



JOINT BASE ELMENDORF-RICHARDSON'S SOURCE FOR NEWS

ARCTIC WARRIOR

April 26, 2013

www.jber.af.mil

Volume 4, No. 16

How 673d FSS fee changes will affect you



As both an combat service support unit and a base support activity, the 673d Force Support Squadron is capitalized by both appropriated and non-appropriated funds.

By Airman 1st Class Omari Bernard
JBER Public Affairs

Effective May 1, the 673d Force Support Squadron will increase charges and fees for select recreational activities on Joint Base Elmendorf-Richardson due to limited appropriated funds.

"It's a lot of our nice-to-haves, our bowling center, ski hill and outdoor recreation," said Air Force Lt. Col. Kelly Sams, 673d Force Support Squadron commander. "There will be an adjustment to the fees, which has not occurred in well over five years."

The FSS is actively looking into adjusting costs to include consolidating similar activities, reducing unproduc-

tive hours of operation and eliminating underused programs and services.

According to the monthly Alaskan Adventurer, JBER leadership remains committed to providing quality recreation facilities and programs and prefers customers have the opportunity to pay higher fees rather than eliminate programs or services. Also, the fee adjustment is just one step that will be required to put recreation programs on the road to self-sustainability.

FSS supports the entire JBER installation and population.

"I call it non-flying life support," Sams explained. "We take care of children, family members, service members, and employees both military

and civilian. If you are on JBER, we take care of you."

FSS operates with two separate streams of funding; the appropriated fund, which comes from Congress, and non-appropriated funds.

"Think of appropriated funds as operation maintenance in the flying world or civilian personnel pay," she said. "That's the appropriated fund."

Non-appropriated funds are generated through profit. For example, services and equipment rentals from the golf course or equipment rentals from outdoor recreation.

"We have seen a significant reduc-

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INSIDE



EDITORIAL: Air Force Lt. Col. Kelly Sams, 673d FSS commander, talks about fee changes, A-2.



Spc. Zachary Lane New

Wainwright Soldier dies of injuries from January accident

U.S. Army Alaska news release

A Fort Wainwright Soldier who was seriously injured in an accident in January has succumbed to his injuries while in treatment in Texas.

Spc. Zachary Lane New, an infantryman formerly with the 1st Stryker Brigade Combat Team, 25th Infantry Division, died April 22 at the Audie L. Murphy Veterans Affairs Hospital's Polytrauma Rehabilitation Center in San Antonio. He was 21 years old.

New was injured Jan. 29 when he was hit by a truck pulling a fifth-wheel trailer loaded with logs in the parking lot of the Midway Lodge along a slick stretch of the Richardson Highway near Salcha. New was hit by the truck while he and other Soldiers from the 1-25th SBCT had pulled over into the parking lot to take a break during a convoy from Fort Wainwright to the Donnelly Training Area at Fort Greely.

New, of Jarrell, Texas, joined the Army in June 2010 and went through basic training at Fort Benning, Ga. He reported to Fort Wainwright in October 2010 and deployed with the 1-25th SBCT to Afghanistan in support of Operation Enduring Freedom from April 2011 to April 2012.

He had been transferred to the Warrior Transition Battalion at Joint Base San Antonio-Fort Sam Houston, Texas, to be near family while receiving medical treatment.

FIREPROOF



Senior Master Sgt. Tobias Adam, 673d Civil Engineer Squadron deputy fire officer, poses for a portrait by his emergency services response vehicle April 23. Adam is the Air Force fire officer of the year. (U.S. Air Force photo/Airman Ty-Rico Lea)

JBER fire station, Airman win top Air Force honors

By Airman Ty-Rico Lea
JBER Public Affairs

Service members from all walks of life receive awards recognizing their outstanding accomplishments every day. One Airman, however, embodies what those awards are meant to recognize.

Senior Master Sgt. Tobias Adam, deputy fire officer with the 673d Civil Engineer Squadron, has demonstrated skills that have garnered one of the highest public servant decorations – the Air Force fire officer of year.

