
Public Affairs Specialist

An engineer's suggestion has prevented a noise control problem.

Ron Kolment, a mechanical engineer in the Productivity Improvement and Innovation Directorate, suggested installing sound muffling walls so employees would not be distracted while repairing and testing avionics equipment in the Airborne Communications/Instrument Branch.

"We have a thermotron that stress tests Chinook helicopter engine control units for temperature and vibration profiles," said Sam Capizzi, branch chief. "When another was added for a new mission to test an Apache Longbow helicopter component, Ron suggested the wall to dampen noise. The machines operate at safe noise levels, but together they are just loud enough to be distracting."

The branch is part of the Avionics Division, Command, Control and Computers/Avionics Directorate.

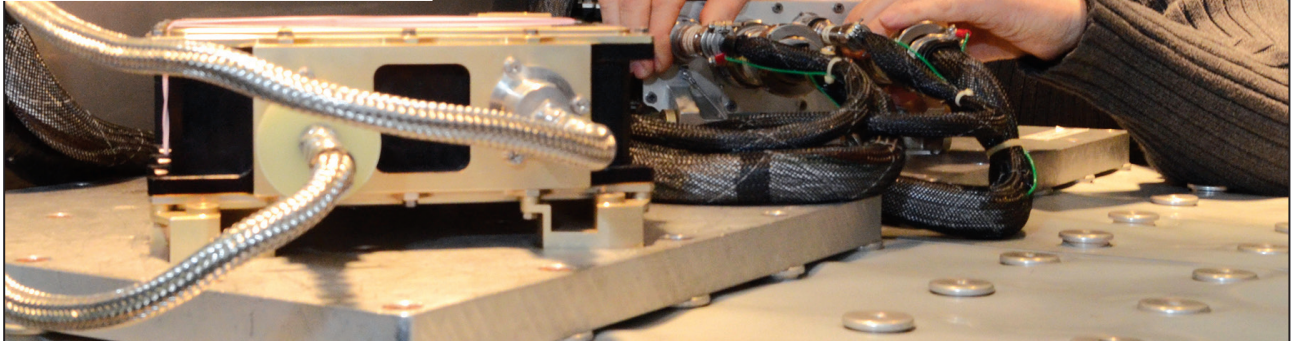
The added component is a keyboard used to input data to control processors in the Apache, such as the environmental control unit.

The vibration systems located inside the thermotron thermal chambers can be loud, Kolment said. "The decibel level is dependent on the mass of the equipment and associated jig being tested. As the mass increases, the decibel level increases. When the systems were installed in the Avionics branch area, the mass of the equipment being tested was unknown and therefore there was a concern that the noise level would be over 85 decibels at the equipment."

Eighty five decibels is the level when hearing protection needs to be worn. As a precautionary measure, a wall system was incorporated in the design to accompany the installation of the equipment. The wall will create a safety barrier as well, Kolment said, to keep any unnecessary personnel from entering the work area.



Electronics Mechanic Michael Grunza attaches a Chinook helicopter engine control unit to a highly accelerated stress screen chamber located behind a new modular wall. The chamber is one of two thermotrons used to vibration and temperature test Chinook and Apache helicopter components. The wall dampens noise from the thermotrons so employees will not be distracted while repairing and testing avionics equipment in the Airborne Communications/Instrument Branch. (Photos by Steve Grzezdinski)



"A second reason for the wall is aesthetics," Kolment said. "Over the last two or three years the shop has been going through a transformation. The old clean room was replaced with a clean zone that incorporates clean bench technologies. To keep in line with this and other shop upgrades, the wall will be similar in design and color to these upgrade furniture."

Upgrades include a rotor repair room that controls

humidity and temperature, and a new floor in the north side of the shop designed to control and prevent potentially damaging electrostatic discharge.

Kolment noted that there are future plans for HVAC upgrades to the area along with the replacement of the ceiling. The new ceiling will be dropped down to the level of the wall systems.

IDENTITY from Page 3

and potentially costly process. Many credit card companies have adopted policies that try to minimize the amount of money you are liable for, but the implications can extend beyond your existing accounts. To minimize the extent of the damage, take action as soon as possible:

- Contact companies, including banks, where you have accounts - Inform the companies where you have accounts that someone may be using your identity, and find out if there have been any unauthorized transactions. Close accounts so that future charges are denied. In addition to calling the company, send a letter so there is a record of the problem.
- Contact the main credit reporting companies (Equifax, Experian, TransUnion) - Check your credit report to see if there has been unexpected or unauthorized activity. Have a fraud alerts placed on your credit reports to prevent new accounts being opened without verification.

- File a report - File a report with the local police so there is an official record of the incident. You can also file a complaint with the Federal Trade Commission.

- Consider other information that may be at risk - Depending what information was stolen, you may need to contact other agencies; for example, if a thief has access to your Social Security number, contact the Social Security Administration. You should also contact the Department of Motor Vehicles if your driver's license or car registration have been stolen.

The following sites offer additional information and guidance for recovering from identity theft:

- **Federal Trade Commission** - <http://www.ftc.gov/bcp/edu/microsites/idtheft/>
- **United States Department of Justice** - <http://www.usdoj.gov/criminal/fraud/websites/idtheft.html>
- **Social Security Administration** - <http://www.ssa.gov/pubs/idtheft.htm>

Gold Star Wives Day honors those left behind

Gold Star Wives of America Inc. has been around since 1945, and though its name hints at women-only membership, it in fact provides service, support and friendship to the widows and widowers of military personnel who died on active duty or as the result of a service-connected cause.

The first meeting of the Gold Star Wives of America Inc. was held April 5, 1945. Senate Resolution 67 designates April 5 as "Gold Star Wives Day" to honor and recognize the contributions of the members.

In 1945, the Gold Star Wives of America Inc. was organized with the help of Eleanor Roosevelt to assist the families left behind by fallen service members of the Armed Forces of the United States.

Gold Star Wives of America Inc. is a congressionally chartered organization of widows/widowers of military members who died while serving on active duty or as a result of a service-connected disability. Gold Star Wives of America Inc. is an all-volunteer organization encompassing approximately 10,000 members whose primary mission is to support family members after the death of their loved one and a place to connect with other widows or widowers.

This is a day set aside to recognize the sacrifices of Gold Star members and the sacrifices of the families of fallen service members. These sacrifices reach beyond losing the person considered a life partner. It is a loss of goals and expectations. It impacts identity within the Army culture and completely changes the path of their future. It is a day that brings acknowledgment to and honors the many sacrifices of these courageous and resilient women and men.

Gold Star Wives of America Inc. is now in all 50 states. Members appear before various House and Senate committees on issues concerning compensation, educational benefits, medical care and other programs pertaining to the welfare of military survivors. They also reach out to veteran's groups through fundraising and offering assistance to them.

Gold Star Wives Day also creates community awareness.

Tobyhanna Army Depot Survivor Outreach Services has 248 Gold Star family members in the surrounding counties. The nearest charter is located in Philadelphia, Pa.

For more information, call Debbie Ward, Survivor Outreach Services, 570-615-8374 or Aseneth Blackwell, 412-681-9817.



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