Adam was one of the first responders during JBER's Arctic Thunder Air Show and Open House when a C-17 Globemaster III crashed July 8, 2010. He was tasked with extinguishing the fires at the incident, as well as helping firefighters under his command maintain steadfast focus.

Adam spoke about the lengthy recovery process of the aircraft and how he would have to alternate between keeping a stone face during the mission and smiling with family and friends when he went home.

"That incident was something that I hope very few people have the opportunity to experience," Adam said.

Throughout his Air Force career

as a firefighter and officer, Adam has received missions requiring him to deliver babies, perform cardiopulmonary resuscitation, and even pull victims of incidents from rubble and wrecked machinery.

"Every call we receive is different, and it is very difficult to pinpoint which one stands out to me the most," Adam said. "I would have calls that I can eventually be proud to take and save a life, or I could receive a call concerning a suicide. So as a strong-minded individual, you have to learn how to find that balance."

David Donan, 673d CES fire chief, had words of praise to extend for Adam in regards to his work on JBER and outside his job with the many recreational activities he takes part in.

"The award that Adam received in commendation for his work is managed by a system with the Department of Defense Fire Emergency services awards," Donan, a retired chief master sergeant, said. "The awards are divided up into several categories known as military fire officer of the year, civilian fire officer of the year, military firefighter of the year and civilian firefighter of the year just to name a few."

JBER Fire Emergency Services was also honored with the Air Force Fire Department of the Year Award (Large Category).

Adam's role as fire officer is to exercise command and control during a call. He also has administrative responsibilities within his organization.

"What makes this department so

unique from other fire departments is that we have the widest ground to cover given we are one of the largest bases," Donan said. "This provides Airmen like Adam the opportunity to really invest themselves in expanding their on-hand knowledge. As a fire chief, it makes me feel incredibly proud to have Adam be nominated for such a prestigious award."

Adam attributes much of his success to being active as a child.

"I would play a lot of baseball and football growing up, and I became involved in various extracurricular activities," Adam said.

Donan said the JBER fire department has very high expectations for its workers and holds those individuals accountable for those expectations to be met, so Adam's leadership has been invaluable.

"What I have noticed throughout my years as a military service member is that those Airmen involved in team-building activities, either before enlisting or after, tend to be more successful in this career field," Donan said. "The reason I say this is because everything we do is as a team, everyone has their role to play."

Since his tour at JBER began, Adam has acted as the captain for the fire department's intramural sports team and has led them to championships competing against both Air Force and Army teams.

Adam said he always knew he

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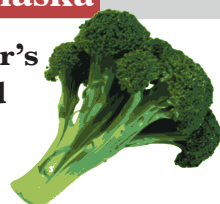
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Growing vegetables in Alaska

Learn to surmount the Last Frontier's short growing seasons, bitterly cold temperatures and challenging soil conditions to grow healthy food, B-1



Why the changes in 673d FSS fee structure?

By Air Force Lt. Col. Kelly Sams
673d FSS commander

You may be asking why we are increasing some fees for FSS activities even as we are facing budget cuts and potential furloughs of our civilian workforce.

The answer is to provide more than \$340,000 in free programming for you and your family members here at JBER. In the last year, we have invested this money in your quality of life and it impacts just about everyone here.

For example, the Air Force Reserve-sponsored Jeff Dunham Show required more than \$10,000 in supporting staging

and lighting, which we funded in order to provide JBER with a top-notch night of entertainment at no cost.

We offer free skiing at Hillberg Ski Area for single service members to the tune of \$8,000 per year – a definite perk for living in Alaska. For the winter holidays, we spent \$17,000 for the holiday tree lighting and the installation holiday party at Hillberg.

We also invest \$15,000 in labor to offer free Fit-to-Fight cross country skiing at Eagleleg Golf Course each winter.

Finally, the Arctic Oasis Community Center is a world-class facility with indoor activities for all ages, critical to the JBER community in the winter months. This facil-

ity is funded through the Morale, Welfare and Recreation fund for everyone's use.

I share all of these examples on how we are spending your money on you. Our team of facility managers is constantly reviewing our programming to ensure we are meeting your needs in our offerings.

We understand the fee structure might seem steep to some. However, fees have not been reviewed and adjusted in more than five years. In those five years, the operating costs have continued to increase.

Also keep in mind we offer many items for rent (for example at Outdoor Recreation), you cannot find an equivalent to this in the local community. The costs for those

items are set based purely on operating costs.

Another example is recreational vehicle storage here on JBER. Currently we charge \$.75 per linear foot. Off JBER, the rates are more than \$2 per foot. Effective May 1, the fees change to \$1 per foot for active duty and \$1.25 for all others.

Please understand, these changes are necessary, and we ask you to continue to patronize the activities you like the most. Your dollars spent and visits help us shape what our community wants the most. We look forward to continuing to serve you, our treasured customers. Your 673d FSS team remains "Proud To Serve!"

Physical fitness is an individual, unit responsibility

Editorial by Command Sgt. Maj.
Bernie Knight
USARAK command sergeant major

Maintaining Army physical training standards is both an individual and a unit responsibility.

We put PT on the training calendar five days a week, in accordance with the U.S. Army Alaska commanding general's guidance – but it only succeeds when leaders execute a strong plan and Soldiers understand their responsibility to stay fit.

PT is important to me, and it's important to the command we do it five days a week.

It's our responsibility as noncommissioned officers to train Soldiers in physical fitness, so we've got to be fit ourselves. Young leaders, I encourage you to stay in shape, get out of the barracks, do something productive that's healthy and physical.

If noncommissioned officers don't want other people taking charge of their Soldiers' physical fitness, they must have a good plan and go forth with it.

Platoon leaders need to make sure they have a good plan. Platoon sergeants and squad leaders need to execute it.

You need to do an assessment – I suggest taking a monthly diagnostic PT test to assess yourself on whether the PT you're doing is making a difference. See where you are and adjust your plan accordingly.

Look at the training calendar and make sure you're putting the right PT on it. We've got to conduct some good, hard PT that is going to make a difference for us.

Yes, PT has to be challenging; but it should also be fun and it's got to be interesting. Doing the same thing every day sometimes gets old. It's good to shake it up with something different from time to time. If the plan you've got is working, keep it. But throw something in there once in a while to add some variety.

Make sure your plan progresses so you're not burning people out. Don't do so much PT on Monday that on Tuesday they can't get up and do PT.

Most importantly, you've got to stick with it. As a first sergeant, I prided myself on the fact that only four times in a two-year period did we skip PT to do something else while in garrison – no "zonks," no layouts, no maintenance.

If you have extra maintenance or layouts that can't be done during the business day, then you go into the evening, but you don't



Parachute infantryman Spec. Sean Tighe, assigned to B Company, 1st Battalion (Airborne), 501st Infantry Regiment, a native of South Yarmouth, Mass., performs push-ups as 1st Sgt. Landon Sahagun, B/1-501st Inf., a native of Jasper, Ala., counts his repetitions during the Expert Infantryman Badge testing on JBER, Monday. Command Sgt. Maj. Bernie Knight, U.S. Army Alaska command sergeant major, wrote physical training is both a unit and an individual responsibility. (U.S. Air Force photo/Justin Connaehr)

skip PT. If you have to move something on the calendar, it shouldn't be PT.

PT and nutrition

You can't say "PT" without thinking about nutrition. A good dietary plan needs to be at the heart of your individual fitness.

The formula is pretty simple: Don't take in any more calories than you can burn in a day.

My philosophy is: you want me to eat that burger? That's a five-mile run. You want me to eat that pie? That's five more miles.

If you tie miles to your excessive eating habits, you'll quickly slow down on the overeating.

As a Soldier it's important you get a balanced diet you can live with for life. If you

start with good eating habits now, you're going to be a lot better off. When you add PT you're going to be whole lot more fit.

You don't go on a diet just to lose weight. You go on a diet to stay healthy. The diet isn't something you're just going to do for a week or two weeks. When you restructure your diet, you determine the way you're going to eat every day for the rest of your life.

And remember, we have outstanding facilities in USARAK – four fitness facilities on Joint Base Elmendorf-Richardson and two on Fort Wainwright, not to mention all the outdoor activities Alaska is famous for. There are plenty of fitness opportunities out there – you've just got to use them.

Arctic Warriors! Arctic Tough!

'My philosophy is: you want me to eat that burger? That's a five-mile run.'

— Command Sgt. Maj. Bernie Knight

Chief to chief: attitude key to strong command climate

Editorial by Chief Master Sgt.
Tim Delp
Alaska State command chief
master sergeant

In a recent article for the 176th Wing, Chief Master Sgt. Steven Calvin, 176th Wing command chief master sergeant, made reference to attitudes in preparing for inspections during exercises. Within the last few months I've adopted a motto used by a local civilian organization that specializes in vocational training, "Hire for attitude and train for skill."

Though this has been my methodology for many years, I never was able to put it succinctly in such simple terms. This really sums up what most successful organizations do.

As part of my professional reading program, I found Jim Collins' book, titled "Good to Great," speaks directly to the value of attitude. Collins describes how a company called Nucorp used a virtuous attitude model to go from an average performing company to

a great one.

Nucorp decided they wanted to move away from their historical business model and into the steel industry. They had a choice; they could buy out or assume some existing steel plants along with the existing employees as a package deal, or build their own from the ground up.

Under direction of Ken Iversen, the CEO at the time, Nucorp decided to build. They began to construct these new plants in rural areas of the nation, because they wanted to find a demographic of people with a strong work ethic and positive team attitude. They believed the strongest work ethic and moral code in a group of citizens was that of our nation's farmers.

Farmers were accustomed to beginning before dawn and working until dusk, day after day without any oversight and a determination given toward productivity, while also being genuinely grateful for the opportunity to do so. In other words, it was easier to train farmers with the right attitude

how to be steelworkers, rather than train steelworkers how to have the right attitude and work ethic. To them, a forty-hour work week with a secure and stable income was a true blessing.

According to Zig Ziglar in his book "See You at the Top," a Harvard study revealed and validated this belief, when they found that 85 percent of the reasons for success, accomplishments, promotions and etc., were because of our attitudes and only 15 percent because of our technical expertise.

Unfortunately, many hiring supervisors base their hiring decisions on one's technical expertise. This can result in an Airman who knows what to do, but requires much more supervision to ensure their knowledge is used to add value to the organization. William James, the father of modern psychology, stated the most important discovery of our time is that we can alter our lives by altering our attitudes. A positive attitude will have positive results.

Whether you believe it or not,

the leadership attitude you possess as a senior leader in your unit is emulated by your subordinates and peer personnel. How can I say this? I've been fortunate enough to witness it on a number of occasions.

Most recently I saw an organization that was performing okay, but had a change in leadership where the new leader had a strong positive outlook. Suddenly the climate went from acceptable, to one where most were extremely happy and felt fortunate to be a part of the team.

Keep in mind, I cannot say there was anything wrong with the previous leader's skills or demeanor. In fact, I would say the predecessor's technical skills were well above average and certainly beyond the new leader's. Additionally, the former's attitude would have also been well within an established societal norm.

Now to the "So what?" If you display an attitude that is of moderate or extreme dissatisfaction, that is exactly what you'll have in your organization, because your Air-

men and maybe your commanders will follow your behavior. This will ultimately lead to more work for you involving disciplinary issues.

I encourage all of you to focus on the positive things our members accomplish. It doesn't mean we as leaders ignore issues that negatively impact our Airmen. To the contrary, that is what we get paid to do and the responsibility we readily accept. We must do our part to make the organization better by fixing the things that are within our control, and shielding our subordinates from much of the negativity by illuminating the challenges without dwelling on them.

Chiefs, you and your senior noncommissioned officers are the thermostat for your units, and your Airmen are the thermometers. I charge you to continue to do your best to create a warm environment and work place where your folks want to come to work. Most of you do this already, and I applaud you. Thank you for your efforts and caring for your Airmen.

Joint Base Elmendorf-Richardson/
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Col. Brian P. Duffy (USAF)

Joint Base Elmendorf-Richardson/
673d Air Base Wing Vice Commander
Col. William P. Huber (USA)

Joint Base Elmendorf-Richardson/
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ARCTIC WARRIOR

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To advertise in the Arctic Warrior, please call (907) 561-7737. Editorial content is edited, prepared and provided by the Arctic Warrior staff.

Editorial office and mailing address: JBER Public Affairs, 10480 Sijan Ave., Suite 123, Joint Base Elmendorf-Richardson, AK 99506; telephone (907) 552-8918.

Send emails about news stories and story submissions to david.bedard.1@us.af.mil.

Deadline for article and photos is 4:30 p.m., Monday, for the week of publication. Articles and photos will be published on a space-available basis and are subject to editing by the Arctic Warrior staff. Submission does not guarantee publication.

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JUMPING OUT OF A PERFECTLY GOOD AIRPLANE



Soldiers assigned to 425th Brigade Special Troops Battalion, 4th Brigade Combat Team (Airborne), 25th Infantry Division, exit an Air Force C-17 Globemaster III April 17 during a combination heavy equipment and personnel drop into JBER's Malemute Drop Zone. Paratroopers of 4-25th ABCT are transitioning the brigade to assuming part of the quick reaction force mission for the Pacific Theater. (U.S. Air Force photos/Justin Connaher)



Soldiers assigned to 425th BSTB descend to Malemute Drop Zone April 17 during an airborne personnel drop.



ABOVE: Air Force Staff Sgt. Bryant LaMay, assigned to 1st Weather Squadron, monitors wind conditions on the drop zone before approximately 60 paratroopers assigned to 425th BSTB jump from a C-17 aircraft April 17. Atmospheric conditions such as wind speed and direction greatly affect airborne operations. **LEFT:** A 425th BSTB paratrooper lowers a ruck sack shortly before touching down April 17.

▼ From **ADAM, A-1**

wanted to be in the military and has served his entire 17-year career in the Air Force as a firefighter.

"Growing up, I came to the decision that I wanted to be a military service member," Adam said. "The most rewarding part of being a military firefighter is that we are physical public servants and we rely on strength, ability and endurance to save lives and get the job done."

Adam enlisted in the Air Force at the age 17. Upon graduating Basic Military Training and eventually coming up on his fourth year of enlistment, Adam entertained thoughts of finishing his enlistment and venturing out into other career opportunities. However, he realized his decision to join the Air Force was a wise one, and he decided to continue his service in the military.

Adam's father, Robert Adam, is a retired chief petty officer and served 21 years in the Navy.

"My dad was a pretty strict guy thanks to all those years he spent in the Navy," Adam said. "He helped better prepare me for what I'd have to expect in military life."

Adam said the importance of his family also motivated him to reach his goals.

"Another defining force that compelled me to remain in the Air Force was the fact that I had a family that I had to maintain and support," Adam said. "So ever since then, I've just been 100 percent dedicated to my job and work ethic."



Kevin Kulp jets across a man-made pool of water at the Hillberg Slush Cup March 24. Due to budget cuts to 673d Force Support Squadron's appropriated fund account, among other factors, fees are set to change May 1 at many FSS facilities. (U.S. Air Force photo/Airman 1st Class Omari Bernard)

▼ From **FEES, A-1**

tion in our appropriated funds for our enterprise and our activities," Sams said. "To offset this, things that were covered by appropriated funds are now covered by non-appropriated funds."

There is ample data to support the adjustment of costs for FSS and Morale and Welfare Recreation programs.

"There has been a cost of living-increase-every year," Sams

said. "As military members, we are paid the cost of living increase. However, the fees have not been adjusted in well over five years, even during the joint-basing process."

The adjustments are based on maintenance, equipment and operational costs for the programs affected.

"I can assure you that we are not inflating costs to increase our fund," she explained. "We are adjusting the costs so we can

continue to offer the programs and rental items."

Adjustments will be based on services that are more frequently used.

"We need our consumers to continue to utilize the programs that they like the most," Sams said. "It will show us on our profit lines – if we need to further reduce – where to start first. That would be the underutilized offers and programs."

Currently, the FSS has been

operating at a loss on non-appropriated funds.

"If we continue to operate at a loss in our non-appropriated funds, we may have to eliminate programs that are used and mean a lot to folks," Sams explained. "We are adjusting the fees to cover our operating costs and to keep us solvent."

A list of programs that have already adjusted prices can be found in the monthly Alaskan Adventurer and include:

- RV storage
- Family Camp
- Hillberg Ski Area
- Arctic Oasis Community
- Outdoor Recreation Equipment Rental

Child development centers and the auto hobby shop will not be affected by the adjustment; only recreational activities.

The overall goal of the FSS and MWR fee adjustments are to continue to be able to offer diverse services and programs for JBER consumers.

"We have a myriad of programs that hit all different assets of our community," Sams said. "From our single service members to our most junior family members. We want to continue to offer that variety. Even with planned adjustments to fees and charges, the costs to our valued customers remain considerably lower than rates found in the local community," she continued. "Please continue to utilize the programs important to you and your family."

Community survey

2013 Air Force Community Assessment Survey is sponsored by the Air Force Integrated Delivery System, and the goal of the survey is to make known the opinions and needs of the entire Air Force Community including active duty members, reservists, Air National Guardsmen, their spouses and Air Force civilian employees.

IDS will send email invitation to selected personnel. Postcard invitations will be mailed to spouses, inviting them to complete the survey. Each invitation will include a link to the online survey.

The survey is scheduled to begin this month and participants' replies are completely anonymous. Neither the Air Force, the government or the contractor can link any aspect of community members' responses to personal identifiable information.

Through the completion of the community assessment survey, responses can directly influence family services and related support activities at local bases and throughout the Air Force.

For any questions regarding the survey, please contact Stevan Cady at 552-0644.

JBER's Attic

Joint Base Elmendorf-Richardson's Attic (formerly known as the Airman's Attic) located in building 8515 off of 20th Street is open on Tuesdays for paygrades E1 to E4 from 10 a.m. to 2 p.m. and 6 p.m. to 8 p.m.; Wednesdays for paygrades E1 to E6 from 10 a.m. to 2 p.m., and the first Saturday of the month for all paygrades from 11 a.m. to 2 p.m.

For more information, call the Attic at 552-5878.

Volunteers needed

JBER's Attic is looking for permanent volunteers to perform duties as assistant manager of the Attic. Please contact Senior Master Sgt. Jens Rueckert at 580-6820 or Susan Hoversten at 854-5959 if interested in the position.

School physicals

The 673d Medical Group recommends children receive their

well child examinations, school physicals and sports physicals from their assigned clinic team at the 673d MDG Pediatric Clinic or Family Health Clinic.

A child's primary care provider is most familiar with the child and can most efficiently complete the physical.

With high demand for physicals June through August, now is the time to beat the rush.

Call 580-2778 to schedule an appointment.

Arctic Valley Gate closure

The Arctic Valley Gate (JBER-Richardson exit-only gate) is closed until Tuesday due to construction projects outside the gate.

Studded tire changeover

In the Southcentral Alaska region, motorists have until Tuesday to remove studded tires.

Motorists caught on JBER between May 1 and 7 will be issued a warning citation. Beginning May 8, motorists caught with studded tires will receive a U.S. District Court Central Violations Bureau citation of \$50, correctable within five days if the motorist brings the vehicle and citation to a JBER Law Enforcement desk and verifies the removal of the studded tires. Motorists who fail to correct the ticket or pay the fine will receive a notice to appear in Anchorage's U.S. Magistrate District Federal Court.

Off base, local law-enforcement officials may or may not issue warning citations, and fines range between \$160 and \$200 per offense.

Brain injury classes

Every Tuesday from 5:15 to 6:15 p.m., the JBER hospital Traumatic Brain Injury Clinic will host education and peer-coping strategies classes for spouses and partners of service members affected by TBI.

For more information, call 580-0014.

Utility allowance changes

Starting last month, the utility allowance will be adjusted for all Phase I (Sunflower- those units on Fairchild Avenue, Dallas, Silver

Run and Chugach housing areas) and Phase II (Moose Crossing, Denver, Houston, general officer housing and Dayton housing areas) metered housing units to reflect decreases or increases in electricity and natural gas rates Aurora pays to the government and a local provider, respectively.

The Phase I and II utility allowance is a portion of the basic allowance for housing that Aurora sets aside to cover the gas and electric utility costs for each house. Aurora pays for each resident's water and sewer costs regardless of the usage. The utility allowance encourages energy conservation.

In accordance with the agreements between Aurora and the Air Force, Aurora is required to annually adjust the utility allowances based upon actual metered usage data and current utility rates.

Aurora will continue to read utility meters monthly and provide a statement reflecting actual consumption, quarterly allowance amount and the resulting balance of the account.

As is currently the case, when the credit balance of an account exceeds \$250, Aurora will issue a refund check.

Conversely, if an account reflects a debit balance in excess of \$250, residents are required to make payment to Aurora in the amount of the account balance.

In addition, each account is annually reconciled and adjusted to zero at the end of June.

This means during July, residents will either be refunded any accumulated credit, or invoiced for any amount owed regardless of the dollar amount.

For more information about the utility program, please contact the Aurora Utility Staff at 375-0508 or Aurora Office at 753-1023.

AER scholarships

Army Emergency Relief annually provides scholarships for Soldier family members.

With an average award of more than \$2,400, these scholarships relieve some the financial burden associated with pursuing higher education.

Applications for the 2013-2014

academic year scholarships will be available until May 1 at www.aerhq.org.

For more information, call 384-7478.

MiCare registration

MiCare, the online personal health record and secure messaging application, has been available to patients and medical group staff at Joint Base Elmendorf-Richardson since 2011.

Patients can take advantage of the ability to communicate with their primary care clinicians online.

Registered patients also have access to electronic records, allowing them to view and maintain their health records.

Once registered, patients have the ability to participate in the study by completing a short series of surveys during the course of the next year.

This provides an opportunity for all active-duty, retired and dependent patients to have an impact on shaping the future of Air Force health services.

To register, visit the Military Treatment Facility, where enrollment specialists are available in each primary care clinic.

All beneficiaries who are enrolled in the family health, pediatrics, flight medicine and internal medicine clinics are eligible to participate.

Patients need to show a military identification card and provide information, including name, social security number, birthday and email address.

The enrollment specialist will enter the information and patients will receive an email which contains a link and instructions for completing the process.

Article 139 claims

A Uniform Code of Military Justice Article 139 claim is a claim against any service member for willfully damaging or wrongfully taking property while the service member is not on duty. Claimants are eligible to file an Article 139 claim whether they are civilian or military, a business, a charity, a State or local government.

Claims covered by Article 139 are:

- Claims for damage to property inflicted intentionally, knowingly, purposefully, and without a justifiable excuse.
- Claims for property wrongfully taken. A wrongful taking in an unauthorized taking or withholding of property not involving a breach of a fiduciary or contractual relationship, with the intent to deprive the owner of the property temporarily or permanently.

Claims not covered by Article 139 are:

- Claims resulting from negligent acts such as normal "fender-benders" or other such accident;
- Claims for personal injury or death;
- Claims resulting from acts or omissions of military personnel acting within the scope of their employment (these may be payable as a tort claim);
- Claims resulting from the conduct of Reserve Component personnel who are not subject to the UCMJ at the time of the offense;
- Subrogation claims. That is a claim where your insurance company pays you and then seeks reimbursement;
- Claims for theft of services.

Claimants should submit claims within 90 days of the incident from which the claim arose unless there is good cause for the delay

Your claim must be presented either orally or in writing. If presented orally, the claim must be reduced to a signed writing within 10 days after oral presentation.

Claims should be filed by branch of service. For claims against Army members, contact the Army claims office in Bldg 600, Suite 313, at 384-0330. For claims against Air Force members, contact the JBER claims office in the People Center, Suite 330 at 552-3048. Claims relating to members of any other branch may be made at the Army claims office and will be forwarded to the proper service.

